Waste Services, Depots & Recycling
Fees, Charges & Information

1 JUL 2020 - 30 JUN 2021

shoalhaven.nsw.gov.au
Don’t forget your Vouchers!

Household Waste Disposal Vouchers (or “no charge tipping vouchers”) are issued to Shoalhaven ratepayers each year in July, with the annual rates notice.

Ratepayers receive two vouchers per annum with the vouchers barcoded to the rateable property. Each voucher entitles the authorised holder to dispose of set quantities of household cleanup for no charge.

In June 2020, Shoalhaven ratepayers received via mail, three additional Garden Waste Disposal Vouchers. These can also be used at our Depots for no charge garden waste disposal.

Full details of conditions are stated on the voucher document.

Note: There is a $10 administration fee for re-issuing vouchers.
# Depot Locations and Opening Hours

## Weighbridge Depots

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Opening Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Nowra Landfill</td>
<td>120 Flatrock Rd</td>
<td>OPEN 7 DAYS</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>8am - 5pm</td>
<td></td>
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<tr>
<td></td>
<td></td>
<td>BUY-BACK CENTRES</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>Thur, Fri, Sat &amp; Sun</td>
<td>10am - 4pm</td>
</tr>
<tr>
<td>Huskisson</td>
<td>235 Huskisson Rd</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ulladulla</td>
<td>94 Pirralea Rd</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Non Weighbridge Depots

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Opening Hours</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bendalong</td>
<td>1110 Bendalong Rd</td>
<td>Sat &amp; Sun 1pm - 5pm</td>
<td>Days for Dec 27 - Jan 31 Fri, Sat, Sun, Mon &amp; Wed</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Berry</td>
<td>175 Agars Ln</td>
<td>Fri, Sat, Sun &amp; Mon</td>
<td>8am - 4pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Buy-Back Centre</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>Days for Dec 27 - Jan 31 Open 7 Days</td>
</tr>
<tr>
<td>Callala</td>
<td>270 Coonemia Rd</td>
<td>Fri, Sat, Sun &amp; Mon</td>
<td>8am - 4pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Buy-Back Centre</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Days for Dec 27 - Jan 31 Open 7 Days</td>
</tr>
<tr>
<td>Conjola</td>
<td>488 Lake Conjola</td>
<td>Sat &amp; Sun 8am - 12pm</td>
<td>Days for Dec 27 - Jan 31 Fri, Sat, Sun, Mon &amp; Wed</td>
</tr>
<tr>
<td></td>
<td>Entrance Rd</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Kangaroo Valley</td>
<td>205 Bendeela Rd</td>
<td>Sat, Sun &amp; Mon 9am - 1pm</td>
<td>Days for Dec 27 - Jan 31 Fri, Sat, Sun, Mon &amp; Wed</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Buy-Back Centre</td>
</tr>
<tr>
<td>Kioloa</td>
<td>374 Murrarang Rd</td>
<td>Fri, Sat &amp; Sun</td>
<td>School Holidays Open Fri, Sat, Sun, Mon &amp; Wed</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sussex Inlet</td>
<td>40 The Springs Rd</td>
<td>Fri, Sat, Sun &amp; Mon</td>
<td>9am - 3pm</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Buy-Back Centre</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Days for Dec 27 - Jan 31 Open 7 Days</td>
</tr>
</tbody>
</table>

ALL Depots are closed on Public Holidays* including over Dec & Jan (*except Easter Monday for those depots with Monday opening hours)
Visiting Our Recycling & Waste Depots

We ask that residents comply with all written and verbal instructions to ensure the safety of everyone and to minimise delays.

Due to COVID-19, social distancing measures will be applied at all our Depots.

- Anyone who is not unloading waste from their vehicle must stay in the vehicle.
- Staff cannot assist with the unloading of waste from customer vehicles.
- Please arrive and dispose of your waste as quickly and safely as possible. It’s not the place for a chat with someone you know.
- Save time at your visit by sorting your waste before you leave with recyclables in last. Recyclable disposal areas are located closest to all our depots entry points.
- Children under 12 years of age must be supervised in our Buy-Back Centres.
- DO NOT scavenge from, or climb on stockpiles or bins.
- Footwear must be worn on site.
- Unauthorised access to restricted areas is prohibited.

