

Waste Services, Recycling & Depots

Information, Fees & Charges



Find out what's
FREE
at the
Depots!

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Depot Locations and Opening Hours

Weighbridge Depots

West Nowra Landfill

120 Flatrock Rd

Huskisson

235 Huskisson Rd

Ulladulla

94 Pirralea Rd

OPEN 7 DAYS A WEEK - 8AM - 5PM

BUY-BACK CENTRES open Thur, Fri, Sat & Sun 10am - 4pm

Non Weighbridge Depots

Bendalong

1110 Bendalong Rd

Sat & Sun

Days for Dec 27 - Jan 31

1pm - 5pm

Fri, Sat, Sun, Mon & Wed

Berry

175 Agars Lane

Fri Sat Sun Mon

Days for Dec 27 - Jan 31

Buy-Back Centre | Sat & Sun

8am - 4pm

Open 7 Days

8am - 12pm

Callala

270 Coonemia Rd

Fri Sat Sun Mon

Days for Dec 27 - Jan 31

Buy-Back Centre | Sat & Sun

8am - 4pm

Open 7 Days

8am - 12pm

Kangaroo Valley

205 Bendeela Rd

Sat, Sun & Mon

Days for Dec 27 - Jan 31

Buy-Back Centre | Sun

9am - 1pm

Fri, Sat, Sun, Mon & Wed

9am - 1pm

Kioloa

374 Murramarang Rd

Fri Sat Sun

School holidays open

9am - 1pm

Fri, Sat, Sun, Mon & Wed

Lake Conjola

488 Lake Conjola
Entrance Rd

Sat Sun

Days for Dec 27 - Jan 31

8am - 12pm

Fri, Sat, Sun, Mon & Wed

Sussex Inlet

40 The Springs Rd

Fri Sat Sun Mon

Days for Dec 27 - Jan 31

Buy-Back Centre | Sat & Sun

9am - 3pm

Open 7 Days

9am - 1pm

All Depots are closed on Public Holidays*

(*Easter Monday open for Depots with regular Monday opening hours)

Visiting our Recycling and Waste Depots

To maintain a safe and efficient environment for customers and staff, we ask that everyone visiting our Depots comply with all written and verbal instructions.

- Anyone who is not unloading waste from their vehicle must stay in the vehicle.
- Staff cannot assist with the unloading of waste from customer vehicles.
- Please arrive and dispose of your waste as quickly and safely as possible. It's not the place for a chat with someone you know.
- Children under 12 years of age must be supervised in our Buy-Back Centres.
- DO NOT scavenge from, or climb on stockpiles or bins.
- Footwear must be worn on site.
- Unauthorised access to restricted areas is prohibited.



NO SMOKING



NO ALCOHOL



NO PETS



15KM/H
SPEED LIMIT



CCTV IN
OPERATION

Items NOT accepted at Recycling & Waste Depots



SYRINGES

Council funds a medical syringe disposal collection service at selected pharmacies in the Shoalhaven.

For locations visit shoalhaven.nsw.gov.au and search 'syringes'



FLARES

For disposal information visit shoalhaven.nsw.gov.au and search 'Marine Flares'



AMMUNITION

For disposal advice contact your local police station



HOUSEHOLD CHEMICALS & FLAMMABLE LIQUID

Liquid wastes and hazardous wastes are not accepted due to regulatory restrictions for disposal in landfill.

Use the Chemical CleanOut days to dispose of these wastes safely.

See page 24



Depot Fees and Charges Overview

General Load Requirements

- Load classification / size is determined by the Depot staff.
- Waste containing more than 15% recyclables may not be accepted until sorted by the customer.
- All charges are subject to the Depot(s) ability to accept the load(s).
- Separated unpainted/untreated timber will be received as green waste unless saleable for reuse.
- Large items **not suitable** for reuse or recycling must be broken down to fit loosely inside the transfer bins e.g. wardrobes, beds, cupboards.
- **Asbestos will only be accepted at the West Nowra or Ulladulla Recycling & Waste Depots in accordance with Council procedures. See Page 6 for details.**

Pricing Policy

- Please declare all waste and recyclable materials upon arrival at the weighbridge/gatehouse.
- At weighbridge sites, all vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 10kg.
- At non-weighbridge sites, waste is charged according to vehicle type, waste type and volume.
- Prices are set according to the waste type.
- A minimum charge applies to all chargeable waste loads.
- GST and if applicable the Section 88 Waste Levy are included in waste charges.

