

Community Survey Responses

Community Infrastructure Audit Engagement Activity

22 May – 12 June 2024



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Introduction

This report provides a summary of community survey responses provided as part of a *Shoalhaven City Council Community Infrastructure Audit 2024* (Community Infrastructure Audit / Audit).

The Audit included targeted stakeholder and community engagement activities to gauge utilisation and customer satisfaction data for a range of open space and community facilities. The engagement activity was undertaken from 22 May – 12 June 2024.

The Community Infrastructure Audit was undertaken by Xypher Sport + Leisure in close collaboration with Shoalhaven City Council's (Council's) Open Space & Planning Team and Asset Management Advisors.

The Audit provides a key base of evidence for the review of Council's *Community Infrastructure Strategic Plan 2017-2036* (CISP) by collating and presenting data on the provision, condition and use of open space and community facilities.

A summary of the outcomes of the community engagement activity is provided in this report. Summaries of the outcomes of the associated stakeholder, management committee and tenant engagement activities are provided in separate reports published to the CISP Review Get Involved page on Council's website.



This report should be read in conjunction with the:

- *Stakeholder Survey Responses: Community Infrastructure Audit Engagement Activity 22 May – 12 June 2024*
- *Management Committee, Lease & Licence Holder Survey Responses: Community Infrastructure Audit Engagement Activity 22 May – 12 June 2024*
- *Shoalhaven City Council Community Infrastructure Audit 2024.*

To access these documents, please visit the CISP Review Get Involved page on Council's website.

[Community Infrastructure Strategic Plan \(CISP\) Review | Get Involved Shoalhaven \(nsw.gov.au\)](https://www.shoalhaven.nsw.gov.au/cisp-review-get-involved)



About the Community Engagement Activity

As a component of the Audit, interested members of the community were invited to complete a survey for 25 sample sites.

The surveys were publicised through on-site signs / posters, social media advertising and Council's website.

A total of 989 survey responses were received.

The 25 sample sites were identified as facilities where more information was required to guide recommendations in the revised CISP.

The selected sites are a representative mix of community buildings, sporting facilities, pools, parks and reserves from across the Shoalhaven Local Government Area and are listed below.



Shoalhaven
City Council

Making the most of our community facilities

Council is currently seeking feedback on the use of community facilities across the region.

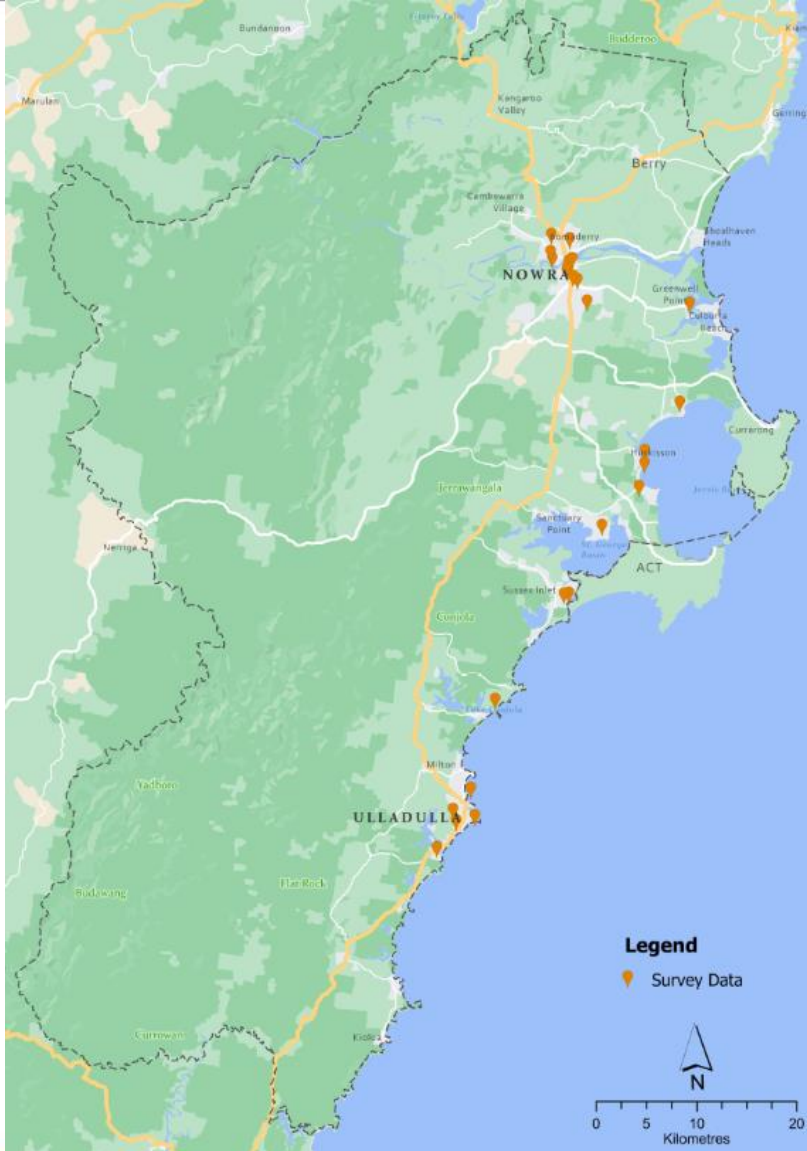
Do you use this facility? How often? If not, why?

We understand that these spaces are important to people of all ages and want to know why they matter to you.

Please scan the QR code and complete the survey before Wednesday June 12.
For more information contact Council's Open Space and Recreation Planning Team on 1300 293 111 or email council@shoalhaven.nsw.gov.au



Sample Sites for Community Survey



No.	Location	# of Responses Received
1	Lions Park Burrill Lake	167
2	Francis Ryan Reserve Sanctuary Point	150
3	Lighthouse Oval Ulladulla	147
4	White Sands and Voyager Park Huskisson	56
5	Moona Moona Creek Reserve Huskisson	52
6	SCaRP (Shoalhaven Community and Recreation Precinct)	50
7	Greenwell Point Memorial Community Hall	42
8	Nowra Showground	40
9	Thomson Street Sporting Complex Sussex Inlet	36
10	Sussex Inlet Aquatic Centre	35
11	Shoalhaven Hockey Centre North Nowra	26
12	Joe Hyam Reserve North Nowra	25
13	Lyrebird Sports Park Nowra	23
14	Marriott Park Nowra	21
15	Ison Park Nowra	20
16	Mollymook Beach Reserve	19
17	Callala Bay Sporting Complex	18
18	Ulladulla Leisure Centre and Ulladulla Tennis Centre	17
19	Ulladulla Sports Park	16
20	Nowra Aquatic Centre	15
21	Erowal Bay Public Hall	9
22	North Nowra Community Centre	7
23	Vincentia Public Hall	6
24	Nowra School of Arts	3
25	Yulunga Community Hall and Reserve Manyana	3



Community Response - Overview

A total of 989 survey community responses were received through the Audit community engagement activity.

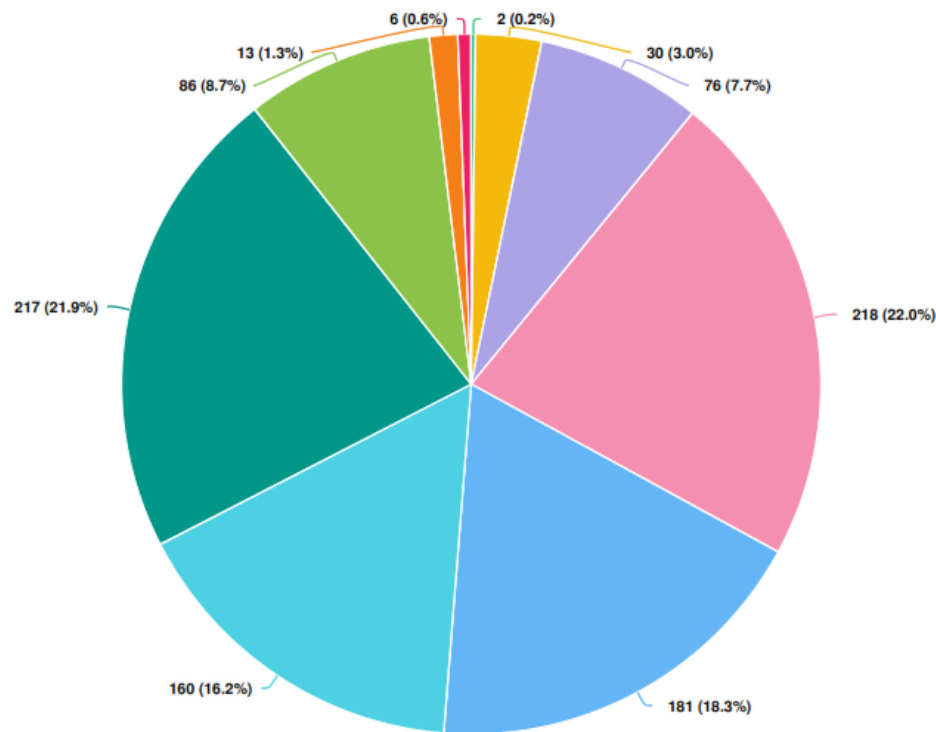
- Responses were received from a wide range of ages including:
 - 30-39 years old - 218 responses / 22% of respondents
 - 60-69 years old - 217 responses / 21.9% of respondents
 - 40-49 years old - 181 responses / 18.3% of respondents
- Most respondents expressed general satisfaction with the 25 sample sites:
 - Extremely satisfied - 157 responses / 15.9% of respondents
 - Satisfied - 206 responses / 20.8% of respondents
 - Somewhat Satisfied - 193 responses / 19.5% of respondents
- The top 3 reasons given for this satisfaction rating were:
 - Quality of Facility / Maintenance - 641 responses / 64.8% of respondents
 - Range of Facilities / Services - 495 responses / 50.0% of respondents
 - Access to Facilities - 419 responses / 42.3% of respondents

For more information, on the overall community survey response please see the following 3 charts and graphs.



Overall Age of Respondents

Age of Respondents:



22.0 %	30-39 years old (218)
21.9 %	60-69 years old (217)
18.3 %	40-49 years old (181)
16.2 %	50-59 years old (160)
8.7 %	70-79 years old (86)
7.7%	20-29 years old (78)
3.0%	10-19 years old (30)
1.3%	80+ years old (13)
0.6%	prefer not to say (6)
0.2%	0-9 years old (2)

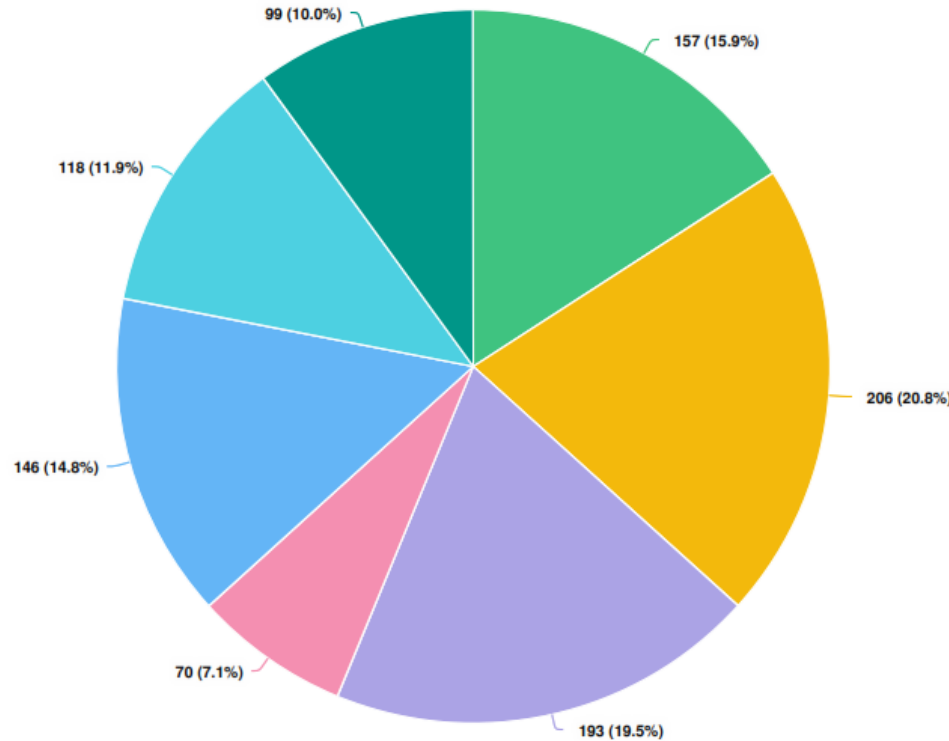
Question options

● 0 - 9 years
 ● 10 - 19 years
 ● 20 - 29 years
 ● 30 - 39 years
 ● 40 - 49 years
 ● 50 - 59 years
● 60 - 69 years
 ● 70 - 79 years
 ● + 80 years
 ● Prefer not to say



Overall Satisfaction with 25 Sites

Satisfaction Overview:



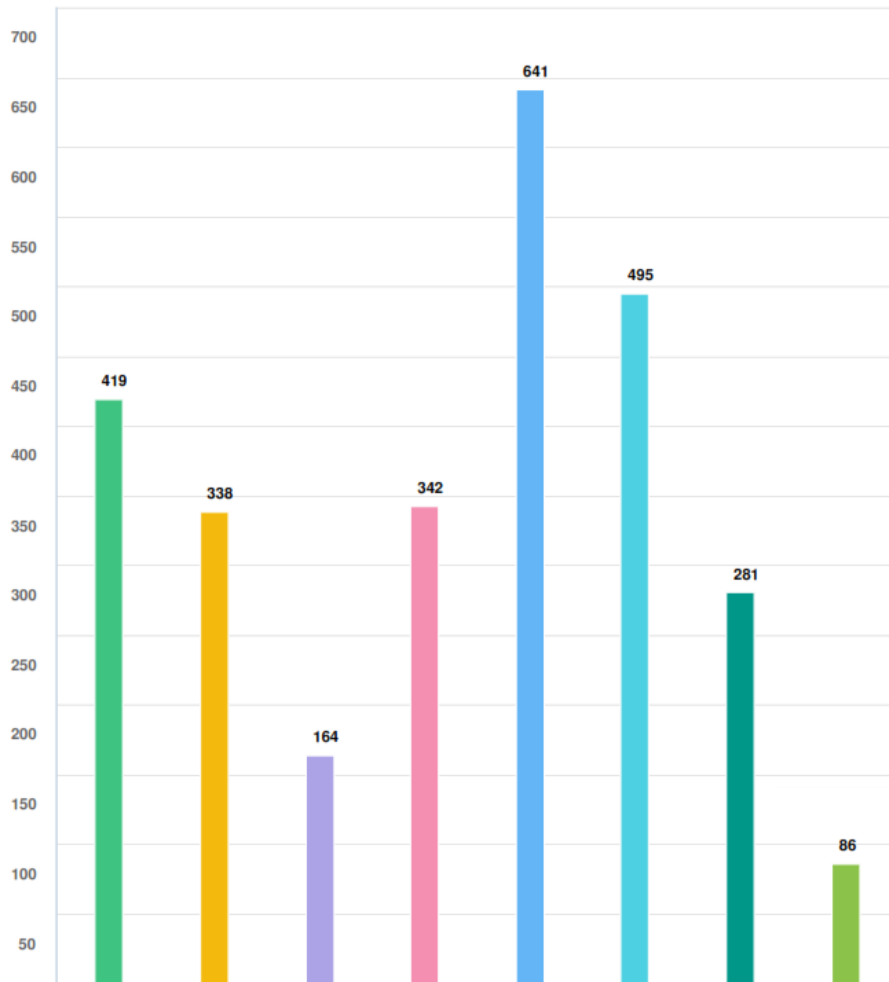
- 15.9 % Extremely Satisfied (157)
- 20.8 % Satisfied (206)
- 19.5 % Somewhat Satisfied (193)
- 7.1 % Neutral (70)
- 14.8 % Somewhat Unsatisfied (146)
- 11.9% Unsatisfied (118)
- 10.0% Extremely Unsatisfied (99)

Question options

- Extremely satisfied
- Satisfied
- Somewhat satisfied
- Neutral
- Somewhat unsatisfied
- Unsatisfied
- Extremely unsatisfied



Overall Reason for Satisfaction Rating



Reason for Satisfaction Rating:

- 64.8 % Quality of Facility / Maintenance (641)
- 50.0 % Range of Facilities / Services (495)
- 42.3 % Access (419)
- 34.5 % Location (342)
- 34.1 % Capacity / Availability (338)
- 28.4% Safety (281)
- 16.5% Cost (164)
- 8.6% Other (86)

Question options

- Access
- Capacity / availability
- Cost
- Location
- Quality of the facility / maintenance
- Range of facilities at the site / services
- Safety
- Other



Collated Survey Responses

Collated survey responses for each of the 25 sample sites have been placed in alphabetical order (by site). Survey summaries for each site provide information on:

- Open Feedback Themes
- Age of Respondents
- Usage of Facility
- Future Usage of Facility
- Satisfaction with Facility
- Reason for Rating (Satisfied)
- Reason for Rating (Unsatisfied)
- Importance of Facility
- Activities at Facility
- Future Activities at Facility

The community survey questions are provided below.



Community Survey Questions

No.	Question
1	Which of the following community facilities would you like to provide feedback on?
2	How old are you?
3	Have you or any other members of your household used this facility within the past 12 months?
4	Please tell us the main reason why you do not use this facility? (If answered 'No' to question 3)
5	What type(s) of activity do you or other household members undertake at this facility?
6	How satisfied are you with this facility?
7	Please tell us why you have given this satisfaction rating.
8	Please provide details (If answered 'Other' to question 7)
9	Overall, how important is the facility to you/your household?
10	How frequently are you / other household members likely to use this facility in the next 12 months?
11	What type(s) of activity would you like to use this facility for in the future?
12	Is there anything else you would like to tell us about the facility?



