

Circular to Councils

Circular Details	Circular No 16-20 / 27 June 2016 / A489192		
Previous Circular	12-20		
Who should read this	Councillors / General Managers / All council staff		
Contact	Council Governance Team - 4428 4100 - olg@olg.nsw.gov.au		
Action required	Information / Response to OLG / Council to Implement		

"Electoral matter" and use of council resources prior to local government elections

What's new or changing

- Council officials must not use council resources, property (including intellectual property), and facilities for the purposes of assisting their election campaign or the election campaign of others unless the use is lawfully authorised and proper payment is made where appropriate.
- In the 40 days preceding the election, councils need to consider whether their publications could amount to an "electoral matter".

What this will mean for your council

- Council officials must use council resources lawfully, ethically, effectively and carefully keeping in mind the council's code of conduct and other policies such as the policy on the payment of expenses and the provision of facilities to mayors and councillors.
- "Electoral matter" for the purposes of the *Local Government (General)* Regulation 2005 broadly includes any matter that is intended or likely to affect voting in an election. The name, photograph and likeness of a candidate fall within the definition of "electoral matter".
- Council publications that promote the achievements of the council may also potentially fall within the definition of "electoral matter".

Key points

- Under the Model Code of Conduct, the following **must not** be used for the purpose of assisting anyone's election campaign:
 - council resources, property or facilities (unless the resources, property or facilities are otherwise available for use or hire by the public and any publicly advertised fee is paid for use of the resources, property or facility); and
 - o council letterhead, council crests and other information that could give the appearance it is official council material.
- Breaches of a council's code of conduct may result in disciplinary action.
- Councils and council officials should be mindful of the need to maintain community confidence in the integrity of the performance of the council's functions and activities in the lead-up to elections. Councils should be mindful of how the community may perceive any of their activities or actions during this time.

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Where to go for further information

- For further clarification on "electoral matter", refer to "Frequently Asked Questions" attached to the Circular.
- For further information, contact the Office's Council Governance Team on 4428 4100.

Tim Hurst Acting Chief Executive

Frequently Asked Questions

Q. What is "electoral matter"?

"Electoral matter" for the purposes of the *Local Government (General)* Regulation 2005 (the Regulation) broadly includes any matter that is intended or likely to affect voting in an election. The name, photograph and likeness of a candidate also fall within the definition of electoral matter.

The regulatory requirements that relate to "electoral matter" and "electoral material" under Regulation apply in the 40 days preceding the election.

Q. Can council publications be "electoral matter"?

A council publication that makes no reference to councillors and does not carry their images or statements would not constitute electoral matter if it is not intended or likely to affect voting at the election.

However, council publications that promote the achievements of the council may potentially have this effect and therefore may constitute "electoral matter" even if they do not carry the images or statements of councillors. This potentially includes end-of-term reports. More information on this is provided below.

Ultimately whether a council publication constitutes "electoral matter" is an assessment that needs to be made by each council on a case-by-case basis. If a council is in doubt, then it should defer issuing the publication until after the election.

Q. Does the Mayoral column constitute "electoral matter"?

Yes. Because the Mayoral column carries the Mayor's image and name, it will constitute electoral matter. Councils should instead consider publishing the Mayoral column in the 40 days preceding the election as a generic council column.

Q. Does the end-of term report constitute "electoral matter"?

Because the end of term report identifies the achievements of the council over its preceding term it may potentially constitute "electoral matter" because of its potential to impact on voting at the election.

Q. Can the end of term report be reported to council during caretaker period?

Yes. The end-of-term report *must* be presented to the final meeting of an outgoing council. The provisions in the Regulation relating to "electoral material" do not prevent the end-of-term report being presented to the council or from being made available on a council's website as part of the business papers of the meeting.

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However, because the final meeting of the outgoing council will normally fall within the 40 day "regulated period" preceding the election, councils should refrain from publishing the end-of-term report as a separate publication until after 10 September elections. The end-of-term report should be appended to that year's annual report.

Q. Can councillors attend council-arranged or community events?

Nothing in this circular should be interpreted as preventing councillors from attending or presiding over council-arranged or community events in the lead up to the election.

Q. Can councillors make "political statements" at council-arranged events?

Councillors must not use council arranged events that they attend in an official capacity to actively campaign for re-election. However, nothing under the Model Code would serve to preclude a councillor from expressing their political views or making political statements at such events.

Q. Can councillors make comments in the media?

This circular does not seek to prevent councillors from offering media comment, provided that comment is not made in an advertisement, newspaper column, or a radio or television broadcast paid for by the council or produced by the council or with council resources.



Circular to Councils

Circular Details	Circular No 16-22 / 7 July 2016 / A498703
Previous Circular	Not applicable
Who should read this	Councillors / General Managers / Governance staff
Contact	Council Governance Team - 02 4428 4100 -
	olg@olg.nsw.gov.au
Action required	Information

The Local Government and Elections Legislation Amendment (Integrity) Act 2016

What's new or changing

- The NSW Parliament has passed amendments to the Local Government Act 1993 (the LGA) and the Election Funding, Expenditure and Disclosures Act 1981 (the Election Funding Act). The amendments are designed to promote confidence in the integrity of local government elections and the candidates who stand for election to councils, and to offer a more effective deterrent to misuse by councillors of their office for personal gain.
- The Local Government General Regulation 2005 (Regulation) has also been amended to increase transparency about whether candidates at local government elections are property developers or close associates of corporations that are property developers. These terms are defined in clause 290(5) of the Regulation.

What this will mean for your council

- The amendments to the Election Funding Act extend the State caps on political donations to local government elections. In practice, this means that:
 - candidates and third-party campaigners will not be able to accept more than \$2,600 per year from the same donor; and
 - registered parties and groups will not be able to accept more than \$5,900 per year from the same donor.
- The amendments to the LGA:
 - o disqualify a person from holding civic office in a council where:
 - they have been convicted by a court of an offence under the Election Funding Act (other than by way of the issue of a penalty notice) while holding that office, or within 2 years before nomination for election; or
 - they have been convicted of an offence carrying a sentence of 5 years or more imprisonment within 7 years before nomination for election;
 - repeal the loophole in the LGA that allowed councillors to vote on changes to environmental planning instruments that do not alter the permissible uses of land without disclosing a pecuniary interest in the matter; and
 - allow the Chief Executive of the Office of Local Government to apply to the Supreme Court for an order that a councillor, who has been found by the NSW Civil and Administrative Tribunal to have participated in the consideration of a matter in which they had a pecuniary interest in breach of their obligations under the LGA, pay to the council an amount

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equivalent to the financial benefit they received as a result of the council's decision in relation to the matter in question.

- The amendments to the Regulation:
 - require candidates at Local Government elections to disclose whether they are a property developer or a close associate of one in each of the following:
 - candidate information sheets submitted under section 308 of the LGA (which are published online prior to an election); and
 - statistical information sheets submitted under clause 289 of the Regulation (which are kept by General Managers and are available to the Office of Local Government).
 - make it clear that a nomination paper is not valid unless the person proposed for nomination has completed the candidate information sheet accompanying the nomination; and
 - provides that a returning officer at a council administered election is to make copies of nomination papers received by the officer and send those copies to the Electoral Commissioner, after the election.

Key points

- These amendments are designed to:
 - extend the State caps on political donations to local government, removing large political donations from all levels of the NSW political system;
 - provide a more effective deterrent to non-compliance with electoral funding and expenditure requirements prescribed under the Election Funding Act;
 - ensure that candidates who stand for election to councils are fit and proper persons by disqualifying persons who have been convicted of offences carrying a minimum prison term of 5 years;
 - provide greater visibility by the community of candidates and elected councillors with interests in property development;
 - o repeal the loophole in the LGA that allowed councillors to vote on some changes to environmental planning instruments without having to disclose they stood to benefit financially from the change; and
 - o provide a more effective deterrent to misuse by councillors of their office for personal benefit by providing a mechanism to compel councillors who have profited from a proven breach of their obligation not to participate in the consideration of matters in which they have a pecuniary interest to forfeit the financial benefit they received by doing so.

Where to go for further information

- For further information on the new political donation caps, contact the NSW Electoral Commission on 1300 022 011.
- For further information on the amendments to the LGA and its Regulation, contact the Office's Council Governance Team on 02 4428 4100.

Sarah Lees
Acting Chief Executive
Office of Local Government



Circular to Councils

Circular Details	Circular No 16-18/ 27 June 2016 / A489192
Previous Circular	12-19
Who should read this	Councillors / General Managers / All council staff
Contact	Council Governance Team / 4428 4100
Action required	Information/ Council to Implement

Council decision-making prior to the September 2016 local government elections

What's new or changing

 Clause 393B of the Local Government (General) Regulation 2005 limits councils' ability to exercise some of their functions in the four weeks preceding the date of an ordinary local government election (the caretaker period).

What this will mean for your council

- Councils are expected to assume a "caretaker" role during election periods to ensure that major decisions are not made which would limit the actions of an incoming council.
- Councils, the general manager or any other delegate of the council (other than a Joint Regional Planning Panel or the Central Sydney Planning Committee) must not exercise the following functions during the caretaker period:
 - Entering into any contract or undertaking involving an expenditure or receipt by the council of an amount equal to or greater than \$150,000 or 1% of the council's revenue from rates in the preceding financial year (whichever is the larger);
 - Determining a "controversial development application", except where a failure to make such a determination would give rise to a deemed refusal, or such a deemed refusal arose before the commencement of the caretaker period;
 - Appointing or reappointing the council's general manager (except for temporary appointments).
- In certain circumstances, these functions may be exercised with the approval
 of the Minister.

Key points

- "Controversial development application" means a development application under the *Environmental Planning and Assessment Act 1979* for which at least 25 persons have made submissions under section 79(5) of that Act by way of objection.
- The caretaker period for the September 2016 ordinary local government elections commences on Friday 12 August 2016 and ends on Saturday 10 September 2016.

Where to go for further information

• For further information, contact the Office's Council Governance Team on 4428 4100.

Tim Hurst Acting Chief Executive

16TH INTERNATIONAL CITIES, TOWN CENTRES AND COMMUNITIES CONFERENCE



Registration Brochure

FUTURE PLACES: CONFLICT IN HARMONY

9-11 Nov 2016

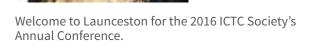
Launceston, Tasmania, Australia











Launceston is the gateway to Northern Tasmania and our city enjoys an enviable reputation for the high quality lifestyle opportunities it affords its residents.

The City of Launceston is the economic, cultural and social hub for the 67,000 residents of its municipality and a total population of 106,000 people in the Greater Launceston area. Like any regional city, we face challenges.

Ensuring our city centre remains relevant into the future has been a major focus of our \$36m Launceston City Heart Project CBD renewal program, which the Council is currently undertaking.

This project seeks to upgrade public space infrastructure in our CBD, but also to activate laneways and areas of our CBD that have been underutilised in past decades and to find new ways to bring life and energy to our city centre.

In order to ensure we are meeting the aspirations of our community, the City of Launceston has undertaken an award-winning public consultation program for the Launceston City Heart Project, the largest consultation of its kind ever undertaken by local government in Tasmania.

As the city undertakes this work, it is tremendously exciting to be welcoming the ICTC's delegates to Launceston for the 2016 Annual Conference; a meeting of minds which is likely to explore fascinating ways to enhance the quality of life of residents in communities across the country.

I sincerely hope this conference will further the ICTC Society's aims to encourage world's best practice in the planning, development and management of public spaces and infrastructure, and I'm delighted that these conversations will be taking place in Launceston.

Yours sincerely

A ZV

Albert van Zetten MAYOR City of Launceston



29 Cameron Street, Launceston

Located in the heart of the historic city, the **4.5 star** Hotel Grand Chancellor gives delegates direct access to Launceston's shopping, cafes and restaurants.

Conference Contact



Linda Robson, ICTC Society Inc PO Box 2313, BROOKSIDE CENTRE, QLD 4053.



Tel: (+61) 7 3161 5901



Email: events@ictcsociety.org

Exhibition

The conference will feature a 2 day trade exhibition consisting of suppliers of goods and services to industry. Further information regarding sponsorship and exhibition opportunities can be downloaded from the conference web site or simply contact the conference team as listed on above by email or phone.

Sponsors







Henriette Vamberg

Partner, Managing Director & Team Lead Strategies, Gehl Architects, Denmark, USA



Architect MAA

Henriette leads the work focused on city transformations at Gehl Architects. Since starting at Gehl in 2000 she has worked with a number of public and private clients and has led many of the major projects that have been developed at Gehl.

This work has brought her to different destinations in Europe, the USA, Russia, India, Australia and New Zealand. Henriette graduated from Jan Gehl's Urban Design Department. His methodology and knowledge are deeply embedded in Henriette's approach, which is constantly evolving through the variety of projects which Gehl undertakes.



Professor Cathy Parker

Marketing and Retail, Manchester Metropolitan University & Chair, Institute of Place Management, UK

How to Attract Footfall Post-Internet

Cathy is Professor of Marketing and Retail at Manchester Metropolitan University, where she has managed over £10m of commercial and research projects, in the areas of retailing, place management and development. She is Principal Investigator of the new £1m government-funded Innovate project, 'Improving the customer experience in retail: Bringing big data to small users' and has just completed a major Economic and Social Research Council project investigating retail centre change, 'High Street UK 2020', which worked with 10 UK towns such as Altrincham, Ballymena and Wrexham.

Cathy is Chair of the Institute of Place Management, and Editor-in-Chief of the Journal of Place Management, which is taken by over 2,000 institutions world-wide. Cathy was the lead academic for the influential High Street 2015 Inquiry. Her research interests currently focus on using big data to forecast and manage High Street change, place marketing and the impact of litter. She has recently been appointed Visiting Professor at the Institute for Regional Development, at the University of Tasmania.



Robbie Robertson

Partner, Spatial & Brand Experience, Deloitte Australia

Connecting with Tomorrows Customer

Robbie is an award winning and world class leader in experiential design, retail / brand entrepreneurship and customer experience strategy. Over the past 18+ years he has developed an exceptional expertise in the retail sector, helping businesses overhaul outmoded brands, develop winning consumer strategies & create immersive customer experiences that seamlessly integrate across physical & digital platforms.

He has worked in a number of management roles in London, New York and Sydney at well-respected creative agencies and design firms, including Imagination, Jack Morton, Landini Associates and Landor. Robbie has taken his passion for design and integrated end user experience to new heights by the establishment of two creative agencies, MashUp and E2.

Under his stewardship, Mashup and E2 have employed more than 50 people, completed more than 800 projects and served more 95 clients in the financial services, telecommunications, medical, motor-vehicle, insurance, fashion, FMCG and travel industries. Projects have encompassed everything from complex brand, retail and end-to-end customer experience strategy, customer experience mapping, business auditing and market research to retail and exhibition design, event management and product launches.

Connecting with tomorrows customer...

The fusion of the digital and physical worlds is developing a new era where customers can stay hyper connected at all times. This is shaping not only the way that brands have to promote their products, it is literally changing the way we have conversations.

No more so, have we seen the impact of this, than in retail. With consumer confidence in buying online surging to all time highs, the reason we go to shopping centres and the high street is shifting to be experience led.

Coupled with customer experience being on the CEO and CMO agenda, the way we find fast and innovative solutions to stay relevant and ahead of the competition is critcial.

To this end, we will explore how design thinking and co-creation methodologies and tools are helping companies innovate and better plan for tomorrow's customer.





Mr Darren Scott

Chief Digital Officer & Managing Director, Cisco Digital Transformation Office, Australia and New Zealand

Launceston: Connected Places, Places to Connect

MBA, Deakin University (AGSM), Bachelor of Science in Computer Science, University of Queensland

Darren is a business and technology executive with experience in developing business programs and strategies in the Asia Pacific, Japan and Greater China region. He has developed and launched IT operations, business solutions and consulting services to capitalise on major market opportunities.

Darren is responsible for developing and executing Cisco's Digital Growth Strategy in key target verticals and accelerating emerging Industry solutions to market. He leads a strong team of experienced business leaders and technology consultants, who work with Cisco's top customers on their Digital Transformation Journey.

He has also held positions in Cisco as Managing Director, Consulting Services business for Australia and New Zealand in the field of Smart Cities, Security and Digital Workforce.

From 2009-2012 he established the "Globalisation" function of Cisco's Technical Services in India to create a second global headquarters. He defined innovative support models for Cisco's push into Smart + Connected Communities, defined the emerging market talent strategy and established a world-class services innovation program to speed innovation and time to market.

Prior to this role, Darren held leadership positions in Cisco's management consulting practice in Asia, Cisco's IT department in both Australia and San Jose. His early career included roles at Telstra and the Department of Defence in Australia.



Mr Matt Coetzee

Urbanisation Expert, Aurecon

Baby You Can't Drive My Car – Getting Cities Ready for Autonomous Vehicles

What Makes a City Win?

University of the Witwatersrand, BSc (Hons), Plant Ecology, 1989; University of the Witwatersrand, BSc, Botany, Zoology, 1988

Matt is passionate about developing integrated and innovative solutions to urban challenges. Whilst drawing on sound planning principles, these solutions are both deeply people centric and leverage the opportunities offered by digital approaches.

As the Global Urbanisation Expertise Leader at Aurecon, Matt brings a unique understanding of how to leverage the connections between economics, infrastructure, environmental and social condition and governance, and then reflect this in a comprehensive and enduring regional and urban planning solution. Matt is an experienced strategic

planner with over 25 years of experience in Australia, Asia and Africa. Matt has applied his expertise in many cities around the world and to projects involving precinct and city revitalisation, port redevelopment, green and brownfield airport development, transport infrastructure implementation, power and industrial developments through to water supply, electricity distribution, health and waste facilities. Matt also currently holds the position of Advisory Leader (ANZ) at Aurecon.

Matt has worked in developed and developing parts of the world and is able to bring solutions learned in each of these to new challenges. He works to support public and private institutions wishing to address the complex challenges and opportunities associated with the influx of people into our cities.



Richard Leonard

Director, Hayball Architects

Future Schools for Communities of the Future

Richard has extensive architectural experience in Australia and the United Kingdom. He is at the forefront of designing contemporary teaching and learning settings and leads education projects at Hayball.

Active in the education sector for more than 30 years, Richard is internationally recognised as an expert in helping schools integrate modern education philosophies into the design of new educational facilities. Providing design leadership to support a student-centric model of learning, he is a strong advocate for a collaborative and research-driven design process, and regularly collaborates with leading education specialists.

Richard is the current Chair of Learning Environments Australasia (formerly CEFPI) and has strong connections with the Victorian Department of Education, Boyd Foundation Learning Spaces initiative, Learning Environments applied Research Network (LEaRN) and the University of Melbourne where he is an Honorary Fellow and linkage partner in several research initiatives.



Gehl Architects Masterclass - Changing mindsets



Wednesday 9 November 2016 9:30AM to 12:30PM

Presented by Henriette Vamberg, Partner, **Gehl Architects, Denmark**

The Changing Mindset Masterclass will bring together a mix of experiences which will not only focus on the project outcomes, but also which process led to the results.

Part one will include a presentation by Henriette followed by questions. Part two will be hands-on whereby we discuss concrete cases brought by participants. Firstly group discussions will take place followed by a shared discussion around the cases and how to relate then to what was presented earlier. Henriette will then share insights, learnings and supplement what has already been shared.



Tickets \$195 – full conference delegates only (Maximum 40 participants) Includes light refreshments

Recovering the Lost Art of Street Design Masterclass



Wednesday 9 November 1:00PM to 5:00PM

Presented by Steven Burgess, Principal, MRCagney

Are your streets dominated by people or cars, is your design methodology confusing roads with streets?

MRCagney will frame a discussion around reintroducing the lost art of street design.

Topics covered will include:

- The important role of streets in communities;
- Why streets are different from roads;
- How different users relate to streets;
- Dealing with traffic and parking in streets;
- Methodologies for greenfield and infil streets;
- Maximising place value in streets.

Why attend?

Rediscover the delights of good streets and the art of street design; discuss trends in street design around the world.

1:00PM

- **History of Streets**
- Streets Around the World
- Suburbs v Communities
- **Healthy Streets**

2:15PM Street Users

- **Pedestrians**
- **Bikes**
- **Public Transport**
- Cars

3:15PM Street Hierarchy

- Main Streets (including discussion on Auckland's shared street innovations)
- Mixed Use Streets
- **Living Streets**
- **Industrial Streets**
- St roads

4:15PM

- **Parking**
- Intersections



Tickets \$95 – full conference delegates only Includes light refreshments

(Maximum 30 participants)

Improving Your Evidence-Based Place Decision Making Master Class



Wednesday 9 November 11:00AM to 12:30PM

Presented by Professor Cathy Parker, Marketing & Retail, Manchester Metropolitan University

Cathy will lead a 1^{1/2} hour masterclass, which is usually delivered as part of the MSc in Place Management and Leadership.

In the masterclass you will explore different methods and approaches to capturing data and information - including big data, rich data and even urban myths! You should attend this Masterclass if you want to become more confident in collecting and using your own data to inform place decision making.