Items NOT accepted at Recycling & Waste Depots

- FLARES For disposal contact Roads & Maritime Services (RMS)
- AMMUNITION For disposal advice contact your local police station
- SYRINGES For disposal advice visit Council’s website shoalhaven.nsw.gov.au search syringe disposal
- HOUSEHOLD CHEMICALS & FLAMMABLE LIQUID Use the Chemical CleanOut days to dispose of these wastes safely. See page 8.

Please note that due to the uncertainty surrounding COVID-19, new health and safety measures can be introduced at our Depots at anytime. Please follow staff instructions.

General Load Requirements

- Load classification / size is determined by the Depot staff.
- Waste containing more than 15% recyclables may not be accepted until sorted by the customer.
- All charges are subject to the Depot(s) ability to accept the load(s).
- Separated unpainted/untreated timber will be received as green waste unless saleable for reuse.
- Large items not suitable for reuse or recycling must be broken down to fit loosely inside the transfer bins e.g. wardrobes, beds, cupboards.
- Liquid wastes and hazardous wastes are not accepted due to regulatory restrictions for disposal in landfill.
- Any load suspected of containing asbestos material will not be accepted unless presented at the West Nowra or Ulladulla Recycling & Waste Depots in accordance with Council procedures.
Depot Fees & Charges

Pricing Policy

- Please declare all waste and recyclable materials upon arrival at the weighbridge/gatehouse.
- At weighbridge sites, all vehicles are weighed in and out to calculate the net weight disposed. Weight is rounded to the nearest 10kg.
- At non-weighbridge sites, waste is charged according to vehicle type, waste type and volume.
- Prices are set according to the waste type.
- A minimum charge applies to all chargeable waste loads.
- The Goods and Services Tax (GST), and if applicable the Section 88 Waste Levy are included in waste charges.

Payment arrangements

- EFTPOS, credit cards (Visa and Mastercard only), cheques and valid household waste disposal vouchers and valid garden waste disposal vouchers are accepted.
- Account Cards are available for regular users (conditions apply).

Account Information

- Waste disposal accounts may be arranged for regular users (conditions apply) contact 4429 3111 for more information
- Businesses that have credit facilities approved will be issued with an account identification card(s) which must be produced at the Recycling & Waste Depot for every transaction.
- Invoices will be issued on a monthly basis requiring payment within 30 days. Accounts that fall in arrears of more than 60 days will have credit stops applied and may be closed.
- An account keeping fee of $20 will apply to any account that does not accumulate a minimum total of $20 per financial year.
- An account card charge of $15 will apply to each issued replacement of a lost or stolen account card.

Account card holders must produce an account card at the Depot, at the time of disposal, otherwise an alternative method of payment will be required for charges applicable.
**Weighbridge Depots**

**WEST NOWRA • ULLADULLA • HUSKISSON  8AM - 5PM – 7 DAYS**

**Mixed waste**
- Domestic, commercial, building per tonne $389.00

**Separated waste**
- Asbestos minimum charge (1) per tonne (Nowra & Ulladulla only) $20.00
- Asbestos (1) per tonne (Nowra & Ulladulla only) $389.00
- Clean fill per tonne (Nowra, Huskisson) $160.00
- per tonne (Ulladulla) $170.00
- Contaminated soil* per tonne $389.00

*Nowra only, by prior arrangement. Must be classified as General Solid waste by NATA certified laboratory

**Recycling**
- Greenwaste <150mm diameter per tonne $110.00
- Untreated & unpainted timber per tonne $110.00
- Tree trunks & roots >150mm diameter per tonne $160.00
- Separated bricks, concrete per tonne $160.00
- Commercial quantities of recyclables per tonne $107.00

**Mattresses**
- each $31.00
- bulk (min 6 separated) per tonne $465.00

**Tyres**
- car/light truck (<850mm OD) each $19.00
- truck each $63.00
- tractor & bulk (separated no rims) per tonne $465.00