Callala Bay Sporting Complex

18 responses received

Open Feedback Themes

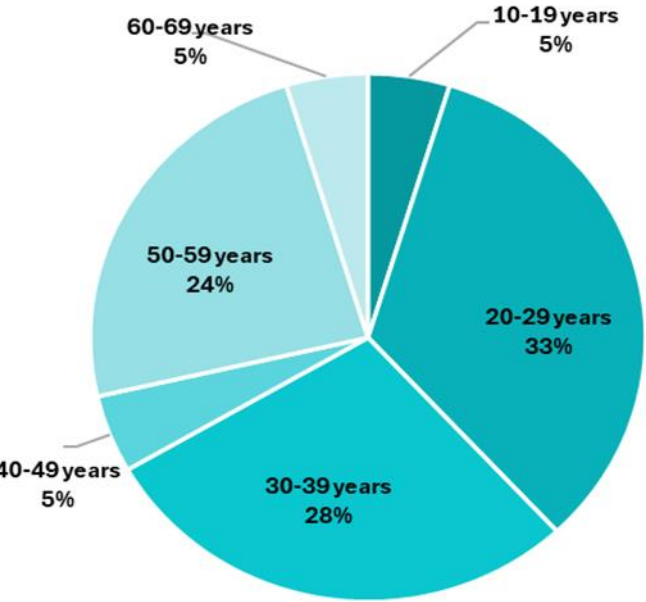
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. High usage
 - b. Skatepark appreciation
2. Suggested improvements:
 - a. Additional formal parking
 - b. Children's playground
 - c. Covered BBQ area and seating
 - d. Pedestrian crossing
 - e. Public toilets
 - f. Pump track
 - g. Resurfaced courts, hoops replaced

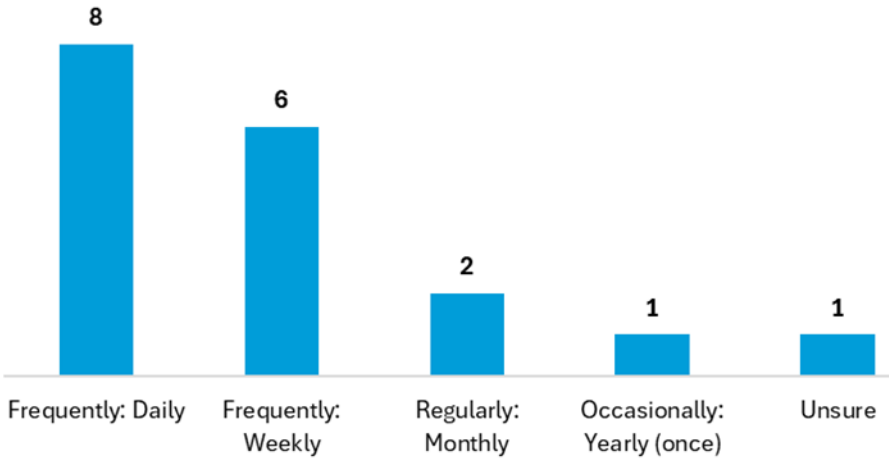


Callala Bay Sporting Complex

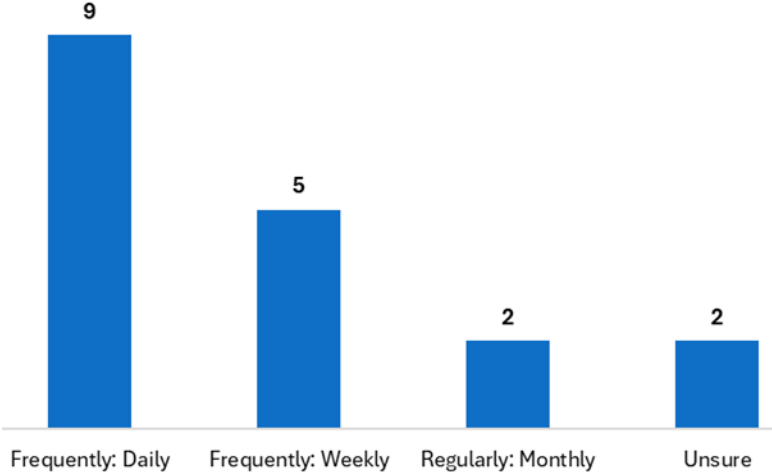
Age of Respondents



Usage of Facility

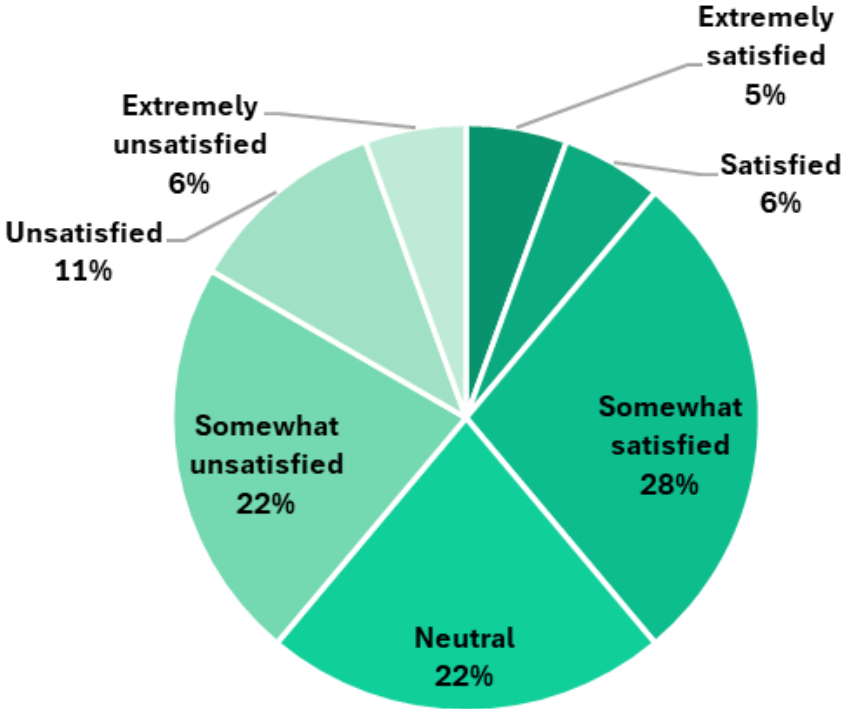


Future Usage of Facility



Callala Bay Sporting Complex

Satisfaction with Facility



Reason for Rating (Satisfied)

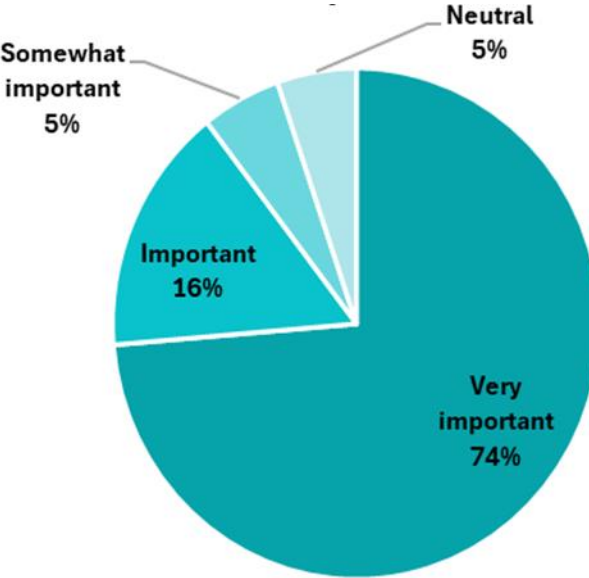


Reason for Rating (Unsatisfied)

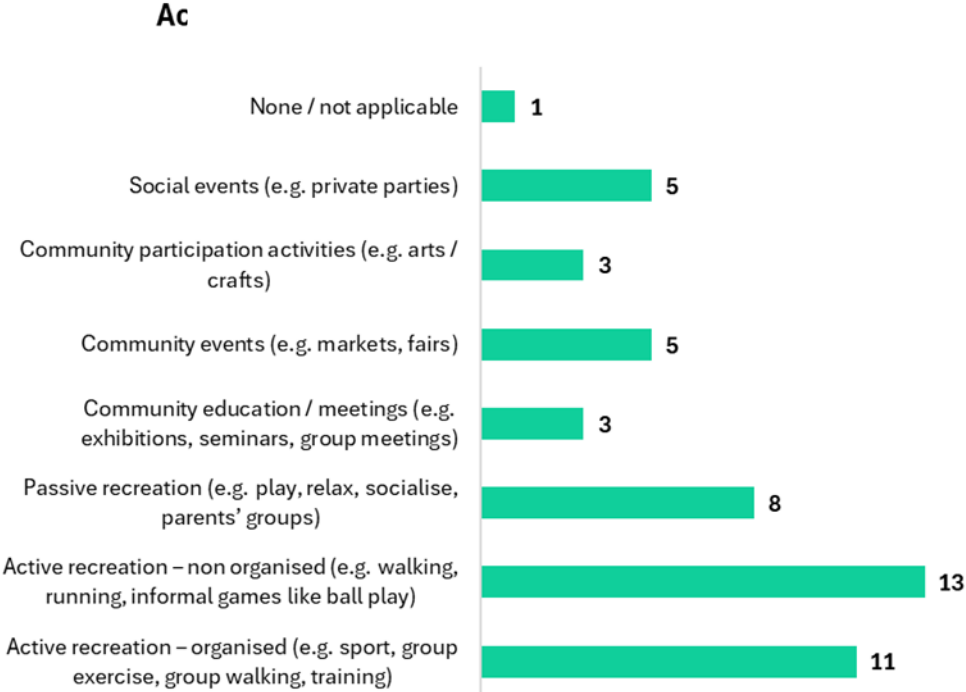


Callala Bay Sporting Complex

Importance of Facility



Activities at Facility



Future Activities at Facility



Erowal Bay Public Hall

9 responses received

Open Feedback Themes

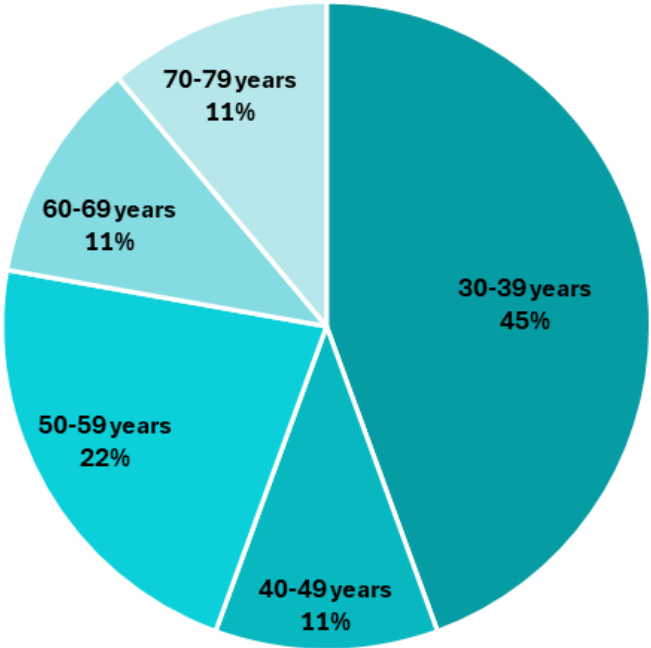
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Better facility at Erowal Bay Tennis Centre
2. Suggested improvements :
 - a. Improved parking
 - b. Playground upgrade
 - c. Public toilets

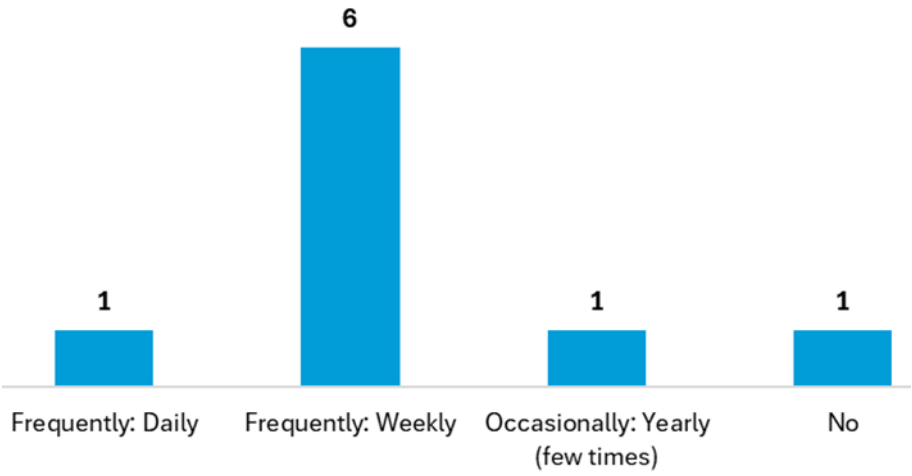


Erowal Bay Public Hall

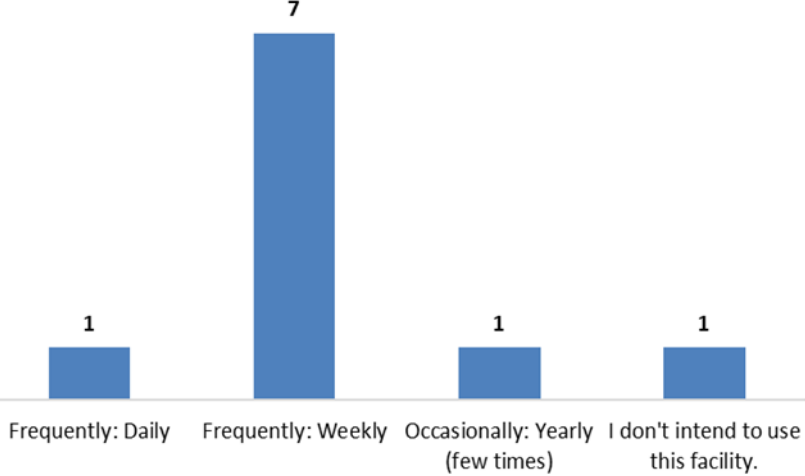
Age of Respondents



Usage of Facility

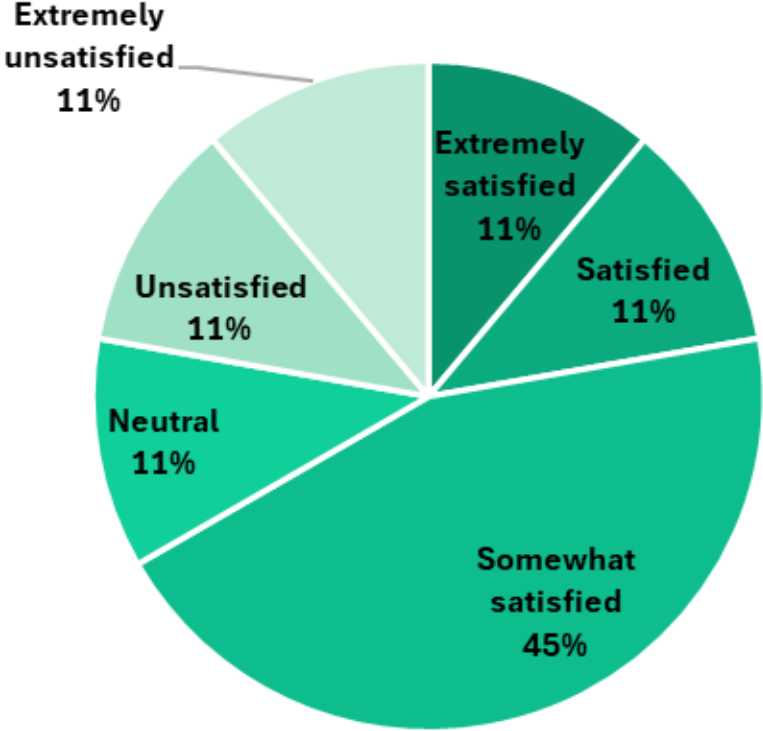


Future Usage of Facility



Erowal Bay Public Hall

Satisfaction with Facility



Reason for Rating (Satisfied)

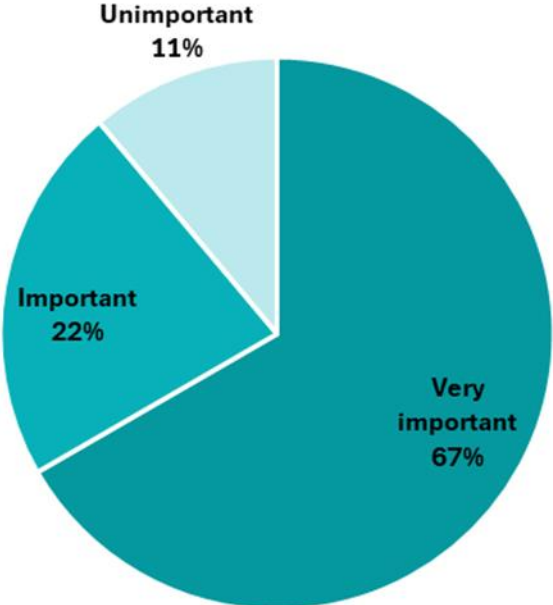


Reason for Rating (Unsatisfied)



Erowal Bay Public Hall

Importance of Facility



Activities at Facility



Future Activities at Facility



Francis Ryan Reserve

150 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Desire to create a family friendly environment
 - b. High reports of criminal activity and vandalism
 - c. High usage
 - d. Inferior facilities compared to other local clubs
 - e. Poor maintenance



Open feedback themes continued over page

Open Feedback Themes continued

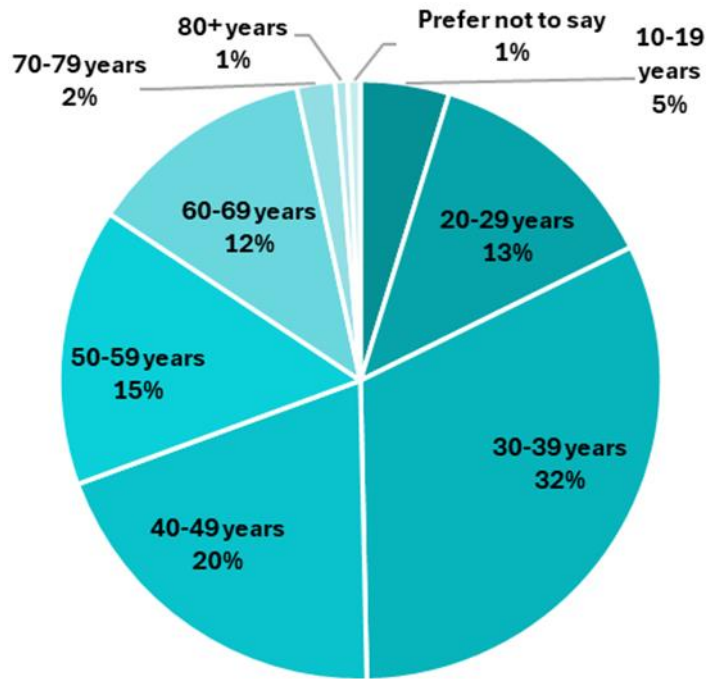
2. Suggested improvements:

- a. CCTV & lighting
- b. Drainage upgrades & resurfacing
- c. Fencing upgrade
- d. Improved amenities (includes female, unisex and accessible amenities)
- e. Improved canteen facilities
- f. Improved parking
- g. Indoor training area
- h. Playground upgrade
- i. Spectator seating with undercover area
- j. Youth gym