Tickets \$125 – full conference delegates only (Maximum 40 participants)

Snap Shot & Poster Sessions



Wednesday 9 November 2:00PM to 3:30PM

This is your chance to hear about some great ideas, research and projects in a snap shot. There'll be a number of consecutive speakers each discussing their project for 10 minutes followed by question time at the end of the session. You'll also have the opportunity at Thursday lunch to meet snap shot presenters at their poster presentation displays to ask further questions.





Wednesday 9 November 3:30PM to 5:00PM

These informal sessions provide the opportunity for individuals to come together as a group to discuss a common topic or issue of interest. You can choose to actively participate or just listen to what's being discussed – you won't leave without getting a bag full of ideas from others or having had the opportunity to bounce your ideas around the room too.

Want to suggest an item, question or topic for one of the SIGs? Simply email events@ictcsociety.org.

Inclusive for full conference delegates and can be booked via your online registration.

SIG: Community led place making -Shifting the government focus from regulator to facilitator

Every place and community is different. So how do we harness the uniqueness and creativity of our citizens to make our

places the very best they can be?

Wearing two hats—one as Perth town centre volunteer and one as a Strategic Planner—Dean will kick start the session with some great examples from five Perth town centre groups.

Hear why they're working so well - from how they involve businesses and the community, to the unique town centre experiences - it's not just a standard place making template. Bring your ideas and discuss community led place making with your peers.



Moderated by: Dean Cracknell, Senior Strategic Urban/Property Planner, City of Melville & Beaufort Street Network community town centre volunteer.

Incursive for full conference delegates.

SIG: Financing and Delivering Place Making Initiatives -Tools for making the idea a reality

Many great place making initiatives are conceived but never delivered.

We'll discuss challenges associated with delivering Place Making initiatives and focus on key actions required for success. Let's share creative 'out of the box' tips for how to get things going and how to fund them. Come and share your ideas and questions with peers.



Moderated by: Grant Hirst, Director, Projects + Infrastructure.

Incursive for full conference delegates.



While in Launceston, why not...













-			E. S. T. S.	0100			
09:30		SS: Gehl Architects					
11:00			MASTERCLASS: Improving your evidence-based place decision making				
		mberg, Partner, cts, Denmark	Professor Cathy Parker, Marketing & Retail, Manchester Metropolitan University, UK				
12:30	Launceston		Free Time				
13:00	Field Trip Proudly	MASTERCLASS:					
14:00	sponsored	Recovering the Lost Art of	Snap Shot Presentations: Resilient, Su	stainable & Innovative Cities			
	by City of Launceston	Street Design	Identifying the character and values of				
	Lauriceston	Steven Burgess,	Garry Middle, Curtin University and Vision Environment Research Consultancy				
		Principal, MRCagney	New Regent Street: Surviving the Shoo				
			William Fulton, Fulton Ross Team Archite				
			Building resilience into Tasmania's local food system and improving community access to healthy food				
			Sandra Murray, University of Tasmania				
			Beginning of Change Rebecca Amundsen, Invercargill City Council				
			The watertight case for bikes				
			Craig Richards, Bicycle Network				
			Understanding City Dynamics using the Infrastructure Network (AURIN):	ne Australian Urban Research			
			Dr Serryn Eagleson, Data Business & App				
			Barton, Senior Research Associate, AUR	JRIN			
			Followed by questions				
15:30			SIG: Community led Place making - How governments can shift from regulator to facilitator	SIG: Financing and Delivering Place Making Initiatives – Tools for making the idea			
			Every place and community is different.	a reality			
			So how do we harness the uniqueness and creativity of our citizens to make	Many great place making initiatives are conceived			
			our places the very best they can be?	but never delivered. We'll			
			This meeting will kick off with examples of what 5 different town centre groups	discuss challenges associated with delivering Place Making			
			are doing in Perth, WA. Hear why its	initiatives and focus on key			
			working well - from how they involve businesses and the community, to	actions required for success. Let's explore creative 'out of the			
			the unique town centre experiences	box' tips for how to get things			
			 it's not just a standard placemaking template. Let's share in some creative ideas and problems. 	going - and how to fund them. Come and share your ideas and questions.			
			Moderated by Dean Cracknell, Senior	Moderated by			
			Strategic Urban/Property Planner, City of Melville & Beaufort Street Network	Grant Hirst, Director, Projects + Infrastructure			
17:00			community volunteer				

community volunteer

17:30 - 19:00 Networking Function



08:00 - 08:30	Arrival coffee & registration						
	SESSION 1 Proudly s	sponsored by State Growth, 1	Tasmanian Government				
08:30 - 08:40	Official conference openi	ng & welcome: ICTC Society					
08:40 - 08:45	Hon Peter Gutwein MP, Tr	easurer, Tasmanian Governr	ment				
08:45 - 09:35	People first design Henriette Vamberg, Part	tner, Managing Director, Te	am Lead Strategies, Gehl	Architects, Denmark			
09:35 - 10:15	Launceston: connected Darren Scott, Chief Digit	places, places to connect tal Officer, Cisco - Digital Tr	ansformation Office, Aust	tralia and New Zealand			
10:15 - 10:30	Questions						
10:30 - 11:00	Morning Tea & Exhibition						
	SESSION 2A	SESSION 2B	SESSION 2C	SESSION 2D			
	Future Cities	Main Street, Retail & Innovation	Food, Business & Culture	Night Time Economies, Engagement & Revitalisation			
11:00-11:25	What makes a city win? Guest Speaker: Matt Coetzee, Urbanisation Expert, Aurecon	If we build it they might come, but if YOU build it Steven Burgess, Principal, MRCagney	Developing a Food & Beverage Business Case That Stacks Up Suzee Brain, Director, Brain & Poulter	Ramadan Kareem (Happy Ramadan) – supporting local business vitality, ensuring community safety, and protecting public infrastructure in a diverse community David Coleman, Group Manager, Corporate and Economic Development			
11:26 - 11:51	Transforming Hobart - progression of the Inner City Action Plan (ICAP) George Wilkie, Executive Manager City Design, City of Hobart	The Shops They Are a Changin' Sean Stephens, Managing Partner & Senior Economist, Essential Economics	Coffee and wine - their value to your centre Greg Davis, Director, Taktics4	The tale of a developing a Night Time Economy - It wont happen overnight - but it will happen! Kylie Powell, Place Manager, Penrith City Council			
11:52- 12:17	'Ensuring the Patient Survives' - How place-making sustains a city during the 'open heart surgery' of accelerated development Bruce Mills, Manager, Place Management & Imogen Schoots, CBD Place Manager, Parramatta City Council	The Retail Revitalisation and Activation of Towns and Cities Tony Quinn, Principal, Hames Sharley	The Power of Culture and Creative Industries in Urban Revitalisation Jill Smith, Executive Director, Geelong Authority and Geelong Performing Arts Centre	Engaging the disengaged - Transformative Community Engagement in Casey Yogeshwari Biju, Senior Urban Designer & Avigaile Riola, Urban Designer, City of Casey			
12:18 - 12:43	Data-driven strategies for people-focussed change Kylie Legge, Director, Place Partners	Living City - Urban Renewal as a Catalyst for Change Grant Hirst, Director & Jessica Hirst, Development Manager, Projects & Infrastructure	CBD revitalisation: Gold Coast Chinatown Brooke Wharton, Principal Project Officer, City of Gold Coast	Changing Perceptions, Changing Reality - The Nowra CBD Perspective Michael Park, Strategic Planning Coordinator (North), Shoalhaven City Council / Mi Place Planning			



12:43 - 13:35	Lunch & Exhibition			
	SESSION 3A Pop ups & Innovation	SESSION 3B People, Streets and Places	SESSION 3C Creative Cities	SESSION 3D Resilient & Sustainable Places
13:35 - 14:00	Pop-up Urbanism Sam George, Founder, SAMA Design	Rethinking our urban streets to harmonise link and place Tim Lecky, Transport Planner, MRCagney & Murray West, Transport Engineer, MRCagney	Making Culture Count Georgia Moore, Director, Culture Counts	Transforming the Culture and Tools of Australian Urban Planning Helmut Rohde, Helmut Rohde + Partners
14:01 - 14:26	ModBox Mania Angie Baker, Director, A Baker Project	Traffic Management in Launceston - Facilitating Development of a People Focussed City Nigel Coates, Engineering Officer, Traffic, City of Launceston	Developing a Creative City - The role of local government Andrew Brien, Chief Executive Officer, City of Bunbury	Effective Disaster Management Considerations for City and Town Centres Stuart Slade, Principal Consultant & Gary Hancl, Principal Consultant, ProRisk Global
14:27 - 14:52	Tiny interventions big wins revitalising Fremantle Luis Puig, Economic Development Coordinator, City of Fremantle	Complete Streets George Bramis, Executive Manager Shaping Waverley, Waverley Council	Revitalising Brisbane's forgotten spaces: The Brisbane City Council Vibrant City Program Kim Mayberry, Urban Planner, Brisbane City Council	The Role of Mainstreets in Climate Change David Cooke, Mainstreet SA
14:53 - 15:18	Transforming a Regional City with NBN- Organic Citizen Collaborations Margaret O'Connor, Councillor, Armidale Dumaresq Council	Every journey starts with a plan Raoul Oosterkamp, Strategic Projects Manager & Lee Neville, Economic Development Manager, Hastings District Council, NZ	Art as a catalyst for building the community and the economy Stephen Goode, Chief Executive Officer & Liz Ledger, Executive Manager People & Places, Town of Claremont	Can cities cope with 250 million extra people from climate change? Dion Lester, Policy Director, Local Government Association of Tasmania
15:18-15:50	Afternoon Tea & Exhibition	on		
	SESSION 4: Keynote Sess	ion & Panel		
15:30 - 17:30	Invited Panelists: Henriette	nnecting People and Place Vamberg, Gehl Architects, Pobbie Robertson, Deloitte, Ri	Proudly sponsored by rofessor Cathy Parker, Market chard Leonard, Hayball Archite	ting & Retail, Manchester

SESSION 5A
Future Places &
Transport
Proudly sponsored by
City of Launceston

SESSION 5B
City Revitalisation

SESSION 5C Economic Development, Collaboration & Engagement SESSION 5D Engagement & Public Spaces

08:42 - 09:07

Future Schools for Communities of the Future

Guest Speaker:

Richard Leonard, Director, Hayball Architects Launceston City Heart Project - transforming Launceston's CBD into a modern activity hub

Robert Dobrzynski, General Manager, City of Launceston Who Gets What: Quantifying the benefits of Alliance

Dale Putland, Executive Director Planning and Development, City of Albany Cato Street Civic Square-a landmark opportunity to create a new open space precinct of international significance and further activate and enhance the broader Chapel Street Precinct

Rick Kwasek, Manager Urban and Infrastructure Projects, City of Stonnington

09:08 - 09:33

Baby you can't drive my car – getting cities ready for autonomous vehicles

Guest speaker:

Matt Coetzee, Urbanisation Expert, Aurecon Transforming Launceston's CBD into a University city - UTAS campus expansion

Paul Bloomfield, University of Tasmania **Unleash the Kraken**

Duncan Gilchrist, Economic Development Manager, Marrickville Council (NSW) & President, Economic Development Network Creating community in contested public spaces

Siu Chan, Unit Manager, Arts Culture and Venues, Yarra City Council

09:34 - 09:59

Reimagining our cities in the age of driverless cars

Paul Bu, General Manager, Urban Design & Architecture Revitalisation and Activation of the Mackay City Centre- the inside story!

Debra Howe, Manager Economic Development, Mackay Regional Council Delivering Economic Development through effective partnerships

David Wilkinson, Manager for Economic Development, City of Casey Community Led Strategic Planning - a solution to changefuelled conflict?

Philippa Hayes, Senior Strategic Planner, Hunters Hill Council & Kylie Legge, Director, Place Partners

10:00 - 10:25

Education, Liveability, Innovation and Entrepreneurship - sustainable foundations for regional cities' success? Reflecting on the Northern Cities Project, Northern Tasmania

James McKee, Director-Northern Cities Major Development Initiative & Sabine Hagstroem, Office of the Coordinator General, Department of State Growth, Tasmania Double Bay - Bust to Boom

Allan Coker, Director of Planning & Peter Kauter, Manager Placemaking, Woollahra Municipal Council Growth in Your City -Making Your Better Best

Anna Leombruno, Councillor, Campbelltown City Council, SA 'Love Where You Live' -Inspiring Cultural and Behavioural Change within the Public Domain

Beth Andean, Project Officer, Parramatta City Council

10:25 - 10:55 Morning Tea & Exhibition

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	SESSION 6A Liveability, Connectivity & Investment	SESSION 6B Community Led Place Making	SESSION 6C Urban Design & Sustainable Places	SESSION 6D Designing Liveable Communities	
10:55 - 11:20	Campbelltown CBD - City Transformation Wayne Rylands, Director, City Delivery & Jeff Lawrence, Director, City Growth, Campbelltown City Council	Fast-tracking the transition to community-led placemaking Helen Rowe, Principal Consultant, CoDesign Studio	A vision for the urban realm in response to increasing urbanisation Tracey O'Connor, Landscape Architect, City of Whitehorse & Co-chair AILA Public Sector Landscape Architects Committee	The terrace vs the townhouse: Why takin a different approach to medium density housing in Australia could be more effective Diana Griffiths, Director Urban Design, Studio Gl	
11:21 - 11:46 Come and Build Penrith With Us! Jeni Pollard, Place Manager, Penrith City Council		Ignite our Centre - CBD revitalisation driven by the community Mathew Dickerson, Former Mayor, City of Dubbo	A Thousand Cuts: Redressing the Loss of Urban Tree Canopy Peter Ciemitis, Senior Associate, Robertsday	The Glebe Affordable Housing Project - Creating a Diverse Urban Community Jon Pizey, Group Design Partner & Rudi Valla, Managing Partner, DEM	
11:47 - 12:12	'Connecting Centres' - How neighbourhood connectivity drives attachment to place Wendy Read, Place Manager, Parramatta City Council	Celebrating Places: the evolution of a grants program Emanuela Savini, Unit Manager Arts and Culture, Moreland City Council	Biophilic Architecture in Urban Design: Bringing social, environmental and economic benefits to cities Dr Jana Soderlund, Curtin University Sustainability Policy Institute	Liveable Communities the legacy begins with a design process Dean Landy, Partner & Architect, ClarkeHopkinsClarke Architects	
12:13 - 12:38	Exploring high density and high quality urban liveable environments The case of singapore Oscar Carracedo García-Villalba, Assistant Professor, National University of Singapore	When the community become leaders in town centre revitalisation – The success story of the Corrimal Revitalisation Action Group Valerie Hussain, Co-Founder Corrimal Revitalisation Action Group(CRAG), Wollongong NSW	A Way towards a 'Garden City' - Research into the design of community gardens in and near the City of Sydney Jia Zhuang, University of New South Wales	Green Screens - More than meets the eye Vince Cusumano, Senior Coordinator Park Policy Trees and Natural Areas & Joseph Buttita, Manager Civil and Park Maintenance, Blacktown City Council	
12:38 - 13:30 Lunch & Exhibition Pro		oudly sponsored by RDA Tasr	mania		
	SESSION 7A	SESSION 7B	SESSION 7C	SESSION 7D	
	Business activation and Engagement	Revitalisation	Engagement: Youth, Elderly & Disadvantaged Groups	Planning & Development	
13:30 - 13:50	Attracting urban refugees to small-town NZ Kylie Hawker-Green, Communications & Projects Manager, Enterprise Great Lake Taupo, NZ	Revitalisation of Rockhampton's Central Business District and Activation of the Riverbank Precinct: Conflicted Harmony for Rockhampton Tarnya Fitzgibbon, Rockhampton Regional Council	Community Consultations in Early Years Services Jane Braszell, Best Start Project Worker & Wendy Jones, Early Years Commuity Facilitator, City of Ballarat	The show must go on or does it? Lorna Bussell, Manager, Outdoor & Flagship Events, Waverley Council	
13:51 - 14:11	Small Business Building Strong Communities Lisa Hingerty, Senior Manager, Strategic Projects, Office of the NSW Small Business Commission	Mount Gambier Railway Lands - A Story of Place Making Michael Silvy, Manager Regulatory Services, City of Mount Gambier	See Me - Hear Me Dr Wendy LeBlanc, Manager & Kate Thomas, Tenant Support Worker, Northern Links NSW Incorporated	Bulimba Barracks Master Plan Georgina Aitchison, Senior Urban Planner, City Planning & Sustainability, Brisbane City Council	

	Strate
14:12 - 14:32	How 'monkey business' enlisted the participation of over 50 businesses and won our hearts Cheryl Adamson, General Manager, Parne Business Association, N.
14:33 - 14:53	Transformative culture Maroochydore exposed Bronwyn Buksh, Executive Manager, Maroochydore Revitalisation Association Inc & James Birrell, Director, James Birrell Design Lab

Flexible community consultation to support the revitalisation of four regional town centres in NSW

Felicity Lewis, Director Architecture, Studio GL

The right to the city creating a place for and with the homeless community

Julia Suh, Urban Strategist and Founder, **Urban Toolbox**

A remarkable story of converging environments: a master plan for natural, urban & human fusion

Alastair Porter, CEO & Chairperson, Remarkables Park Ltd, Queenstown, NZ

Delivering a city's revitalisation vision: A how to guide

Chris Zidak, Manager **Business** and Development, Major Projects and Realm, City of Maroondah

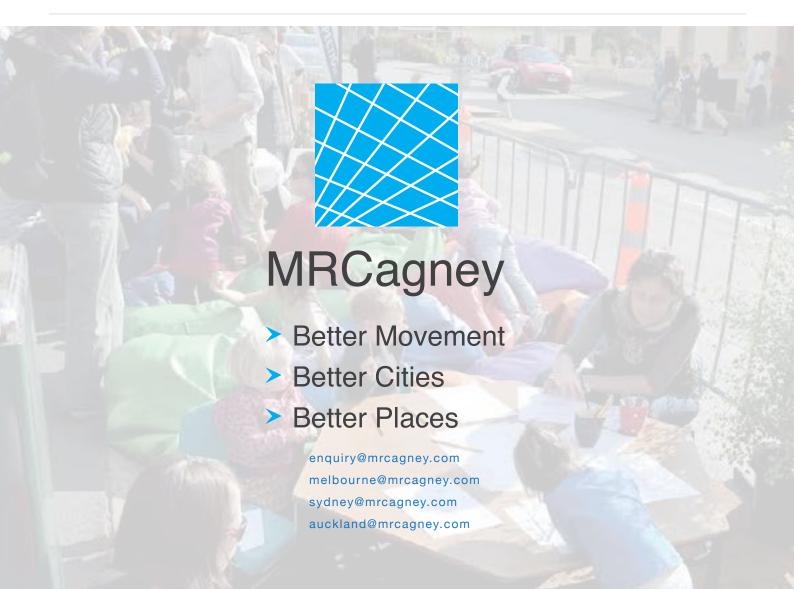
Creating active, vibrant places by working together

Shelley McKiernan, Central Geelong Place Activation Officer, City of Greater Geelong

Planning Positively for Ageing Indian Elders

Caroline Miller, Associate Professor & Marzuq Asgar, Student Resource & Environmental Planning Programme, School of People, Environment & Planning, Massey University, Palmerston North, NZ

15:05-15:35	Afternoon Tea & Exhibition			
	SESSION 8 Proudy sponsored by MRCagney			
15:35-16:15	How to attract footfall post-internet Professor Cathy Parker, Marketing and Retail, Manchester Metropolitan University, UK			
16:15-16:55	Connecting with tomorrows customer Robbie Robertson, Partner, Spatial & Brand Experience, Deloitte Australia			
16:55-17:15	Questions and closing			
17:45	Pop-up Bar tour - Dicky Whites Lane (Walk back to you hotel at your leisure)			





Launceston Field Trip

Proudly sponsored by City of Launceston



Wednesday 9 November 12:30PM to 5:30PM

Departs Hotel Grand Chancellor – includes walking and coach element and drop off at social function.

Quadrant Mall, Dicky Whites Lane



Pedestrianised in 1979, the quadrant mall provides an interesting and picturesque Victorian streetscape. Dicky Whites laneway has been revitalised as part of the Council's City Heart project. New flexible event and popup spaces, seating, landscaping, on street dining provision, paving, LED lights and interchangeable street art installations has turned this space into a trendy new area in the heart of Launceston. Delegates will gain an insight into the City's planning framework that has guided the outcomes, including a tour of completed City Heart projects.

Civic Square



Civic Square is one of two areas identified by the community as being highest priority for revitalisation. Feedback centred on place activation, flexible use of the space, increased public amenity and small-scale infrastructure. Civic Square is the next major public space for redevelopment as the city's meeting place. It will create a clear identity as the main central major events and play space, attracting all ages.