**Refrigerant removal**
- each (fridge/freezer/air conditioning units) $15.00

**Shredded garden organics loading fee** each $10.00

**Commercial garden organics**
- <10 tonne per tonne $40.00
- >10 tonne per tonne $30.00

- **STATE GOVERNMENT WASTE LEVY of $146.00 per tonne and 10% GST IS INCLUDED IN OUR DISPOSAL CHARGES**

- **(1) Loads containing asbestos are not accepted unless by prior notification (24 hours).**
- **Maximum 2 household waste disposal vouchers per load**
- **Minimum charge for a load is $7.00**
- **Horses, cows and other large animals are only accepted at West Nowra for disposal.**
- **When weighbridge is not functioning, charges apply as for transfer depots without a weighbridge.**
## Non Weighbridge Depots

**BERRY • CALLALA • SUSSEX INLET • KANGAROO VALLEY • KIOLOA • BENDALONG • CONJOLA**

<table>
<thead>
<tr>
<th></th>
<th>Domestic/Commercial</th>
<th>Building</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waste Bin (240 litre)</td>
<td>$11.50</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Car boot</td>
<td>$20.00</td>
<td>$7.00</td>
<td></td>
</tr>
<tr>
<td>Station Wagon/SUV</td>
<td>$20.00</td>
<td>$7.00</td>
<td></td>
</tr>
<tr>
<td>Ute/Van</td>
<td>$77.00</td>
<td>$265.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>Large Ute/Van</td>
<td>$96.25</td>
<td>$331.25</td>
<td>$37.50</td>
</tr>
</tbody>
</table>

### SINGLE AXLE TRAILER UP TO 6 X 4

<table>
<thead>
<tr>
<th></th>
<th>Domestic/Commercial</th>
<th>Building</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
<td>$77.00</td>
<td>$265.00</td>
<td>$30.00</td>
</tr>
<tr>
<td>Heaped</td>
<td>$96.25</td>
<td>$331.25</td>
<td>$37.50</td>
</tr>
<tr>
<td>Full</td>
<td>$115.50</td>
<td>$397.50</td>
<td>$45.00</td>
</tr>
</tbody>
</table>

### SINGLE OR DOUBLE AXLE TRAILER GREATER THAN 6 X 4 AND LESS THAN 8 X 5

<table>
<thead>
<tr>
<th></th>
<th>Domestic/Commercial</th>
<th>Building</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
<td>$96.25</td>
<td>$331.25</td>
<td>$37.50</td>
</tr>
<tr>
<td>Heaped</td>
<td>$115.50</td>
<td>$397.50</td>
<td>$45.00</td>
</tr>
<tr>
<td>Full</td>
<td>$134.75</td>
<td>$463.75</td>
<td>$52.50</td>
</tr>
</tbody>
</table>

### DOUBLE AXLE TRAILER 8 X 5

<table>
<thead>
<tr>
<th></th>
<th>Domestic/Commercial</th>
<th>Building</th>
<th>Green</th>
</tr>
</thead>
<tbody>
<tr>
<td>Level</td>
<td>$115.50</td>
<td>$397.50</td>
<td>$45.00</td>
</tr>
<tr>
<td>Heaped</td>
<td>$134.75</td>
<td>$463.75</td>
<td>$52.50</td>
</tr>
<tr>
<td>Full</td>
<td>$154.00</td>
<td>$530.00</td>
<td>$60.00</td>
</tr>
</tbody>
</table>

- Each individual item will be charged as per Weighbridge Depot pricing - see previous page.
- Trucks and trailers over 8 x 5 must use Weighbridge Depots unless authorised by gate house operator, other charges apply.
- Commercial quantities of recyclable material will be referred to Weighbridge Depots.
Asbestos is a hazardous material and is more common place in our homes than we may realise. To safeguard against health risks strict guidelines need to be followed when disposing of asbestos.

Council’s ‘Your guide to the Safe Disposal of Asbestos’ contains information you need to know about asbestos disposal including:

- Correct handling and transporting of asbestos waste
- How to book at West Nowra or Ulladulla depot for asbestos disposal

Council advises you read this brochure before proceeding with any type of asbestos removal.