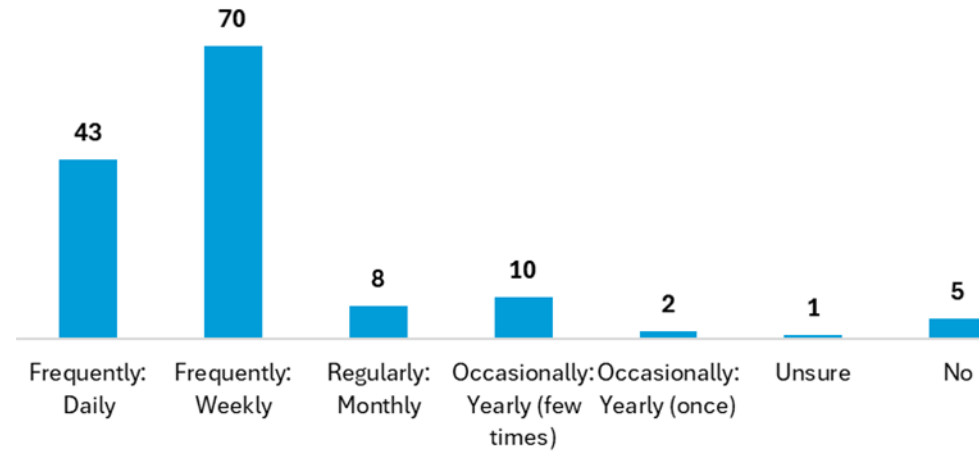


Francis Ryan Reserve, Sanctuary Point

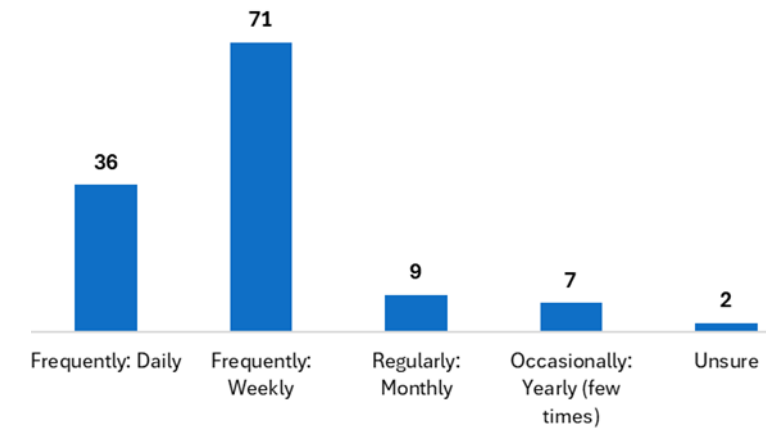
Age of Respondents



Usage of Facility

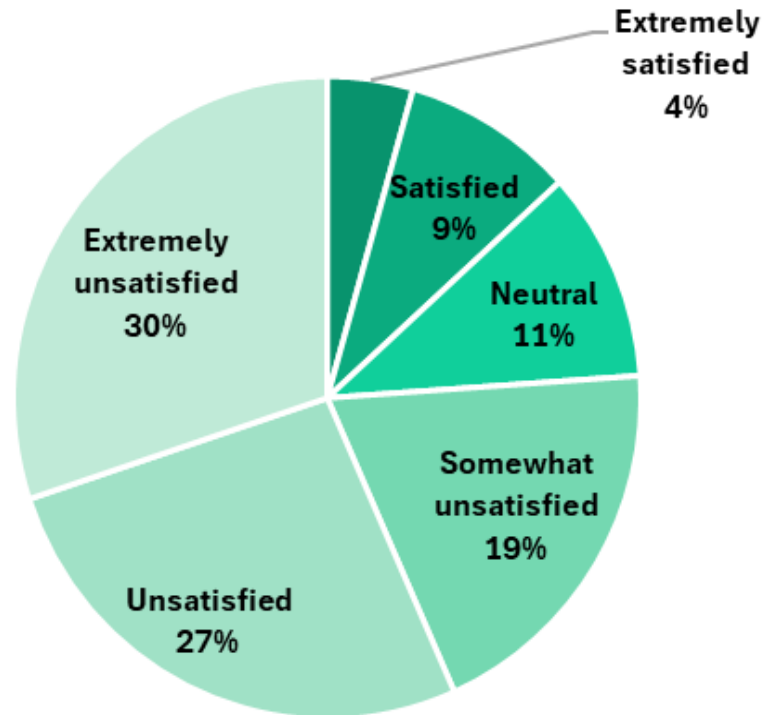


Future Usage of Facility

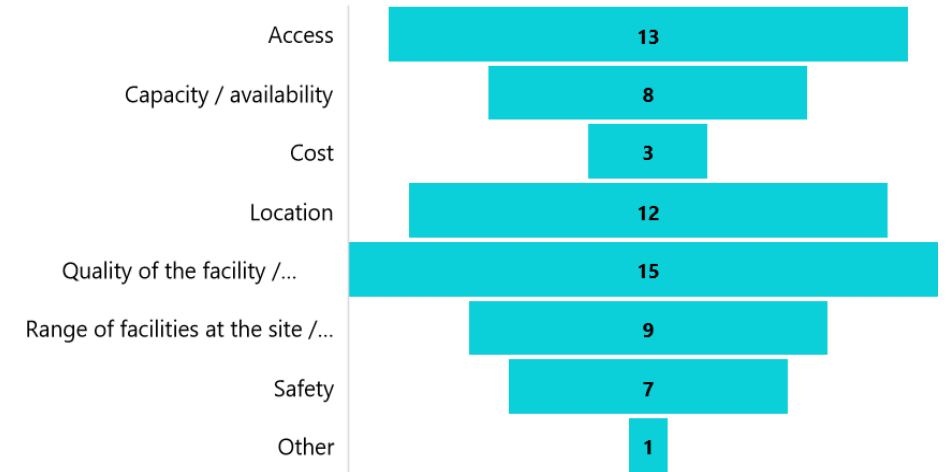


Francis Ryan Reserve, Sanctuary Point

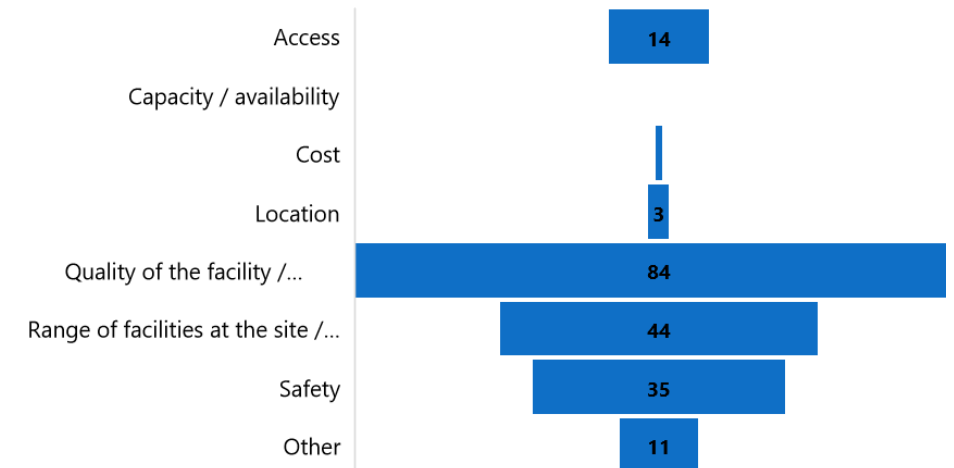
Satisfaction with Facility



Reason for Rating (Satisfied)

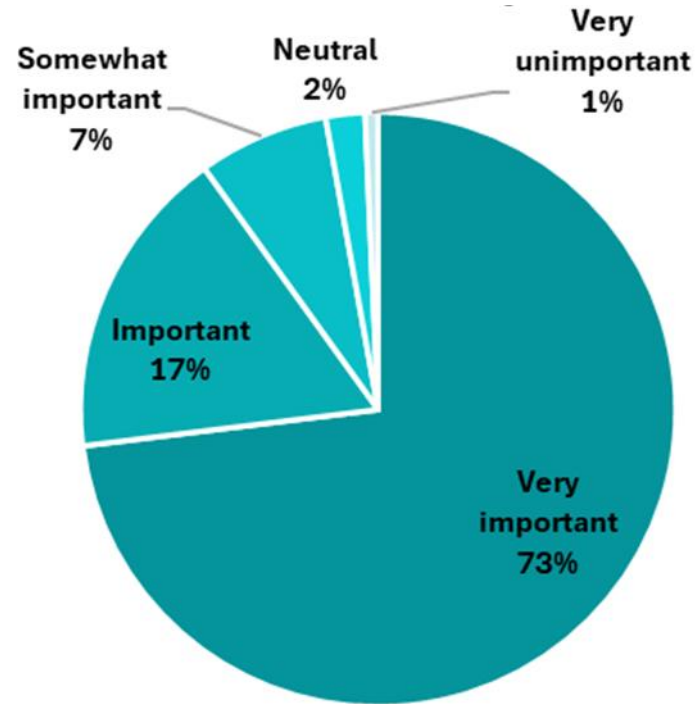


Reason for Rating (Unsatisfied)

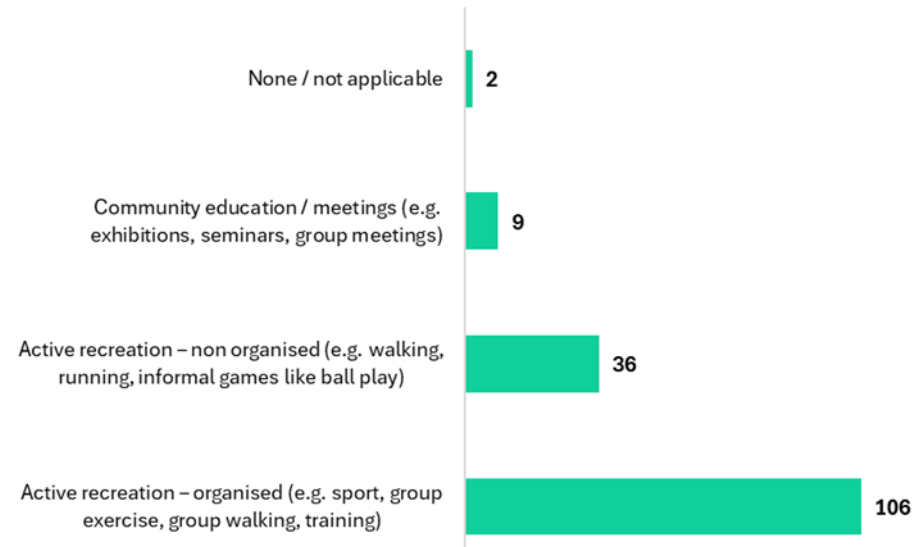


Francis Ryan Reserve, Sanctuary Point

Importance of Facility



Activities at Facility



Future Activities at Facility



Greenwell Point Community Hall

42 responses received

Open Feedback Themes

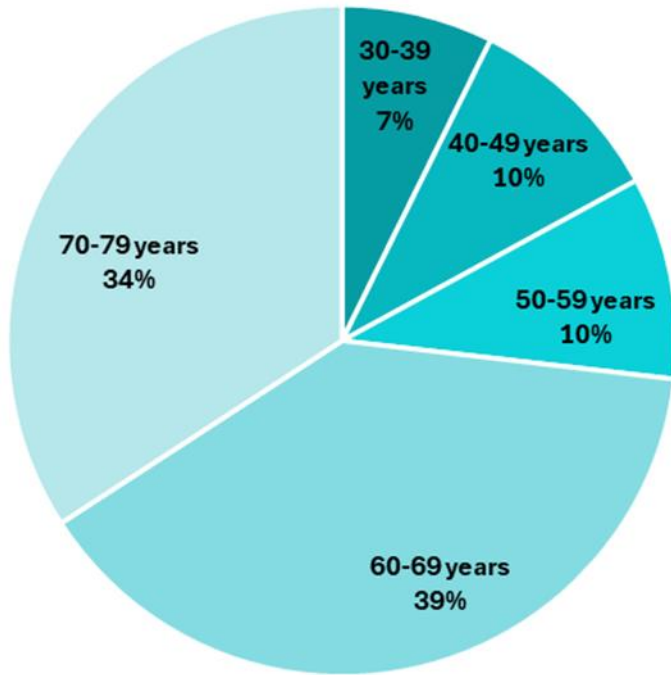
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Described as important, vital and fantastic.
 - b. Diverse usage, including fundraising, parties, ANZAC Day commemorations, yoga
 - c. Focal point for the community
 - d. Important for those with limited mobility
 - e. Provides a safe space for social interaction, particularly for the elderly

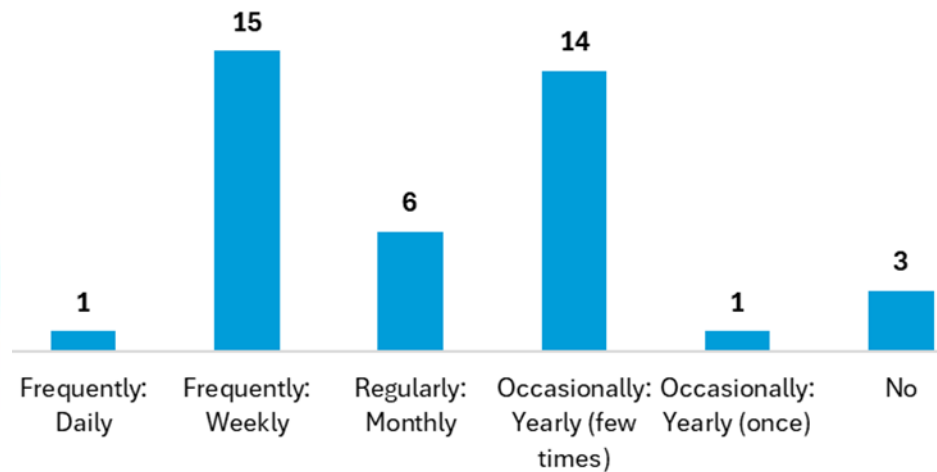


Greenwell Point Memorial Community Hall

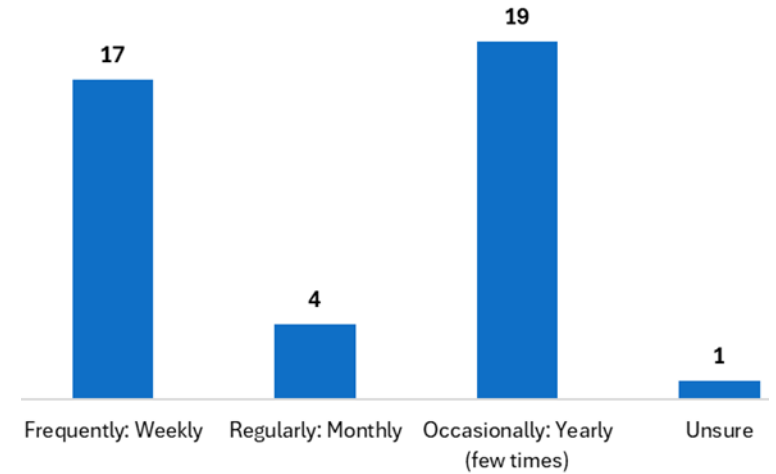
Age of Respondents



Usage of Facility

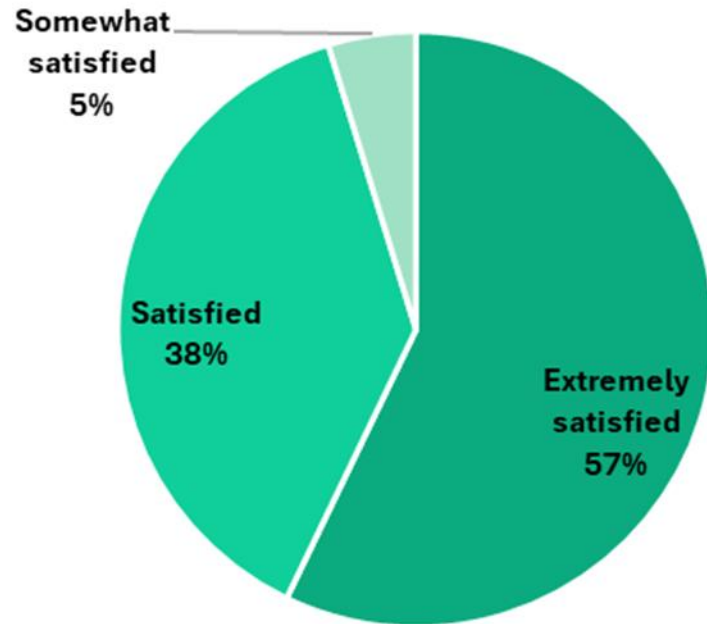


Future Usage of Facility

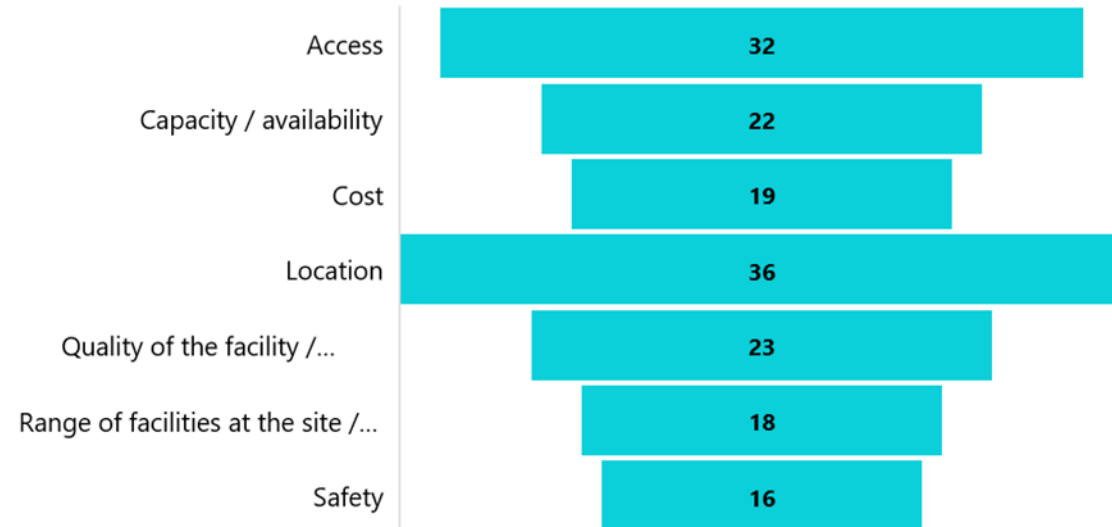


Greenwell Point Memorial Community Hall

Satisfaction with Facility

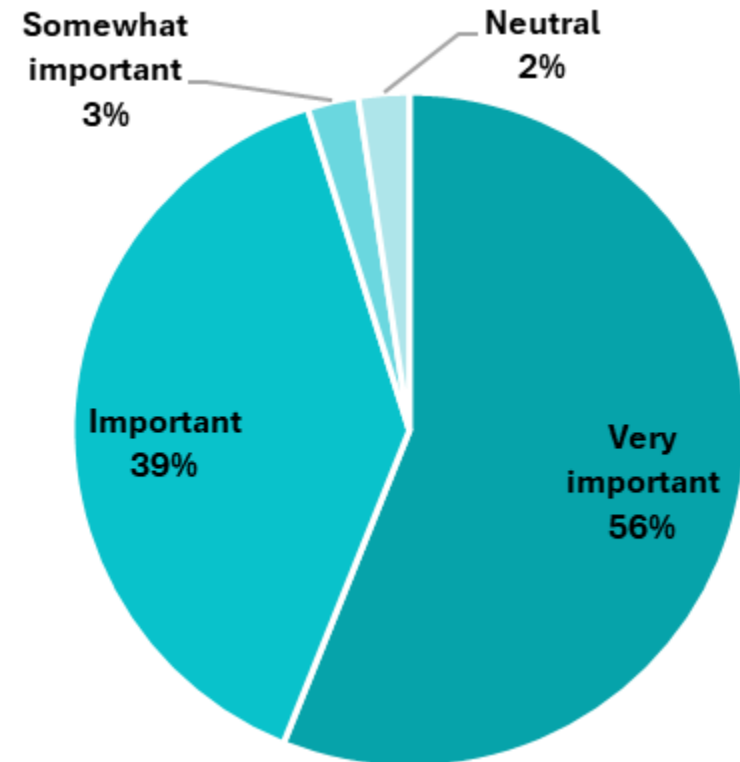


Reason for Rating (Satisfied)