Macquarie House - Innovation Hub



This beautiful example of a Georgian brick and stone warehouse was built for Henry Reed, a Launceston merchant in 1830. The Macquarie House Innovation Hub (MHIH) project is a proposal to convert the historic building into a hybrid co-working space, a burgeoning trend in the new digital economy to create flexible workplaces for innovators, start-ups and growing businesses. Tasmanian entrepreneurs from all industry sectors will have the opportunity to take their place in the exploding international innovation and start-up scene. The MHIH initiative aims to establish a world-class collaborative workspace and innovation hub in the centre of Launceston. giving Tasmania a business support facility on a par with similar spaces in Australia and internationally. Delegates will hear how it came to be, what it's aiming to achieve and the importance of spaces like Macquarie House for enabling regional economies to build their own start-up ecosystems.

Kings Wharf silos redevelopment

The Kings Wharf grain silos will be transformed into an 7-storey, 108-room hotel with a bar, café, restaurant and conferencing rooms.

Accommodation rooms will have views to the nearby Seaport and Royal Park, Tamar River Basin, Cataract Gorge and Trevallyn. Delegates will meet entrepreneur and local businessman, Errol Stewart to talk about some of the projects biggest challenges including flood-proofing the hotel, as it sits on the wet-side of the city's flood levees, and working within the old silo structure to bring it within current building standards.

Cameron Street - Heritage Trail



Delegates will explore the rich heritage of Cameron Street through hearing the stories behind the heritage buildings on the Launceston Heritage Trail. See some of Launceston's most interesting architecture dating back to early Colonial times.

Uni Student Accommodation - North Esk River



In the great university cities of the world, the life and energy of the university is infused within the community, carrying on both within and in between buildings spread across the city. UTAS has followed the Green Building Council Australia Green Star code standards in developing the student accommodation in Launceston. Public bike parking, secure bike storage, changing and shower facilities are all mandated under that code. There'll be 60 bike-parking spaces for the 120 apartments in a move that will change the travel dynamics of Launceston.

The units were constructed as timber-framed modules, pre-fabricated nearby and craned into position. Delegates will gain an insight into the measures that were put in place to bring about the changes and understand the challenges

North Bank + Levee Bank



Launceston is the principal city and gateway to Northern Tasmania, providing important services to neighbouring communities, underpinning the productivity of the region. The amenity and liveability of Launceston's urban area is a vital component in ensuring the city remains a vibrant and attractive place to live, work and recreate.

Transforming North Bank has been discussed for decades. The redevelopment will create an exciting new precinct on the northern edge of the city, both expanding the already well-established open space network along the riverfront, and improving the connectivity and cohesive experience for the users of these spaces, places and activity centres.

Located in the inner city suburb of Invermay, North Bank encompasses the riverfront parcels of land at the confluence of the North Esk and Tamar Rivers to the south of Lindsay Street, and the former light industrial and mixed use parcels to the north. It will deliver a range of benefits to the community including improved access and connectivity and the creation of high quality public domain. Great design takes time, passion and patience. A series of steps must be taken in order to create a master plan outcome that is viable, authentic and meets the community's needs. Delegates will visit the area and learn about the visions, objectives and planned outcomes.



Penny Royal Redevelopment

If you look at all of the attractions relating to adventure, heritage, tourism, then Penny Royal has got every good reason to be confident about the future as far as tourism is concerned. The redevelopment included construction of a restaurant and bar, cafe and much more. The existing stone buildings were kept as a backdrop for the food, wine and adventure precinct. In many ways the Penny Royal redevelopment is a symbol of the resurgence in the tourism and hospitality sector. Delegates will hear about the trials and tribulations to get this much loved tourist attraction back up and running.

Cataract Gorge

Perhaps the most unique natural feature of Launceston -Cataract Gorge is also the emotional centre of the city for many residents and an astounding discovery for visitors. The Cataract Gorge Reserve covers 192 hectares and is home to a large diversity of plants and animals living in the bushland and waterways. Here you'll find walking and hiking trails, the world's longest single span chairlift, swimming pool, restaurant, kiosk, cafe peacocks and wildlife, beautiful gardens, suspension bridge, inclinator for easy access, Interpretation Centre and panoramic lookouts with spectacular views. The Cataract Gorge Reserve is the heartbeat of Launceston and central to its lifestyle and sense of community. Delegates will get to see and hear about the activities, experiences and events held at the Gorge as well as gain an insight into the future plans.

Inclusive for full delegates only numbers are strictly limited.

Networking Function and Activites





Wednesday 9 November 5:30PM to 7:00PM

Unwind at the Boathouse on Northbank, Mingle with colleagues and meet new friends as you enjoy spectacular surrounds and sample the local beverages. The Boathouse overlooks the breathtaking Tamar river and is a short 15 minute picturesque walk from the Hotel Grand Chancellor.

Inclusive for full delegates and includes canapes and beverages.



Additional Tickets \$65.00 per person.

Pop-up Bar Walk - Dicky Whites Lane



Friday 11 November 5:45PM

From Hotel Grand Chancellor, take a short guided walk to Launceston's newest activation initiative. The pop-up in Dicky Whites Lane consists of live music and entertainment, pop-up wine bars and an array of amazing public art. You'll be tempted to stop awhile, soak up the atmosphere with the locals or perhaps even sample one of the local Tassie wines. Walk back to your hotel at your leisure.

Inclusive for full delegates only. Numbers are strictly limited.

Saturday Farmers Market



8:30AM to 12:30PM

Located adjacent to Hotel Grand Chancellor (71 Cimitiere Street), Harvest Community Farmers market has a tantalising array of gourmet local food and produce stalls set in and amongst Launceston's heritage buildings. It's the best way to enjoy breakfast or brunch on Saturday morning.



Freycinet National Park and Wineglass Bay

Picture perfect natural beauty only 2+ hour drive from Launceston. The National Park also boasts the pinkish coloured mountainous peaks called the Hazards. Day tours depart from the city.

Cradle Mountain

See the fantastic Cradle Mountain and it's surrounding lakes, approximately 1.5 hours out of the city. Tours available at www.destinationlauncestion.com.au/tours.

Things to do . . .



Tasmania does three things very well – nature, history and food. If you're a fan of any of these, take the time to stay awhile and enjoy what the island has to offer.

Top places to go within the city. . .



Cataract Gorge

A short 15 minute walk from the city centre. You can also take a boat cruise or just walk the many well kept paths. The world's longest span chair lift is a must do as it offers great views of the city.



River Cruises

Cruises for the Tamar River and Cataract Gorge leave from the city centre and depart daily. Book online at www.tamarrivercruises.com.au or phone (03) 6334 9900.

Hollybank Treetops Adventure

Just a short 15 minute drive from Launceston, Hollybank is Tassie's nature adventure park. Take in the trees like never before on their Zipline tour. To book call (03) 6395 1390 or visit www.treetopsadventure.com.au.

Top places to go beyond Launceston...





Bay of Fires

With white sandy beaches, blue waters and stunning orange lichens on the local granite rocks, the Bay of Fires will offer stunning scenery and photo opportunities.

Step back in time and take in the history, or discover the delectable local produce and enticing wineries of Launceston. Or why not combine the two?

Tamar Valley Winery Tours

Take in a number of places to please the palate of foodies and wine buffs. There are a number of half or full day tours available. To book phone Prestige Tours on 0429 030 588 or visit www.prestigetours.com.au.

Franklin House

Step back in time at Franklin House and experience old world charm and delightful Devonshire teas. A little further out from the city centre but well worth the trip! To book phone (03) 6344 7824 or visit www.nationaltrust.org.au/places/franklin-house.

Launceston Historic Walk

An hour long guided walk through Launceston's past and present. Hear stories about the citizens, merchants, builders, rogues and rascals who left their mark on historic Launceston. To book: (03) 6331 2213 or visit www.1842.com.au.



Breweries & Ciderhouses

From Boags Brewery to Dickens Cider - breweries and ciderhouses abound in Launceston. What's not to love? For tour details see www.tripadviser.com.au.

Port Arthur

Visit the historic penal colony and get a real feel for Australian history at this amazing site. See www.portarthur. com.au for details.

Where to shop . . .



The Design Centre

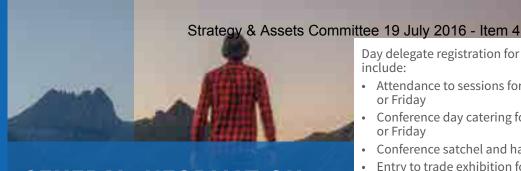
The best place to purchase beautiful Tasmanian made designer crafts. You can find them at the corner of Tamar and Brisbane Streets, Launceston. Phone: (03) 6331 5506.

The Mill Providore Gifts & Gallery

A little bit of something for everyone including hard to source foods, arts and crafts, with a gallery upstairs. Located at 2 Bridge Road, Launceston. Phone: (03) 6331 0777.

More information

There is so much to do and see in Launceston that we can't possibly list it all. For ideas on tours or interesting places visit www.destinationlaunceston.com.au.



GENERAL INFORMATION

Who should attend?

Local Government—Mayors, Councillors, CEO's, Directors, Managers and other decision makers

State and Federal Government

Private firms, Main Street Businesses and Consultants Business Associations, Academics and Industry Groups

- Planning, Urban Design, Development, Property
- Main Streets, Retail, Shopping and Town Centres
- Economic Development, Demography
- Placemaking, Project Management, Marketing
- Architecture, Landscape, Environment
- Infrastructure, Resources, Energy, Transport
- Engineering, Surveying, Public Works
- Banking, Law, Finance, Technology

Registration Fees

All rates are quoted in Australian dollars unless otherwise stated. To be eligible for the early bird discount, your registration must be completed with full payment by Friday, 8 July 2016. To be eligible for the mid rate discount, your registration must be completed with full payment by Tuesday, 16 August 2016. The Late Rate will be applicable for all registrations and payments received after 16 August, 2016. Discounted registrations are only applicable if registration and payment is received by the due date.

Members of the ICTC Society are entitled to discounted registration fees at the member rate. All delegates will be given password access to speaker's papers after the conference.

Note: Registrations are for individuals only and cannot be shared.

Full delegate registration for speakers, members and non-members include:

- Attendance at all conference sessions Thursday and Friday
- All conference day catering Thursday and Friday
- Special Interest Group session Wednesday
- **Snap Shot Sessions**
- Networking Function Wednesday
- Field Trip Wednesday
- Evening walk Friday (limited capacity)
- Conference satchel and handbook
- Entry to trade exhibition Thursday and Friday
- Opportunity to register for specialist pre-conference masterclasses
- Delegate list *

Speakers: Please note that subsidised Speaker registrations are limited to 2 presenters per presentation.

Day delegate registration for members and non-members include:

- Attendance to sessions for nominated day Thursday or Friday
- Conference day catering for nominated day –Thursday or Friday
- Conference satchel and handbook
- Entry to trade exhibition for nominated day Thursday or Friday
- Delegate list *

*Due to privacy laws, delegate lists include only name and organisation.

Note: The program and information contained in this brochure are preliminary. The ICTC Society reserves the right to change or alter any aspect of the program or contents herein at its discretion prior to the conference.

Payment

All prices quoted in this brochure are in Australian dollars and are inclusive of GST (unless otherwise stated). Registrations will not be processed until payment is received. Payment can be made by the following methods:

Credit card – Visa or MasterCard only. A 1.5% credit card surcharge applies.

Cheque

- Australian delegates: personal or company cheques made payable to "ICTC Society No 2 Account".
- New Zealand and International delegates: bank draft or international money order in Australian dollars, drawn on an Australian bank and made payable to "ICTC Society No 2 Account".

EFT - EFT payments can be made but will only be accepted if the conference EFT Payment Form is used and emailed when the EFT payment is made. The form can be downloaded once your reach the payment section of your online registration. No responsibility will be taken for any EFT payments that are made without forwarding the EFT Payment Form that should include the invoice number and delegate(s) name(s).

Cancellation - Registration and additional tickets

Registration cancellations will only be accepted in writing. Cancellations made prior to 1 October 2016 will be refunded less \$150.00 to cover administration costs. No refunds will be made after this date. As an alternative to cancellation, your registration may be transferred to another person without incurring any penalty. The information in this brochure is correct at the time of printing.

Insurance for Cancellation of Registration, Travel and Accommodation

It is strongly recommended that participants take out insurance for and during the conference, covering cancellation fees for registration, travel and accommodation bookings, as well as personal injury and loss or injury to property, including baggage. The organisers will be in no way responsible for any claims concerning insurance. In the event of industrial disruptions or force majeure, the ICTC Society and the organising committee accept no responsibility for losses incurred by delegates and/or partners.

Special Needs & Dietary Requirements

Every effort is made to cater for people with special needs. Should you require any specific assistance, including dietary requirements or wheelchair access, please include this in the relevant section of the online registration form.



Flights and Airport transfers



From Launceston airport, the city centre is approximately 20 minutes by car or bus (15 kilometres).

Delegates can travel to Launceston via direct airport transfers, car hire or private car.

Airport transfers

Group shuttles leave the airport 20 minutes after flights have arrived and will drop you off at your hotel, or as close to your hotel as they can.

Airporter Launceston transfers (shuttle bus) \$18 one way, \$32.00 return.

Visit www.airporterlaunceston.com.au for more information

Taxi Service

The approximate cost of a taxi to Launceston is \$30 to \$35 each way.

Contact Taxi Combined Services call 131 008.

Private car and mini bus services

Private car or mini buses can be booked through Bayside Limousines. Costs start at \$124 for a 7 seater mini coach or \$97.50 one way for a private car. To book call +61 2 8765 9782, email info@baysidelimousines.com.au or visit www.baysidelimousines.com.au.

Car hire

Car Hire is available at the airport www.launcestonairport. com.au/car-rental. An Avis office is also located at the Grand Chancellor Launceston. Note parking at the hotel and in Launceston is not free and daily prices are charged in public car parks. Visit www.launceston.tas.gov.au for more information.

Coach & Bus

Coach and bus is an important way of getting around Tasmania as there is no rail service. Coach and Bus options, tours and timetables are available at www.discovertasmania.com.au.

From Hobart

Launceston is approximately a 2hr 30 min drive from Hobart.

Ferry transport



Delegates who wish to drive can take the ferry over to Tasmania. The Spirit of Tasmania ferry brings delegates and their cars overnight from Melbourne to Devonport. Launceston is then only a 1hr 15 minute (approx) drive.

Stay in stylish ferry accommodation overnight arriving the next morning in Tasmania. To book the Spirit of Tasmania, visit www.spiritoftasmania.com.au for booking options, timetables and special offers.

Accommodation Bookings & Payment



All bookings must be made via the online ICTC registration site to receive the discounted conference accommodation rate. In order to secure a reservation, all hotel bookings must be accompanied by a minimum of one night's accommodation deposit or security credit card details (*Visa, Mastercard, Diners or Amex*).

If payment is to be made by cheque, please contact us and make a separate accommodation cheque payable to the specified hotel and forward to ICTC by no later than 1 October 2016. If payment is made by credit card, the details, including cardholder's signature, will be forwarded to your chosen accommodation venue as payment for your booking. If the cardholder is not the delegate please ensure you have downloaded and completed the third party credit card authority form and forward it to events@ictcsociety.org. Delegates are responsible for any damage they cause and must settle the balance of their account with the accommodation venue upon departure.

Details on credit card surcharges and cancellation policies for each hotel are specified in the accommodation section when booking online.

All rooms will be released from sale 1 October 2016. ICTC will accept accommodation bookings after this date but are unable to guarantee accommodation will be available at the selected hotels or at the printed room rates.

Accommodation changes and cancellations



Each hotel has its own cancellation and refund policy and it is highly recommended, before you make your booking, that you read the hotel's policies on cancellation and refunds on the conference website.

Any changes to or cancellations of reservations made through the conference website must be modified online and confirmed by email to events@ictcsociety.org and not to the hotel directly.



Accommodation



Discounted room rates listed below have been negotiated on behalf of ICTC delegates – to receive these rates delegates must book via the online conference registration site. All properties listed below are located within walking distance to the conference hotel.

Hotel Grand Chancellor Launceston



29 Cameron Street, Launceston (conference hotel)

The conference is being held at the Hotel Grand Chancellor. Enjoy the contemporary style whilst relaxing in beautiful rooms and suites overlooking the city. Surrounded by all the notable attractions like City Park, the Tasmanian Design Centre, the Queen Victoria Museum and Art Gallery, Princess Theatre and Aurora Stadium.

The hotel features 24 hour reception, room service, car parking (from \$6 per day), laundry facilities, concierge, valet dry-cleaning, business centre, restaurant and hotel bar, safe and deposit boxes, and complimentary Wi-Fi. City centre, cafes and restaurants are within walking distance.

Room facilities include private bathroom with shower over bath, hairdryer, climate control, satellite TV sports and news, pay-per-view movies, broadband internet access, business desk, refrigerator & mini bar, tea/coffee making facilities, radio/alarm clock, ironing facilities, safety deposit box.

Interconnecting rooms, rollaway beds and cots are available upon request. Rollaway beds are an additional cost of \$30.

Deluxe King & Twin Superior King & Twin

\$169 per room per night \$189 per room per night

Buffet breakfast \$20 pp/day.

Best Western Launceston



3 Earl Street, Launceston – 3 minute walk to conference venue.

This 4 star hotel features refurbished and stylish guest rooms. Best Western is a 6 minute walk from the main shopping district in the heart of Launceston.

Hotel facilities include licensed bar, business centre, concierge, dry cleaning/laundry service, gym, 100% non-smoking property, Snappers Restaurant, Tram Bar Lounge, free Wi Fi access and car parking (from \$6 per day).

Rooms include free Wi Fi, in-room safe, flat screen TV, latest release movies, air conditioning, radio/alarm, hairdryer, iron & ironing board, mini bar, ensuite bathroom, tea/coffee making facilities and work desk. Executive King rooms also include a Nespresso coffee machine, and luxury bathrobes.

Deluxe King \$144 per room per night
Superior King \$154 per room per night
Executive King \$164 per room per night
Buffet breakfast \$15 pp/day.

Peppers Seaport Hotel

28 Seaport Boulevard, Launceston – 15 minute walk to conference venue.

Situated in the vibrant new Seaport Precinct on the marina amongst many restaurants and cafes, this premium accommodation is a 5 minute drive from the city centre and 15 minute drive from Launceston Airport.

Hotel facilities include concierge, laundry/valet services, room service, free wifi access, with restaurants and cafes on the doorstep. Parking in the public car park is \$8 per day.

Studio apartments include city or river views, full mini bar, bathroom, TV, in room movies (pay per view), CD player, and free Wi Fi. Suites include a balcony with either city or river views, fully equipped kitchen, full mini bar, separate living/dining area, bathroom, laundry facilities, separate study desk, TV, stereo/CD/DVD player, in room movies (pay per view), free Wi Fi.

Studio apartment City \$229 per night Studio apartment River \$249 per night 1 bedroom suite City \$269 per night 1 bedroom suite River \$289 per night

Breakfast at Cube Cafe outside the hotel. Chargeback is available.

Quest Launceston

16 Paterson Street, Launceston – 3 minute walk to conference venue.

A magnificently restored heritage building superbly located in the heart of the city and next door to the restaurant precinct, city mall offering serviced apartments for the comfort of home while you're away. Breakfast and lunch are available at the Inside Cafe and dinner is served at the Northern Club.

Hotel facilities include 24 hour on-site reception. All self contained studios feature a fully equipped kitchen, air conditioning, Wifi/Broadband, and Foxtel.

The Quest's one and two bedroom apartments provide an airy open plan layout with separate sleeping, dining and living areas. Wi-Fi/Broadband access, Foxtel, (including Fox Sports and Movie Channels), reverse cycle air conditioning, a DVD player, and an iPod docking station. A luxurious queen or king size bed, fully-equipped kitchen, and laundry facilities.

Studio apartment \$178 per night 1 bedroom apartment \$199 per night 2 bedroom apartment \$325 per night

Breakfast (hot buffet) - available at Inside Cafe \$15 pp, Continental Breakfast Packs \$10 pp/day.

HOW TO REGISTER

Register online at www.ictcsociety.org/2016. See Registration Fees (pg 16) for registration package inclusions.

	Earlybird by 8 July	Mid rate by 16 Aug	Late rate after 16 Aug		
ICTC Member full reg Non-member full reg ICTC Member day reg Non-member day reg	\$895 \$995 \$485 \$495	\$995 \$1095 \$535 \$555	\$1095 \$1195 \$585 \$605		
Pre-Conference Gehl Masterclass \$195 Pre-Conference Steven Burgess Masterclass \$95 Pre-Conference Cathy Parker Masterclass \$125					





2016 LGNSW WATER MANAGEMENT CONFERENCE 28 - 30 August Broken Hill

Broken Hill Musician's Club, 276 Crystal Street, Broken Hill

CO-HOSTED BY:





2016 LGNSW WATER MANAGEMENT CONFERENCE

I GNSW WATER MANAGEMENT **CONFERENCE 2016**

SUNDAY 28 -TUESDAY 30 AUGUST 2016

ONLINE REGISTRATION LGNSW.ORG.AU

The LGNSW Water Management Conference is an annual event, co-ordinated by local government for local government, providing

In 2016 it is co-hosted by Broken Hill City Council. The event attracts delegates from NSW and interstate including councillors and general managers, water managers and professionals, policy makers from government agencies and industry stakeholders. Delegates will have the opportunity to find out about the latest water policy initiatives and trends, receive updates on emergent technical issues, benchmark, network and further their professional development and team building capabilities.

