

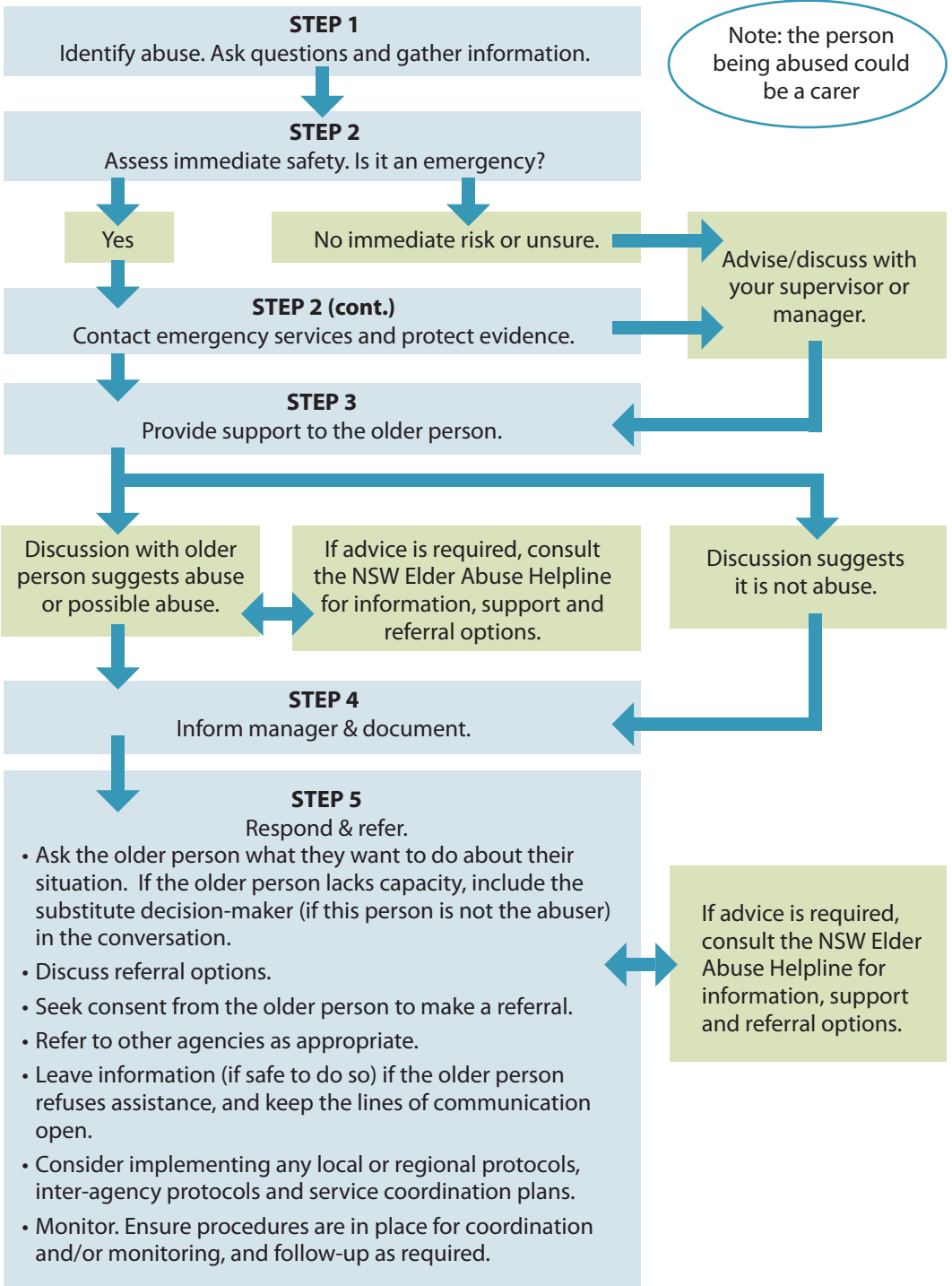
Responding to the Abuse of Older People.

A resource for professionals.



BEHAVIOURS	ABUSE TYPES	SIGNS
<ul style="list-style-type: none"> • Threatening, coercing re: assets or Wills; • Taking control of the older person's finances against their wishes and denying access to their own money. • Abusing powers of attorney. 	<p style="text-align: center;">FINANCIAL</p>	<ul style="list-style-type: none"> • Significant bank withdrawals and/or changes to Will; • No money to pay for essentials for the home, including food, clothing, and utilities.
<ul style="list-style-type: none"> • Name-calling, and verbal abuse; • Treating an older person like a child; • Engaging in emotional blackmail such as threatening to withdraw access to grandchildren, family, friends, services, or placement in an aged-care facility. 	<p style="text-align: center;">PSYCHOLOGICAL</p>	<ul style="list-style-type: none"> • Resignation, shame; depression, fearfulness; • Social withdrawal; • Worry or anxiety after a visit by specific person/people.
<ul style="list-style-type: none"> • Failure to provide basic needs, e.g. food, adequate or clean clothing, heating, medicines; • Under – or over medication; • Refusal to permit others to provide appropriate care. 	<p style="text-align: center;">NEGLECT</p>	<ul style="list-style-type: none"> • Inadequate clothing, complaints of being too cold or too hot; • Poor personal hygiene, unkempt appearance; • Unexplained weight loss, dehydration; poor skin integrity, malnutrition.
<ul style="list-style-type: none"> • Pushing, shoving, or rough-handling; • Kicking, hitting, punching, slapping, biting, and/or burning; • Restraining: physical or medical. 	<p style="text-align: center;">PHYSICAL</p>	<ul style="list-style-type: none"> • Internal or external injuries (sprains, dislocations and fractures, pressure sores, unexplained bruises or marks on different areas of the body, pain on touching).
<ul style="list-style-type: none"> • Non-consensual sexual contact, language or exploitative behaviour; • Rape and sexual assault; • Cleaning or treating the person's genital area roughly or inappropriately. 	<p style="text-align: center;">SEXUAL</p>	<ul style="list-style-type: none"> • Unexplained STD or incontinence (bladder or bowel); • Injury and trauma, e.g. scratches, bruises etc. to face, neck, chest, abdomen, thighs or buttock; • Anxiety around the perpetrator.

HOW YOU CAN TAKE ACTION



WHO DO YOU CALL IN THE SHOALHAVEN?

POLICE NSW LOCAL AREA COMMANDS FOR SHOALHAVEN

Berry	4464 1404
Culburra	4421 9691
Kangaroo Valley	4465 1144
Nowra	4421 9699
Sussex Inlet	4441 2665
Ulladulla	4454 8599
Huskisson	4441 5779

Shoalcoast Community Legal Centre

4422 9529

Women's Domestic Violence Court Advocacy Service South Coast

1800 938 227

NSW STATE CONTACTS

Police/Ambulance _____	000
NSW Elder Abuse Helpline & Resource Unit ____	1800 628 221
NSW Rape Crisis _____	1800 424 017
Domestic Violence Line _____	1800 656 463
Seniors Rights Service _____	1800 424 079
TIS [language interpreters] _____	13 14 50
My Aged Care [assessment for services]_____	1800 200 422
Carer Gateway _____	1800 422 737
National Dementia Helpline_____	1800 100 500

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