Greenwell Point Memorial Community Hall

Importance of Facility



Activities at Facility



Future Activities at Facility



Ison Park, Nowra

20 responses received

Open Feedback Themes

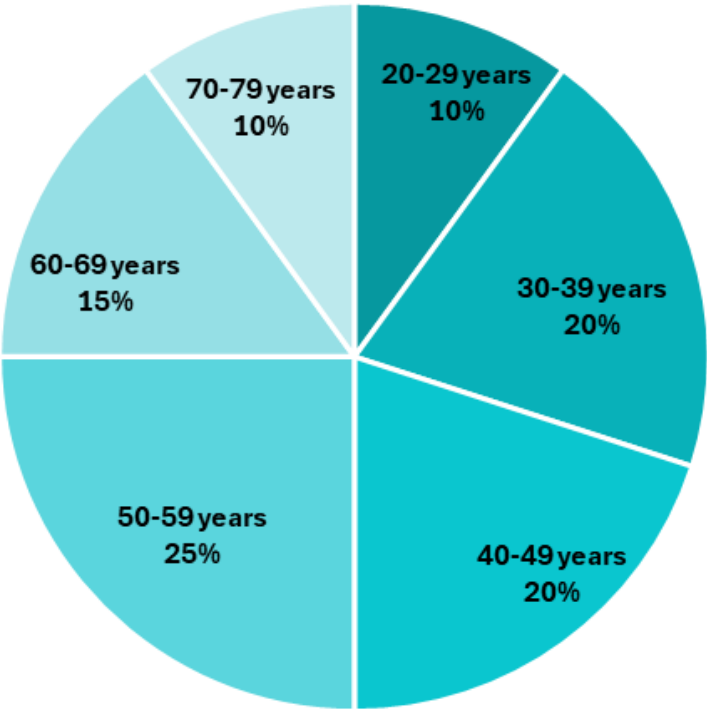
(Responses to Questions 4, 7 & 12)

1. Suggested improvements :
 - a. 2 artificial turf soccer fields
 - b. Additional parking
 - c. Drainage upgrades
 - d. Grandstand seating
 - e. Improved access roads
 - f. Improved amenities (includes female, unisex and accessible amenities)
 - g. Improved canteen facilities
 - h. Internal pathways
 - i. Recycling facilities
 - j. Sealed access from Hillcrest Ave
 - k. Signage from McDonalds
 - l. Updated floodlights

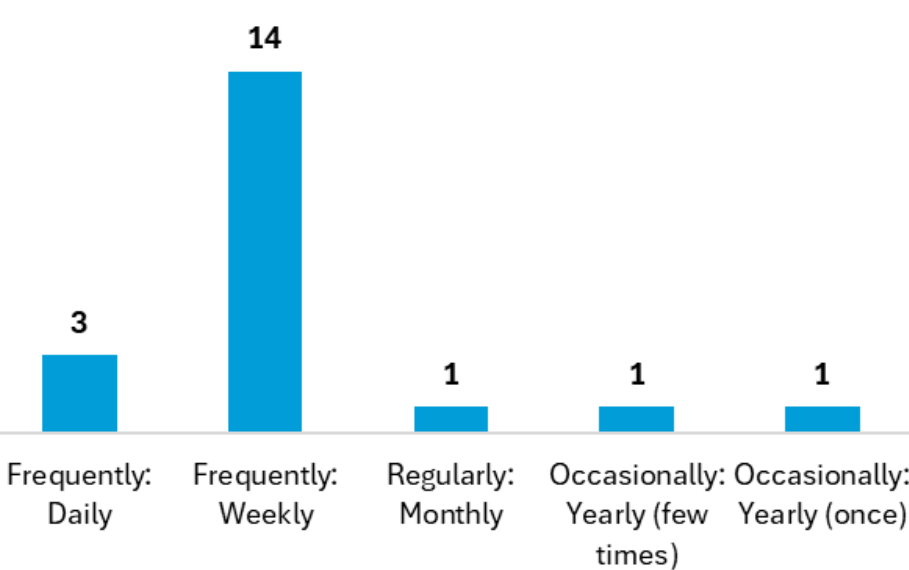


Ison Park, Nowra

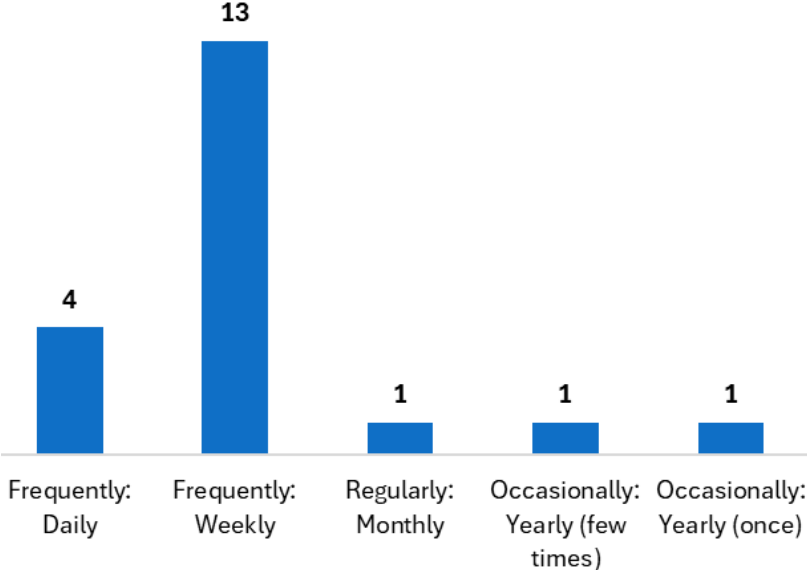
Age of Respondents



Usage of Facility

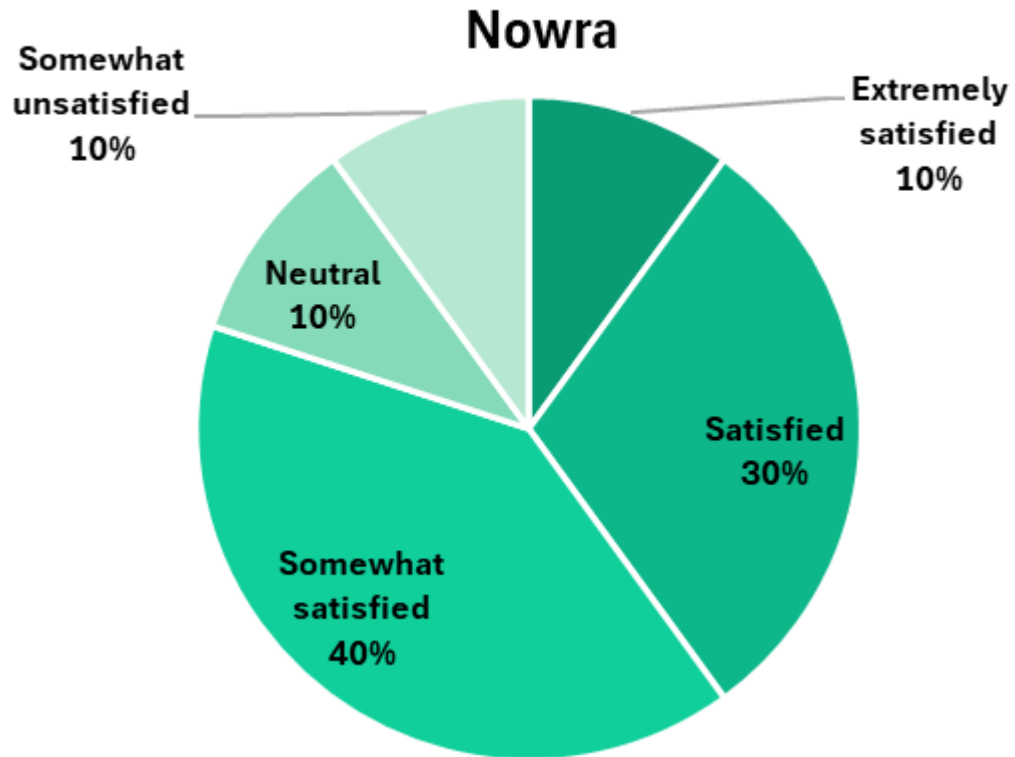


Future Usage of Facility



Ison Park, Nowra

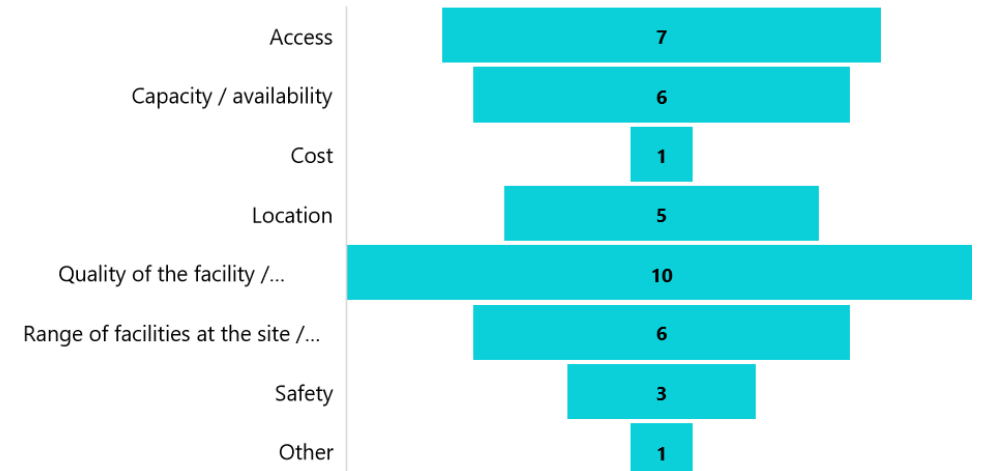
Satisfaction with Facility



Reason for Rating (Satisfied)

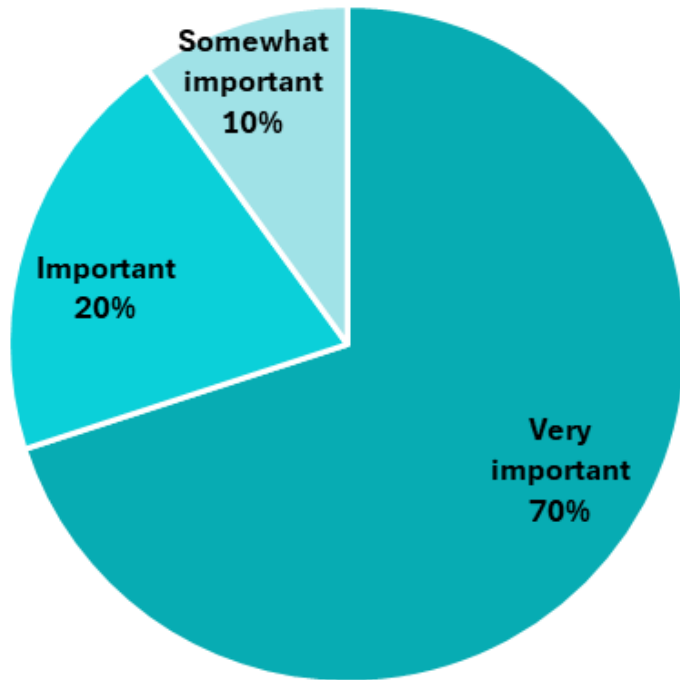


Reason for Rating (Unsatisfied)



Ison Park, Nowra

Importance of Facility



Activities at Facility



Future Activities at Facility



Joe Hyam Reserve

25 responses received

Open Feedback Themes

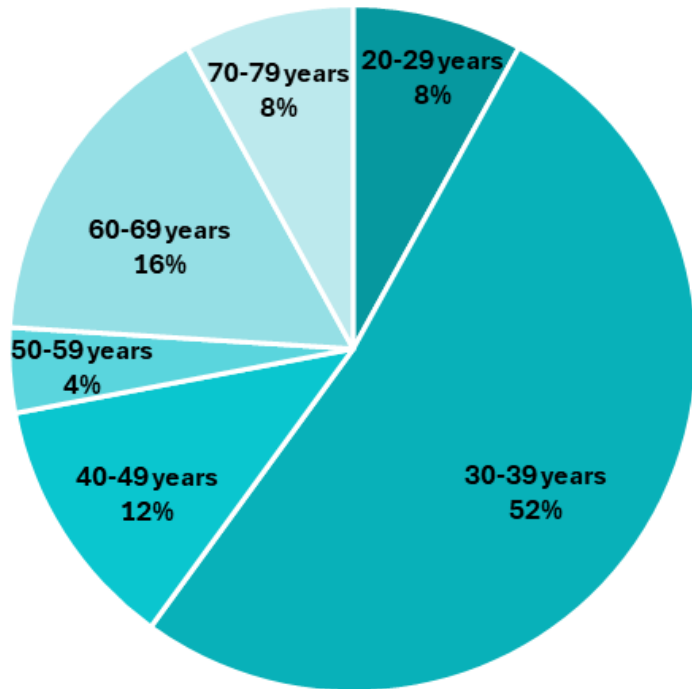
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Could be expanded due to high demand.
 - b. Great new playground
 - c. High usage
2. Suggested improvements:
 - a. Bins
 - b. Formalised parking
 - c. Internal pathways
 - d. Off-leash area
 - e. Picnic seating and shelters
 - f. Public toilets

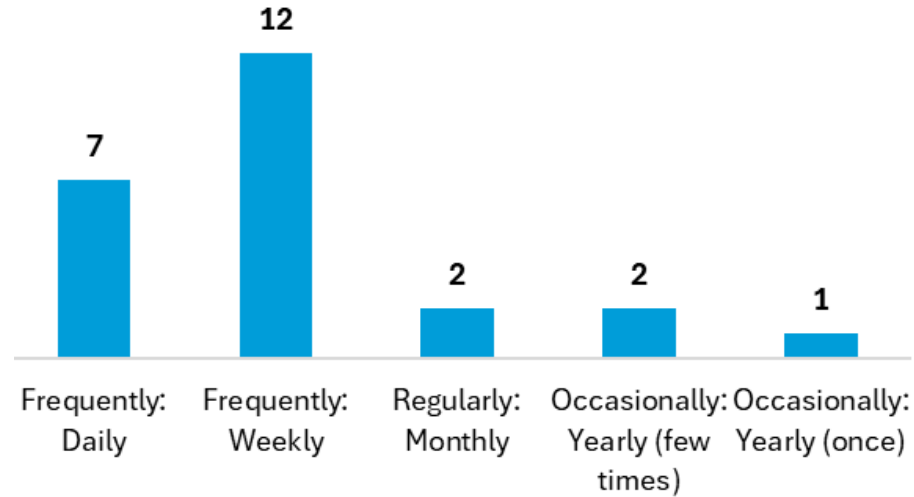


Joe Hyam Reserve, North Nowra

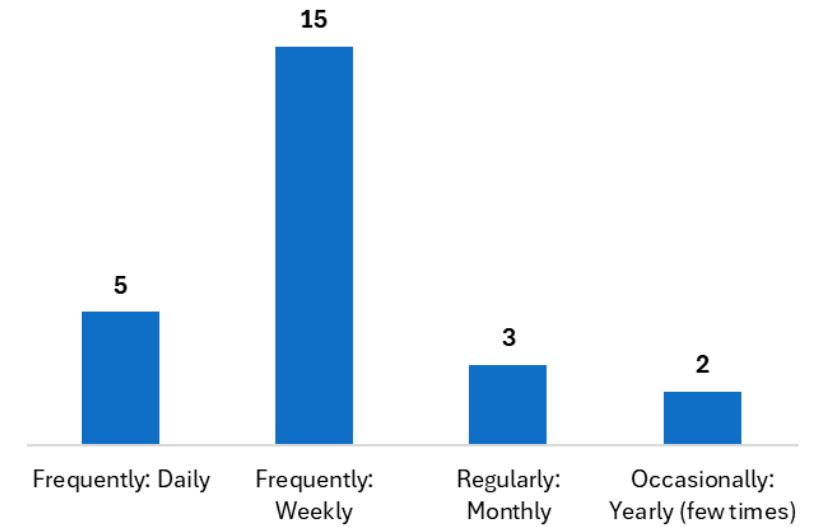
Age of Respondents



Usage of Facility

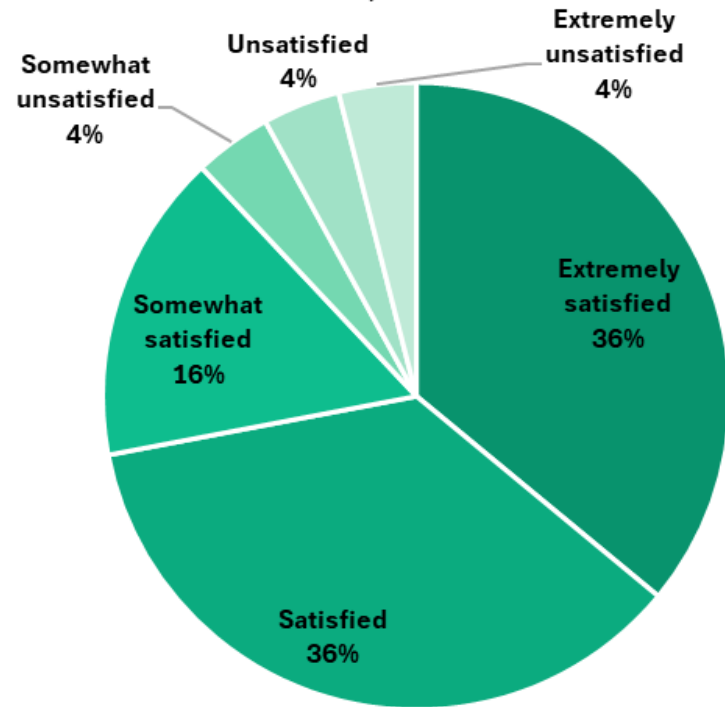


Future Usage of Facility

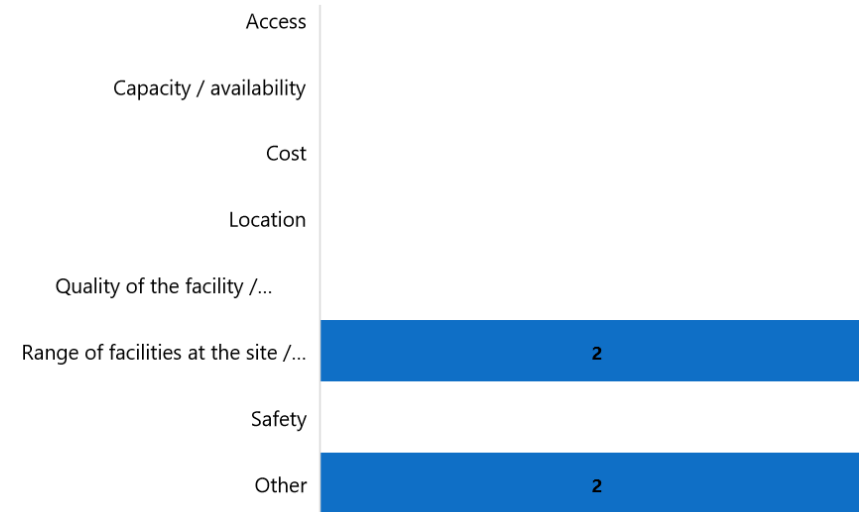


Joe Hyam Reserve, North Nowra

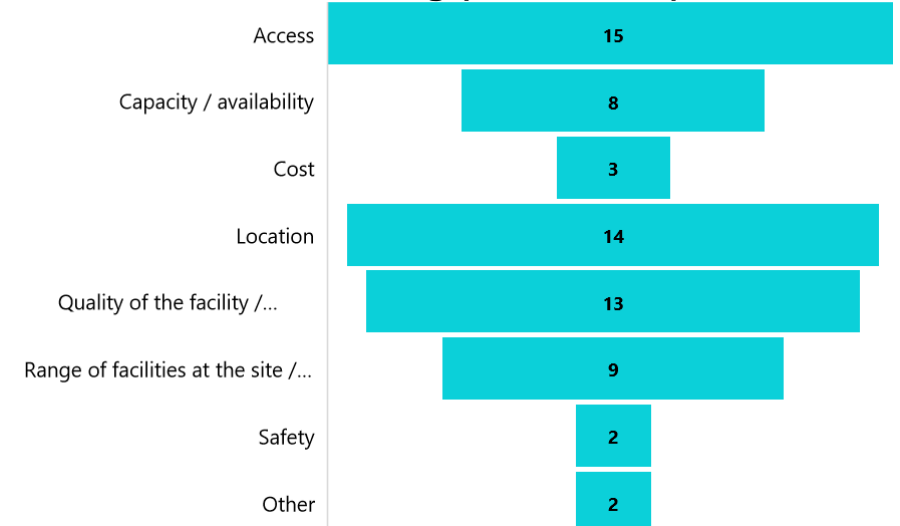
Satisfaction with Facility



Reason for Rating (Satisfied)