Accepted Payment Methods

Waste Disposal Vouchers

Eligible ratepayers receive two Household Waste Disposal Vouchers and two Garden Waste Disposal Vouchers per annum with their rates notice. Vouchers are barcoded to the rateable property and entitle the authorised holder to dispose of set quantities of household or garden waste for no charge.



EFTPOS or credit cards (Visa, Mastercard, AMEX only).

Account Cards are available for regular users (conditions apply). To apply for a waste disposal account contact wasteadmin@shoalhaven.nsw.gov.au.

Account card holders must produce an account card at the Depot, at the time of disposal, otherwise an alternative method of payment will be required for charges applicable.



PLEASE NOTE!

Cash is not accepted at any Recycling & Waste Depot

Weighbridge Depots

West Nowra Landfill • Huskisson • Ulladulla



Weighbridge depots charge by the weight of your load. These depots accept larger waste loads (trucks and trailers over 8' x 5') and commercial quantities of recycling and waste.

Our West Nowra facility is the Shoalhaven's only landfill site.

**\$ORT
& \$AVE**

Your Waste

See Page 10



Asbestos Disposal

Asbestos can **ONLY** be disposed of at West Nowra Depot or (for smaller loads) Ulladulla Depot. Bookings **MUST** be arranged 24 hours prior to the disposal time.

Call 1300 293 111

Monday to Friday, 8.30AM - 4.30PM

If you have over 100kg or 10m² of asbestos waste to dispose of, the person transporting the load must register with EPA WasteLocate.

Visit wastelocate.epa.nsw.gov.au

Council's 'Your guide to the Safe Disposal of Asbestos' contains information you need to know about asbestos disposal. This brochure is available at all our Recycling and Waste Depots, or to receive a copy call Waste Services on 1300 293 111 or download from Council's website.

Visit shoalhaven.nsw.gov.au (search *asbestos*) for further information.

Weighbridge Depots Charges

Mixed waste

Domestic, commercial, building	per tonne	\$469
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Separated waste

Asbestos ⁽¹⁾	per tonne (Nowra & Ulladulla only)	\$469
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⁽¹⁾ Minimum charge \$23. *Booking required* prior to disposal (24 hours)

Clean fill	per tonne (Nowra, Huskisson)	\$181
	per tonne (Ulladulla)	\$192

Contaminated soil ⁽²⁾	per tonne	\$469
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⁽²⁾ Nowra only, *by prior arrangement*. Must be classified by a NATA certified laboratory as **general solid waste (non-putrescible)** in accordance with the NSW EPA Waste Classification Guidelines

Recycling

Greenwaste <150mm diameter	per tonne	\$134
Untreated & unpainted timber	per tonne	\$134
Tree trunks & roots >150mm diameter	per tonne	\$194
Separated bricks, concrete	per tonne	\$194
Commercial quantities of <i>separated</i> recyclables - glass, cardboard, etc	per tonne	\$121
Commercial quantities of <i>commingled</i> recyclables	per tonne	\$210

Mattresses	each	\$36
	bulk (min 6 separated) per tonne	\$560

Tyres	car/light truck (<850mm OD) each	\$23
	truck each	\$72
	tractor & bulk (separated no rims) per tonne	\$523

Refrigerant removal	each (fridge/freezer/air conditioning units)	\$17
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Shredded garden organics loading fee	each	\$12
Commercial garden organics	per tonne loaded	\$35

Vehicle weightment fee		\$27
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- Maximum of 2 vouchers per load.
- Minimum charge for a load is \$8.50.
- Horses, cows and other large animals are only accepted at West Nowra for disposal.
- When weighbridge is not functioning, charges apply as for transfer depots without a weighbridge.



