

24<sup>th</sup> June, 2011

## Council staff member receives State medal

Shoalhaven City Council employee Lionel Cassar has been awarded the TAFE medal for the highest marks in a Certificate IV in IT Support – Helpdesk 2010.

Looking for a change in career, Lionel Cassar, previously an automotive mechanic, completed an online TAFE course in help desk support through Coffs Harbour TAFE.

Lionel was by far the best student in the course and was nominated for the State Award in which he competed with up to 1000 other students state-wide. He successfully achieved the best overall average, which would have placed his marks well into the 90's. Only 15% of students have success completing a course in this way with the majority of students preferring a combination of face to face and on-line learning.

Lionel was presented with his State Medal at the 2011 North Coast TAFE Student Achievement Awards dinner held at the Osprey Restaurant, at Coffs Harbour Education Campus on 26 May.

This achievement highlights Lionel's commitment and motivation to any given task which he displays during his work with Council's IT Help Desk. We feel very fortunate to have someone with such dedication working within the IT Section.

Shoalhaven City Mayor Councillor Paul Green has congratulated Lionel commending his dedication and hard work. "Online study takes motivation and determination, Lionel's success is a great credit to him and an asset to Shoalhaven City Council" Cllr Green said.

### Photographs

Lionel Cassar being presented his award by Warren Grimshaw AM, Chair of North Coast TAFE Institute Council and Member of TAFE NSW Commission Board and Chair of the Coffs Harbour Technology Park Board.

For further information on employment with Shoalhaven City Council, visit Council's internet site at [www.shoalhaven.nsw.gov.au](http://www.shoalhaven.nsw.gov.au).

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