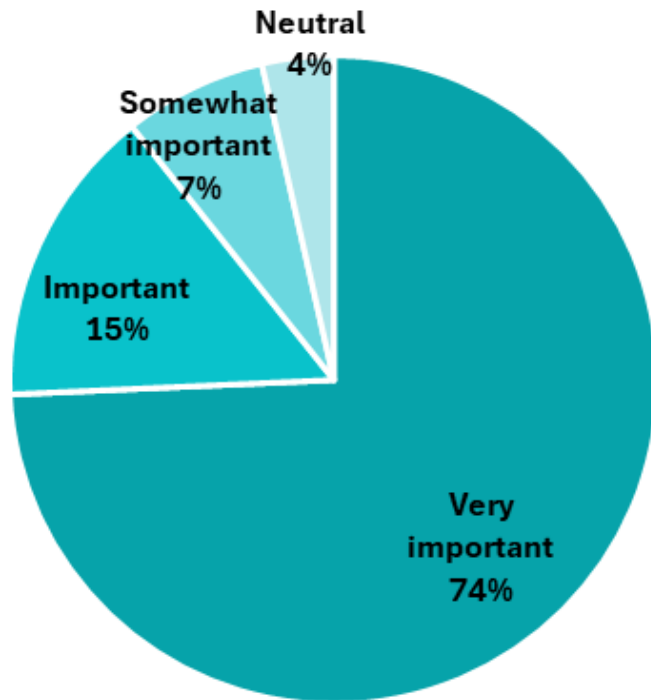


Reason for Rating (Unsatisfied)

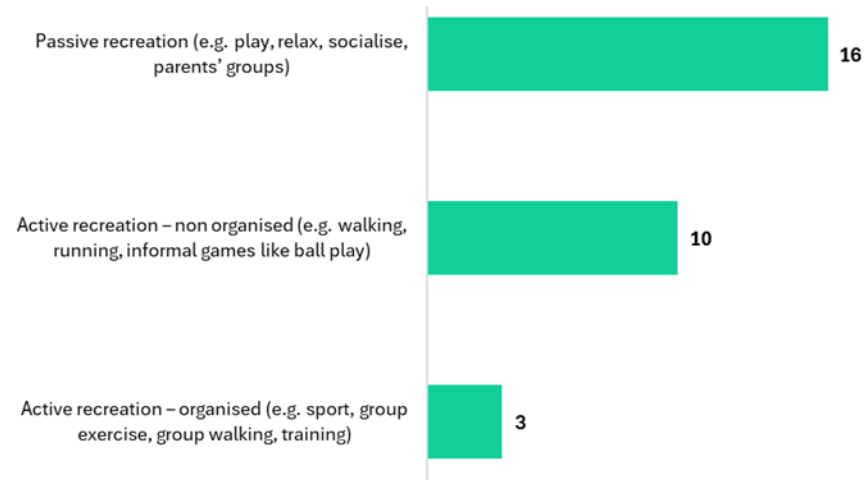


Joe Hyam Reserve, North Nowra

Importance of Facility



Activities at Facility



Future Activities at Facility



Lighthouse Oval, Ulladulla

147 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Clubhouse, toilets and changerooms have aged and are inadequate
 - b. High usage
 - c. Poorly maintained
 - d. Safety concerns due to layout and condition of facility

Open feedback themes continued over page



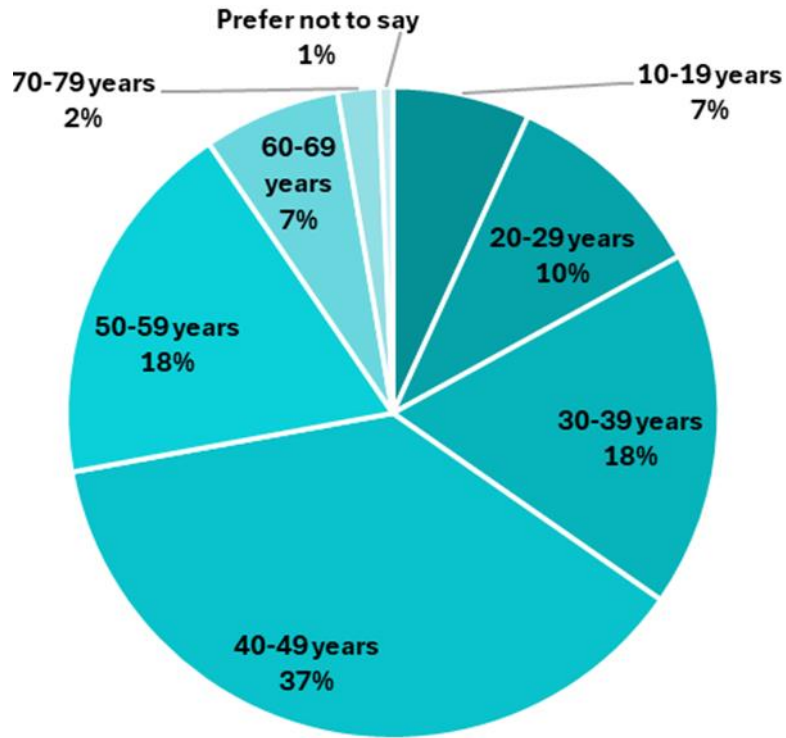
Open Feedback Themes continued

1. Suggested improvements :
 - a. Additional parking, including disabled and elderly parking
 - b. Drainage works
 - c. Improved amenities (includes female, unisex and accessible amenities)
 - d. Internal pathways
 - e. Lighting
 - f. Multi-purpose / code clubhouse, centrally located
 - g. Shade structures
 - h. Spectator seating
 - i. Upgraded access roads and parking

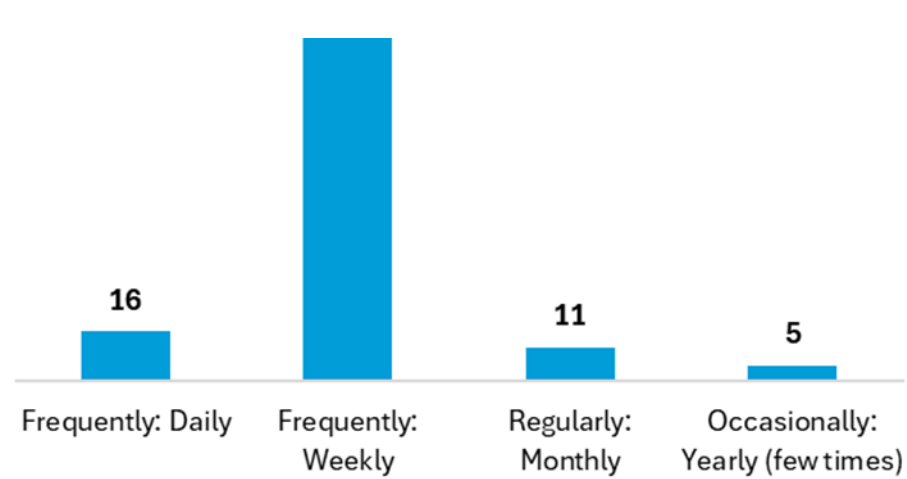


Lighthouse Oval, Ulladulla

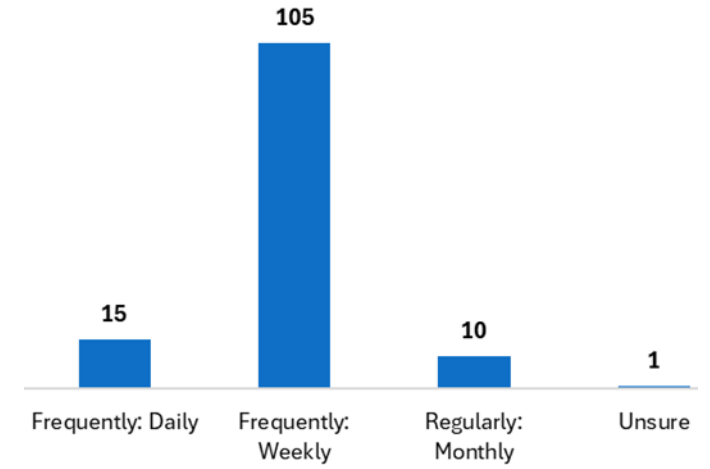
Age of Respondents



Usage of Facility

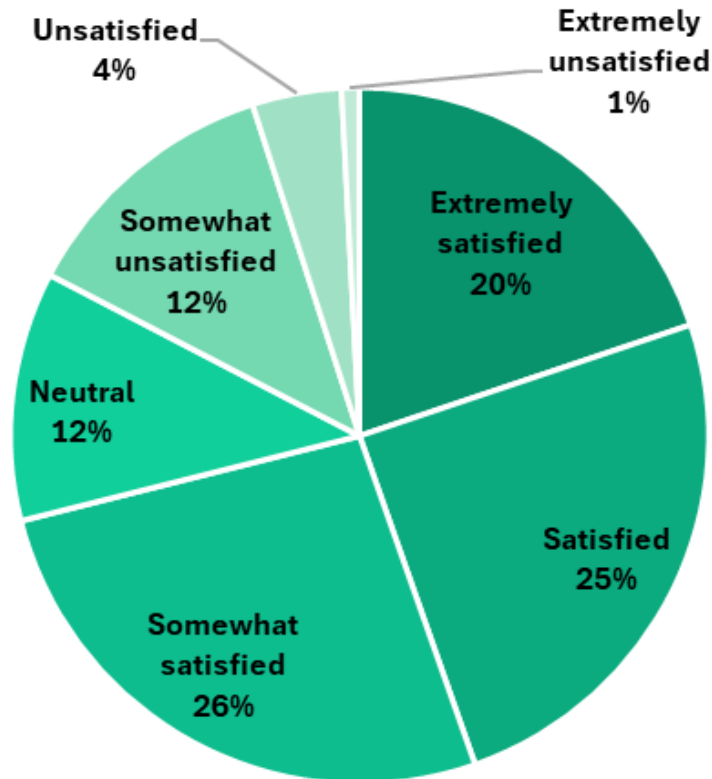


Future Usage of Facility

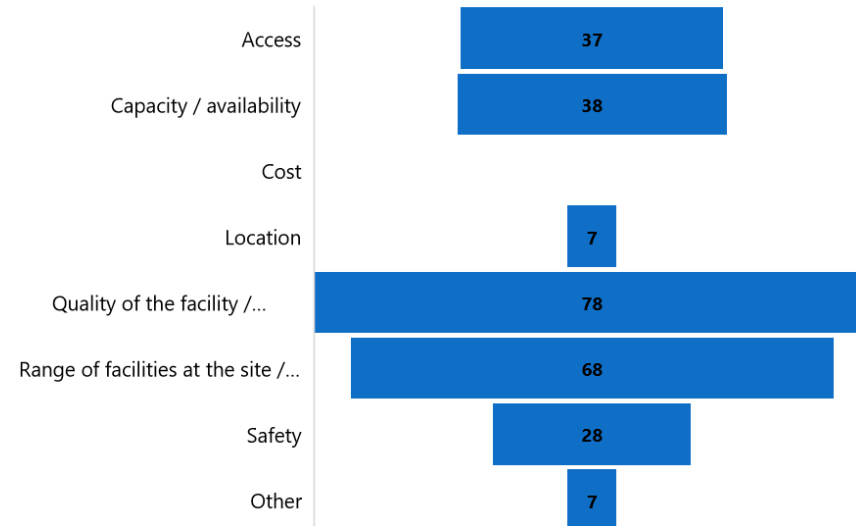


Lighthouse Oval, Ulladulla

Satisfaction with Facility



Reason for Rating (Satisfied)

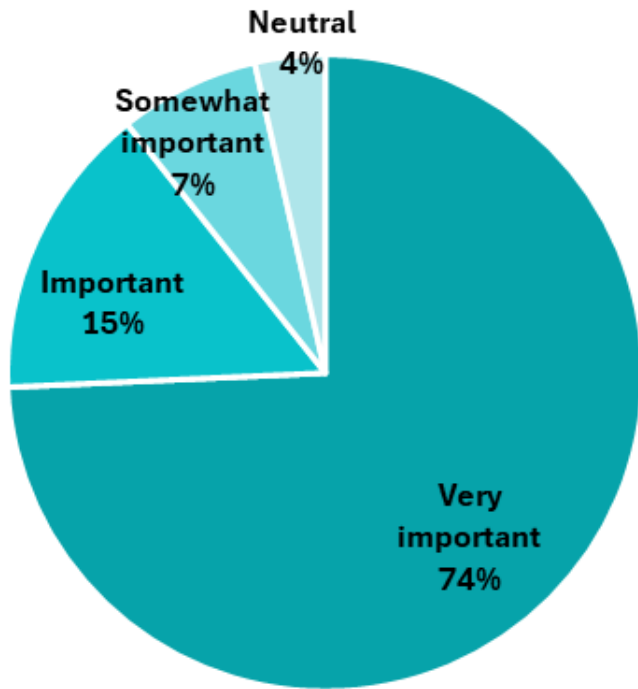


Reason for Rating (Unsatisfied)

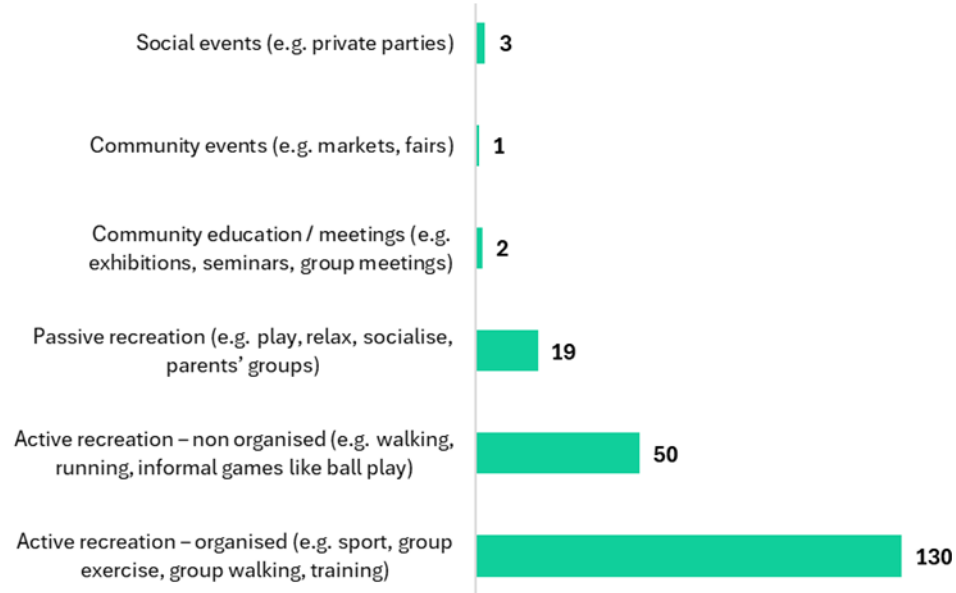


Lighthouse Oval, Ulladulla

Importance of Facility



Activities at Facility



Future Activities at Facility



Lions Park, Burrill Lake

167 responses received

Open Feedback Themes

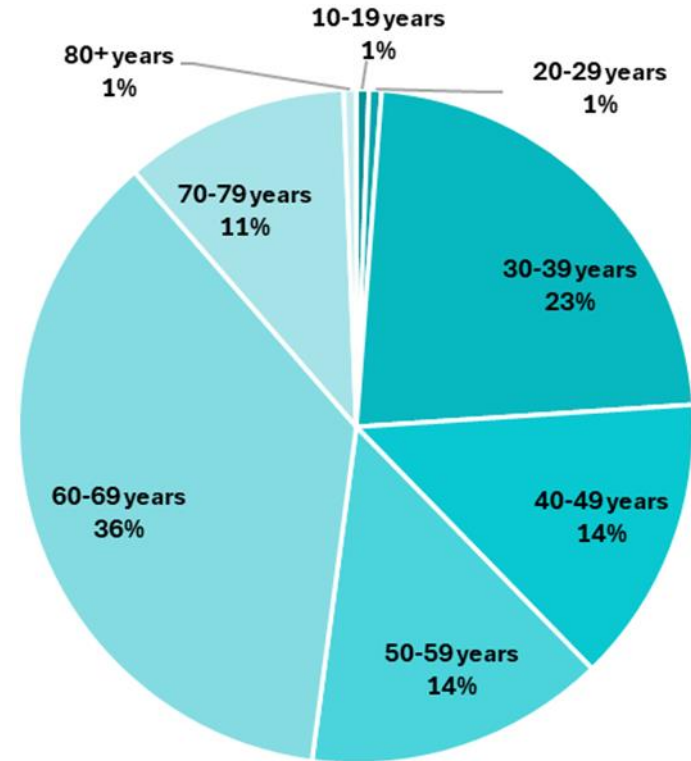
(Responses to Questions 4, 7 & 12)

1. Suggested improvements:
 - a. Additional parking
 - b. Additional seating, shade structures and picnic areas
 - c. Additional water stations, including for pets
 - d. Dog off leash area
 - e. Improved amenities
 - f. Improved lighting
 - g. Improved pathways and parking for disabled and elderly
 - h. Playground upgrade
 - i. Pump track, skatepark and outdoor gym.