This brochure is available at all our Recycling and Waste Depots, or to receive a copy call Waste Services on 4429 3111 or visit Council’s website to download shoalhaven.nsw.gov.au (search your waste)

For more information you can also phone: SafeWork NSW 13 10 50 or EPA 13 15 55
Sort Your Waste and Save!
Free recycling drop-offs at all our depots

Many household waste items that cannot go into your kerbside bins can be recycled for FREE at all of our depots.

When loading your vehicle for your next depot visit, sort your waste into recyclables and non-recyclables. Keep recyclables easily accessible as it allows our staff to clearly identify what you are carrying and only charge you for non-recyclables*.

It also makes it easier for you when dropping off your waste at the depots. A little extra time spent sorting your waste helps save you money.

The following pages detail just how much you can dispose of at all our depots for FREE!

All of our free recycling services are for DOMESTIC CUSTOMERS ONLY.
*Recyclables not sorted will be charged at the mixed waste rate

Don’t forget!
Cover your load!
Community Recycling Centres (CRCs) are FREE DROP-OFF CENTRES for domestic quantities of common household problem wastes that cannot be collected via the kerbside waste and recycling collection services. CRCs are located at all of Council’s Recycling and Waste Depots.

**PLEASE NOTE: This service is strictly for domestic quantities only!**

- Maximum of 20 litres for each waste type per day
- Maximum of 3 gas bottles & 3 fire extinguishers per day
- Domestic quantities of polystyrene per day
- Commercial quantities of recyclables must go over the weigh bridge

Polystyrene is the white “foam” commonly found in packaging for electronic goods. We require CLEAN polystyrene boxes and sheets. NO small broken pieces or pellets. (Please dispose of these in your red lid bin). Please don’t put ANY polystyrene in your yellow lid bin as it gets contaminated in transport.

We cannot accept any other chemical or hazardous waste. Please see Page 8 for disposal of these items.
E-Waste Recycling

Domestic quantities of E-Waste (Electronic Waste) can be disposed of for FREE at all of our depots. To be accepted for free recycling they must be complete and fully intact. Any electronic item that has been altered, tampered with or physically damaged will be charged at the household mixed waste rate. Notify staff on arrival and they will direct you to the designated disposal area.

Please note this is a free service to domestic customers only. Business and commercial e-waste is charged at the mixed household rate.

All items that can go into your yellow-lid recycling bin can also be recycled for FREE at our depots.

- Paper and Cardboard
- Plastic Bottles and Containers
- Glass Bottles and Jars
- Aluminium Cans
- Steel cans
- Tetra-pak type containers (modified cardboard drink/food containers)

Commercial quantities (>1m³) of recyclables must go to the weighbridge and pay the relevant charge.
Upcycle your pre-loved household items at our Buy-Back Centres

Buy-Back Centres (Tip Shops) are a great way to rehome your unwanted household items. If your items are in **good working condition and considered worthy of re-sale** by the gate operator, you can dispose of your items for free. It’s less hassle than trying to sell them yourself and you’re doing your bit to reduce our landfill.

Buy-Back Centres are located at selected depots. Turn your trash into someone else’s treasure.

Items we may accept include:
- furniture
- sporting equipment
- garden tools
- doors
- window frames
- bric-a-brac
- toys
- crockery

*Due to safety reasons we do not accept lighting, power tools or other electrical items*

See Page 3 for the location of your nearest Buy-Back Centre
Garden Goodness
Shredded garden organics is a natural product made from the garden waste dropped off at our Depots from Shoalhaven residents and businesses. This ‘mulch-like’ material is available to collect at all Depots and is free to Shoalhaven residents.*
You can load it yourself or, at weighbridge depots only, staff can arrange to have the shredded garden organics loaded into your trailer for a $10 fee.

*Please note: Availability of shredded garden organics is dependent on what is received and therefore supply cannot be guaranteed. Please visit shoalhaven.nsw.gov.au for more information about contents and collection.

TIP TOURS
Ever wanted to know what goes on behind-the-scenes at our West Nowra Recycling & Waste Depot. Our Tip Tours are a great way to see how recycling and waste is managed in the Shoalhaven. You will discover the new technologies that we are embracing to improve our rate of recycling, plus find out what you can do every day to minimise your waste.

