

Shoalhaven **COVID-19 Safe Plan**

Keeping the people of the Shoalhaven and visitors safe



Purpose:

- To identify risks and highlight actions to be taken to mitigate COVID-19 transmissions that may occur moving into the peak holiday season.
- To ensure that key stakeholders and partners have been consulted in the development of this action plan
- That identified mitigation strategies are aligned with current NSW Public Health Orders (<https://legislation.nsw.gov.au/information/covid19-legislation>)

Scope:

The Shoalhaven can expect increased tourism moving into the summer season. This is due to the lack of international travel being available and increased social awareness of the public following the promotion of our area to the general public. Public Health orders and restrictions which apply must be incorporated into each of the stakeholders' plans.



Handy Hints

- Keep a towel distance between yourself and other beachgoers
- Promote outdoor dining and mobile food trucks
- Avoid peak times, go earlier in the morning or later in the afternoon – BEACHES
- Everyone has a role to play in controlling the spread of COVID-19 – Do the right thing share the responsibility

Objectives:

- Maintain a minimal risk of COVID-19 transmission to the community and visitors
- Protect the community from an increased risk of contracting COVID-19
- Having an agreed action plan to reduce risk of COVID-19 transmissions.
- Support local businesses with economic revival
- Ensure preparedness by the Shoalhaven Local Emergency Management Committee (LEMC) and Shoalhaven City Council

Communications:

Shoalhaven Council will provide timely and accurate communications across a range of channels. This includes digital, website, social, print signage and any other platforms that will increase the effective engagement of the community in key messaging including Variable Messaging Boards.

All communications will be in line with NSW Health Orders and relevant authorities.

Council will align messaging with other agencies communications through a process of collaboration.

Council's Continuity Management Team will meet as required to ensure internal stakeholders response as required and in consultation with the LEMC.

Please note this document may be subject to change as situations and NSW Public Health Orders change.



Signage for outdoor spaces

COVID-19 Safe Plan - Shoalhaven

Shoalhaven Council established a Continuity Management Team to coordinate Council's response to the Pandemic. Council also continues to work closely with the Local Emergency Management Committee made up of representatives from the local emergency services and NSW Health.

Risk	Mitigation/action
Residential businesses (motels, caravan parks)	
<ul style="list-style-type: none"> Residential Businesses are non-compliant with current Public Health Orders Impacts on local business and economy due to increase in community transmissions 	<ul style="list-style-type: none"> Businesses must comply and complete a COVID-19 Safety Plan https://www.nsw.gov.au/covid-19/covid-safe Encourage compliance as a COVID-19 Safe business. Provide community updates and education through social platforms Health to determine trigger point where LEMC support will be required and communicate this to LEOCON. Holiday Haven Caravan Parks utilise patrolling security and staff wear COVID-19 social distancing vests to encourage compliance.
National Parks	
<ul style="list-style-type: none"> Noncompliance with current Public Health Orders Visitors disregard social distancing requirements Overcrowding at remote campsites and walking tracks <p>Positive cases of community transmission</p>	<ul style="list-style-type: none"> National Parks to have a detailed plan on managing overcrowding in National Parks campsites and carparks which includes early public messaging, communication and enforcement strategies. National Parks to have an entry control strategy that includes the monitoring of remote walking trails, lookouts and camping areas <p>Transport for NSW to assist with roadside messaging on major transport routes if required.</p>