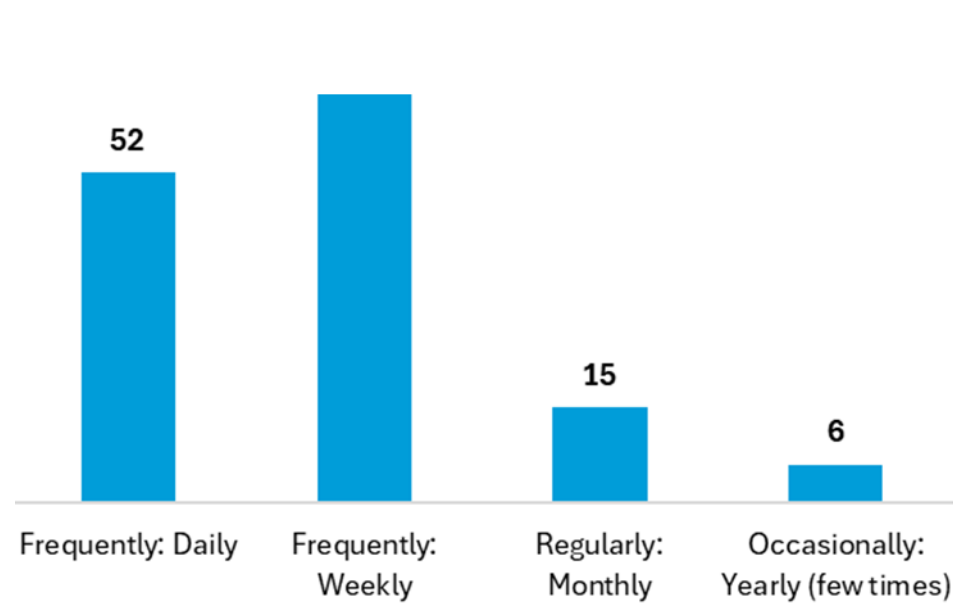


Lions Park, Burrill Lake

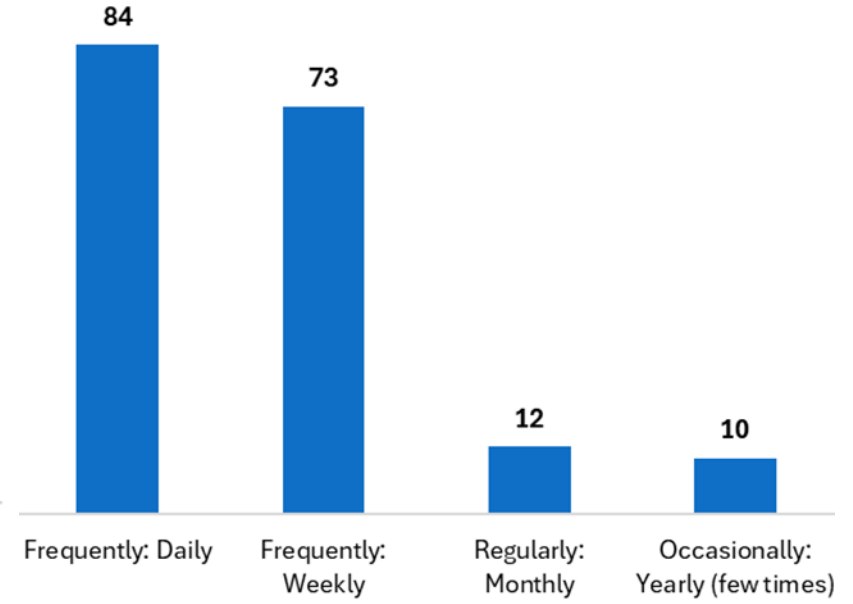
Age of Respondents



Usage of Facility

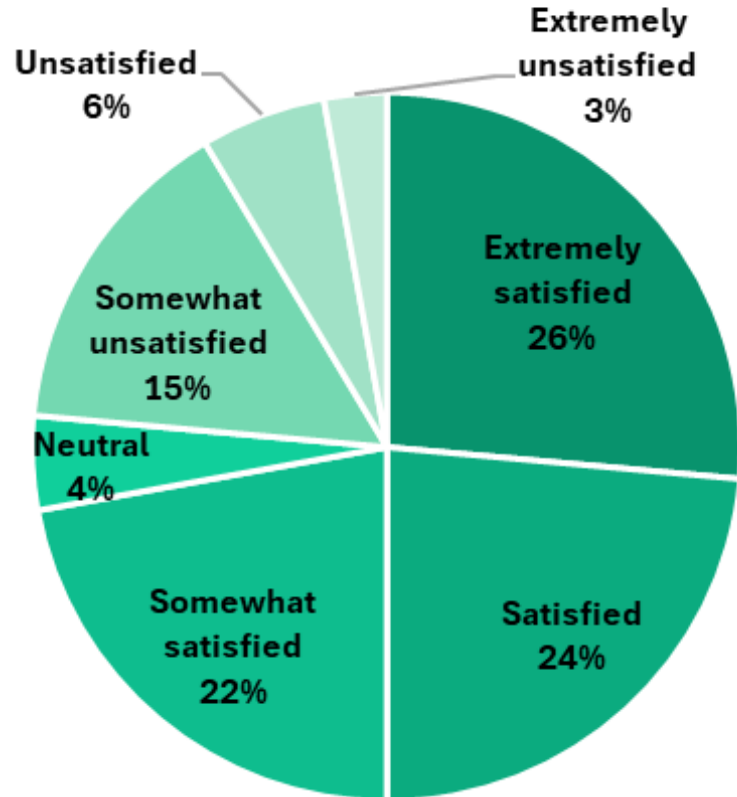


Future Usage of Facility



Lions Park, Burrill Lake

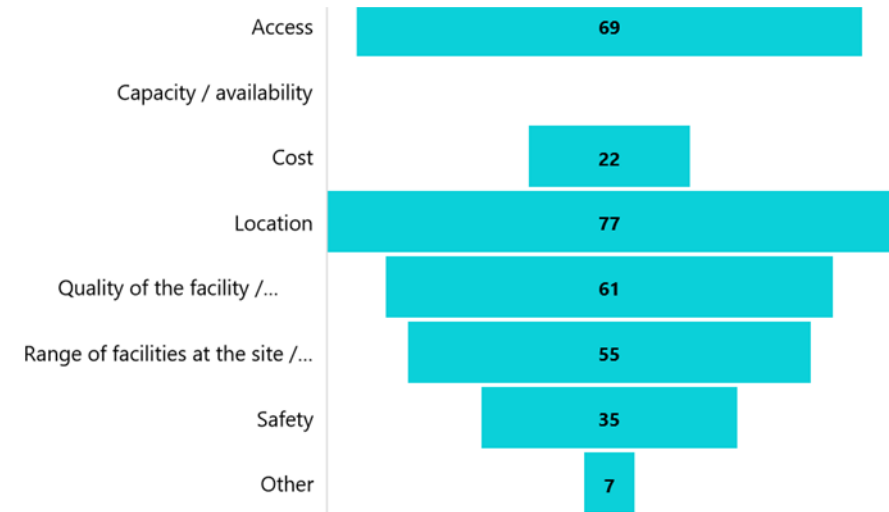
Satisfaction with Facility



Reason for Rating (Satisfied)

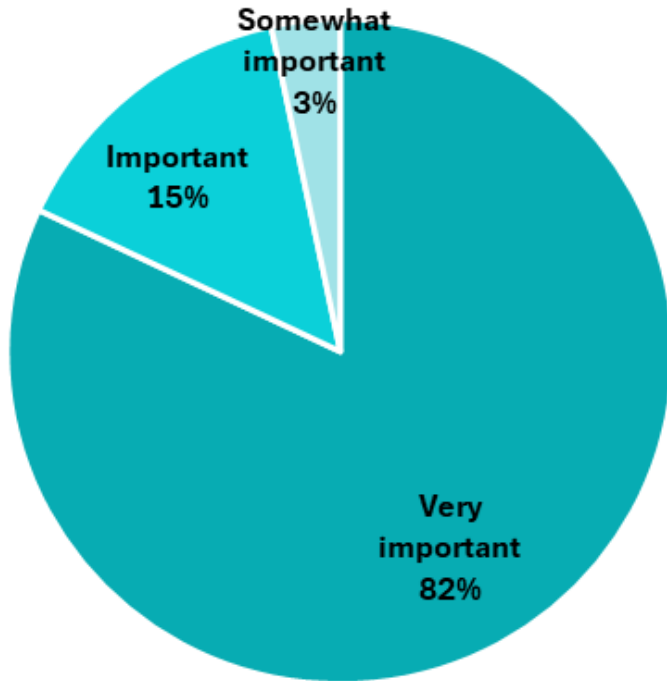


Reason for Rating (Unsatisfied)

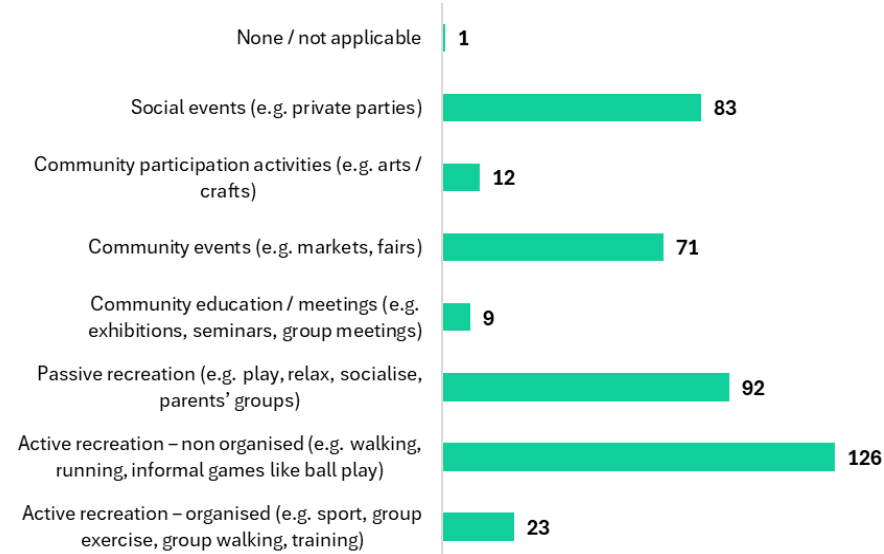


Lions Park, Burrill Lake

Importance of Facility



Activities at Facility



Future Activities at Facility



Lyrebird Sports Park, Nowra

23 responses received

Open Feedback Themes

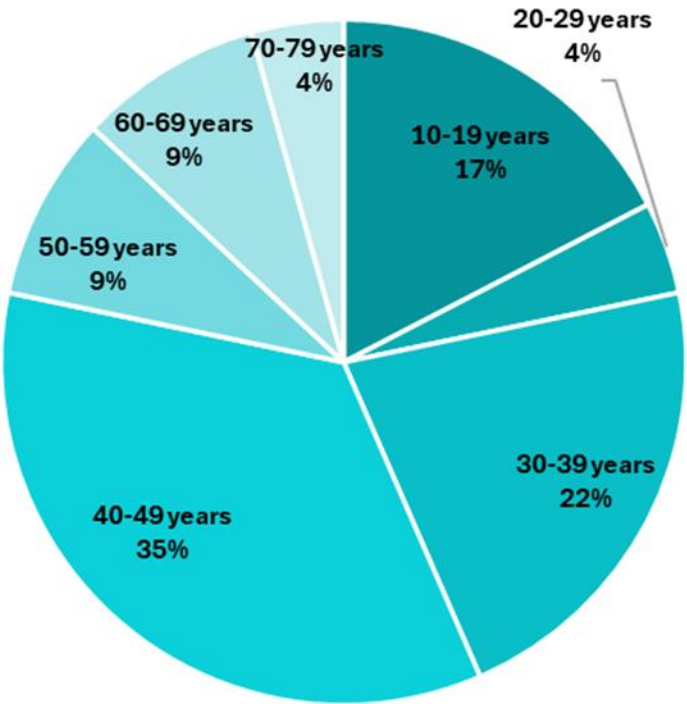
(Responses to Questions 4, 7 & 12)

1. Suggested improvements :
 - a. Additional lawn services (warmer months)
 - b. Additional parking
 - c. Additional storage
 - d. Cricket nets
 - e. Improved amenities (includes female, unisex and accessible amenities)
 - f. Improved drainage
 - g. Playground
 - h. Spectator seating

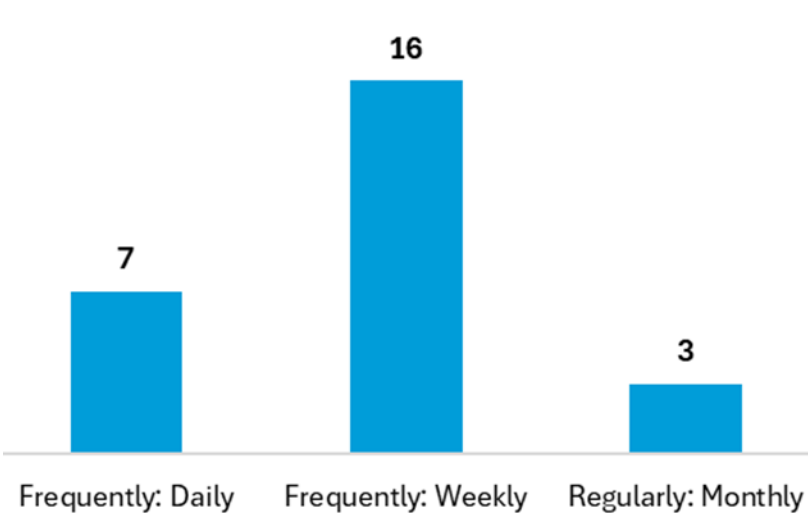


Lyrebird Sports Park, Nowra

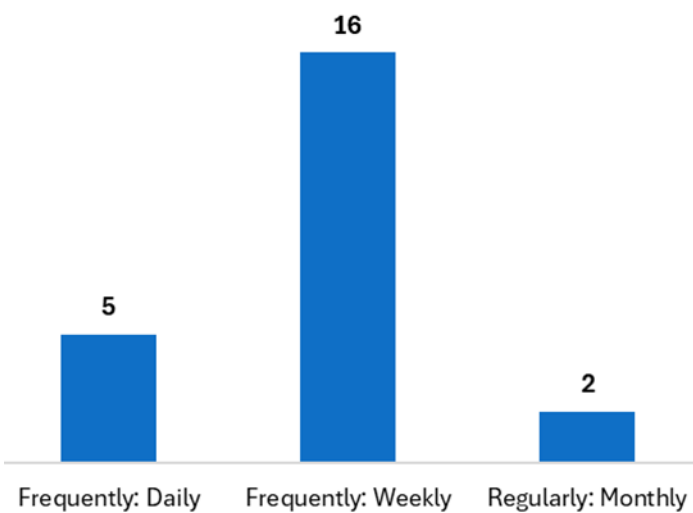
Age of Respondents



Usage of Facility

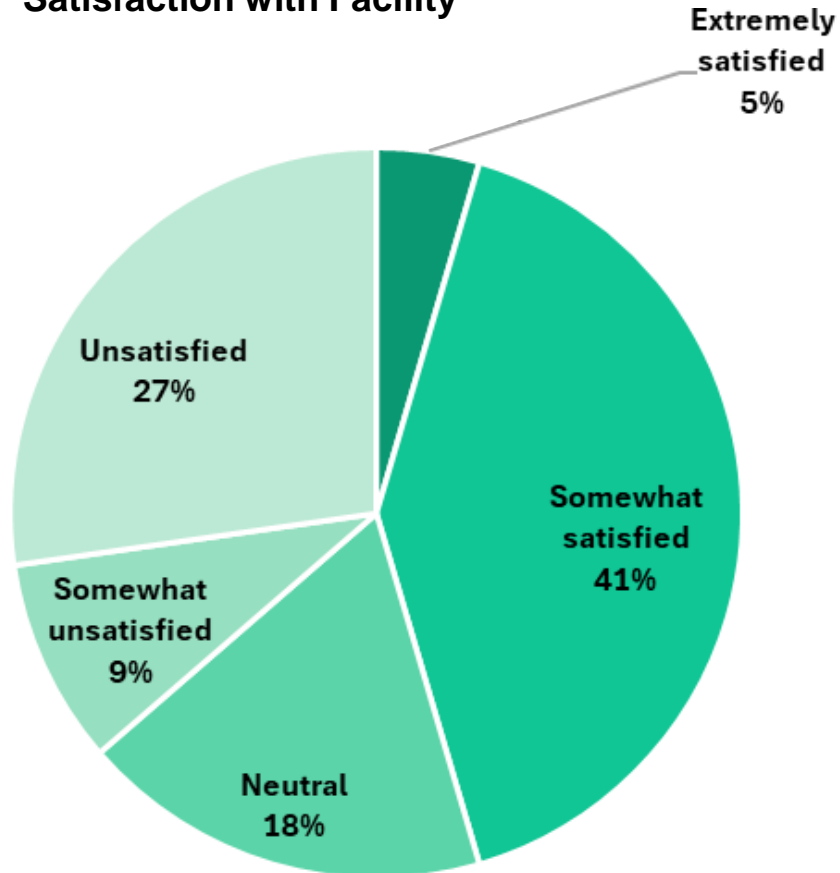


Future Usage of Facility

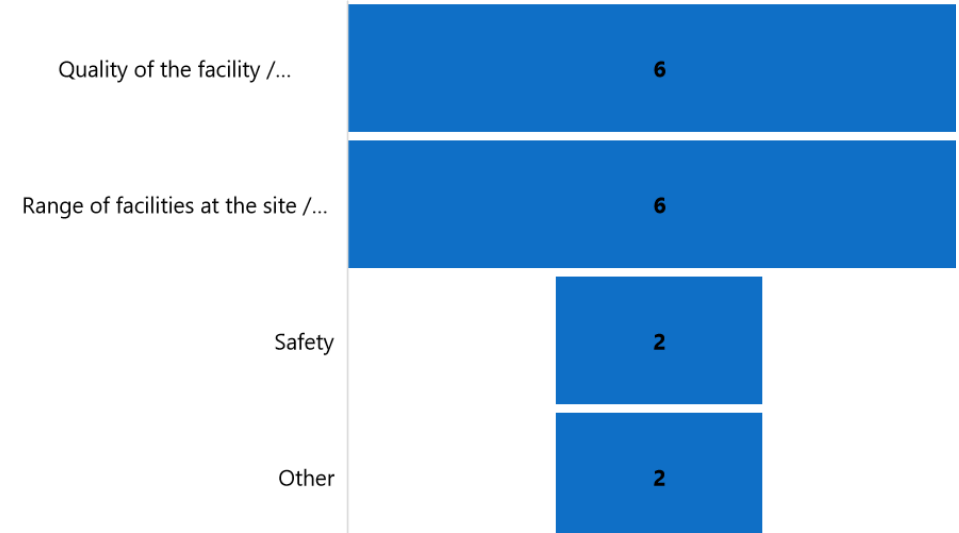


Lyrebird Sports Park, Nowra

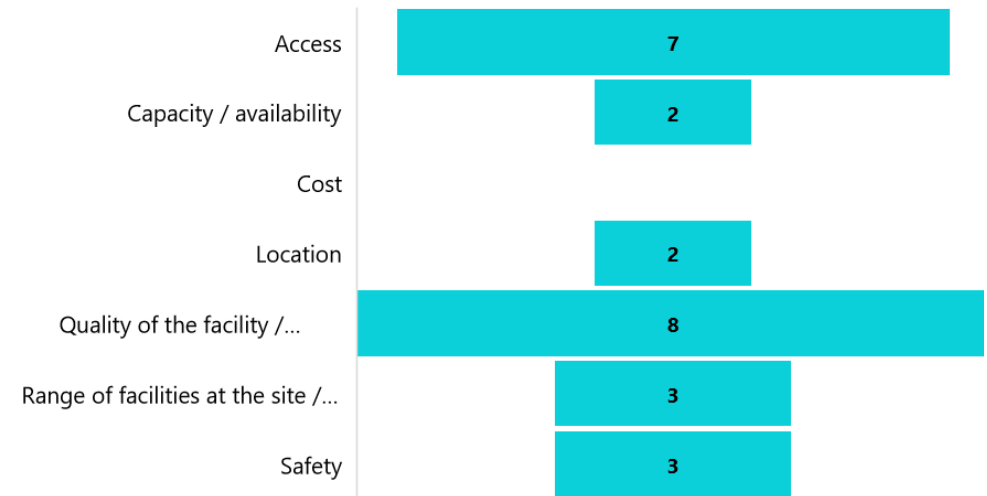
Satisfaction with Facility



Reason for Rating (Satisfied)