**Our disposal charges include
a state government waste levy
of \$163.20 per tonne
and 10% GST**

Non-Weighbridge Depots

Bendalong • Berry • Callala • Kangaroo Valley • Kioloa • Lake Conjola • Sussex Inlet



Non-weighbridge depots are smaller transfer stations servicing local residents, in the vicinity of that depot. These depots are not suitable for larger waste loads or commercial operators.

However all the free services apply at the non-weighbridge depots.

The non-weighbridge disposal charges and conditions are as follows

- Trucks and trailers over 8' x 5' must use Weighbridge Depots sites unless authorised by gate house operator, other charges apply.
- Commercial quantities of recyclable material will be referred to Weighbridge Depots.

- **Each individual item will be charged as per Weighbridge Depot pricing**
- see previous page.

Non-Weighbridge Depots Disposal Charges

DOMESTIC/
COMMERCIAL BUILDING GREEN



Waste Bin (240 litre)

\$14.00



Boot: Car/Station Wagon/SUV*

\$24.00

\$8.50



Ute/Van

\$94.00

\$320.00

\$36.00



Large Ute/Van

\$117.50

\$400.00

\$45.00

Single axle trailer up to 6' x 4'



Level

\$94.00

\$320.00

\$36.00



Heaped

\$117.50

\$400.00

\$45.00



Full

\$141.00

\$480.00

\$54.00

Single or double axle trailer greater than 6' x 4' and less than 8' x 5'



Level

\$117.50

\$400.00

\$45.00



Heaped

\$141.00

\$480.00

\$54.00



Full

\$164.50

\$560.00

\$63.00

Double axle trailer 8' x 5'



Level

\$141.00

\$480.00

\$54.00



Heaped

\$164.50

\$560.00

\$63.00



Full

\$188.00

\$640.00

\$72.00

*This charge is for the boot area of these vehicles and does not include the additional space obtained when folding down rear seats.



Our disposal charges include a state government waste levy of \$163.20 per tonne and 10% GST

Sort & Save Your Waste

When you separate your waste into recyclable and non-recyclable, you will incur a lower charge or no charge for the recyclable items and the full charge for the non-recyclable items.

Please ensure that your waste is separated clearly for our gate staff to see, so you will be charged accordingly and directed to the correct disposal location.

Recyclables not sorted will be charged at the mixed waste rate.



All of our free recycling services are for domestic customers only

Your waste load should be sorted into 3 sections

1. First, load your vehicle with non-recyclables (landfill waste). Disposal areas for this waste are located furthest from the gate.

2. Next, load your vehicle with items that may be accepted at the Buy-Back Centre. These items can be offloaded for free if staff consider them saleable. See items that may be accepted on Page 14.

3. Finally, load your vehicle with items that can be recycled for no charge. They will be the first items that can clearly be seen by our Depot staff.

For a Sort & Save tutorial visit Council's YouTube page.



More information: shoalhaven.nsw.gov.au or call Waste Services 1300 293 111

FREE at the Depots!

FREE Household Recycling Items

Any item that can be recycled via the yellow lid kerbside bin can be recycled for FREE at our Depots

- Paper and cardboard
- Aluminium & steel cans
- Plastic bottles & containers
- Glass bottles & jars
- Tetra-pak type containers (modified cardboard drink/food containers)



FREE Metal Recycling

All scrap metal can be recycled for FREE. From small items (nuts and bolts) to large items such as such as tinnys, garage doors and **whitegoods**.

A refrigerant removal fee of \$17 applies to fridges, freezers and air conditioners.



FREE E-Waste Recycling

Any unwanted electrical item that runs on a power cord or battery is E-Waste. This includes but is not limited to:

- Computers, keyboards, scanners
- Kitchen and household appliances
- Power tools
- Entertainment equipment
- Mobile and house phones

Please note this is a free service to domestic customers only. Business and commercial e-waste is charged at the commercial recyclables rate. E-waste that is not fully intact and or physically damaged will not be accepted for recycling and will be charged at the mixed waste rate.



FREE at the Depots!

FREE Polystyrene Recycling

Polystyrene can only be recycled via our depots. **Never place it in the yellow-lid kerbside bin** as it gets contaminated during transport.