A Compelling Reason to Travel to Broken Hill

Broken Hill is the first city in Australia to be included on the national heritage list. It is home to the world's largest silver, lead and zinc mine, established by Broken Hill Proprietary Company Limited (now BHP Billiton Ltd.). The city is also known for its thriving arts community and access to outback adventure.

For visitors today, Broken Hill offers a variety of nature, history, art and culinary experiences. It is a great base for exploring the stunning national parks of outback NSW, including Sturt National Park, Mungo National Park and Gundabooka National Park. For more information about Broken Hill visit the conference website on Travel and Accommodation.

This year's conference will focus on the following themes:

a forum for discussion on urban water supply and sewerage as well as broader water

management issues.

and regulatory reform of local water utilities in regional NSW. Delegates will hear about key policy developments at the state government level and case studies from a variety of councils and council alliances. **Site Visits**

does the future hold?

Conference Program

future water security

· Water reuse in inland towns

• Innovation in water utilities

projects from around the country.

Hear about leading ideas in the water

benchmarking, Sydney Water's Lifestream

Strategy, and transforming the customer

experience using human-centred design.

The conference will examine institutional

• Local water utilities in regional NSW - What

utilities sector, including efficiency

· Broken Hill's water supply emergency and

Delegates will learn about Broken Hill's

recent water supply emergency, how the

crisis unfolded, what responses were

considered, and what the future holds.

Attendees will discuss how water reuse can

help overcome water shortages in inland towns

and cities with potable and non-potable reuse

From New to Old - Broken Hill's Water Supply

This site visit will showcase parts of Broken Hill's present and historical water supply system and discuss current challenges. Stops include: Umberumberka Waterworks and Reservoir, one of the most complete surviving stream-driven water supply systems in Australia; Mundi Mundi Lookout past Silverton, where participants can look west out of the Murray-Darling Basin into the vast plains of the Lake Eyre Basin; and Mica Street Treatment Plant, a recently commissioned desalination facility.

Images: Broken Hill line of load, White Leeds Arid Wet Lands Billabong, tap water, Rainbow Bee-eater taken at White Leeds Arid Wet Lands, Broken Hill Clock Tower and Post Office, White Leeds Arid Wet Lands, Silverton Hotel.



White Leeds Arid Wetlands

Delegates will enjoy a two-hour bus and walking tour through the wetlands system demonstrating its unique environment and capabilities. The White Arid Wetlands is a purpose built, artificial arid zone wetland that supports a wildlife refuge located eight kilometres south of Broken Hill. The wetlands system has an estimated footprint of 20 hectares and holds approximately 438 megalitres of water. The system takes only three days to produce deep blue primary contact water.

For more details see the online program.

The Social Program

The dress code for social events is smart casual, but it's cold! Please bring a warm coat, scarf, hat and gloves as winter nights in Broken Hill can be as cold as five degrees.

Welcome Reception

The Palace Hotel, Broken Hill, 6.00 – 8.00pm, Sunday 28 August 2016.

Join fellow delegates, speakers, sponsors, partners and dignitaries for welcome drinks and canapés at this iconic venue, originally built as a coffee palace in 1889. Located in the heart of the Heritage City of Broken Hill, the Palace Hotel is famous for its starring role in the hit movie 'Priscilla Queen of the Desert'. Its architectural beauty is enriched with over 500 square meters of colourful murals by indigenous artist Gordon Waye.

Experience the spectacular sunset over the line of load on the upstairs balcony at 6pm, then head downstairs for refreshments and networking.

Conference Dinner

Royal Flying Doctor Service Hangar, Broken Hill Airport, 7.00 – 10.00pm, Monday 29 August 2016. Transfers from 6.30pm.

Arrive at the home base of the Royal Flying Doctor Service by shuttle bus. Enter via the Bruce Langford Visitor Centre, which combines a museum, theatre and shop. The venue features interactive displays showing the history of the service and tributes to the doctors, pilots and flight nurses and the many community groups and benefactors who support them. Your three course dinner will be served in the adjacent aircraft hangar, with a view of a plane under maintenance.



Main Conference Venue and Accommodation

The main conference venue is the Broken Hill Musician's Club, which originated from a group of four musicians getting together and having a jam session in a shed in the main street of the city. This group of musicians grew until finally the Broken Hill Musician's Club sought, and was granted its license in 1919.

Accommodation and Travel Booking Assistance

From motels and rooms in local pubs to fine heritage homesteads, there is a great range of traditional and unique accommodation in Broken Hill within walking distance of the conference venue. We will not be organising daily transfers to the main conference venue as there are great room options within walking distance.

Travelstream, Broken Hill City Council's travel supplier, can help you find the best accommodation within your budget. They can access the best corporate rates on behalf of Broken Hill City Council and LGNSW for both accommodation and travel and also package up pre or post tour options.

For more information: lgnsw.org.au/waterconference

Transport

Broken Hill is in the far west of outback New South Wales, Australia and a short two and a half hours' flight from Sydney and Canberra. All information regarding travel by air, road, train or bus can be found on our website:

Transport Information.



SPONSORED BY







Registration Information

EARLY BIRD
REGISTRATION DEADLINE:
FRIDAY 15 JULY

REGISTRATION DEADLINE: FRIDAY 15 AUGUST 2016, CLOSE OF BUSINESS

ONLINE REGISTRATION LGNSW.ORG.AU

Early Bird Registration: opens Monday 6 June and closes Friday 15 July.

Standard Registration: Saturday 16 July to Monday 15 August 2016 close of business.

Online registrations are available on www.lgnsw.org.au.

Registration fees including GST as listed are for council staff and elected members, members of local government water utilities and water directorate members, and for paid sponsors and speakers as directed by LGNSW. Credit card payments will attract a fee of 3%.

Conference registration includes:

Full registration includes all conference sessions, site visits, morning teas, lunch and afternoon teas, welcome reception, conference dinner, and satchel for all full delegates.

Single day registration includes: attendance at conference sessions on **Monday 29 or Tuesday 30 August** including site visits, morning/afternoon tea, lunch and satchel. Tickets to social functions may be purchased separately.



Early Bird Registration	\$522.50 per person (by 15 July 2016 close of business)
Conference Registration	\$572.00 per person (by 15 August 2016 close of business)
Non-council Delegates	All industry or commercial businesses wishing to attend and not registering as sponsors may attend at the early bird rate \$980.00 per person (by 15 July 2016) or standard conference registration of \$1080.00 per person (by 15 August 2016).
Single Day Registration	\$260.00 per person, conference sessions only (no social events included)
Single Day Registration Non-council Delegates	\$440.00 per person, conference sessions only (no social events included)
Welcome Reception	\$88.00 for partners and guests
Conference Dinner	\$132.00 for partners and guests

CONTACT DETAILS EVENTS@LGNSW.ORG.AU 02 9242 4000 GPO BOX 7003 SYDNEY NSW 2001

Changes to Bookings and Cancellation Policy

You can modify your booking using the confirmation number and link provided in your confirmation email sent automatically to you when you register online. For any enquiries, contact Karen Rolls at LGNSW on events@lgnsw.org.au or (02) 9242 4050 by close of business Monday 15 August 2016. After this time, amendments to your booking can be made by email only to the above contact until Wednesday 24 August 2016. Any subsequent changes will need to be advised directly to the registration desk on site at the conference and at this late stage may not be able to be actioned.

If you are unable to attend, a substitute delegate is welcome at no additional charge. All cancellations must be advised in writing to LGNSW Events (email events@lgnsw.org.au). Cancellations dated on or before Monday 15 August 2016 will incur a fee of \$100.00. No refunds will be made for cancellations advised after this date.

Online Registration Details and Privacy

Our secure site accepts credit cards (Visa or Mastercard), cheque and direct deposit payments. On completing registration, a tax invoice will be automatically emailed to you. Your credit card statement will show a debit from 'Acuvent'. Cheques payments are to be made out to "Local Government NSW" and sent to GPO Box 7003 Sydney NSW 2001 with a copy of your tax invoice prior to the conference.

Environmental Sustainability and Innovation

LGNSW is committed to environmental sustainability at our events and conferences. Initiatives are in place to 'Reduce, Reuse, Recycle' at the 2016 Water Conference. Our Guidelines for Event Sustainability are available on our website. To this end we do not print conference papers but will publish presentations on our website after the conference, we conduct surveys online and where possible use innovative ways to reduce the event's environmental footprint. We also seek to support local communities by purchasing local goods and services.



DISTINGUISHED SPONSORS







SUPPORTED BY





Attachment A		Waiving of Fee Reserves - 201		larkets & Con	nmunity Events in Public			
Name of Organisation	Date of Application	Type of Organisation	Type of Event	Date of Event	Location of Event	Has Council Previously Assisted	Is the Event Open to the Community	Amount of Assistance
Lay Missionaries of Charity – Soup Kitchen	11/09/2015	Non Profit	Soup Kitchen	Jan - Dec 2016	Nowra Showground Committee Room	Yes	Yes	\$4,747.50
Shoalhaven River Festival	15/10/2015	Non Profit	Community Event	24 & 25/10/15	Nowra Showground, Paringa Park, Mavromattes Reserve & Greys Beach	Yes	Yes	\$644.00
Shoalhaven River Festival	22/10/2015	Non Profit	Meeting	22/10/2015	Nowra Showground Committee Room	Yes	Yes	\$198.00
Sanctuary Point Community Pride Inc	15/10/2015	Non Profit	Community Event	31/10/2015	Francis Ryan Reserve, Sanctuary Point	Yes	Yes	\$81.00
Sussex Inlet Careflight Choppers for Charity	08/02/2016	Incorporated	Community Event	28/02/2016	Jim Cater Reserve, Sussex Inlet	Yes	Yes	\$241.00
Total								\$5,911.50

Attachment B Name of Organisation	Date of Application	Waiving of Fees for Open Space Venues and Community Services - 2015 / 2016						
		Type of Organisation	Type of Event	Date of Event	Location of Event	Has Council Previously Assisted	Is the Event Open to the Community	Amount of Assistance
Family Day Care (SCC)	14/01/2016	Community Services	Community	Valid until 24/4/16	Nowra & Bomaderry Aquatic Parks	Yes	No	\$46.80 (\$23.40 per pass)
Rotary		Community	Mayoral Gala	25/07/2015	UCC	No	Yes	\$1,240.00
N/A	09/10/2015	Private	Funeral - Patti Yates	12/10/2015	UCC	No	Yes	\$300.00
Rotary/Lions	10/03/2016	Community	Blessing of the Fleet Ball and Festival	Various in March	UCC	Yes	Yes	\$3,766.00
Milton Ulladulla Garden Club	Historical	Community	Meeting	Last Monday of each month	UCC	Yes	Yes	\$1,628.00
Milton Ulladulla Community Forum	Historical	Community	Meeting	First Monday of each month &+ AGM	ucc	Yes	Yes	\$195.00
Ulladulla Physical Culture Club	Historical	Non-Profit	Rehearsals	Every Thursday	UCC	Yes	Yes	\$4,294.50
Millhouse Art Society	Historical	Community	Exhibition	Dec/Jan & March	UCC	Yes	Yes	\$3,558.05
Gaia Farmer's Markets	Historical	Community	Market	Every Thursday	UCC	No	Yes	\$4,719.00
Kidgeeridge	Historical	Community	Battle of Bands (Fundraiser)	19/03/2016	UCC	No	Yes	\$650.00
Kidgeeridge	Historical – Min16/153	Community	Music Fesitval	25/4/2016	Milton Showground	Yes	Yes	\$2,500.00
Slow Food Conference	Historical	Private	Conference	24/08/2016	UCC	No	No	\$300.00
Shoalhaven Philatelic Society	23-Nov-15	Community Group	Meeting Room Hire	Monthly – second Monday of each month	Shoalhaven City Arts Centre Meeting Room	No	Yes	\$120.00
Total								\$23,317.35

Attachment C	Date of Application	Waiving of Fees for Shoalhaven Libraries - 2015 / 2016						
Name of Organisation		Type of Organisation	Type of Event	Date of Event	Location of Event	Has Council Previously Assisted	Is the Event Open to the Community	Amount of Assistance
Wrap With Love	30/10/2015	Non Profit	Monthly Meeting	1st Tuesday each month - Feb to Dec	Nowra Library Meeting Room	Yes	Yes	\$176.00
Total								\$176.00

Protocol for Homeless People in Public Places

August 2014

What is the Protocol?

The NSW Government introduced the Protocol to help ensure that homeless people are treated respectfully and appropriately and are not discriminated against on the basis of their homeless status. The Protocol also aims to assist homeless people to receive services if they need or request them. It is an important element in the Government's strategy for responding effectively to homelessness.

The Protocol

A homeless person is not to be approached unless:

- they request assistance
- they appear to be distressed or in need of assistance
- an official seeks to engage with the person for the purpose of information exchange or provision
 of a service
- their behaviour threatens their safety or the safety and security of people around them
- their behaviour is likely to result in damage to property or have a negative impact on natural and cultural conservation of environment, including cultural heritage, water pollution and fire risks
- they are sheltering in circumstances that place their or others' health and safety at risk (for example, staying in derelict buildings, high risk areas)
- they are a child who appears to be under the age of 16
- they are a young person who appears to be 16 to 17 years old who may be at risk of significant harm
- they are a child or young person who is in the care of the Director-General of the Department of Family and Community Services or the parental responsibility of the Minister for Family and Community Services.

The Protocol does not prevent organisations from taking appropriate action where health or safety is at risk or a breach of the peace or unlawful behaviour has occurred.

If homeless people require assistance, officials can

- involve appropriate services directly
- provide advice or information on available services
- provide a contact point that the homeless person can either call or go to for further advice or help.

Underlying principles of the Protocol

The Protocol is based on the following principles:

- Homeless people have the same entitlement as any member of the public to:
 - be in public places, at the same time respecting the right of local communities to live in a safe and peaceful environment
 - participate in public activities or events, and
 - carry with them and store their own belongings.

- Organisations that work in areas where their responsibilities are likely to bring them into contact with homeless people will receive sufficient information to enable them to assist homeless people if required, or help homeless people make contact with appropriate services.
- Homeless people have diverse backgrounds and needs, these should be considered in any response:
 - Cultural sensitivity and respect should be applied when engaging with Aboriginal homeless people
 and those from different cultural, linguistic or religious backgrounds. Officials should use interpreter
 services to assist with referring people to relevant services as required.
 - Many homeless people have complex needs such as mental health and/or drug and alcohol issues, or cognitive impairment. These issues may result in behaviour that is seen to be antisocial.
 - Homeless people may have experienced other issues that affect their needs. For example, they may
 have experienced domestic violence or left custody or statutory care, or they may be asylum
 seeking refugees with no contacts in the community.
 - The Protocol does not override existing laws, statutory requirements or regulations. It does not reduce the powers of organisations or their authority to enforce specific laws and regulations.
- Homeless people have the same access to a right of reply and appeals/complaints mechanisms as all members of the public.

Where the Protocol applies

The Protocol applies only to public places such as parks and outdoor spaces ordinarily accessible to the public. It does not apply to private property, or property which is not generally accessible to the public.

The following government organisations with an operational presence in public places or who provide a service to assist homeless people have endorsed the Protocol:

- Housing NSW
- Community Services
- Department of Premier and Cabinet
- NSW Police Force
- Office of Environment and Heritage
- NSW Health
- RailCorp
- State Transit Authority of NSW
- Sydney Harbour Foreshore Authority
- Sydney Olympic Park Authority
- Aboriginal Affairs
- Ambulance Service of NSW

Each of the above organisations will implement the Protocol within its own organisation and will determine how it should be used by all relevant staff, including contract staff such as security officers. Feedback/complaints about the application of the Protocol will be managed through existing complaints mechanisms.

Local councils have been advised of the Protocol to inform their responses.

Review of the Protocol

This Protocol will be reviewed every two years from the date of its publication, October 2012.

For further information please contact:

Manager, Homelessness Policy and Programs

Housing NSW Locked Bag 4001 ASHFIELD BC 1800

or visit the Housing NSW website at www.housing.nsw.gov.au

Useful contact numbers

Link2home

1800 152 152 (toll free)

(24 hours a day, 7 days a week, every day of the year)

Link2home is the new statewide telephone information and referral service for NSW. Link2home is available for people who are homeless or at risk of homelessness. It provides information, assessment of people's needs and referrals to specialist homelessness services, support services, temporary accommodation and other services. People who are homeless or at risk of homelessness, or their advocates can call Link2home for help.

LawAccess NSW

1300 888 529

(9am - 5pm Monday to Friday, excluding public holidays)

This state-wide telephone service provides free legal information, referrals and, in some cases, advice to people in NSW who have a legal problem.

Aboriginal Legal Service (NSW/ACT) Limited

02 8303 6600 (Redfern - Zone Office)

(8.30am – 5.30pm Monday to Friday)

This service assists Aboriginal people and Torres Strait Islander people with representation in court, advice and information, and referral to further support services.

Centrelink Indigenous Phone Service

136 380

(8am – 5pm Monday to Friday)

This state-wide telephone service is for Indigenous Australians living in regional and remote areas who would like advice on Centrelink payments and services.

Centrelink Employment Services and Job Network

132 850

(8am – 5pm Monday to Friday)

This state-wide telephone service assists individuals with their Centrelink payments. This line can also be used to book an appointment with the nearest Centrelink social worker.

State-wide services available 24 hours, 7 days

Child Protection Helpline

- general community 132 111
- mandatory reporters 133 627

This telephone service, staffed by professionally qualified caseworkers, is available for reporting suspected abuse, neglect or risk of significant harm of children and young people.

The Mandatory Reporter Guide can be accessed via www.sdm.community.nsw.gov.au/mrg/app/summary.page.

The NSW Government's Keep Them Safe: a shared approach to child and wellbeing action plan can be accessed via www.keepthemsafe.nsw.gov.au/home

Domestic Violence Line

1800 656 463 (free call)

1800 671 442 (TTY)

This telephone service provides counselling, information and referrals for those experiencing domestic violence.

Lifeline

131 114

This telephone counselling service takes calls from people needing emotional support and provides services in suicide prevention, crisis support and mental health support.

NSW Rape Crisis Centre

1800 424 017 (free call)

This telephone and online service provides crisis counselling, support and referral for anyone who has experienced sexual violence.

Salvo Care Line

1300 36 36 22 (Regional NSW)

02 8736 3292 (Sydney metropolitan)

This telephone service is staffed by trained counsellors available to listen, assist and provide referrals for

Alcohol and Drug Information Service

02 9361 8000 (Sydney metropolitan)

1800 422 599 (outside Sydney)

This telephone service provides information, referral, crisis counselling and advice about alcohol and illegal drugs.

NSW Mental Health Line

1800 011 511

This telephone service is staffed by mental health professionals and provides mental health information and referral services.

Link2home homelessness line

1800 152 152

This telephone service provides information and referrals for people who are homeless or at risk of homelessness.

Letter – South Coast Register – 6/7/16

"SHOWGROUND UPSET

I am appalled at the state of the Nowra Showgrounds.

The homeless are taking it over. It has been a great venue to walk dogs 'off lead', but not any more.

There are three camps where they have large and aggressive dogs. There are permanent 'homeless' living at the Showground.

Two camps in the cattle sheds, one in the Judge's box at the West Street Oval end.

There is an indigenous camp, with flag raised, comprising of three tents enclosed in tarpaulins and umbrellas. One caravan which has been up the West Street Oval end for six months or more (with dog).

As one walks the Nowra Showground you can see evidence of fires where people have been camping.

One camp, still there, a tent, was setting up his fire as I walked past with my small dog and we were intimidated by the aggressive behaviour of his very large dog.

There are also other small tents about in other areas near the barbecue at the Bens Walk trail.

Why are we, those ratepayers with dogs, having to contend with this increasing homeless plague. The Showground is in danger of becoming a ghetto.

Council and Police please do something about this.

E. Kielly, Nowra

Responses:

"E. Kielly, perhaps what you're lacking in is something called compassion, I'm sorry during the walking of your dogs you have to see the homeless, the hopeless, the ones where they have nowhere else to turn but the cold ground of the Nowra Showgrounds.

Perhaps if you had a room to spare at least one of these poor citizens would have a roof over their heads, a place to shower and wash their clothes and perhaps a chance to get a job.

Or perhaps the state government could help.

As you sleep soundly and warm in your bed tonight I hope you think of these poor souls lying on the cold cold ground of the Nowra Showgrounds.

Maybe walk your dog elsewhere where reality isn't a factor?"

"Thank you for your observations E Kielly but not your display of morality.!"