Please note: Due to Covid19, there will be changes to how these tours are operated.
For more information please contact Waste Services P: 4429 3111 or wasteadmin@shoalhaven.nsw.gov.au
New Bin Services

Your domestic Recycling and Waste kerbside collection service includes one red lid bin (landfill) and one 240 litre yellow lid bin (recycling).

Requests for a NEW or CHANGE in a kerbside collection service must be made to Council by the owner of the property.

Choose from three landfill bin sizes. The smaller your landfill bin, the less money you pay!

- 240 ltr recycling bin included in your fee
- Bin charges include the State Government Waste Levy

To order any of the following services contact Council’s contractor (Suez) on 1800 441 341 or 4474 8100

Bin Repairs

All bin repairs are performed by Suez at no charge to the resident.

Stolen Bins

Stolen or missing bins will be replaced at no charge to the resident.

Missed Services

Bins placed on the kerbside after the truck has serviced the street will not be collected. However, if your bins have been missed for other reasons, contact Suez.

Bin service requests can also be made at shoalhaven.nsw.gov.au

Remember! Put your bins out for collection, 1 metre apart, the night before collection day.

Additional Service Fees

- Upsize administration fee $38.50 per service
- Additional domestic recycling bin $78 per annum
- Commercial recycling only service 1st bin $125 per annum
- Additional commercial recycling bin $78 per annum per bin

NEW SERVICE!

A new ‘Wheel Out – Wheel In’ bin service is now available for collection from within the property boundaries where Council deems it to be appropriate due to lack of kerb space or on-site storage issues, or customers not being reasonably able to place bins out for collection due to accessibility issues.

For more information please call Waste Services on 4429 3111 or email WasteAdmin@shoalhaven.nsw.gov.au
Green & Bulky Waste Collection Service

Arrange a pickup of your green and bulky waste to be collected from your kerbside by calling 4429 5681 or email greenandbulky@shoalhaven.nsw.gov.au

**Payment Options**
- Valid no-charge Household Waste Disposal Voucher. Pays for up to 1 cubic metre for either of these services.
- Credit card (Visa or Mastercard)
- Cheque (only when pre-paying at Council offices)

**Bulky Waste** $77 per 1 cubic metre (or part thereof)

This includes such items as:

<table>
<thead>
<tr>
<th>Items ACCEPTED</th>
<th>Items NOT ACCEPTED</th>
</tr>
</thead>
<tbody>
<tr>
<td>✓ mattresses</td>
<td>× bricks</td>
</tr>
<tr>
<td>✓ old furniture</td>
<td>× concrete</td>
</tr>
<tr>
<td>✓ whitegoods</td>
<td>× soil</td>
</tr>
<tr>
<td>✓ bikes</td>
<td>× building materials</td>
</tr>
<tr>
<td>✓ wood</td>
<td>× liquid or chemical waste</td>
</tr>
<tr>
<td>✓ toys</td>
<td>× rocks</td>
</tr>
<tr>
<td>✓ garden tools</td>
<td>× waste suspected of containing Asbestos</td>
</tr>
<tr>
<td>✓ computers</td>
<td></td>
</tr>
<tr>
<td>✓ TV’s</td>
<td></td>
</tr>
<tr>
<td>✓ general household items</td>
<td></td>
</tr>
</tbody>
</table>

Mattresses must be wrapped in plastic for health and safety reasons.

Please Note: Pick-up of ‘Bulky Waste’ items is restricted to items that can be easily and safely carried by two people. Please do not break up furniture as all items in reasonable condition may be reused or recycled.

Maximum 5 cubic metres per pick up

* 1 cubic metre = approximately one standard 6ft x 4ft box trailer

**Garden Organics** $30 per 1 cubic metre (or part thereof)

This includes grass clippings and small prunings.

Please Note: Prunings must be tied in bundles, no more than 1m in length and 40cm in diameter and not weighing more than 16kg each.

Lawn clippings and leaves must be bagged or boxed and weigh no more than 16kg per bag/box.

Use your Garden Waste Disposal Voucher. Pays for up to 1 cubic metre of garden waste.