We ACCEPT

- CLEAN polystyrene boxes or sheets, including the white 'foam' commonly found in electronic goods packaging

We CANNOT accept

- small broken pieces or pellets (eg: bean bag beans)
 - translucent sheets that can be folded or scrunched
- Please place these items in your red-lid kerbside bin, bagging any pellets.



FREE Textile Recycling

When reuse or donation is not an option for your old textiles, recycle them for free at any of our Depots.

Textiles we accept include:

- | | |
|------------------|--------------|
| ✓ All clothing | ✓ Towels |
| ✓ Bed linen | ✓ Handbags |
| ✓ Table linen | ✓ Small bags |
| ✓ Blankets | ✓ Shoes |
| ✓ Cushion covers | ✓ Curtains |

Pillows, doonas, sleeping bags and other items that contain stuffing are not accepted.

For more information on items we accept and some that we can't, please visit Council's website (*search 'textiles'*) or call Waste Services.



More information: shoalhaven.nsw.gov.au or call Waste Services 1300 293 111

FREE at the Depots!

FREE Shredded Garden Organics

Shredded garden organics is a natural product made from shredding and pasteurising the garden waste dropped off at our Depots and collected from Shoalhaven residents and businesses.

This 'mulch-like' material is available for free to residents and can be collected at all Depots. You can load it yourself or, at weighbridge depots only, staff can arrange to have the shredded garden organics loaded into your trailer for a \$12 fee.



Please note that availability is dependent on what is received and therefore supply cannot be guaranteed. Council's website now provides a weekly update on whether 'mulch' is available at your local depot. Visit Council's website (*search 'garden waste'*) for information about collection and availability.

FREE Fireweed Disposal

Bagged and tied fireweed is accepted free of charge at all our Depots. To be classified as a no-charge load, the whole load must consist of Fireweed.



FREE Silage Wrap Recycling

Silage Wrap and Polypropylene twine, is now accepted for recycling at all Depots, at no charge.

Both items can only be accepted when packed in a 'Plastic Forest' UV stable plastic bag. These bags can be collected from NSW Local Land Services at Berry or any of our Depots.

For more information on this program visit Council's website (*search 'silage'*) or call Waste Services.



FREE at the Depots!

FREE disposal of your unwanted items at Council's Buy-Back Centres

If your items are in good working condition and considered worthy of re-sale by the gate operator, you can dispose of them for free at our Buy-Back Centres (Tip Shops).

It's less hassle than trying to sell them yourself and you're doing your bit to reduce our landfill.

Turn your trash into someone else's treasure.

Items we may accept include:*

- furniture
- sporting equipment
- garden tools
- window frames
- doors
- bric-a-brac
- toys
- crockery

Buy-Back Centres are located at the following Depots:

Berry • Callala • Huskisson • Kangaroo Valley
• Sussex Inlet • Ulladulla • West Nowra

Refer to Page 3 for opening hours.

*Due to safety reasons we do not accept lighting, power tools or other electrical items for resale.



More information: shoalhaven.nsw.gov.au or call Waste Services 1300 293 111

FREE at the Depots!

Community Recycling Centres

Community Recycling Centres (CRCs) are FREE DROP-OFF CENTRES for domestic quantities of common household problem wastes that cannot be collected via the kerbside waste and recycling collection services. CRCs are located at all of Council's Recycling and Waste Depots during normal operation hours.

PLEASE NOTE: This service is strictly for domestic quantities only.

- Maximum of 20 litres for each waste type per day
- Maximum of 3 gas bottles and 3 fire extinguishers per day



Car Batteries



Household Batteries



Fluoro Globes



Smoke Detectors



Gas Bottles



Motor Oils



Other Oils



Oil Based and Water Based Paints



Fire Extinguishers



Aerosol Cans



More information: shoalhaven.nsw.gov.au or call Waste Services 1300 293 111

Green & Bulky Collection Service

Can't make it to the Depot?

Arrange a pickup of your green and/or bulky waste to be collected from your kerbside.