South Coast Register Online Edition.

Sub No	Lady Denman Draft Strategic Business & Master Plan Submission Feedback	Staff analysis	Suggested amendment
	Written Feedback Submission – Lady Denman	Staff analysis/Comment	No amendment recommended
1.	NSW Department of Primary Industries – Lands Following consideration of the Draft Strategic Business and Master Plan for the reserve currently on public exhibition, the following comments are made:		
	•The Crown land the subject of the Plan should be clearly identified in the opening pages of the document as Reserve 96376 for Public Recreation & Additional Purposes of Community Purposes, Environmental Protection, Tourist Facilities and Services Notified 1 October 1982, under the trusteeship of the Lady Denman (R96376) Reserve Trust, the affairs of which are managed by Shoalhaven City Council.	Agree	Information to be add to Executive summary, positioned appropriately.
	•Incorrect lot numbers are recorded for the reserve on page 2 of the Plan. According to our records Reserve 96376 comprises Lot 2 DP 870242, Lot 137 DP 720912, part Lot 7310 DP 755928 and part Lot 7007 DP 1125394 shown by red hatching on the attached diagram.	Correct lot numbers etc need to be changed to line up with other correct official records	Changes to reflect correct Lot numbers
	•Figure 2 on Page 3 showing the extent of the Lady Denman Reserve also includes land lying outside the reserve boundaries, i.e. freehold Lot 4 DP 870242 fronting Woollamia Road and Lot 7300 DP 1128666 situated along the northern boundary of the reserve which lies within Parish DP Reserve 755928 for Future Public Requirements under the direct control of DPI - Lands.	Correct areas of the Reserve need to be shown	Change to reflect correct areas for the Reserve. Add in Lands diagram and make existing Figure 2 more generic. Add action to "Reserve Management" to resolve inconsistency in reserve definition.
	•On page 10 the reserve should be described as "The Crown land was reserved for the purpose of Public Recreation on 1 October 1982 and Additional Purposes of Community Purposes, Environmental Protection, Tourist Facilities and Services over the reserve were notified on 27 June 2008". Wherever appearing the word "dedication" should be replaced with the word "reservation".	Correct language and titling needs to be used	Change to reflect use of correct language and titling.

A reserve management option (page 22) could include a Management Agreement or Memorandum of Understanding between the Trust and the Lady Denman Heritage Complex Huskisson Incorporated over the whole or part of the reserve. Use and occupation of the reserve is required to be: consistent	The strategic plan recommends council implement an occupancy agreement as the preferred way forward. Agree	No amendment needed. Plan to be amended to include this
with the declared public purpose of "Public Recreation"; consistent with the principles of Crown land management; and in the public interest.		point.
 In addition, any proposed uses of the reserve for the Additional Purposes gazetted for the land would also need to be compatible with the declared public purpose of the reserve. 	Agree	Plan to be amended to include this point.
 Proposed commercial uses of the reserve should be: consistent with the reserve's notified purposes and current zoning; enhance public use of the reserve and not become the main focus; and preserve the public's right of access. 	Agree. Agree. Agree. Agree.	Plan to be amended to include this point.
 Any proposed lease arrangement, will need to take the following into account: Aboriginal Land Claims 25675 and 26373 currently lodged over Lot 137 DP 720912 and part Lot 7007 DP 1125394 respectively will need to be determined before a lease or licence can be considered. Any Native Title interests in the land. Existing licence arrangements. If it is not intended to advertise a proposed lease through a public competitive process, information will need to be provided by the Trust to justify entering into direct lease negotiations for use and occupation of the reserve. 	The strategic plan recommends council implement an occupancy agreement as the preferred way forward.	No amendment needed.

	 Any proposed lease arrangement should clearly state who will be responsible for the payment of rates, insurances, maintenance, repairs and other costs. Whether survey will be required in order to record a lease on title and who will be responsible for same. Generally, consideration of Minister's consent would be given to a maximum lease term of 20 years, normally at market value taking into account any proposed sub lease arrangement. 	Relates to future management of the complex and considered to be outside scope of plan	No amendment needed.
2.	Opening of the pond to a tidal flow, with dredging and establishment of native reeds etc must be the first priority to create an attractive natural inlet. The present pool is stagnant, the water is muddy and sometimes even smelly. Opening the pond to the natural ebb and flow of tides will flush out impurities and establish a naturally balanced ecosystem which is much more attractive to visitors and to the marine fauna of Currumbene Creek.	Noted and identified as a short-term priority	Project potential has been highlighted along with strategic process to move forward - which would include consultation with Marine Parks etc. No Amendment needed.
3.	Gary Thompson 1. I am a [non-volunteer] member of the JBMM. 2. I am not a relative or have any association with Mr Steve Thompson, Director of Locale Consulting and the executive author of the report. We simply share a surname. 3. I am happy to be available for any follow-up working group consideration that may develop as part of the process of fully evaluating the draft report for its acceptance and approval into working documentation. The report is very well written and obviously results from an extensive briefing process. It does however lack certain accurate and subtle considerations of the local conditions. I am making these comments based on my impression of the various systems currently operating at the Lady Denman Museum		

(JBMM) and therefore an attempt to ultimately provide the		
	a fuller understanding of how it relates to or reads from		
the info	ormation, as it is currently presented in this Draft report.		
_	read the entire publically available report, I need to ome distinctions and comments of veracity which		
genera	lly impact on creating a proper impression and easier		
_	ation of information given throughout the text of the		
report.			
1.	Simplistically speaking, the Jervis Bay Maritime Museum is the same organisation as the Lady Denman Museum. Continued use of the "the Incorporated Body" is laborious and a simpler title should be adopted for ongoing reference (within the limits of legal correctness	Noted.	No amendment needed.
	of course).		
	ould normally be set up as part of the explanation in the		
Introdu	iction.		
2.	The "Denman Reserve" is a virtually unknown entity and most reference by users is to the museum itself (in whatever title guise - A clearer distinction is made in Paragraph 8 below)	Noted.	No amendment needed.
3.	There is little local knowledge that the Council is involved at all in this operation and little or no appreciation that it has a Crown Reserve management obligation for the facility, over and above the delegated level of the Board.	Noted – please see item 1.	As per response for item 1.
4.	Mr Warren Halloran is certainly a most successful and astute person in his own right (albeit now rather elderly), but has his business interests being continually referred to here as "W.H. and associated entities". Plus then Princelands P/L and control input in this instance is then exercised through/by the JB Trust. It would be a fairer representation to have his business interests	The term is consistently used This is not a legal document.	No amendment needed.

represented by a less cumbersome term "Halloran Enterprises P/L" (as an example and again within the limits of legal correctness of course), and not directly as himself as a person. This could also be easily set up as part of the introductory explanatory notes.		
I do not wish to detract from his business acumen or his rights as a property owner and substantial benefactor, but it does complicate the reading with ongoing references to his business structure and associated dealings as being a single person.	Noted. As above.	No amendment needed.
 5. My bottom line for trying to explain the current situation and Reserve Management obligations on site is to ask "If someone had an accident or was injured on this Reserve, WHO would be sued ????". This sort of approach may help to crystallize what the site ownership priorities for the more obscure [non-museum] spaces should be in the short-term. Now to deal with specifics from the Plan for review and edit purposes – with references directly to the report: 	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
(Preamble) - Executive Summary. I agree with the philosophy outlined in this summary. I feel that the points summarised are valid and totally relevant to those issues raised in the plan relating to the Reserve. I especially support the final paragraph which outlines the Long-Term vision.	The report relates to the Reserve rather than the Huskisson context.	No amendment needed.
 (P2) – Introduction I have already made comments on repetitive / inconsistent terminology. 	As per item 1.	No amendment needed.

		•	
the geospatial relationship shoreline. Another be very useful to	e should be more relative information showing ationship with Huskisson and the Jervis Bay er map scaled between Fig 1 and Fig 2 would create a more contextual understanding of e is situated and its size.		
issue of site versu Para 2 above]. Ta have intricate ma mention of the NI parked there - plu the Gift Shop space	.1 (c) ed under "devolved management" – again the is museum is relevant here [as per General ible 1 - the Restoration area and the Fishpond nagement issues – Additionally, there is no PWS Discovery caravan now permanently is there is no mention of the Visitors Centre in the or the additional container storage rchive/curatorial storage at the rear end of the	Agree for Visitors Centre info.	Add Visitors Information Centre to existing facilities and users section.
AMP – alt being site	al Paragraph - Council developed the Museums chough it is stated "broad terms rather than especific", which is a very negative statement ding analysis report within the Reserve.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
point, wh	.3 - 2nd Paragraph – by contrast to previous ich is indicative of stated "inconsistencies" a lease / occupancy agreement certainly may cial.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
and [unpaid] enth detailed commen	not include the "wealth of Volunteer expertise nusiasm". See also Para 8 below for more	Agree.	Add wealth of volunteer expertise and enthusiasm to the strengths quadrant of the SWOT analysis.

detailed in the Summary Statement.

7. (P12) - Revenue

Council's financial input has remained constant – despite generally rising admin & running costs. By a similar analysis of the other extreme; it has not been decreased either, as seems to be the norm in modern economic times; so an ongoing advantage to continuity of the museum operation to have it remain in place. There have been substantial other grants relating to solar power (not listed) which also attracted large benefactor support from Halloran Enterprises P/L. It would be realistically fair to assume this facility will never make a profit – as identified with the Council-run community assets of Nowra Entertainment Centre, Libraries and Aquatic / Fitness centres. Visitation indicators of Membership and Entry fees are only providing "petty cash" income when viewed in the overall operating picture. P17 identifies the criticality of "increasing philanthropy" as a Cultural Facility trend, albeit hard to foster and maintain. See also point 10 below. There is also a proposal statement in 2.2.4 (P13) to "isolate other non-core assets", which would better assess profitability, but this seems to go against a total Reserve Strategy.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

No amendment needed.

8. (P15) - 2.4 - Staff Resourcing

There is mention of 5 paid staff and over 100 [unpaid] volunteers (see Appendix C – last page), but there is no defined roles of the 5 Part–time staff, as it does say all staff are employed by the "Incorporated Body". However, by indirect association there are five positions detailed in the Organisation Chart - Fig 3 - on P16, which it can be assumed are these positions – More direct statement of this should be made in the report to nominate the actual job positions and their part-time commitments.

Of more particular concern is the title of "Site Manager" This is so professionally erroneous, and on looking at the physical site makes a mockery of there being such a position. I was

Generic wording and terminology has been used.

No amendment needed.

As per above.

slightly involved in this selection process and know for a fact that the position is for Museum Manager only – nothing against the current incumbent in having those exceptional museum and exhibition skills. Site (or Reserve) management, if it does occur, is purely by default association and so should not be the term used. It implies a primary focus which is so obviously not there. My understanding is that the other four staff are notionally subordinate, within the museum hierarchy, but do have primary responsibility for their specific museum business area – all still only on a part-time basis and of no real consequence to the Reserve.

9. (P17) – Tourism Trends

The prospect of cruise ship arrivals and associated quantum of passenger influx is a very slim possibility (See also P21).

10. (P19) - 3.1.d

Very relevant, based on Historic Strategic Direction. Success in the early days came due to goodwill and hard work of the Board by connections to people-in-power, predominantly during the Hatton era. This has been hard to match for similar priority and result in modern [more competitive] bureaucratic and political times. The committed financial input by Halloran Enterprises P/L virtually ensures the survival of the complex.

- 11. (P20) 2nd & 3rd Para New process of management Establish a Lease then giving better definition.
 Plus Principles for Future Direction x 6 (These are ideally for the Museum complex).
- 12. (P21) 3.5 Future Asset & Operational Requirements No mention of repairs and maintenance required now for site safety / risk minimisation (back to who would be sued see bottom line statement at General Point 5).

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Noted. Covered in first paragraph.

No amendment needed.

No amendment needed.

No amendment needed.

13. (P22) – 4.1.1 – Operations & Reserve Management	Submission point considered	No amendment needed.
Not good use of relevant examples being suggested, as they are	operational and can be investigated	
not really successful models.	as opportunities for the	
	implementation of the plan.	
14. (P23) - Future Directions		
Public Areas – being taken over by Council, but they would	Submission point considered	No amendment needed.
need to be more actively involved – must be delineated in the	operational and can be investigated	
lease – back to my previous notes regarding site manager	as opportunities for the	
responsibilities & obligations (Para 8 above).	implementation of the plan.	
, and the second of the second	p	
15. (P25) – Subsidy per Visitor is a sound analysis criteria,	Submission point considered	No amendment needed.
but also supporting my earlier statement about such	operational and can be investigated	
revenue income always producing negative overall	as opportunities for the	
profit.	implementation of the plan.	
pront.	implementation of the plan.	
16. (P26) – Sub-Lease to include maintenance requirements	Noted as per item 1 to be decided	No amendment needed.
 good principle, but needs closer management during 	by council.	
the lease period – by an effective "Site Manager" (see	5 y 55 a.m. 6	
Para 8 above).		
raid o above).		
17. (P28) – Actions - Council review and decrease subsidy or	Submission point considered	No amendment needed.
play a more active role.	operational and can be investigated	
play a more delive role.	as opportunities for the	
	implementation of the plan.	
	implementation of the plan.	
18. (P29) – Future Direction - Relationship between	As per above	No amendment needed.
Museum & Reserve? For continued Council	7.0 pc. 4004c	amenament necucu.
commitment or to actually take on more?		
communent of to actually take of more:		
19. (P30) – 4.1.5 – Staffing Capacity	As per above.	No amendment needed.
Need for "Overarching Manager". Focus was on Museum only,	As per above.	No amendment needed.
with little spin-off for the Reserve. See again Para 8 above.	•	
20. (P31) – 4.1.6 – Marketing Actions – Reserve vs Museum	As per above.	No amendment needed.
– see also point 18 above?	•	
•		

part-time oper	Café – Pop-up facilities rely on securing a rator with their own seed funding – mage so highly unlikely to be attractive ortunity.	As per above.	No amendment needed.
involvement is	Indigenous Presence – a focussed required – this may be hard to foster and success of Booderee N.P. already local region.	As per above.	No amendment needed.
part of Council	Community centre could easily become Reserve and assist to strengthen the esence in and use of the reserve site.	As per above.	No amendment needed.
Difficulties with Contro be given priority consider which "no one" contro defined, incorporated managed. Public Safet adjoining boat sheds a	Creek Access & Fish Pond of and responsibility – this area needs to deration, as it remains a lost resource ils. This asset needs to be much better into the reserve and consequently by, Currumbene Creek access and re an embarrassment. See also my garding accident / injury.	See item 2 with consideration of Item 8. What does Jervis Bay Marine Park Authority say?	Project potential has been highlighted along with strategic process to move forward - which would include consultation with Marine Parks etc.
Maintenance This is fundamental for	sset Provision, Consolidation & r physical Reserve philosophy. However a ely required. So much critical work is	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
mention of cor presupposing t	Administration and Curatorial – no ntainers behind building already the need for additional space.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
27. (P45) - Paragra instead of "Lac	iph 4 has a typo being "Land Denman" Ny Denman"	Fix typo.	Typo to be fixed.

	28. (P46) – 5 – Future Targets This section has limited relevance without financials (?) as the next section (6) re-presents such detail more completely as the full Strategic Action Plan? 29. (P48) – 6. Strategic Action Plan	Noted. Financials are confidential.	No amendment needed.
	Ideally as noted to summarise the report with particular emphasis / urgency to be put on the following: 1.3.4 Council more active. 3.1 Asset Maintenance & Management. Both are critical strategic tasks for long-term viability of the Reserve.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
4	Brett Davis BirdLife Shoalhaven (BLS) BLS was established in November 2013 to advocate for the conservation of birds and their habitats and promote the appreciation and understanding of birds across the Shoalhaven.	Noted.	No amendment needed.
	BLS is a branch of BirdLife Australia Limited, which is an independent, not-for-profit organisation with over 12,000 members and 70,000 supporters. The Jervis Bay Maritime Museum precinct includes a mangrove boardwalk as a return walk through the mangrove community to the Currambene Creek estuary. This has long been one of the	Noted.	No amendment needed.
	main outdoor attractions of the museum and is a very well-known facility of some considerable interest, combining marine and estuarine ecology with a rich variety of birdlife. BLS supports the extension of this boardwalk as part of the Master Plan to develop outdoor facilities at the museum. The extension would involve building a new boardwalk on the	No change as plans are concept only. To be considered at detail design.	No amendment needed.

	outside edge of the mangrove (as shown below), joining the museum area adjacent to the existing pond to the platform at the end of the existing boardwalk. This would provide a boardwalk circuit with a greatly enhanced perspective of the estuarine. BLS would acknowledge though that such a project would clearly need to be subject to formal consideration of environmental impact.		
	BLS believes such a facility would significantly increase visitation to the museum by tourists and the local community and provide a known facility for nature observation, education and enjoyment in the Jervis Bay context.	Noted.	No amendment needed.
	BLS would also note that this area is immediately adjacent to the Jervis Bay 'Important Bird Area', which is part of an international system of declared areas of especially important birdlife. It is also immediately opposite the Myola Spit, a zoned Environment Conservation 1 area, equivalent to a National Park, and the most important area for sand bird resting in Jervis Bay. Threatened domestic and migratory species feature in this area along with a range of other interesting water and shorebirds.	The area is outside of the Reserve	No amendment needed.
	We would also like to bring to your attention that our proposed extension of the boardwalk is also supported in a separate submission by the Jervis Bay Maritime Museum Fleet section.	Noted.	No amendment needed.
Item 5	Peter Price In the Executive Summary		
	• In the second paragraph - the words The Museum of Science and the Sea which form part of the Jervis Bay Trust Fund- should read which was created by the Jervis Bay Trust Deed.	Not correct - there is no "Jervis Bay Trust Deed".	Remove reference to the Trust Fund as it is not necessary in the executive summary and would avoid this confusion.
	And which is managed by the Trustee, the LDHCH Inc. In the third paragraph -A condition of that arrangement etc - should read Mr Halloran (the Licensee) holds that license from Council as Reserve Trustee, which provides that he has the sole	This is unnecessary detail for an executive summary.	No amendment needed.

rights to exhibit and maintain the Halloran Collection (to 2038) etc per document.		
• On page 4 - dot point 6 - first line		
Warren Halloran has obligations - delete the balance and insert - has the sole right to exhibit and maintain the Halloran Collection which is held by the Jervis Bay Trust as the JB Museum of Science and the Sea (JBMSS). The LDHCH Inc. (JBMM) provide management of visitation and security for the Museum.	Agree.	Add has the sole right to exhibit the Halloran collection" rather than obligation etc.
• In Table 1the JB History Gallery is part of the JBMM not the JBMSS.		
• On page 12 it could be noted that Warren Halloran paid the cost of refurbishment of the Surveyors Gallery, and provision of air conditioning and solar power for the Museum of Science and the Sea. Stage 2 restoration of the JBMSS collection and the upper rooms and cabinets will also be funded by Mr Halloran.	No record of this found.	No amendment needed.
• Council will also be aware that recent threats to the Halloran Collection which may be rectified have nevertheless alienated Mr Halloran.	Noted.	
Council will also have noted previous advice as to the poor financial management which is also a concern to Mr Halloran. Rectification of the LDHCH Inc. deductible gift recipient and the lack of either charitable or deductible status for the JB Trust is also a concern. While this has been communicated to the Board have yet to be resolved.	Financials are considered confidential and were not on public exhibition.	No amendment needed.
• On page 16, the LDHCH Inc. should be noted as the Trustee for the JB Trust Fund.	This detail is not required.	No amendment needed.

• In the last paragraph the question of staffing funding is mentioned.

The LDHCH Inc. Treasurer has stated a preference for paid staff but admits to lack of funds. It is reprehensible that the Board have in recent time alienated senior volunteer members of the LDHCH who have held key positions which they have vacated. The LDHCH have no idea what skills and interests its members have because they haven't asked them. Volunteers are preferable to paid employees as the likelihood of keen interest and diligence lies with volunteers.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

No amendment needed.

• The report mentioned in 2.5.2 ought to be required reading by the Board. There are many opportunities for engagement with the members and the community which have not been attempted.

The views of the Plan are wholly agreed. Section 3 3.4 The Future direction principles are wholly agreed.

• However I suggest that the future will depend upon better engagement with members and volunteers and ideas how to motivate guides and members to help with small and large projects. That has been the former successful approach which has largely been abandoned.

I also note the suggestions about promotion. Members, if engaged and informed about the collection are the main source word of mouth promotion, which is the best kind of promotion and can't be bought.

- Possible Innovative projects celebrate the street names with signage linking to the history of those names particularly the names of persons and ships from the Battle of St Vincent;
- conduction lecture series based upon the collections
- mounting special exhibitions using the collections.
- better training of guides

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

Submission point considered operational and can be investigated as opportunities for the implementation of the plan.

No amendment needed.

No amendment needed.