Risk	Mitigation/action
Outdoor areas of recreation (Beaches, lakes, rivers, reserves)	
<ul style="list-style-type: none"> • Non-compliance with current NSW Health Public Health Order on gatherings and movement • Increase in community transmissions • Increased patrols of crowded places control such as beaches, lakes, rivers, national parks and caravan parks • Tourists gravitate to patrolled beaches increasing the risk of mass gatherings such as <ul style="list-style-type: none"> ○ Shoalhaven Hds ○ Crookhaven Hds ○ Ocean St/Tilbury Cove ○ Warrain ○ Sussex Inlet / Nth Cudmirrah ○ Narrawallee ○ North Mollymook ○ South Mollymook • Hyams Beach identified as Hot Spot 	<ul style="list-style-type: none"> • Councils to create a COVID-19 Safety Plan for the council beaches and reserves • Surf Lifesaving NSW to create a COVID-19 Safety Plan for their areas of operation • Transport for NSW to assist with roadside messaging on major transport routes if required. • Council to create a public messaging plan • Under Public Health Orders all businesses must complete, and comply with a COVID-19 Safety Plan • NSWP increased taskings of staff for patrolling of public beaches and areas around lakes and rivers where mass gathering can occur. • NSWP Marine Area Command (MAC) increased tasking of estuarine and riverine systems • Shoalhaven Council Rangers to assist in patrolling of public beaches, areas around lakes, rivers and known hotspots where mass gathering can occur. • Identification of High risk beaches which are patrolled by Lifeguards over the summer period • Refer Surf Life Saving COVID-19 Plans. • Surf Life Saving to use PA announcements advising of social distancing requirements • Encourage people to avoid crowded swimming areas and identify locations where crowding may occur and implement measures to minimise gathering. • Use of Variable Messaging Boards to announce beach closure if capacity is exceeded. • Council Rangers to maintain presence at Hyams Beach on high attendance days. • Council continue to monitor Hyams Beach with Traffic Management Plans • Council to develop signage for areas which are known hotspots to encourage social distancing • Targeted social media posts to identified areas
<ul style="list-style-type: none"> • Destination Parks <ul style="list-style-type: none"> ○ Boongaree ○ Marriott Park ○ Voyager ○ White Sands ○ Moona Moona Ck ○ Mitchell Parade ○ Rotary & Apex Parks - Ulladulla 	<ul style="list-style-type: none"> • Council to develop signage for Destination Parks to encourage Public Safety. • Increased cleaning of public toilets, daily disinfecting or high touch points
<ul style="list-style-type: none"> • Skate Park Facilities 	<ul style="list-style-type: none"> • Council monitor numbers at Skate Park Facilities


Risk	Mitigation/action
Outdoor/indoor areas of recreation (Aquatic Leisure Centres)	
<ul style="list-style-type: none"> • Aquatic/Leisure Centres <ul style="list-style-type: none"> ○ Bomaderry ○ Shoalhaven Indoor Sports Centre ○ Nowra Aquatic Park ○ Bay & Basin Leisure Centre ○ Sussex Inlet Aquatic Centre ○ Ulladulla Aquatic Centre 	Council has established COVID-19 Safe Plans for all its Aquatic and Leisure Centres including the use of COVID-19 Marshalls and limiting entry numbers when required to do so

COVID-19

Visiting from out of town?

Help us protect our community.

> **Stay in** if you have a **cough, sore/scratchy throat, fever, runny nose, loss of smell or loss of taste.**




> **Get tested for COVID-19.**

> Avoid contact with others until you feel better.

> **Testing is free.** No Medicare card needed.

> **Get tested at:**



More information
www.nsw.gov.au/covid-19

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Situation: Vulnerable Facilities and Communities


Risk	Mitigation/action
Local Health District Facilities	
<ul style="list-style-type: none"> • Increased community transmission • Demand exceeds capacity at Local Hospital Facilities and outpatient Services • Workforce impacted • Inadequate equipment and supplies 	<ul style="list-style-type: none"> • Ensure public information strategies are in place. • Health to determine trigger point where LEMC support will be required and communicate this to LEOCON/LEMO • Increase capacity for testing • Identify suitable Pop-up Drive through Clinic locations • Assist in the initial setup of Drive through testing clinics – Refer LEMO – Process document (Operational only) • Increasing onsite operational capabilities at Hospital Facilities • Increase workforce capabilities • Maintain adequate workforce • Recruitment • Workforce surge plan • Training & Education • Maintain PPE stockpile • Regular stocktake of PPE – minimum weekly • Dedicated procurement teams
Evacuation Centres	
<ul style="list-style-type: none"> • Activation of an Evacuation Centre due to an emergency increasing community transmissions • Evacuation Centre staff impacts 	<ul style="list-style-type: none"> • Ensure compliance with <ul style="list-style-type: none"> ○ NSW Evacuation Management Plan ○ NSW Evacuation Centre COVID-19 Supplement ○ ISCR Evacuation Guidelines • Ensure Evacuation Centre staff are provided with adequate PPE • Activation of an Evacuation Centre to be considered as a last resort in an emergency • Provision of Safety Plan QR Codes for dedicated Evacuation Centres