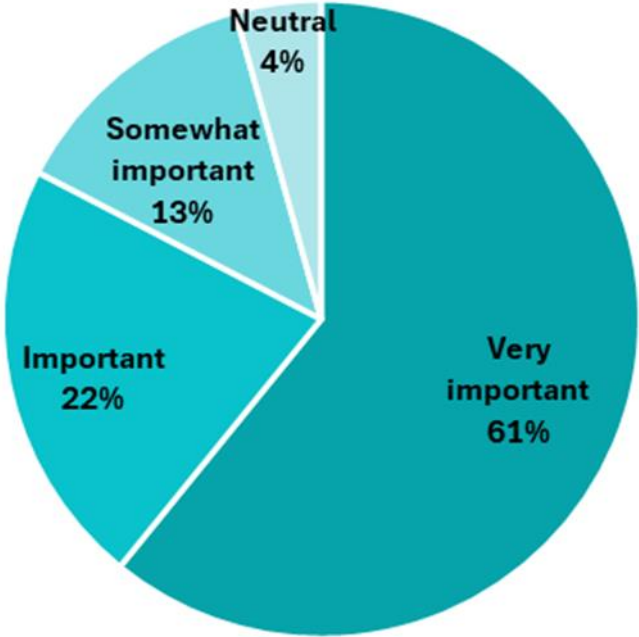


Reason for Rating (Unsatisfied)



Lyrebird Sports Park, Nowra

Importance of Facility



Activities at Facility



Future Activities at Facility



Marriott Park, Nowra

21 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Presence of drug use and homelessness
 - b. Unsanitary conditions
 - c. Noise pollution from highway
 - d. Polluted water
 - e. Issues with birds – noise and damage



Open feedback themes continued over page

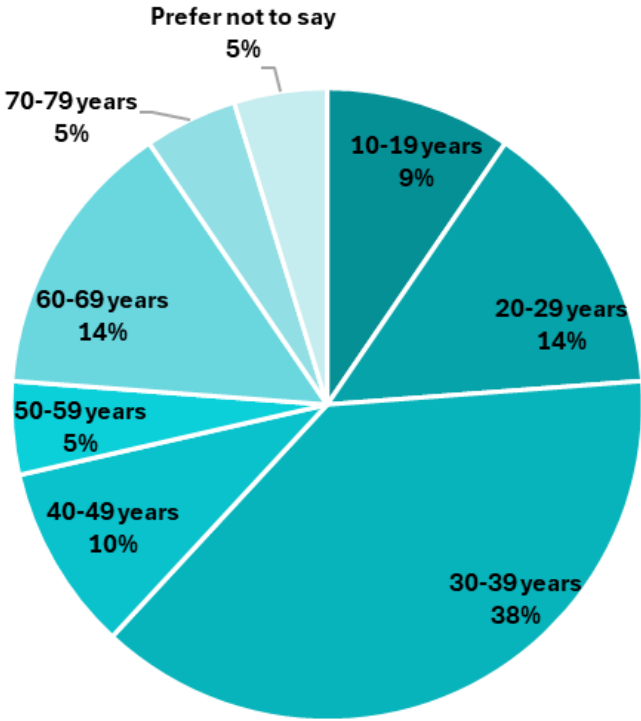
Open Feedback Themes continued

1. Suggested improvements :
 - a. Activate site e.g. markets
 - b. Fencing around playground and pond
 - c. Improved accessibility
 - d. Improved amenities
 - e. Improved drainage
 - f. Improved maintenance
 - g. Lighting
 - h. Playground upgrade
 - i. Replace woodchip with alternate soft-fall surface
 - j. Undercover areas, picnic benches and BBQs.

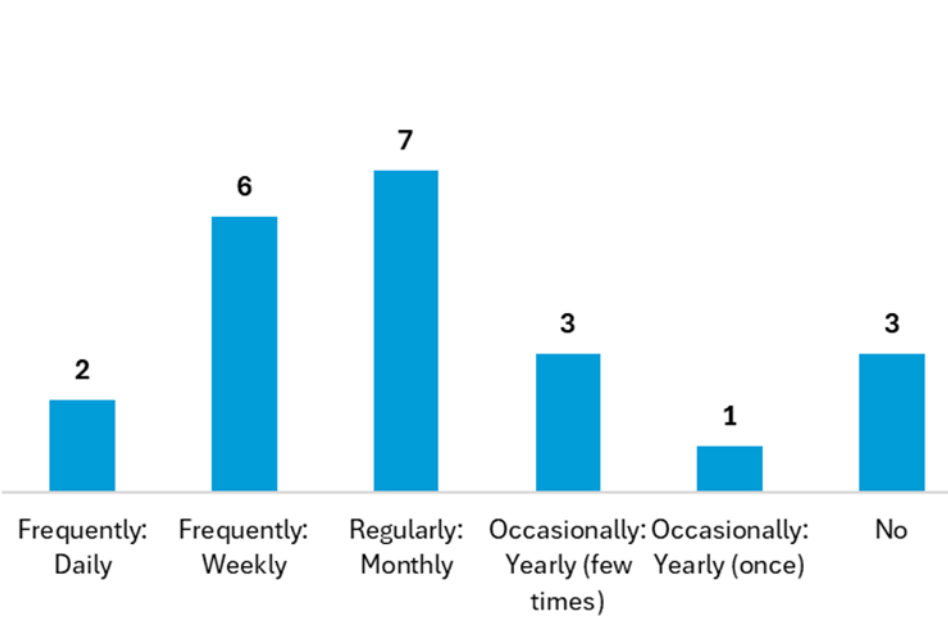


Marriott Park, Nowra

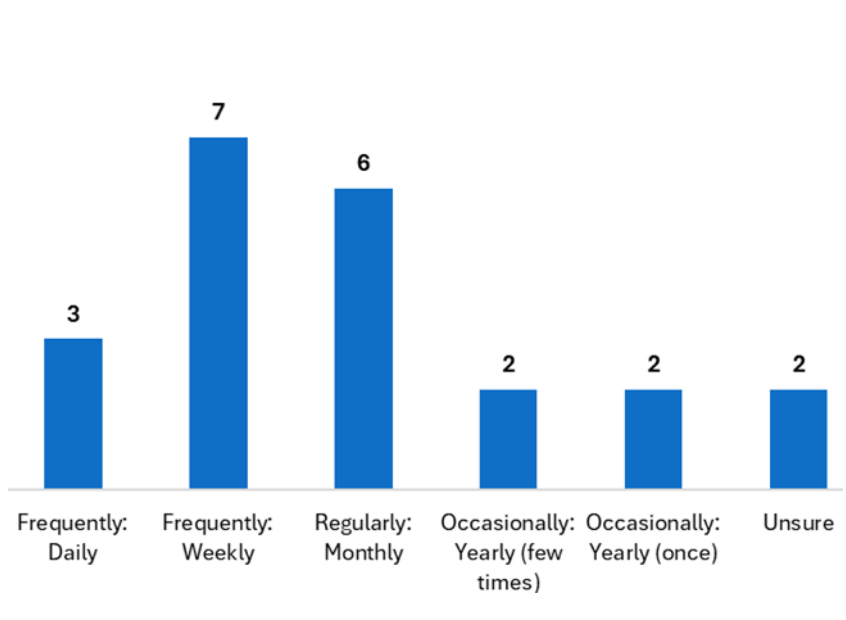
Age of Respondents



Usage of Facility

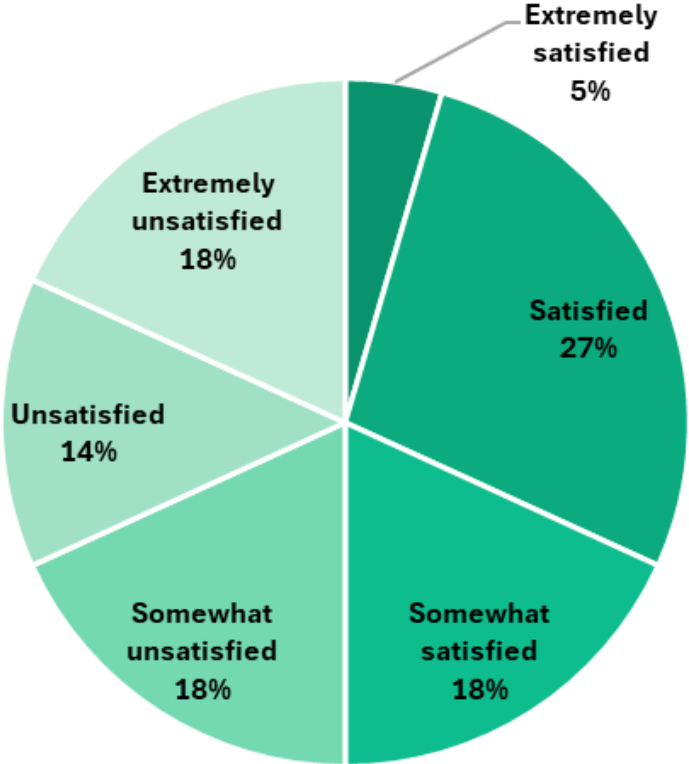


Future Usage of Facility

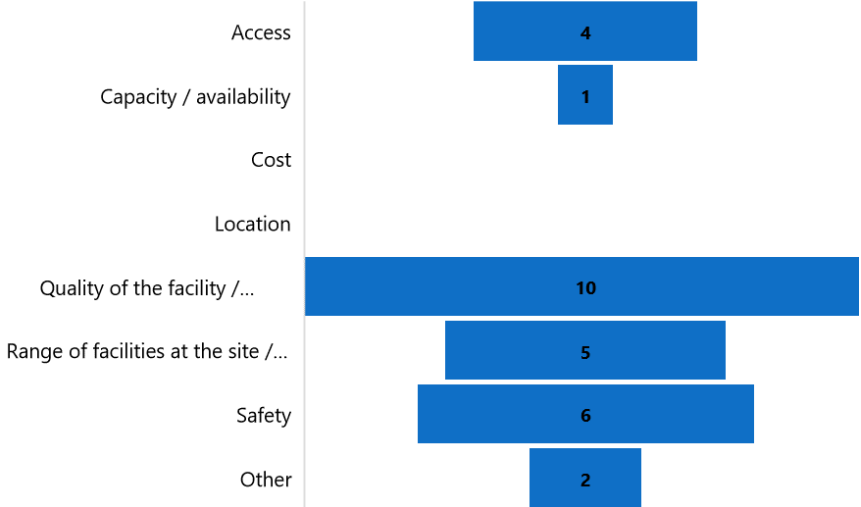


Marriott Park, Nowra

Satisfaction with Facility



Reason for Rating (Satisfied)

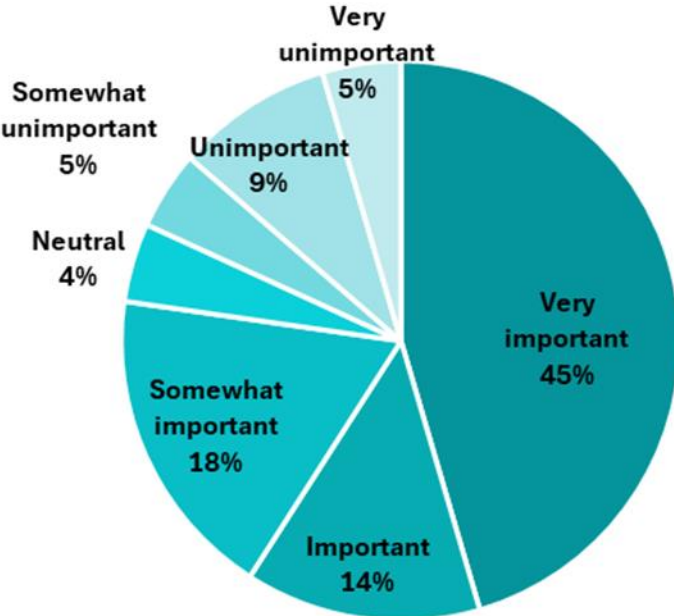


Reason for Rating (Unsatisfied)

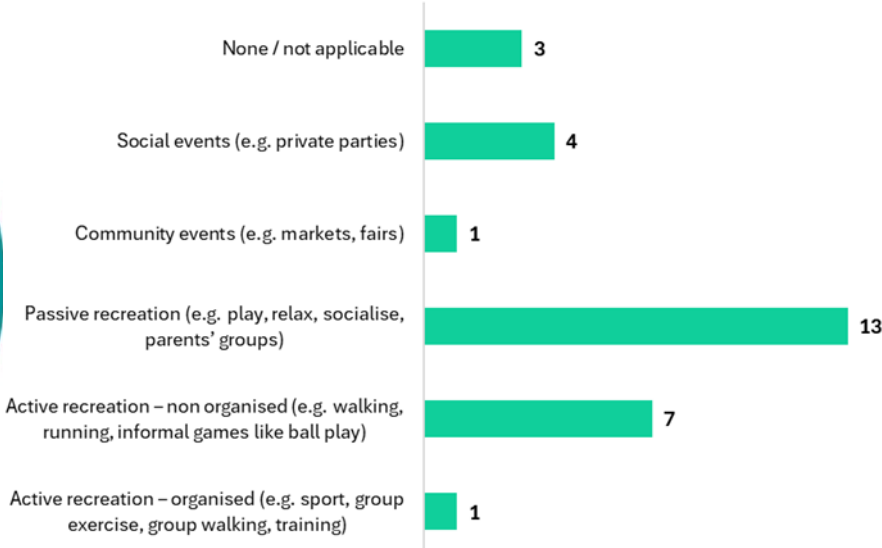


Marriott Park, Nowra

Importance of Facility



Activities at Facility



Future Activities at Facility



Mollymook Beach Reserve

19 responses received

Open Feedback Themes

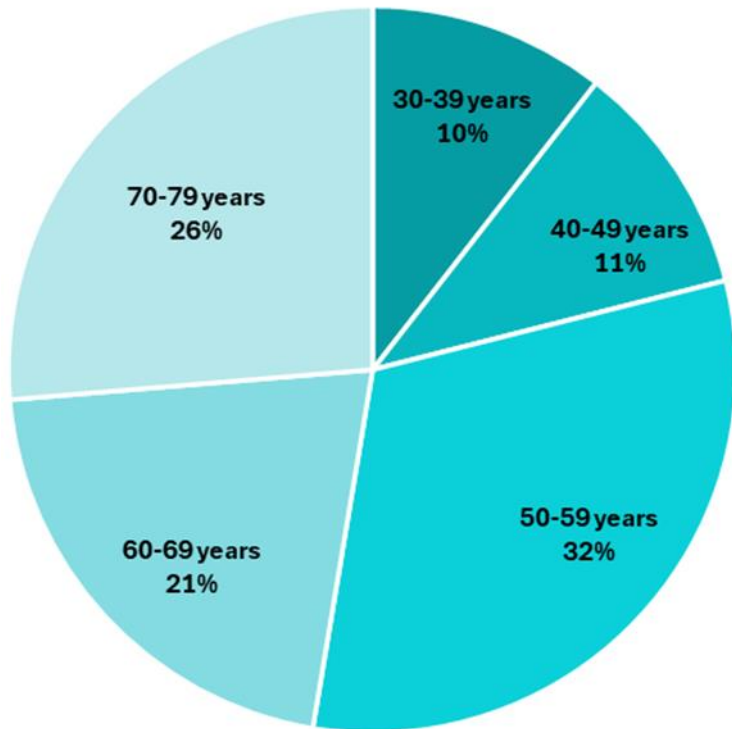
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Key place for locals and tourists
 - b. Appreciation of natural beauty
 - c. Desire to increase the sites potential through upgrades.
2. Suggested improvements:
 - a. Additional BBQs
 - b. Additional parking
 - c. Improved amenities and showers
 - d. Improved drainage
 - e. Level the open area
 - f. More frequent maintenance
 - g. Provide skatepark, pump track
 - h. Resurface carpark
 - i. Upgrade playground (facilities for older children)