No amendment needed.

 developing audio and printed material identifying key themes and items in the collection 		
• In general I have grave doubts that the current Board, who seem more engaged in politics can step up to the tasks envisaged by Council.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
• One possibility not mentioned is the use of MOUs to establish relationships between Council and LHDCH - LHDCH with the Board of Governors and the JB Trust Fund - LHDCH and Warren Halloran (or his Trustees).	Noted see item 1 dot point 5 response. Council to decide – as below	No amendment needed.
Section 4		
• I found this section containing circular arguments difficult to respond to. However my view remains that the Management Committee system remains the best way to overcome the dysfunctional current system. I find the apparent conclusion not to make changes surprising given the Plan's acknowledge of financial and management issues.	The strategic plan recommends council implement an occupancy agreement as the preferred way forward.	No amendment needed.
• On page 23 the context of the existing Licence with Warren Halloran. It should be noted that while there remains significant work to be done for the Halloran Collection, funded by him or his Trust etc the license should stay in place.	Council to decide and determine in future.	No amendment needed.
It should be noted however that future short and long term financial support for the JBMSS is contingent upon Charitable Body status and Deductable Gift Recipient status for the JB Trust Fund is required.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
Once the Halloran Collection has been restored and the exhibits replaced and the license areas also restored, other arrangements may be possible. Certainly in 2038 the license expires.	Council to decide and determine in future.	No amendment needed.

• Page 24 – I agree that functional relationships with those involved is essential. This best described in a MOU.	See item 2 dot point 5.	No amendment needed.
Further improvement in the financial performance and reporting is also essential.	Noted – Financials are confidential and were not on public exhibition.	No amendment needed.
I concur that the relationship of Warren Halloran with the LHDCH needs attention - indeed in need of repair.	Noted.	No amendment needed.
A subset of this issue is the refusal of the LHDCH to allow the Board of Governors to manage the JB Trust Fund finances but they have a responsible to care for the collection. Note that the LHDCH failed to meet the statutory requirement to report on the financial affairs of the JB Trust. It has been suggested that is the Board was allowed and proper accounting of the JB Trust Fund could be undertaken by them. Further a proper process of election of Chairman, Secretary and Treasurer of the Board should be implemented. As Trustee the LHDCH as the final say on any actions/recommendations of the Governors.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
The above is particularly relevant as the JB Trust Fund may be the repository/source of bequests and other funds to allow the JBMSS to be viably and independently funded in the short to medium term at least.	Noted.	No amendment needed.
• Page 26 - the success of the ideas is essentially linked with the need to respect, support and encourage member active support as volunteers. A first step must be communication with members to establish their interests and expectations. This should be data logged so that specific interests can be sourced for short or longer term support on specific projects.	Noted.	No amendment needed.
• 4.1.4 - a significant short coming is that knowledge of the collection is not available to the public in any form. A Guide	Noted.	No amendment needed.

	to the Surveyors Gallery I prepare and updated in 2006, has not been available for some time.		
	Ideas I provided for themed material about the collection (handouts on numerous themes) has not been actioned since July 2015.	Noted.	No amendment needed.
	• The preference for staff appears to be more that staff can be required to obey where as volunteers have to ask and reasons given.	Noted.	No amendment needed.
	• I acknowledge that many of the Future Directions ideas have merit but the view that LHDCH is best able to achieve these is wishful thinking. An opportunity has been missed.	Noted.	No amendment needed.
	In conclusion thank you for the various meetings and the opportunity to comment on the Strategy and Plan.		No amendment needed.
6	Submission Regarding Management of the Jervis Bay Maritime Museum (JBMM) and the Jervis Bay Museum of Science and the Sea (JBMSS) in the Shoalhaven City Council Strategic Review		
	Lady Denman Complex Management Committee		
	It is understood that the Council's consultants -supported its wish to have a community management regime with oversight of what is a complex group of built facilities and land regimes which are currently under various arrangements for management and financing. This is strongly supported for a number of reasons but principally to have the community oversight for what at present, is dysfunctional.	The strategic plan recommends council implement an occupancy agreement as the preferred way forward.	No amendment needed.
	It is suggested that the Council, as the Trustee with the requisite authority, accept the general principles underlying the current	As above	No amendment needed.

arrangements but also recognise a need for these to be adapted into a new regime, as well as updating the various stakeholder interests.		
Attached is a table of a suggested arrangement for subset Incorporated Bodies, Committees and Boards. Each would provide 2 nominees to the Management Committee to which might be added 1nominee by Council and 1nominee by the Halloran Trust (8 in all).	As above	No amendment needed.
An important caveat is that the Jervis Bay Trust cannot be changed. The Jervis Bay Maritime Museum (JBMM/LDHC Inc.)	The Jervis Bay Trust Fund is an arrangement between the LDHCH and Princelands (Warren Halloran's company). Council is not in a position to change this arrangement, nor is it proposed.	No amendment needed.
It is understood that his body needs to have its role consolidated and better defined to ensure that it will remain viable. Members of the Board of Governors (JB Trust/JBMSS) will continue to be elected by the members of the Incorporated body (JBMM). The financial report presented at the recent AGM reveals that the JBMM is spending its invested funds at an alarming rate.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
Its relationship with the Jervis Bay Museum of Science and the Sea (JBMSS) will be, providing day to day management of the visiting public, which will require reimbursement of costs.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
Conducting outside fund raisers or cultural/community events will be co- ordinated with the Grounds Committee.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.

Also how JBMM is to be supported financially by Council should be reviewed as the current funding is proving to be inadequate.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
One task obviated by the current cold spell is that the lack of heating in the two galleries.	Noted.	No amendment needed.
A further task is to fully engage the members in publicity, volunteer tasks (short and long term) and managing onsite activities. The recent loss of co-ordinators is a serious blow to the cash flow let alone the status of the museum. The 2015 resignations have been the direct result of acrimonious relations between members and the executive. Grounds Committee	Noted.	No amendment needed.
This committee does not exist at present as the task is undertaken by the JBMM. A separate committee reporting to the JBMM is needed to be responsible for large areas of the open site. It is principally a management and maintenance role but it will have important responsibilities for the facilities under its control. Council may be prepared in partnership with the JBMM to assist and support this committee.	Noted. Council being involved on the site has previously been discussed and is not supported by the LDHCH board or Council.	No amendment needed.
Jervis Bay Museum of Science and the Sea (JBMSS/ JB Trust) The role of the Board of Governors of the Trust should be articulated in general terms, including that it is expert reference group. Board members should have requisite expertise and/or be well acquainted with the Halloran Collection.	The makeup of the Board of Governors is a matter for those party to the agreement. The role of the Governors is shown in the organisational structure.	No amendment needed.
Currently there is a Board of Governors who have been appointed by the JBMM (formerly the Lady Denman Committee). The Board has a role to manage the JB Trust Fund, and the Collection which has been entrusted to it, by formal	Correct - this is already articulated in the exhibited document.	No amendment needed.

agreement (See Deed of Settlement and most particularly Attachment C - which is required to be exhibited at the entrance - but has not been).		
It is proposed that the appointment to the Board of the JBMSS be varied.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
The JB Trust and the Museum (JBMSS) is linked to the benefactor of the Halloran Collection (Mr Warren Halloran). Mr Halloran has responsibilities and rights as defined by a Licence given by Shoalhaven Council to him for 50 years. The Halloran Trust will take up his role upon his demise, for a period (currently 20 remaining years). That is until June 2038.	This is a matter for those that are party to that agreement, not Council. Agreed - this is a property issue unresolvable in the strategic plan.	No amendment needed.
Funds for capital works, management and maintenance of the JBMSS are to be placed into the Jervis Bay Trust Fund, as necessary, by Mr Halloran at present and subsequently the Halloran Trust. The funds are to be received, controlled, and allocated by the JB Trust for the purposes of the JB Trust.	Agreed - the agreements are between relevant parties and not council.	No amendment needed.
As mentioned above, at present the Board is nominated by the JBMM. This is unsatisfactory as it seems none of the JBMM Board have a good knowledge of the Halloran Collection.	Noted.	No amendment needed.
It is suggested that in future the JB Trust Governors will be recommended by the Management Committee after seeking assistance, possibly including from the chief executives of:	This is a decision for those party to the agreement - not Council. LDHCH appoint the governors in accord with the agreement.	No amendment needed.
The Sydney Maritime Museum;		
The Sydney University - Planning Research Centre;		
The Macleay Museum' (Scientific museum - Sydney University); Institution of Surveyors NSW Inc.;		

The Halloran Trust to be given the right to nominate 1Board	Noted. Council will not nominate to	No amendment needed.
member; The Shoalhaven Council to have the right to nominate	be a board member.	No amendment needed.
1Board Member;	be a board member.	
iboard Weitiber,		
The recommendation would be made to the Trustee of the JB	Noted. Refer to above.	No amendment needed.
Trust (JBMM) and the Board would be requested to appoint the	Noted. Neter to above.	No amenament needed.
recommender as provided in the Trust deed. If the JBMM has		
any issue with the recommendation the matter could be		
referred back to the Management Committee.		
Total such to the menugement committee.		
The Chairman of the Board of Governors of the JB Trust be		
elected from amongst its number.		
0 • • • • • • • • • • • • • • • • • • •		
The role of the JBMSS and the Board of Governors for the Trust	Noted.	No amendment needed.
needs to be better defined. The aim should be to have		
Governors with appropriate knowledge and/or expertise.		
The matters relied upon of JBMM by the JBMSS include for	Noted. Legal advice suggests that	No amendment needed.
example:	JBMSS have no legal authority or	
	role.	
1. The use by the Visiting Public as managed by the JBMM.		
2. Cleaning, supervision, security, interpretation, guiding,		
climate control, pest control, and related functions.		
climate control, pest control, and related functions.		
The JBMSS/JB Trust to meet the reasonable costs of the JBMM		
is providing the public services listed above.		
and because of the second of t		
Additional matters for the Board of the Trust to take up in the		
short term are:		
1. A part time curator ought to be employed to advise the Board		
of the JB Trust including in regards to the further restoration		
and re-exhibition of the Surveying Collection.		

	2. How the Stage restoration of the Surveyors Gallery is to be reexhibited.3. How Stage 2 restoration of the Halloran Naval/History Collection is to be undertaken and the collection re-exhibited		
	Conclusion		
	The Councils strategic review provides opportunity to ensure the viability and vitality of the two museums. It requires however, Council exercise their authority as Trustee to balance the demands of the various interests. An important element is to ensure that the financial support by Warren Halloran of the Jervis Bay Museum of Science and the Sea is not jeopardised on the one hand and the expertise of the Governors of the Jervis Bay Trust be protected against the recent ill-advised and clumsy actions by members of Board of the LDHCH Inc.	All of the above relates to the internal mechanics of the operation of the museums. The Strategic Plan purpose is to focus on the Reserve more generally and not on the specifics of museum operations.	No amendment needed.
7	Jervis Bay Maritime Museum Fleet Section		
	The Jervis Bay Maritime Museum (JBMM) Fleet Section volunteers wish to make a submission on the Lady Denman Reserve Exhibition Draft - Strategic Business and Master Plan (the Plan), specifically in relation to plans for the Northern Precinct of the Museum.		
	The JBMM Fleet Section has been operating for two years with up to fifteen regular volunteers working on the restoration of the Crest and the Kingfisher, both Heritage listed fishing vessels.		

The Fleet Section has made a significant contribution to the success of JBMM and great potential exists to build upon this, as part of the Museum Strategic Master Plan.

For this potential to be realised, some changes need to be made to the detail and prioritisation of items in the Plan. These changes will

- increase visitation to the JBMM
- promote tourism to the area
- generate income for the museum, community and local businesses alike
- deliver new revenue streams through trips on restored boats, boat shows, corporate events, etc.
- add to visitors' experience by offering inspection of operational historic boats and interpretative material about the boats and the past Huskisson boat building

industry

- honour the commitments made to our current restoration funders, namely Australian National Maritime Museum, IMB, New Start program, to deliver seaworthy vessels
- attract new sources of external funding for new Fleet Section projects without impacting the JBMM operating budget
- provide the essential infrastructure needed to provide care and maintenance of the heritage vessels entrusted to the JBMM
- offer new opportunities for more volunteers
- increase opportunities for training youth in boat restoration and maintenance

To achieve these benefits, we request the changes listed below are made. These are listed in order of priority and are shown in the attached overview diagrams.

As per item 2 with consideration to Item 8 – Operational and not related to plan - Noted that planning for the opening of the pond is already identified as a short-

1.Opening the pond to the Currumbene Creek with a lock gate and weir system This would:	
This would: allow the entry-exit of the restored Museum vessels provide access for visiting small craft and increase the visitor experience for boat owners allow boat shows to be held at the Museum make a more healthy environment within the pond through flushing of the pond with each tide 2. Change to the layout of the boatshed jetty extension This would: ease boat navigation in the pond compared to the proposed "L" shaped jetty allow the same number of boats to tie alongside as shown in the existing Plan with an extension of six metres done would form part of this detailed planning stage. Noted. Concept only at this stage. Operational. Could be considered at detail design.	
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allow the same number of boats to tie alongside as shown in the existing Plan with an extension of six metres	
shown in the existing Plan with an extension of six metres	
allow retention of access to the slipway (4, below)	
allow retention of access to the slipway (4. Delow)	
allow access to Museum boats to attendees of functions	
in the pavilion	
provide a wider and safe platform for visitors to view	
Museum and boat show vessels	
3. Pond Dredging	
This would: Noted. As per item 2 with No amendment needed.	
• increase the depth of water within the pond to allow consideration to Item 8.	
Museum and visiting craft to manoeuvre more easily	
prevent renovated boats sinking in the mud with	
resultant impacts, like worm attack	
make a more healthy estuarine environment for flora	
and fauna	
4. New slipway	
This would: Noted. Concept only at this stage. No amendment needed.	
be essential for on-going boat maintenance and is	
envisaged in the changes to the extension of the boatshed jetty	
(2. above)	

•	allow the demonstration of the history of a haul-out
area ir	n a working boatyard

- assist in the training of youth in boat restoration and maintenance
- 5. Extension of the boatshed roof This would:

provide an all-weather and sheltered work area

- improve occupational health and safety, given potential for increased project activity with more volunteers and youth trainees
- provide an undercover interpretive area for displays to show the visiting community

6. New mangrove boardwalk

The construction of a new boardwalk on the western side of the outside channel linking up with the end of existing boardwalk (see attachment two) would:

- increase capacity for boat shows and visiting vessels
- facilitate the viewing of the rare flora and fauna in the mangrove and creek
- greatly enhance the Museum for bird-watchers and the potential for tourism
- encourage the community and schools to learn about the ecology of the estuarine environment
- 7. Extension of the proposed jetty on the Eastern side of the pond

This would:

- provide a link with a proposed walkway to Huskisson
- provide an area for visiting small boats to tie up in the creek
- avoid congestion of boats in the pond
- increase capacity for boat shows and visiting boats
- provide a close-up viewing area for the public when boat show vessels are exhibited

Noted. Concept only at this stage.
This may be incorporated into suggested change in this locality.

No amendment needed.

Noted. Concept only at this stage. Note that there are high ongoing costs with boardwalk maintenance, No request for extension of the boardwalk has been received to date and is not considered to be necessary at the current time.

No amendment needed.

Noted. Concept only at this stage. This could be considered in detailed planning for passive craft launching.

	• provide an ideal viewing area for local community and visitors to observe flora and fauna in the pond and creek The points we have raised in this submission will greatly benefit the future of the JBMM from economic, social and environmental perspectives and make a major contribution to the vision for the Jervis Bay Maritime Museum, as envisaged by the Plan.	
8	Board of the Lady Denman Heritage Complex Huskisson, trading as Jervis Bay Maritime Museum PREAMBLE In general, the Lady Denman Heritage Complex Huskisson Inc. (LDHC / or the Incorporated Body) trading as Jervis Bay Maritime Museum (JBMM) finds that the Draft SCC Lady Denman Reserve Strategic Plan and Master Plan aligns with the vision that the JBMM has for the development of the site as noted in the JBMM Strategic Plan 2015-2020. With respect to the Executive Summary of the Draft Lady Denman Reserve Strategic Plan and Master Plan, prepared for the Shoalhaven City Council (SCC), the Board of the Lady Denman Heritage Complex Incorporated, concurs that the Incorporated Body would seek to formalise the long term Lease	
	or Tenure over the Museum and Lady Denman Reserve site as noted in our previous response of 19 October 2015, and furthermore, concur with the long term vision as stated in the executive summary of the four core areas; - museum and gallery - aboriginal cultural area - community hub	

-	Open space associated with passive boating.
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We broadly agree with the draft plan and our comments are limited to the matters that we believe should be brought to SCC attention for emphasis.

RESPONSE TO INDIVIDUAL SECTIONS

1.1 Purpose of the Strategic Business and Master Plan

The last sentence in paragraph 1, requires clarification so as to ensure any obligations powers or duties contained in a certificate of Tenure can be interpreted clearly and legally by future office bearers. May we suggest this sentence should more correctly read:

"The Museums and Gallery accommodate significant collections (the Settled Property) which have been entrusted to the Incorporated Body pursuant to a Deed of Settlement (12 September 1990) between a company associated with Mr Warren Halloran and the Incorporated Body as Trustee.

The settled property is more precisely defined as the Jervis Bay Trust Fund (Clause 1.1d), and should not be confused with a committee established pursuant to Clause 17.1 of the above Deed of Settlement and known as the Jervis Bay Trust. FUTURE OPERATION AND ASSET MANAGEMENT Existing facilities and Use (p5 Table 1)

It is noted that the museum has been divided into two 'museum' entities, however the museum functions as a single entity not-with-standing Mr Halloran's role with respect to the

Agree – Change sentence

No need to clarify this - the trust fund includes other things over and above the "settled property".

Reference to both museums separately or as the museums collectively is appropriate.

accommodate significant collections, some of which have been entrusted to the Incorporated Body pursuant to a Deed of Settlement between a company associated with Warren Halloran and the Incorporated Body as Trustee."

"The Museums and Gallery

No amendment needed.

'display' of the Science and the Sea, Surveyors Gallery, and his access to the upstairs Halloran Rooms.		
The activities of certain volunteers and staff at the Jervis Bay Maritime Museum and Gallery such as those of the Preservation Room, are responsible for the management of the entire collection at the museum including the Halloran Collection.		
The Halloran Room (last paragraph): located on the upper level of the original museum building, the room is licenced to Warren Halloran and utilised to "administer the collection" We believe it is more correct to say, "the room is licenced to Warren Halloran for his own purposes," because the Incorporated Body, as the Trustee, administers the collection	Legal advice also refers to the licence being for personal matters.	Make suggested change.
The Jervis Bay History Gallery is incorrectly described as being contained within the Museum of the Science and the Sea. The objects contained in this exhibition area and the associated exhibition narratives are in fact separate collections that have been developed and presented by the LDHC.		The true of reliency will be added to
For business, asset management and Strategic Planning purposes, Museums are always divided into - Permanent Galleries (Science and the Sea, Surveyors Gallery, Jervis Bay History Gallery) - Temporary Galleries (Long Gallery, Vera Hatton Gallery, Theatrette, Kingfisher Gallery) - Collection Management functions (CMC upstairs Halloran)	Usual practice within this sector should be adhered to	The type of gallery will be added to the text.
 Operational - revenue stream areas (ticketing / shop / administration / storage) 		

SWOT analysis (p12)		
Weaknesses - it is noted in weaknesses lack of visual connection – this could be easily remedied with support and engagement from council to improve signage, particularly Huskisson road.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
Opportunities – creating improved connection to surround waters – as described further in the report we totally support this opportunity. Revenue (p13)	Noted.	No amendment needed.
It is noted that as is described later in the response that some areas of the reserve that are assets of the museum / council i.e. pond, boardwalk, pavilion etc. do not attract any revenue under the current access and utilisation.		
Organisational structure (p18)		
As noted in the report the Incorporated Body has appointed a manager in accordance with the recommendations contained in this report		
Desired Future Directions (p22)		
The board fully supports the recommendations in the report that "would involve a new formal agreement between council and the Incorporated Body".	Noted.	No amendment needed.
Vision Statement (p22)		
As published these are drawn from the Board's earlier work on the Strategic Plan and the Incorporated Body's constitution, and we fully concur with the expressed statement	Noted.	No amendment needed.