Risk	Mitigation/action
Aged Care	
<ul style="list-style-type: none"> • Residential Aged Care Facility (RACF) outbreak • Workforce impacted • Inadequate equipment and supplies • Visitations 	<ul style="list-style-type: none"> • NSW Health Infection Control team to audit preparedness and capabilities • NSW Health to assist with Action plan development and ongoing support • Strengthen engagement with RACFs and GPs through regular ongoing meetings • Align Infection control training with NSW Health platform • NSW Health to provide assistance with workforce capabilities • Develop workforce surge plan • NSW Health to assist with equipment and supply capabilities • Visitor restriction in accordance with NSW Health guidelines
Vulnerable persons (including Culturally and Linguistically Diverse (CALD) persons)	
<ul style="list-style-type: none"> • Increased community transmissions 	<ul style="list-style-type: none"> • Provide multi linguistic COVID-19 related information fact sheets, videos, resources to culturally and linguistically diverse (CALD) persons. • Local Government to assist with messaging via social media platforms • Provide community engagement and support • Maintain partnership with local multicultural services, organisations and each of the many multicultural communities in our region to address any identified health needs and to promote health services.
Aboriginal & Torres Strait Islander	
<ul style="list-style-type: none"> • Increased community transmissions 	<ul style="list-style-type: none"> • Refer Jerringa COVID-19 Action Plan • Establish COVID-19 Aboriginal Health Team • Support local Aboriginal Community Controlled Health Organisations to complete and implement COVID-19 Pandemic Response Toolkits • Local Government agencies to assist with messaging via social media platforms



National Coronavirus Helpline

Call this line if you are seeking information on coronavirus (COVID-19) or help with the COVIDSafe app. The line operates 24 hours a day, seven days a week.

 [1800 020 080](tel:1800020080)

Situation: Food and Beverage Facilities

Risk	Mitigation/action
Licensed premises management	
<ul style="list-style-type: none"> • Social distancing and the reduction of decision-making abilities of intoxicated persons 	<ul style="list-style-type: none"> • Adherence of social distancing directives in relation to licensed premises • Heighten compliance checking of patrons with social distancing directives • Lower threshold of intoxication of patrons and thus time spent in licensed premises.
Residential management of persons intoxicated	
<ul style="list-style-type: none"> • Increased socialisation and noncompliance to restrictions due to intoxication 	<ul style="list-style-type: none"> • Increased monitoring of unauthorised persons in accommodation / restricting access to paying customers only. • Education and promotion of Health Directives with adequate supply of PPE
Café, restaurant and other food outlets with seating arrangements	
<ul style="list-style-type: none"> • Community transmission due to lack of social distancing • Difficulty in contact tracing if cluster develops 	<ul style="list-style-type: none"> • Public education program and enforcement through Council Environmental Health Officers to ensure social distancing followed, tables cleaned between patrons. • Ensure patrons record name, address or register via QR code https://www.nsw.gov.au/covid-19/rules

Handy Hints

- The 4 square metre rule helps to determine the maximum number of people who can be on a premises. It does not determine the distance between people.
- Physical distancing means reducing the close physical contact we have with people and staying 1.5 metres away from people we don't live with.

Situation: Major Events (Christmas, New Year's Eve, Australia Day)

Risk	Mitigation/action
Event Organisers Council	
<ul style="list-style-type: none">• Noncompliance with Public Health Orders• Potential for out of area travellers• Increase in community transmissions• Mass gatherings occurring despite events being cancelled	<ul style="list-style-type: none">• Event organisers to plan for COVID-19 Safety procedures when organising events• Event organisers to adhere to the NSW State Government Event Exemption criteria

*Get ready for a COVID
Safe summer* 