Bookings call 4429 5681 or email greenandbulky@shoalhaven.nsw.gov.au



Garden (Green) Organics

\$36 per 1 cubic metre (or part thereof)

This includes lawn clippings, leaves and small prunings.

Prunings must be tied in bundles, no more than 1m in length and 40cm in diameter and not weighing more than 16kg each.

Lawn clippings and leaves must be boxed or bagged and weigh no more than 16kg per bag/box.

NOT ACCEPTED

- ✗ Any building related timber such as treated pine, fence palings and furniture
- ✗ Logs or branches larger than 150 mm diameter



More information and bookings call 4429 5681

Green & Bulky Collection Service

Bulky Waste

\$94 per 1 cubic metre* (or part thereof)

Maximum 5 cubic metres per pick up

* 1 cubic metre = approximately one standard 6ft x 4ft box trailer.

- | | |
|-----------------|---------------------------|
| ✓ mattresses** | ✓ garden tools |
| ✓ old furniture | ✓ electrical items |
| ✓ whitegoods | ✓ sporting equipment |
| ✓ bikes | ✓ general household items |
| ✓ toys | |



**Mattresses must be wrapped in plastic for health and safety reasons.

- | | |
|--|--|
| ✗ carpet | ✗ building materials |
| ✗ bricks | ✗ liquid or chemical |
| ✗ concrete | ✗ waste suspected of containing asbestos |
| ✗ soil | ✗ tyres and car parts |
| ✗ rocks | |
| ✗ Putrescible waste (solid waste that contains organic matter) | |



Not sure if your items can be collected? Call 4429 5681.

Pick-up of 'Bulky Waste' items is restricted to items that can be easily and safely carried by two people. We only collect items that are neatly presented on your kerbside. Please do not break up furniture as all items in reasonable condition may be reused or recycled.

Payment Options

- Valid Household Waste Disposal Voucher.
1 voucher covers up to 1 cubic metre
- Garden Waste Disposal Voucher.
1 voucher covers up to 1 cubic metre of garden waste.
- Credit card (Visa, Mastercard or AMEX)
- Cheque (only when pre-paying at Council offices)



More information and bookings call 4429 5681

Kerbside Collection

Your kerbside domestic Recycling and Waste collection service includes one red-lid bin (landfill) and one 240 litre yellow-lid bin (recycling).

Requests for a NEW kerbside collection service or a CHANGE to an existing service, must be made to Council **by the owner of the property.**



Bin service requests can be made by calling 1300 293 111 or via Council's website.

Look for the *Bin Service Request* link on the home page at shoalhaven.nsw.gov.au

Once the size of the red-lid landfill bin has been selected, you will receive your bins within 5 working days.

The charge will be applied to your rates notice where it will appear as 'Domestic Waste Management Service'.

Please

- Put your bins out for collection the night before collection day
- Keep bins 1 metre apart
- Keep bins 1 metre away from poles, trees and parked cars
- Do not place under overhead electric wires
- Where possible place bins on the kerb not in the gutter.



Kerbside Recycling & Waste Collection Charges

Choose from 3 landfill bin sizes.

The smaller your landfill bin, the less money you pay!

240 litre recycling bin included in your charge.

Service charges include the State Government Waste Levy of \$163.20 per tonne

Small Service **\$356** per annum

80 litre red-lid landfill bin

240 litre yellow-lid recycling bin



Medium (Standard) Service

\$468 per annum

120 litre red-lid landfill bin

240 litre yellow-lid recycling bin



Large Service **\$810** per annum

240 litre red-lid landfill bin

240 litre yellow-lid recycling bin

Commercial participants:

2nd Large Service \$828 per annum

3rd and any further

Large Services \$1045 per annum



Additional Collection Service Charges

Upsize administration fee

\$41 per service

Commercial recycling only service 1st bin

\$144 per annum

Additional recycling bin

\$95 per annum per bin

Collection Service Assistance

Bin Repairs

All bin repairs are performed by Council's contractor, at no charge to the resident.

Stolen Bins

Stolen or missing bins will be replaced at no charge to the resident. A completed statutory declaration is required.

Missed Services

Bins placed on the kerbside after the truck has serviced the street will not be collected. However, if your bins have been missed for other reasons, contact Council's contractor.