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Future operation asset management p23		
The Board of the Incorporated Body fully supports the summary and particularly notes the positive impacts of the recommended small scale short term improvements and the strategic importance of the longer term recommendations	Noted.	No amendment needed.
Reserve Management (p24)		
The conclusion of a long term lease agreement for the entire site between Shoalhaven City Council and LDHC Inc. and its activities is fully supported.	Noted.	No amendment needed.
The separation of any aspect of management of the site or its activities is not supported. The Board of the Incorporated Body is not of the view that changes to the Incorporated Body's Constitution to accommodate any special needs for Warren Halloran or the "Jervis Bay Trust" (a committee of Governors created pursuant to Clause 17 of the Deed of Settlement) is required. The Deed of Settlement 1990, unambiguously confirms the Incorporated Body as the trustee of the collection and empowers it to appoint the Governors to the "JBTrust", to advise in respect to the Halloran collection welfare. Given the nature of the Gift, and that it is covered by Federal Legislation, it is highly unlikely that the arrangement can be disturbed or any purpose served by doing that.	This is a matter between the parties involved who have opposing views and does not relate to strategic direction of plan.	No amendment needed.
Financial Sustainability (p27)		
The draft report notes the so-called entry "cost subsidy". As is noted to some extent this takes no account of the cultural benefit, prolific visitation and utilisation of the reserve for which no cost recovery is currently available.	The views of the incorporated body and these issues have already been added on page 25.	No amendment needed

It is agreed that increased visitation to the museum and gallery is a key factor in the future sustainability. Improving the display environment and quality of exhibition is currently in process and we anticipate improved revenue as a consequence. Volunteer Contribution	Agree.	To be added to the dot points on page 25.
Furthermore the financial sustainability "subsidy" takes no account of the volunteer contribution to the ongoing operation of the museum and the site. Or that the Museum manages an extensive return to work program.	Agree.	Wording to be added to Section 2.4 where there is already comments on volunteers.
The museum in the past and currently manages and enjoys the support of an invaluable group of volunteers. Their endeavours to create the current facility and community asset are invaluable.	Agree.	As per above.
The ongoing operation and day to day maintenance of the reserve and museum would be impossible without this volunteer group. It has been estimated utilising industry standard hour costs that this contribution would equate to more than a \$1mil per year.	Agree.	As per above.
It would be very sobering for Shoalhaven Council to meet this cost directly. The community and Shoalhaven Council are getting a bargain.		
Future Targets Strategic Action Plan (p49 – 53)		
The Board of the Incorporated Body is broadly supportive of the contents of this part of the report and highlights, as have the consultants, the following:		
 Occupation lease or agreement in place with appropriate commitment from Shoalhaven Council for asset maintenance and financial support 	Most appropriate governance structure will be explored by council.	No amendment needed.

2.	Income generation including pop up café (subject to
	Business Case) enhanced visual identity, improved
	exhibitions and visitation et

3. Creek access to fish-pond covered in detail in the report and considered of the highest priority with beneficial community and financial outcomes

4. Access to town centre via public waterfront link.
Probably the most important long term
development to ensure optimal engagement with
the tourist hub of Huskisson, including high
visitation and financial viability

As per previous consideration of pond comments.

No amendment needed.

Noted.

No amendment needed.

Drawing Attachments

It was previously noted that the Board of the LDHC Inc. do not support the suggestion in the immediate and short term options, to the diagram 04 which indicates the boundaries of dual management. We see this as counter-productive to utilisation of the site as a whole and an integrated facility.

Noted. The plans identify an alternative arrangement that is not preferred at the current time, but agreed to be retained as an alternative structure if desired in the future.

No amendment needed.

SUMMARY

The Board of the Lady Denman Heritage Complex Huskisson Incorporated concurs that the ultimate objective of this process is to ensure the effective long term strategic management of the Jervis Bay Maritime Museum and the Reserve.

This leads us to the mutual desire to conclude a long term lease / tenure agreement between the Incorporated Body and Council. This agreement to ensure adequate provision for Shoalhaven Council's obligations for facilities maintenance and financial support for the museums future viability. Mr John Fergusson President

Noted. As per previous operational and governance structure comments.

	On behalf of the Board of the Lady Denman Heritage Complex Huskisson Incorporated, trading as Jervis Bay Maritime Museum.		
8.	DPI Fisheries		
	 fish stocks are conserved and there is no net loss of key fish habitats upon which they depend. To achieve this, DPI Fisheries ensures that developments comply with the requirements of the Fisheries Management Act 1994 (FM Act) (namely the aquatic habitat protection and threatened species conservation provisions in Parts 7 and 7A of the Act, respectively), and the associated Policy and Guidelines for Fish Habitat Conservation and Management (2013 Update). within NSW marine parks, marine biological diversity and marine habitats are conserved and ecological processes are maintained. With regard to land use planning and approvals the Department seeks to ensure that development activities are consistent, and where appropriate compliant, with the requirements of the Marine Estate Management Act 2014, Marine Estate Management 2009 and Marine Estate (Management Rules) Regulation 1999. 	Document should reflect this for any proposed work on pond and grounds	Regulation to be added in appropriate places in text.

In relation to the fish pond, the Plan identifies the possibility of opening the pond to Currambene Creek, to serve the following functions:

- a) Function as "a living estuary"
 The pond is a rock-lined construction, largely devoid of natural habitat and aquatic vegetation. To function as a living estuary, the pond would need to be remodelled to include:
- appropriate native riparian and aquatic vegetation
- sloping, naturally vegetated banks
- the same substrate as the adjacent estuary
- sub-tidal and inter-tidal habitat such as snags.
- b) "Provide water access to the site"
 Without having the benefit of surveys, it seems probable that
 the channel between the pond and the estuary would have to
 be significantly deepened to allow boat access on anything
 Other than the highest tides.
- c) "Eliminate water quality issues associated with fish feeding and use".

DPI Fisheries does not support the opening of the pond to the creek in its current state. As a general principle, we would expect that water entering the waterway was of the same quality or higher than the waters of Currambene Creek. DPI Fisheries has previously provided advice on how best to manage the water quality issues associated with the fish pond without opening the pond to Currambene Creek. Key elements of that advice included:

- Redesigning the pond to more closely replicate a natural ecosystem, which can cycle nutrients effectively
- Reducing or eliminating artificial fish feeding
- Retaining only herbivorous, estuarine species such as luderick

This is already noted in the document.

It is noted that there has not been any desire expressed to change the current configuration of the pond if it is not going to be opened.

	 Planting native riparian and aquatic vegetation to provide more natural habitat and assist in the uptake of nutrients Reed beds to filter water entering and exiting the pond over the sluice gate. Dredging and/or harming marine vegetation in the opening of the pond or the deepening of the channel would trigger the requirement for permits under both the Fisheries Management Act 1994 and Marine Estate Management Act 2014. Any works that opened the pond or extended beyond the 	The short-term action is to undertake planning and identify all the requirements.	No amendment needed.
	existing boundaries of the pond would impact on: - Type 1 Highly Sensitive Key Fish Habitat - Habitat Protection Zone within Jervis Bay Marine Park The impacts of any proposal would be assessed against the objectives of the above and in accordance the 'Policy and Guidelines for Fish Habitat Conservation and Management' in determining whether the necessary permits would be granted.		
9.	 John A Hill The Denman has lost its local personal identity, the name change was the start its reference to the Denman has gone it's now just another Museum. 	Noted.	No amendment needed.
	The name change was attempted many years ago, experts from Sydney were bought down, various names were tossed around including the present name but all were dropped to favour The Lady Denman Heritage Complex. If any Name change had to happen then surely The Lady Denman Maritime Museum would have been a better choice.	Noted.	No amendment needed.

The Denman is now no longer a Community run organisation, it is being run like a corporate style of enterprise which has lost its Communal spirit.	Noted.	No amendment needed.
The Denman is sadly lacking in Marketing and advertising, both locally and further a field there should be more local advertising of events to encourage the locals and people thinking of coming to Huskisson to attend, there were joint ventures with the Boat Charter Companies in the past but that has died.	Noted.	No amendment needed.
The Recent commencement of selling Alcohol in the grounds is not in the best interests of the Denman when it's trying to encourage a younger generation to attend and be involved in exhibits for local schools and educational institutions.	Noted.	No amendment needed.
The Thought Bubble idea of opening the existing fish pond to Currambene Creek is fraught with problems, a number of years ago the idea of dredging the pond to clean it up and deepen it so it could float a vessel was discussed, it was also bought up with the Marine Park Authority, the result being far too expensive for total containment with absolutely no spillage to the creek was emphasized so the idea was shelved.	Refer to item 2 with consideration to item 8.	No amendment needed,
It has been discussed many times that the grounds of the Denman lack a child's play area with approved swings and possibly a themed climbing structure, the Habitat Garden area has long deteriated, both structurally and visually, during recent heavy rain the pond in the garden flooded and undermined the walkway between the garden and the fish pond, partially collapsing the walkway allowing fresh water to enter the fish pond, it also allowed water in gestation to	Concept ideas for future planning.	Add reference to play equipment at 4.2.6 as part of "open space improvements"

	 the exterior wall of the ferry well, this over time this will cause concrete cancer to develop and spread. The filling in the habitat garden area with a sand base or bark chip fill will fix the flooding issue, the wall problem and freshwater in the fishpond. It could be landscaped into an area that is functional and eye catching enticing families to the Denman, instead of the eyesore it is today, being a breeding area for mosquitoes, frogs which attract black snakes. 	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
	• There is a desperate need to change from the current; corporate style, financially precarious, grog selling, top down, uncommunicative, spin peddling, sanctimonious, organisation that deems reasonable, totally obnoxious treatment of individuals who express a difference of opinion, This is the place that it has become whereas it used to be a place of enjoyment, productive and harmonious. The Denman has 25+ years of a coalition of community, business, government and one very generous donor who have created something quite amazing.	Submission point considered operational and can be investigated as opportunities for the implementation of the plan.	No amendment needed.
	 I spent Eleven Years of total enjoyment at the Denman, it used to be a place you would look forward to going there and working and being associated with other friendly Volunteers that used to work there. 	Noted.	No amendment needed.
10	Alan Burrows Please accept my submission to Shoalhaven City Council relating to key issues pertaining to the continued use of the Lady Denman Reserve as a Community Cultural Centre.		

Circumstances, outlined in the submission dictate the need to broaden the community involvement and management of the site.		
I submit a change of occupancy from one dominated by the Lady Denman Heritage Complex Huskisson Inc. to a coalition of community representatives as a Management Committee under delegation from Council and bound by the terms of a Memorandum of Understanding created by the key stakeholders, SCC, LDHCH Inc, representatives of Warren Halloran, representatives of the Jervis Bay community and business organisations.	Noted. Most appropriate options for governance structure will be explored by council.	No amendment needed.
I do not support a Lease agreement. The MOU underpinning the Management Committee will serve as evidence of long term tenure for the Denman to ensure its future.	Noted. Most appropriate options for governance structure will be explored by council.	No amendment needed.
Detailed submission in four categories attached file "Review of the Draft SPBLDR 25 Mar16 Future of Community engagement on the Lady Denman Reserve		
page 1 & 2		
Financial Status of the Lady Denman Heritage Complex Huskisson Inc page 3 & 4	Commercial in confidence/not related to plan on exhibition.	No amendment needed.
A Summary of Observations and Recommendations page 5 to 13	As per attached (would not copy into table) Noted.	No amendment needed.
Background Information page 14 to 18	Noted.	No amendment needed.
Additional detail relating to the Jervis Bay Maritime Museum working environment.	Not relevant to document. Privacy/confidential.	No amendment needed.

12	Geoff Cater		
12	1.3.1 Existing Facilities and Users of the Reserve, Table 1. (the Museums AMP identifies the "overall building conditions" to be "fair".) A. Lady Denman Ferry area The area known as the Ferry Well is subject to inundation by water following extreme weather events, variously through all walls and up through the floor. This is an inconvenience to museum staff and is clearly problematic for the ferry and the other museum artefacts stored or exhibited there. Furthermore, it suggests there are possibly long-term structural difficulties for this section of the building. There were at least three such extreme weather events during 2015. While the efforts of JBMM volunteers to dig "a swale drain to enable runoff water to drain away from the building"(JMMM Newsletter, July 2015) are to be applauded, this problem is unlikely to be solved with four shovels and a rake. For additional comments, see The Keith Moore Habit Garden, below. These structures are not detailed at 1.3.1: Maintenance Workshop	Noted. Maintenance & funding issue. Operational.	No amendment needed.

This large steel building, 9 x 14.5 m, is located on the western border of the site. It has power, machinery, tools, a paint locker, general storage, and a kitchen with cold and hot water. This building is, however, identified at Appendix A.01.13, and it is used by the Workshop teams as noted in Appendix C.	Agree.	To be added to table.
Storage Container A substantial structure ($2.5 \times 2.5 \times 6.0 \text{ m}$), it is located to the east of the main building and has been painted in a colour to match.	Agree	To be referenced under "storage spaces"
Caravan – Mobile Display (?) Donated by NSW National Parks and Wildlife and located near the Dent street entrance, this is in poor condition.	Noted. (these arrived and were positioned after the consultants site inspection)	No amendment needed
C. Restoration area i. Current home to Crest and Kingfisher restoration projects.		
This is incorrect. While the <i>Crest</i> is being restored at the Boat Shed in the NE corner of the grounds, for reasons unknown, the <i>Kingfisher</i> is located across the pond to the SW, almost as far as possible from the designated Restoration Area. It is unclear how this discrepancy was not identified, given that the "information for this report has been compiled by site inspection."	Noted. As below.	As below
ii. The timber framed building partially over fish pond. It should be noted that the structure is in very poor condition and requires substantial repairs, which are recognised in Appendix A.02.10.	Not a strategic issue, but to be referenced to be more appropriate. Noted.	Reference to be corrected.
D. Fish pond Fish feeding is allowed at the pond, but only using fish food which is available for purchase from the Museum Shop.		

This statement is, at the least, misleading. While "fish food" can be purchased from the Museum shop, the main point of distribution is a self-serve station adjacent to the pond. As such, this facility is prone to misuse and visitors have been observed to often take the feed without payment.

More importantly, independent analysis has confirmed that the "fish food" is in fact not fish food. It is some type of poultry feed, which is definitely unsuitable and, in the long-term, has the potential for serious difficulties.

The Board of the JBMM-LDMM has been made aware of the problem by concerned members on numerous occasions. However, they have consistently failed to consult with the membership, the SCC, or to seek any independent professional advice.

In January 2013, then LDMM board member, Alan Burrows, wrote to Matt Carr, Manager of the JB Marine Park, acknowledging that "the water quality has deteriorated in recent years" and suggesting a number of "improvements." Matt Carr responded at length and his principle advice was "reducing or eliminating the artificial fish feeding." Clearly, Mr. Carr's professional advice was ignored.

In February 2015, following independent research, a local aquarium expert, Craig Burnes advised "chicken pellets ... (are) a totally unacceptable diet for most fish. They cannot digest carbohydrates readily and undigested and uneaten food will be one of the biggest sources of pollution in the water."

During 2015, the state of the pond was raised by several members with current Board in conversation, in writing and at General Meetings. On these occasions the President assured the membership that "this forms part of the Shoalhaven City Council's Crown Management Plan for the grounds."

Operational. Not related to document on exhibition.

The state of the pond is again canvassed at 4.2.6, although it must be said rather obliquely (see comments at 4.2.6.8 below) and the issue is only directly addressed, in small print, in Appendix A.02.11 "Fish pond eliminate water quality issues associated with fish feeding use." It is regrettable that, except for the last comment, overall the 2016 SCC-CMP Draft reprises the inaccuracies in the JBMM promotional material, without any independent research or professional consultation on this very important matter.	Noted.	No amendment needed.
E. Other Heritage buildings Former Woollami Church used occasionally for meetings and events (e.g. small weddings).	Noted.	No amendment needed.
The Woollami Church was used for a wedding, apparently sometime around 2010, but since then bookings have been exceptionally rare, possibly nil. Apart from its extremely small size, the lack of power or internal lighting appears to be a major deficiency in any effective use of this building.		
F. Site grounds including: i. Picnic Areas An open grassed drainage swale runs through the area, directing water past the northern side of the museum/gallery building.	Noted.	No amendment needed.
This is usually the case, however during extreme weather events water is directed past the northern side of the museum/gallery building and into the Keith Moore Habitat Garden. Under these conditions, the water backs up and then intrudes into the Ferry Well through the walls and up through the floor. See 1.3.1.A above.	Noted.	No amendment needed.

ii. Keith Moore Habitat Garden

... Implemented in 2007 ... based on a Jervis Bay design theme.

While it is the case that the garden was initially "based on a Jervis Bay design theme," the work carried out in 2007 was subsequently destroyed in an extreme weather event, and only obscure remnants of the original design could be said to remain. Furthermore, on two occasions in 2016 the volume of water in the Keith Moore Habitat Garden was so extreme that it broke through the bank of the pond, disrupting access to the Boatshed and requiring a significant quantity rocks and soil to repair this area. In addition, if the bank had not collapsed then the volume of water intruding into the Ferry Well would probably have been considerably larger. See 1.3.1.A and 1.3.1.F.i above.

2.3.2 Museums and Gallery Visitors 2011-2014.

While the Draft Strategic Business and Master Plan was completed in November 2015, it was not exhibited until February 2016. This assessment would be far more relevant if the Museum could now update the report by supplying the total visitor numbers for 2015.

3.5 Summary of Future Asset and Operational Requirements

A. Improved water and land access between Huskisson Town Centre, Currambene Creek and the site to increase visitation throughout the area; See comments at 4.2.7 below.

B. Implementation of craft launching and storage facilities (such as dinghy storage racks), possibly associated with the opening of the fish pond to Currambene Creek, and as identified in the Regional Boating Plan;

It could be updated, however this is an issue in any project and new information may cause changes in results throughout the document - the project has also taken more than a year to complete due to additional requests and variations and the consultation period.

Open to possible misinterpretation, this sentence could be read to imply that the opening of the fish pond is identified in the	Agreed.	Make suggested change for clarity.
Regional Boating Plan. It should perhaps read:		
"Implementation of craft launching and storage facilities (such as dinghy storage racks) as identified in the Regional Boating		
Plan, and possibly associated with the opening of the fish pond		
to Currambene Creek."		
For further comments, see 4.2.6 below.		
4.1.4 Collections and Exhibitions		
To share and make the collection accessible through exhibitions, programs, digital access,	Operational.	No amendment needed.
"Digital access" could possibly be something like <i>The Astrolabe</i>		
at Jervis Bay, or the JBMM Small Boat Fleet, or even just a link		
to <u>Seabee ARHV=HV000522</u> . However, at the JBMM as it is well		
known that "if people can view exhibits online, they will have no need to visit the museum," then definitely not.		
4.2.1 Event Spaces and Opportunities		
Music events such as the previously successful "Jazz on the ferry" concerts;	Operational	No amendment needed.
The use of an exhibit as a venue for social events is presents a number of difficulties and this should only be considered under conditions specified by the curator and an accredited OW&S consultant.	Operational.	No amendment needed.
Antiques fairs and the like which could be closely linked with the		
heritage nature of the Museum exhibits (these would need to	Operational.	No amendment needed.
learn from previous efforts that are understood to not have		
been as successful as desired);		
This is a marvellous example of the power of understatement.		
While it appears that the 2015 Antique Fair ran at a loss, a mere		

profit and loss analysis does no justice to the substantial efforts and the hours of work contributed by the Museum's volunteers to this event.		
4.2.2 Greater Uptake of Hire Space Whole buildings, such as the church and buildings such as the Church	Operational.	No amendment needed.
More, and even more, of the same, see 1.3.1.E above.		
4.2.3 Café Facility A. The Incorporated Body also have a large number of employees (including volunteers), also adding to the constant level of patronage.	Noted.	No amendment needed.
Employees and volunteers currently have access to a fully functioning kitchen located within the museum where they can prepare tea and coffee for free. In addition, a basic kitchen is located in the Workshop building, see 1.3 above. It is unclear to what extent employees and volunteers would need or desire to patronize an independent a café facility.		
B. Secondly, establishing an on-site commercial style kitchen would enable catering of events and functions at the site.	Operational.	No amendment needed.
As noted, an on-site kitchen already exists and it regularly caters for events and functions. While it may not currently be of "commercial style" standard, it could be ungraded or reconfigured.		
4.2.6 Creek Access and Fish Pond		
Figure 6. While the aerial photo is very attractive as it was clearly taken at	Noted - These are the types of issues that will need to be considered at the next stage of detailed planning.	No amendment needed.

area of Currambene Creek is extremely low, and during spring tides can be virtually dry. This section of the creek is only accessible by shallow-draft craft such as row boats, canoes or paddle-boards. In addition, any functional access for larger vessels as envisioned in the proposal would require the installation of bi-directional gates and locks. The design, earthworks, construction, installation and maintenance of such a facility is likely to be considerable, conceivably in excess of a million dollars. Any suggestion that access could be improved by dredging this zone is simply unrealistic in view of the cost and environmental considerations.

B. It was noted that these discussions had never progressed to action as the water quality of the pond, and need for thorough "cleaning" of the pond prior to it being opened, was generally a cost item that could not be met. (Matt Carr – Fisheries Manager, 6 June 2015)

This sentence is, at the least, poorly constructed and thus may not accurately reflect the contribution of NSW Fisheries Manager, Matt Carr, said to be consulted on 6 June 2015. However there is an implication that the water quality of the pond, largely as a result of the unregulated and unsuitable fish feeding practices, is a significant problem; see Matt Carr's correspondence quoted at 1.3.1.D above.



Currambene Creek, 12.10 am, 16.03.2016, low tide of 0.4m

B.Actions:

... and necessary actions to enable the opening of the existing fish pond.

