

Keeping the Community Informed

Effluent Services – Discussion Point

19 January 2017

Shoalhaven Water have been in contact with a number of commercial operators around the region to gauge the interest in expanding their operations and to discuss issues which might be of concern in servicing properties. As Shoalhaven Water has the responsibility to treat any wastes disposed to its sewerage treatment plants, it will be necessary to continue working with all commercial operators to ensure our facilities are safely accessible and that all the necessary legislative licences are obtained. There has been a good level of interest by the commercial market.

759 customers currently use the effluent removal service and this includes residential, commercial and some government agencies. Surveys were sent to all these customers and a response rate of 40% was achieved. The survey results are being reviewed. An outcome report and recommendation on the future of effluent services will be prepared for further consideration by Council. This public document will be available on the website and will include the date that it will be presented to Council. In addition, Shoalhaven Water will again write to each customer summarising the outcome report with an invitation to contact Shoalhaven Water for more detailed information if required.

Shoalhaven Water

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