Please place bins out the **night before** collection day. **1 metre apart** on the kerbside (not in the gutter).



To request these services contact Council's contractor on 1800 441 341 or 4474 8180

Bin service requests can also be made at Council's website **shoalhaven.nsw.gov.au**



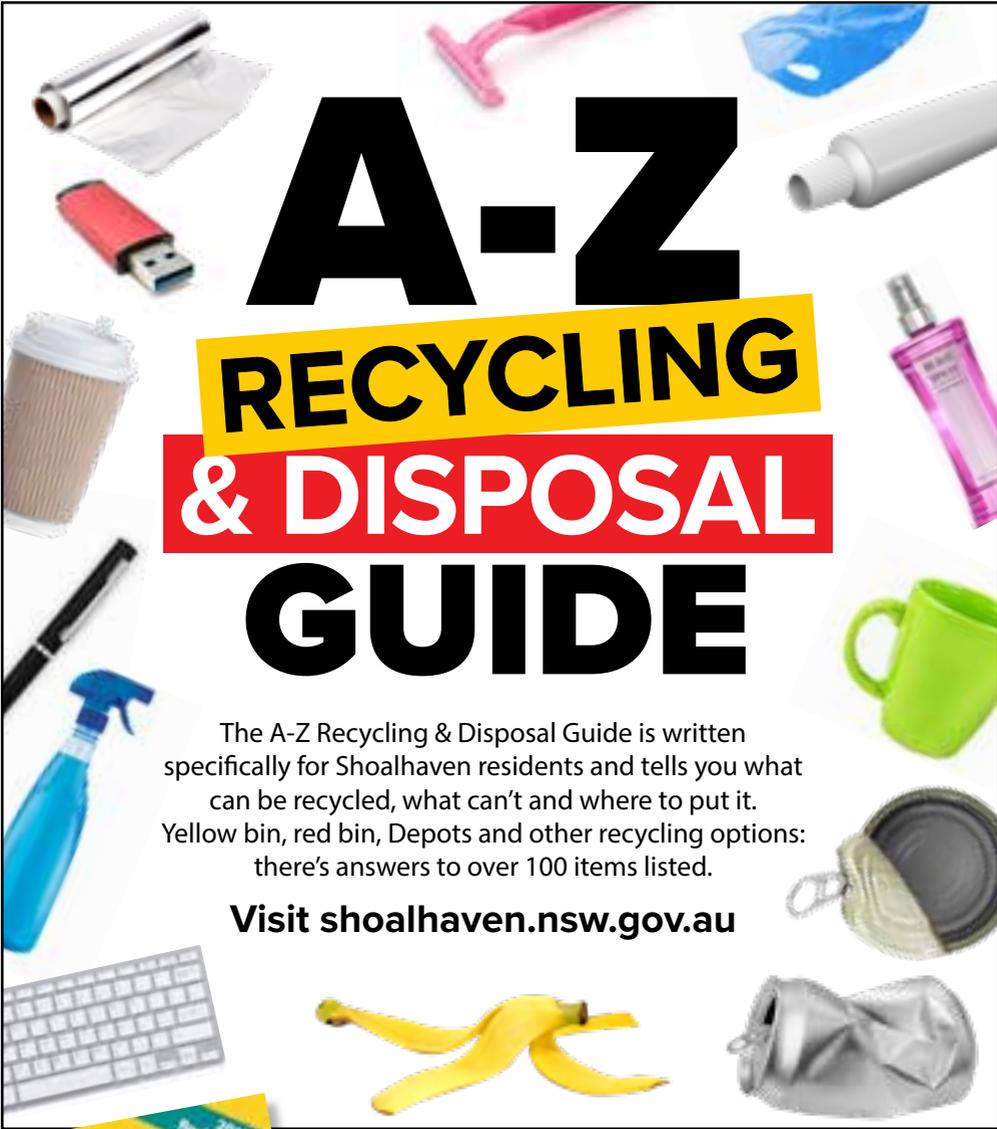
Overflowing bins may result in your bins not being collected.