- The opening of the fish pond to the creek appears to be counter intuitive; an "opened fish pond" would no longer be a fish pond, but rather a marina.
- ii. It is unclear what the "necessary actions to enable the opening" would entail, but as noted in 4.2.6.A above the costs and environmental concerns are likely to be prohibitive.

4.2.7

Access to Town Centre

Access to the Huskisson town centre area is currently only available for pedestrians who travel along the main access road to the town and on to the site via Dent Street – a trip of around 850m along relatively high traffic roads, some of which do not have pedestrian pathways. Around 300m could be removed from this distance through direct access between the main Creek frontage tourist area in the town centre (where Jervis Bay tourist boats are located) and the site.

. . .

Such a connection may be through a pontoon style walkway along the Creek, or as a boardwalk style pathway between private allotments and the Creek.

This recommendation was formulated and included in the JBMM Strategic Plan 2015, despite being poorly conceived without any research into the cost or a consideration of the probable environmental, legal, and community difficulties. Furthermore, in endorsing such a project, the Museum is avoiding considering any realistic and practical solutions. I note:

Noted.

It says "existing" fish pond, not future fish pond.

To be considered at implementation stage.

- 1. The projected walkway would transverse about 25 waterfront properties, and it would hardly be surprising if this was considered to be intrusive by the landholders.
- 2. Many of these properties have access to the creek from private jetties, which any walkway would have to traverse or avoid.
- 3. No comparable walkway has ever been constructed in NSW.
- 4. A walkway of 850 metres was constructed on the Brisbane River circa 2003, to service Australia's third largest city, image below.
- 5. While the initial construction cost is unknown, there was an annual maintenance budget of \$650,000.
- 6. This walkway was destroyed by flood in 201; an event not unknown for Currambene Creek.
- 7. A replacement walkway was completed in 2014, at a cost of \$72 million.



4.3.3

Administration and Curatorial Space

The provision of administration and curatorial spaces will always be an ongoing need for facilities such as the Museums and Gallery. With recent additions to the main new building, there are conflicting views of whether there is now sufficient room for storage, research and curatorial needs.

The museum holds a large quantity of material that is of dubious value and in general, storage practice is poor. Until the numerous unnecessary items are culled and rigorous storage principles applied, it is impossible to comment further.

Such an idea should not be ruled out at the strategic stage.

No amendment needed.

Operational.

Appendix A.02.

11. Boathouse Restoration Area

... Extended jetty would also provide moorings for heritage boats.

This is the only comment in the document relating to exhibition of the heritage boats, the *Crest* and the *Kingfisher*, after their restoration is completed in 201?. Although at first this appears to be an attractive and suitable manner in which to display these vessels, there are a number of potential difficulties. Firstly, apart from the Museum's limited funds, over time the number, the skills and the enthusiasm of a volunteer workforce can fluctuate considerably. Once moored in the open, exposure to the elements will mean that the boats will require regular cleaning, principally to remove bird droppings, and the paintwork will require refurbishing over the long-term. Furthermore, in the event of heavy rain, the vessels will need to be pumped out and after a number of years they will need to be careened to remove the build-up of marine growth from the hull. There may also be the question of insurance premiums. All these difficulties would be substantially reduced by the location of the vessels on land and under a cover, similar the Montagu Whaler located near the Museum's eastern entrance.

Appendix C - Summary of unpaid / volunteer positions and duties

Note: Information herein was provided by the Jervis Bay Maritime Museum in May 2015.

A. Collection Management Centre 12 plus volunteers work daily This appears to be not quite correct, certainly since April 2015 no volunteers regularly work in CMC on Fridays.

B. Workshop: **Two teams** work in this area ... maintain the grounds and carry out projects and maintenance work within the museum.

This was an item that was requested through consultation and agreed as a strategic level idea that works with a number of directions. When and how the boats are displayed (for example it may only be used as part of events) is an operational matter. At no point is it suggested that boats should be moored there permanently for these types of reasons.

No amendment needed.

Noted. No amendment needed.

Since 2012 there is also a third team of 3-4 volunteers, who
maintain the Keith Moore Habitat Garden on Fridays.

Three Suggestions

1. Creek Access

Certainly access to the creek for shallow draft non-powered vessels is highly desirable. This could be facilitated with a short walkway and floating pontoon adjacent to the sluice-gate. It would be grounded on the extreme low tide and any organised events or activities would need to be coordinated with high tides.

2. Improved Access to Town Centre

The shared pedestrian-bike pathway, currently terminating at the corner of Dent and Tomerong Streets, should be extended to the intersection of Tomerong and Owen Streets. Ideally there should be a short spur down Admiralty Crescent to a lookout over the creek entrance. Subsequently, a JBMM loop pathway is to be constructed down Dent St, across the sluice gate and then along the northern boundary, to link up with the Woollamia Road pathway.

3. A Children's Playground

Somewhere on the site provision should be made for a children's playground, obviously with a maritime-nautical theme. Suggestions already submitted to the LDMM-JBMM include a sailing ship or a lighthouse, examples of which have been constructed by regional councils along the Australian coast. There are also a number of similar themed playgrounds in coastal locations around the world.

Noted to be considered at detail design stage

As per other request for children's playground – 4.2.6 refers to "open space improvements" .Noted.

No amendment needed.

No further amendment needed.

	Children's Lighthouse, Chelsea Beach, Victoria. I have endeavoured to keep my comments as brief as possible, and some supplementary documents and/or references are available on request. For anyone who has managed to read this far, many thanks for your interest and perseverance.		
12.	John Hatton THOUGHT BUBBLES AND REALITY 25 Mar 2016		
	The consultants' report is full of 'thought bubbles': no short- term solutions to the disastrous \$36k drop in Core Business income since the 2012-13 financial statement, but instead very expensive and impractical ideas to boost revenue.	Financials are not related to document on public exhibition.	No amendment needed.
	The reality of increased costs, falling revenue, the prospect of greater financial burden on Council, loss of key volunteers and loss of business support generally is omitted from the consultants' report. (SEE SEPARATE FINANCIAL ANALYSIS.)	As above.	No amendment needed.
	WOODEN BOATS		
	Acquiring assets without practical planning means continuing debt		
	The LDHCH Board has acquired two additional wooden vessels, the Porthole and the Kingfisher, in addition to the Crest		

which is under cover and the Ferry which is completely enclosed in the main building.

Wooden vessels out of water are an expensive liability. Some of the problems include shrinking, cracking, sagging and deforming of the hull and superstructure, peeling paint and various kinds of rot.

Wooden vessels are notoriously difficult and expensive to keep afloat. Teredo worm thrives in still, enclosed waters and infests Currambene Creek. Conditions in the Pond would mean accelerated marine growth of all kinds.

The nearest slip facilities are at Greenwell Point and Ulladulla. Careening for repairs and antifouling requires slip facilities.

OPENING THE FISH POND

The Fish Pond was conceived and established by Mr Barry Watts in the late 1980s.1 He received some assistance from the Lady Denman with materials and it was gazetted a Marine Reserve. The artwork on the acid-etched signage was designed and created by Mr Watts.

Mr Watts has maintained and cared for the Pond with little assistance over 25 years. His duties include:

- Opening and closing the sluice gate to maintain the water level (often in the early hours of the morning)
- Clearing out rubbish and dead/diseased fish
- Maintaining fish stock
- Policing illegal fishing
- Monitoring water quality and other conditions
- Maintaining a supply of food for visitors to feed the fish.

Mr Watts, the founder of and expert on the Marine Reserve:

Noted. No amendment needed.

- for the last few years has received no help at all with the Pond
- has not been consulted in regard to the proposed changes. Has been "fobbed off" and sidelined in response to his requests for materials for a new gateway cage (which he can build himself)
- is dismayed, but still does what he can to preserve this unique and tremendously popular attraction. REPEATED VISITORS SURVEYS HAVE SHOWN THAT FISH FEEDING IS THE BIGGEST VISITATION DRAWCARD.
- REMOVING THE WALL, PROVIDING ACCESS TO THE CREEK, DESTROYS THIS ATTRACTION.
- Excavation of the pond uncovers toxic sediments and exposes toxic acid sulphate soils.

1 See separate report (?)

- Excavation undermines the stone rip-wrap wall and the concrete footpath. West of the Alf Settree Boatshed to the wharf there is no rip-wrap wall to protect this section of the pond.
- The existing boat ramp will be useless without major expensive extension.
- The shoreline of the creek is increasingly prone to erosion. Removal of the wall would exacerbate this problem. Since the wall was constructed, Council has paid consultants to improve its structure.

BOTTOM LINE

The idea of opening up the Pond adds up to massive loss of patronage and reduction in museum entries.

ACCESS TO CURRAMBENE CREEK (see photographs)

Strategic concept was supported by the board and Council staff. Until more detailed work is undertaken, it is unclear what the requirements may be.





This would necessitate a formed and retained channel of considerable length, which would mean excavation of rock as well as mud and severe damage to the mangroves and Sanctuary Zone. With excavation of the Pond this would result in hundreds of thousands of tonnes of spoil to dispose of.

The channel created to float the Ferry to the site on a 2m-plus tide in 1983 has long ago silted over.

More recently the Porthole with a draft of 1 meter, on a very high tide just managed to be tied up to the ground opposite the pond. The tug just managed to escape being stranded by skidding across the last 10 meters of the sandbar to reach the Creek.

ENVIRONMENTAL HURDLES

The channel cannot be dug to maintain an all tide access to the Creek:

- a. without permission from the Marine Park Authority
- b. substantial rock excavation
- c. disposal of spoil
- d. a retaining wall built and maintained against flood to prevent collapse and siltation.

- Boat access to the creek is impracticable
- major problems exist with environmental conditions
- there are no approvals from SCC JB Marine Park Authority.

Yet thousands of dollars' worth of reconstruction and boat repairs are in progress.

Views noted - nothing has been costed at the strategic stage and all have received support from Council staff and the JBMM board (noting the wooden boats were unrelated to the plan and there is no "boat ramp" proposal at the end of Dent street or "tourist boat proposal" other than the potential opportunities discussed in the plan).

No amendment needed.

COMMERCIALISING A WOODEN VESSEL TO CARRY PAYING PASSENGERS

Points Summary

The following ideas are all expensive and impractical:

- The Fish Pond wall demolition
- Acceptance of two more wooden vessels
- The Tourist Boat Proposal
- The Boat Ramp at the end of Dent Street
- The Channel Construction
- The small boat storage on the Denman site.

Reference has been made to possible benefits that could relate to events or special occasions, not a permanent ferry type arrangement.

Existing Council proposal - integrating not ignoring.

No amendment needed.

No amendment needed.

Licensing and Survey

0	The vessel has had to be built (re-built) and maintained
	to survey standard and pass annual inspection of hull
	and motor. Mooring in the Fish Pond brings the
	problems of water depth and persistent Teredo worm.
	Moorings in Currambene Creek are very scarce and
	involve annual fees. The vessel has to be cared for in all
	weathers (which means call out at all times), the
	mooring maintained by a diver, chains and shackles
	inspected and replaced. There is no one left such as Alf
	Settree, who kept a weather watch for all boats moored
	in the creek. Anti-fouling for vessels in the creek must
	be carried out at either Greenwell Point or Ulladulla. If
	the vessels are moored in the Pond the anti-fouling will
	result in the fish being poisoned.

- o Crew qualifications are strict
- High wage cost
- High maintenance cost
- High mooring expenses.

DENT ST SMALL BOAT LAUNCHING AND DENMAN ON-SITE BOAT STORAGE PROPOSALS

Dent St and Wood Cres are quiet residential neighbourhoods, noise from small boat retrieval early morning and night as well as traffic movements, even with minimal parking, will be disruptive.

At this point there has been no consultation with residents.

Link the Denman to the Husky Wharf

A great idea involving major capital. This would be an SCC project. The LEP assessment reduced the 20m set back to 5.5 meters to assist a waterfront development.

Noted

Noted. This type of commentary is contained in the plan - i.e. costly and difficult.

No amendment needed.

The Pontoon Idea does not take account of the tidal issues, and will be expensive to install and maintain (see photo of rock barrier).

NO picture supplied with submission

The Local Community – loss of support

- The community has disengaged from active support vital to the entire project.
- Without the Mutual Obligation or Centrelink Volunteers (MOV), the Denman could at best be open only part-time.
- Local business support and sponsorship has dried up.

COST TO SCC

The top-down corporate model has crippled the Denman, which for its first ten years operated under a committee as a whole-community inclusive structure at no recurrent cost to SCC.

SCC has since contributed up to \$110,000 per annum toward operational costs.

Capital costs

Of the \$9.6million complex, SCC has only been called upon to fund approximately half a million (including state grants managed by SCC).

ACHIEVEMENTS of the Denman Volunteers, local businesses, Warren Halloran, SCC and Govt. funding

• The Wharf was built by Volunteers, timber and machinery donated by Toby Davis.

Noted. Financials are confidential and not part of exhibited plan.

Recently SCC advertised for tenders to repair the Wharf adjacent to the Fish Pond.

- The Church was relocate by the JB Lions Club.
- The Amenities Block (cleaned by SCC) was built on a capital grant arranged by Jim McCrudden (AB Legal Service) through an Aboriginal Employment Project.
- Two Historical Classrooms were re-located to the LDR from Lands Dept. Loan and Grant and Volunteers
- Alf Settree Boatshed and ramp and the small wharf were built with the assistance of Nowra TAFE building/carpentry students, materials supplied locally.
- Fish Pond excavation was carried out by Kerry Lynch of Lynch Constructions (\$9000 donation).
- SCC provided the footpath surrounds and rip-wrap retaining wall funded from a Bicentenary Grant.
- The Native Garden was designed, constructed and planted by the Australian Plants Society who continue to maintain the site. The garden was almost completely wiped out by the 2000 bush fires and was replaced by the Society who maintain and improve it.
- Bench seating around the LDR grounds has been built by volunteers.
- Construction of the Administration Offices required a high volunteer input. SCC provided \$50,000.
- The Gallery housing Jervis Bay Museum Science and the Sea was built from funding by Warren Halloran who has an occupancy agreement with SCC for 50 years to 2038.
- o The collection is one of only four in the world. The Jervis Bay Museum Science and the Sea (JBMSS) holds a priceless collection of maritime and surveying artefacts, paintings and maps. This collection has been gifted to the Australian people as a Cultural Donation and has been Deeded to LDHCH Inc. as Trustee.
- The original maintenance workshop staffed by volunteers was relocated to its current site to create a major 'Men's Shed', the first in the Shoalhaven.

- Two complete refurbishments of the Ferry were carried out through LDHCH employment grants.
- The Aboriginal Craft Building donated by Warren Halloran and relocated and set up by volunteers.
- Caretaker's Cottage originally a demountable building from a Holiday Park, was acquired from SCC, refurbished, extended and established by volunteers.
- The Mangrove Boardwalk was a Vera Hatton project built with a government grant and employed a local builder, Brian Brown. Interpretive signs were donated by a number of local businesses and groups. The pathway linking the Boardwalk and the Boatshed was built under the Skillshare work program with donated concrete.
- The main galleries have been built with a \$1.13million Grant subsequent to the Telstra Sale funded by the Commonwealth. The project approval was based on a detailed submission from LDHCH Inc. supported by Jo Gash MHR.
- The community also provided over \$200,000 in cash and kind support as did a host of local businesses who were generously involved.
- The original CMC (Conservation Management Centre) room was constructed in what is now the Resource room.
- FOR MORE THAN 10 YEARS ALL RUNNING COSTS AND VOLUNTEER STAFFING WERE PROVIDED BY LDHCH.

 13 organisations were affiliated of provided support at their cost. Electricians, plumbers, a rigger, carpenters and Joiners, welders, steel building and construction experts all provided their input. Power tools and lathes were donated by Makita.
- In 2000 the Conservation Management Centre was moved to its new location at the northern end of the new Gallery wing of the Denman
- o Architect Gavin Hughes donated professional services totalling \$100,000.
- o Other suppliers worked at very generous rates, earthmovers, heavy machinery operators, timber merchants, white goods suppliers and a host of others, including community groups such as Scouts

	and Guides (involved with on site planting).		
	THIS LIST IS BY NO MEANS COMPLETE. THIS GENEROUS GOODWILL HAS BEEN TRASHED. D16/87723 Not related to document and correspondence previously had with council outside of submission/exhibition timeframe. Please refer to attachment #2 Below	Noted.	No amendment needed.
14.	Stephen King		
	New carpark between community centre Denman reserves. Drain down North side from the street (open) kerb between Duck & Fish pond. Movable alloy stairs stairs framework similar to one in Gall to clean gallery gutters +white tick. Charge bus groups \$10 per bus -prearranged -Put Grass -not gravel car park n/side -Pond dredge by bucket into the bush edge building -Up protection from flood (pos row out bucket trope) -Classroom is in good position - rent it out as near empty to uni students from Wollongong utilising existing facilities -Gas barbie - needs replacing /kitchen in classroom +fridge - leep on the timber floor shower and of garbage - will need new side door -Already retired to Navy Mosquito wire door temp record down pipe //rain protection 4cooking table the pavilion Concrete on ground between pavilion the path (sand fire +wood barbie -like Bendalong (left of steps) Send cheerie picker + chainsaw clean up trees Boat shed poles rotten -Warf poles rotten Gritters on survey building squared up Z+T piece down pipes -remove		

Gumtree maintenance- sell wood

Any large straight trees –pos recycle

Community centre as reception area-has kitchen

Remove old pond cage refit Z sheet 75mm holes of rear edge tied together – hard wood trim

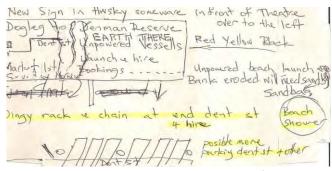
Indigenous cultural centre – most valuable stuff kept inside already +displays

Functions –already use pavilion – one question would be is fire Barbie ok.

One of laddies has asked if we call extend slab around front side building +tape over top incase tree branches fall on students – pos upgrade to tin roof around front side main entrance..

Western Side Amphitheatre drainage?

New Sign in Husky somewhere in front of the Theatre over to the left. Picture Diagram



Ding rack and chain at the end Dent Street for hire.

Future plan for 4 Wahlers bar Café



Boardwalk make over- pos- replace One section at a time, with movable detour –Sccaneil to maintain Possibly 100+people per day using the boardwalk, Tourists from Sydney. Package deal from Sydney- refer \$10 levy per bus prearranged over phone to bus companies. If any posts replaced we could, through in 3 more into Duck Mix of operational and information No amendment needed. pond as restaurant foundation & + hard wood –gumtree for related to detailed design plans, beares & visits + (flooring). which are not relevant to Zor 3 rowing Bings 4 hire. completing the strategic direction of the plan

Summary of Main Changes to LDDSBMP

Introduction pages - The Crown land subject of the Plan will be clearly identified as Reserve 96376 for Public Recreation & Additional Purposes of Community Purposes, Environmental Protection, Tourist Facilities and Services Notified 1 October 1982, under the trusteeship of the Lady Denman (R96376) Reserve Trust, the affairs of which are managed by Shoalhaven City Council.

Page 2 - Update incorrect lot numbers that are recorded for the reserve of the Plan which are Reserve 96376 that comprises Lot 2 DP 870242, Lot 137 DP 720912, part Lot 7310 DP 755928 and part Lot 7007 DP 1125394 shown by red hatching on the attached diagram.

Page 10 - The reserve will be described as "The Crown land was reserved for the purpose of Public Recreation on 1 October 1982 and Additional Purposes of Community Purposes, Environmental Protection, Tourist Facilities and Services over the reserve were notified on 27 June 2008". Wherever appearing the word "dedication" will be replaced with the word "reservation".

Page 4 - 1.3.1 (c) Visitors information Centre will be added to the existing facilities and users section.

Page 11 – SWOT Analysis – Add wealth of volunteer expertise and enthusiasm to the strengths quadrant.

Introduction pages - Executive Summary will read that the Halloran collection has sole right to exhibit rather than obligation to.

Page 1 - 1.1 Purpose of the Strategic Business and Master Plan last sentence of paragraph 1 will be changed to - "The Museums and Gallery accommodate significant collections, some of which have been entrusted to the Incorporated Body pursuant to a Deed of Settlement between a company associated with Warren Halloran and the Incorporated Body as Trustee",

Page 1 - The Halloran Room (last Paragraph will be changed to "...the room is licenced to Warren Halloran for his own purposes," because the Incorporated Body, as the Trustee, administers the collection

Relevant pages - DPI Fisheries regulations will be added in appropriate places in text.

Page 39 - Reference to play equipment will be added to 4.2.6 as part of "open space improvements".

Page 4 - Unmentioned existing facilities will be added to table at 1.3.1

Page 39 - Summary section of Future Asset and Operational Requirements 4.2.7 will be changed to "Implementation of craft launching and storage facilities (such as dinghy storage racks) as identified in the Regional Boating Plan, and possibly associated with the opening of the fish pond to Currambene Creek."