'Wheel Out, Wheel In' service

The 'Wheel Out, Wheel In' is a weekly service to assist **infirm or less mobile** residents with placing waste bins out on the kerbside and returning them back to a location inside the front property boundary.

Conditions and fees apply.

For more information please call Waste Services on 1300 293 111 or email wasteadmin@shoalhaven.nsw.gov.au



A-Z RECYCLING & DISPOSAL GUIDE

The A-Z Recycling & Disposal Guide is written specifically for Shoalhaven residents and tells you what can be recycled, what can't and where to put it. Yellow bin, red bin, Depots and other recycling options: there's answers to over 100 items listed.

Visit shoalhaven.nsw.gov.au

Get Recycling Right!

The 'What Goes In the Yellow Bin' brochure is our print guide to recycling via your kerbside bin and the Depots.

To receive a copy please call Waste Services on 1300 293 111



Keep up to date!

Sign up to ReNewsable

Waste Services monthly newsletter keeps you informed of the latest news in sustainability, waste avoidance and recycling including:

- correct recycling information
- innovations and changes at our Depots
- local and national environmental events

PLUS

- Notifications of our Home Sustainability Workshops before they are advertised to the public



**Join our mailing list! Call Waste Services on 1300 293 111
or email wasteadmin@shoalhaven.nsw.gov.au**



Home Sustainability Workshops

These popular and informative workshops are an excellent hands-on learning experience about increasing your ability to live sustainably.

Workshops include composting, organic vegetable gardening and more. Get on our *ReNewsable* mailing list for early notifications.

Tip Tours

Shoalhaven City Council offers community groups the opportunity to see first-hand how waste and recycling is managed in the Shoalhaven.

There have been recent major developments at the West Nowra Depot, with more recycling facilities due to open in 2023/24.

Our tour of the West Nowra Recycling & Waste Depot takes you to areas normally restricted to the public so you can see a behind-the-scenes view of how a well-engineered landfill operates and how your Council manages Shoalhaven's waste everyday.

Community Talks

The Waste Services team would like to meet with your group in person for an informal discussion about recycling and waste management in the Shoalhaven.

The FREE, guided, behind-the-scenes tour includes:

- Recycling opportunities available at the Depot
- A chance to shop a treasure-trove of pre-loved items at the Buy-Back Centre
- Traveling in comfort on a small bus
- Recycling Q&A with refreshments held after the tour
- A minimum of 20 participants and maximum of 24 participants is required.

For more information and bookings please go to Council's website (*search Tip Tour*) or contact Waste Services.

It also gives you a chance to ask us questions in person. This is a free service to Shoalhaven community groups, however a cuppa will always be accepted with gratitude!

To arrange a visit, please email fiona.schreurs@shoalhaven.nsw.gov.au





Household Chemical CleanOut



Household Chemical CleanOuts are an annual 'drop-off' event that allows residents **to dispose of their hazardous chemical waste responsibly for FREE.**

The following items can only be accepted at Household Chemical CleanOut events in household quantities eg. 20kg or 20L max container size.

From your home

- Solvents and household cleaners
- Floor care products
- Ammonia based cleaners
- Fluorescent globes and tubes*
- Household batteries*

From your garage

- Paints and paint related products*
- Pesticides and herbicides
- Poisons
- Fire extinguishers*
- Gas bottles*
- Pool chemicals
- Hobby chemicals
- Acids and alkalis

From your car

- Car batteries*
- Motor oils*
- Motor fuels & fluids

**These items can also be dropped off at the Community Recycling Centres, during normal depot hours. (See page 15)*

CleanOut events are published in Council's *In Your Neighbourhood* newsletter, Facebook, Website and Waste Services *ReNewsable* newsletter.

For more information call the Environment Protection Authority on 131 555.



council@shoalhaven.nsw.gov.au

Bridge Rd, Nowra NSW 2541 1300 293 111

Deering St, Ulladulla NSW 2539 02 4429 8999

Address all correspondence to

Chief Executive Officer, PO Box 42, Nowra NSW 2541 Australia

DX5323 Nowra Fax 02 4422 1816

shoalhaven.nsw.gov.au    