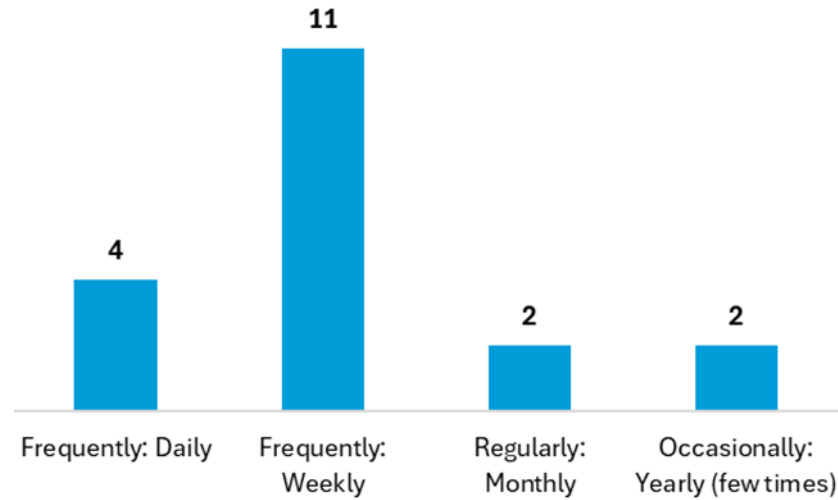


Mollymook Beach Reserve

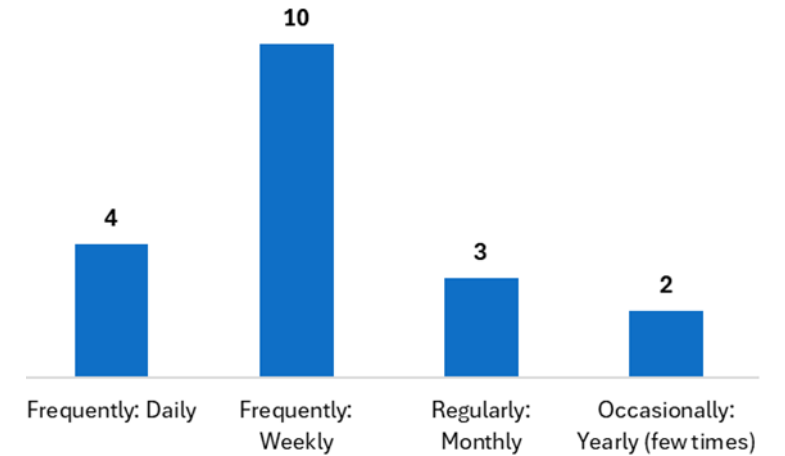
Age of Respondents



Usage of Facility

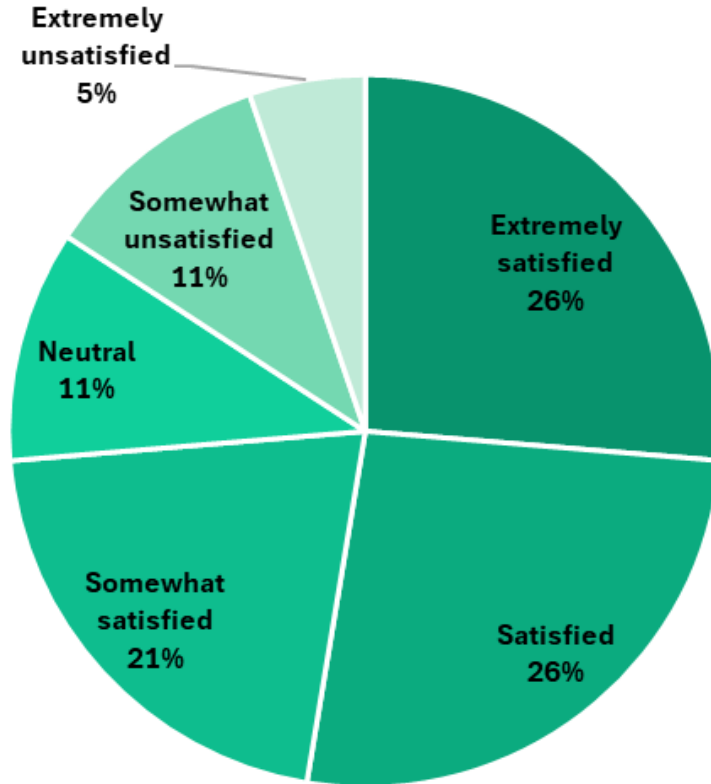


Future Usage of Facility

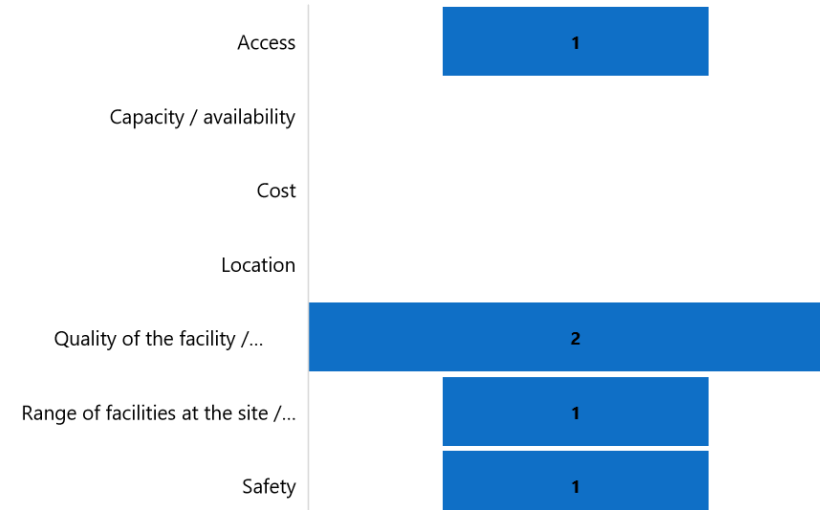


Mollymook Beach Reserve

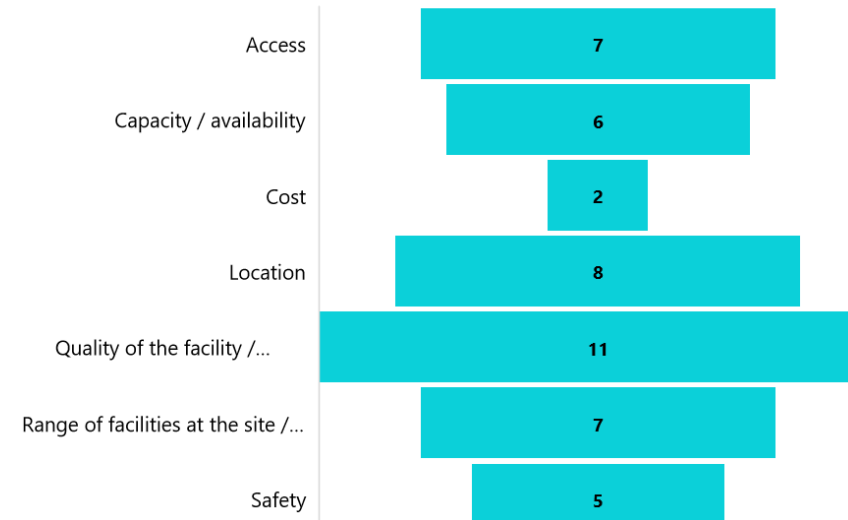
Satisfaction with Facility



Reason for Rating (Satisfied)

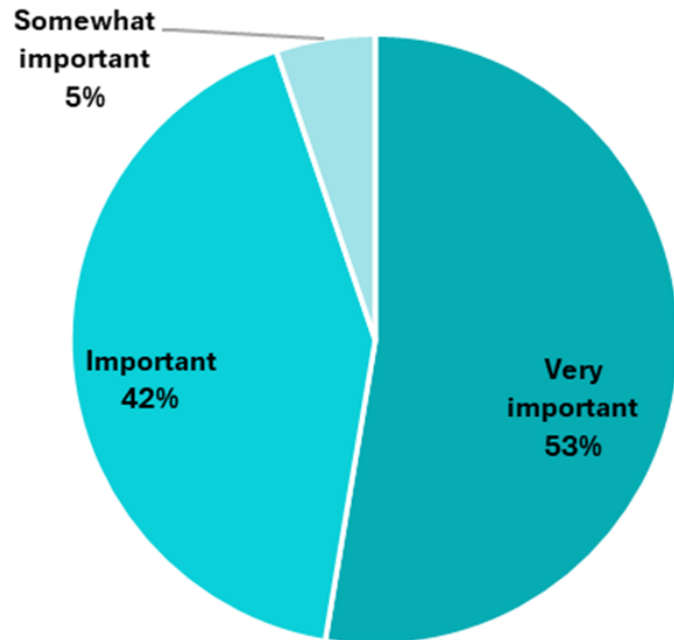


Reason for Rating (Unsatisfied)



Mollymook Beach Reserve

Importance of Facility



Activities at Facility



Future Activities at Facility



Moona Moona Creek Reserve

52 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Appreciation for natural beauty
 - b. Concern regarding overuse of the site
 - c. Desire to protect the natural ambience
 - d. Highly used location
 - e. Issues with flooding
 - f. Recognition of the importance for community groups and activities



Open feedback themes continued over page

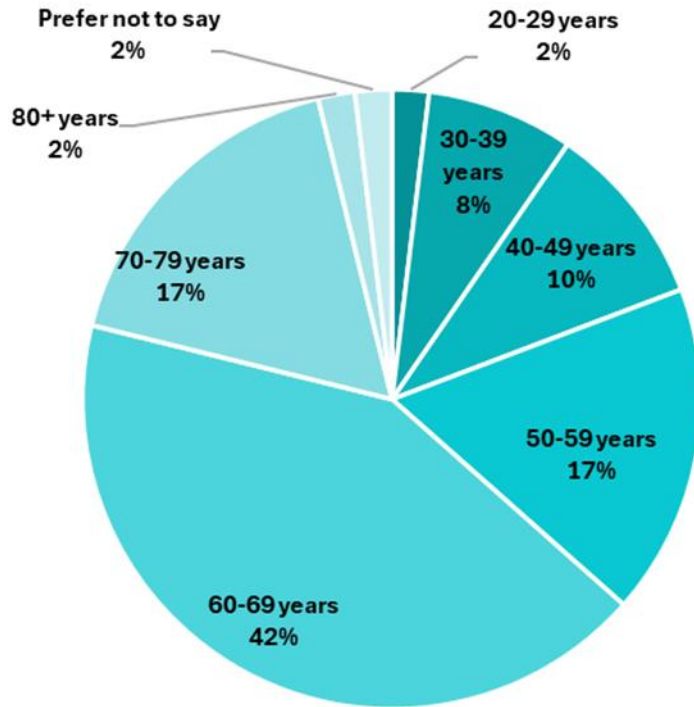
Open Feedback Themes continued

1. Suggested improvements :
 - a. Additional parking required, including accessible parking
 - b. Additional seating, shelters and BBQs
 - c. Improved amenities and showers
 - d. Improved beach access
 - e. Improved drainage
 - f. Improved internal pathways
 - g. Improved signage & compliance measures

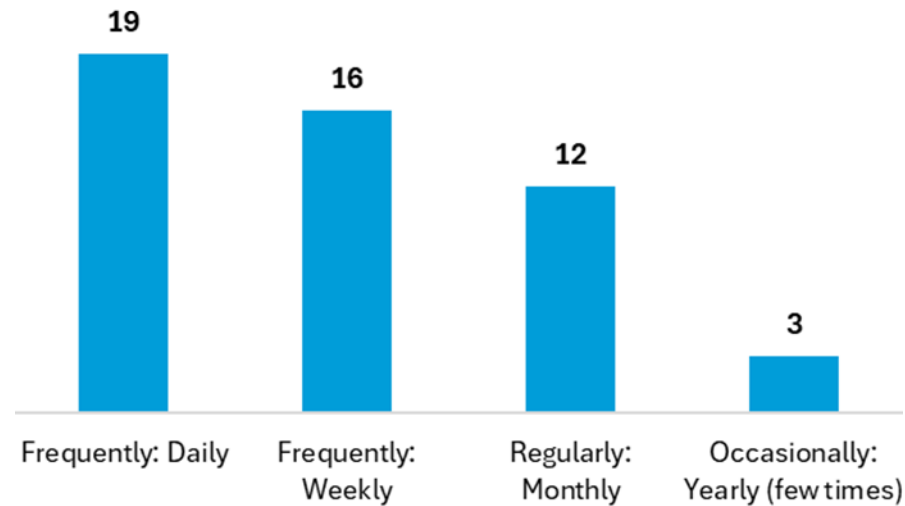


Moona Moona Creek Reserve, Huskisson

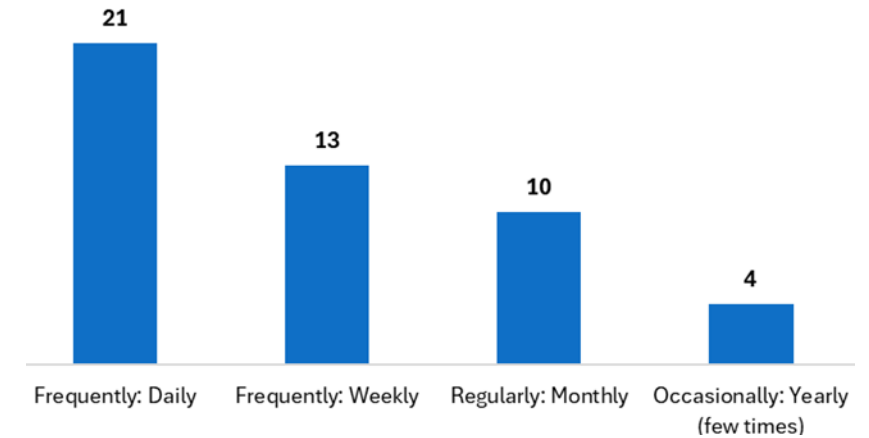
Age of Respondents



Usage of Facility

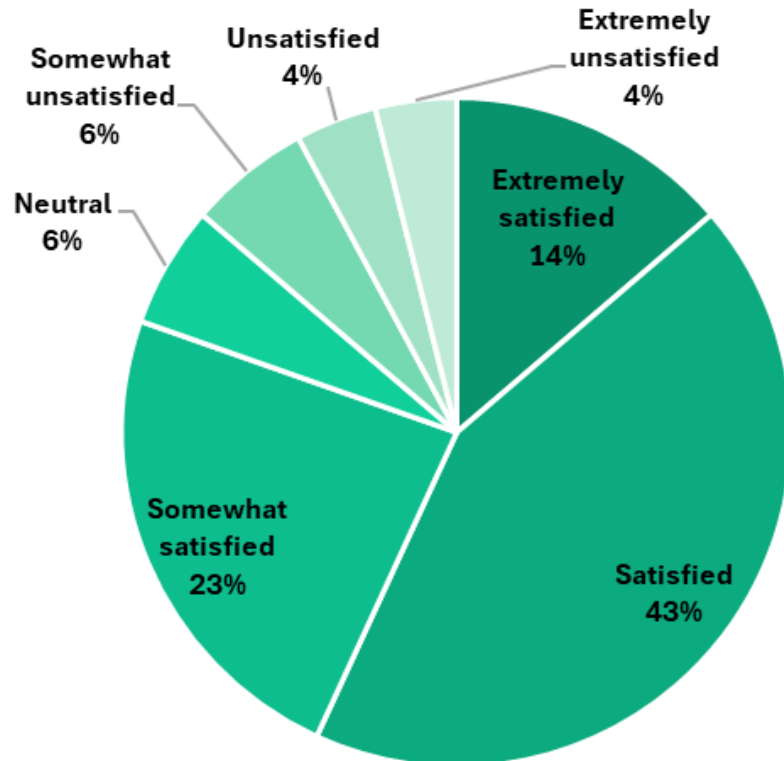


Future Usage of Facility

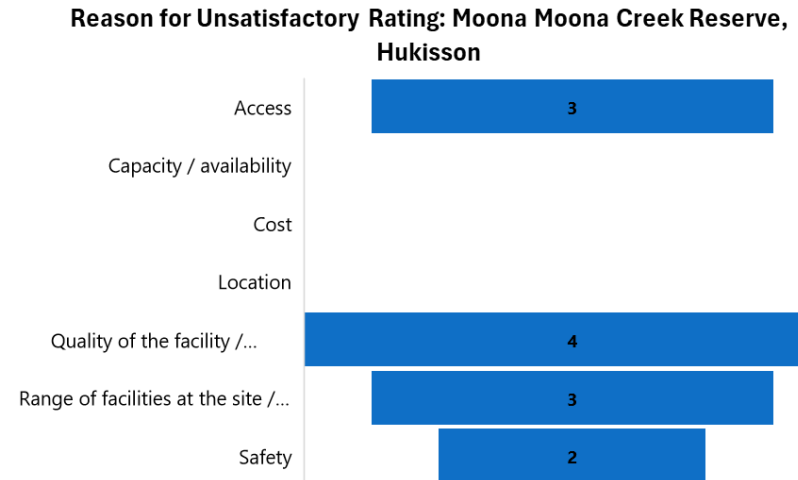


Moona Moona Creek Reserve, Huskisson

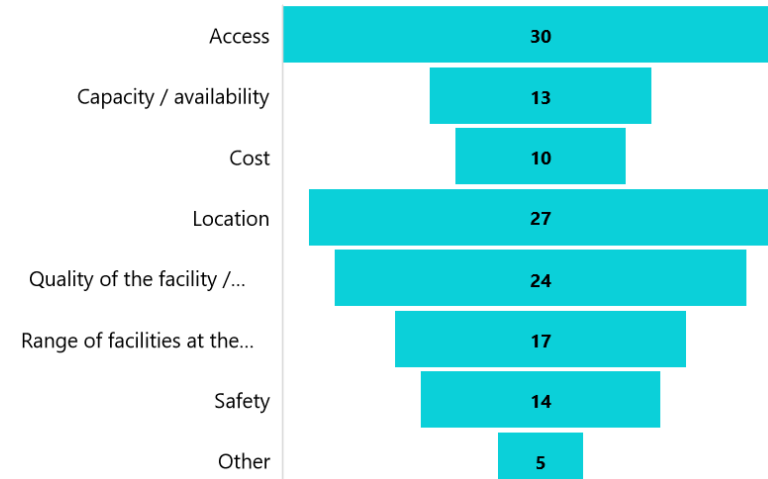
Satisfaction with Facility



Reason for Rating (Satisfied)

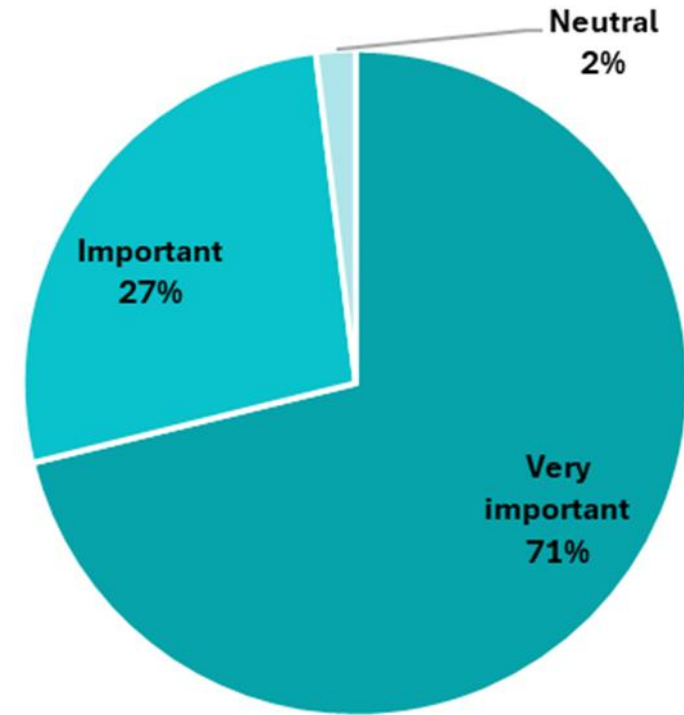


Reason for Rating (Unsatisfied)



Moona Moona Creek Reserve, Huskisson

Importance of Facility



Activities at Facility



Future Activities at Facility



North Nowra Community Centre

7 responses received

Open Feedback Themes

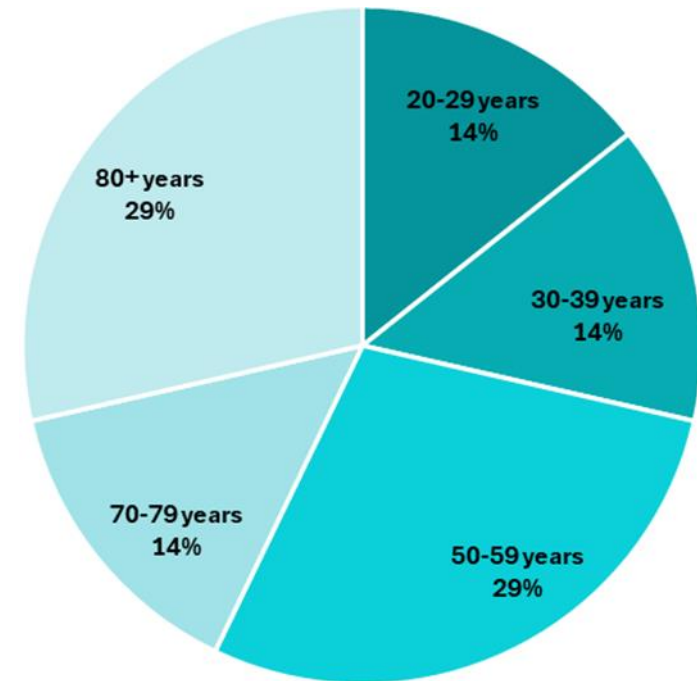
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. High demand
 - b. Important for the community
 - c. Versatile

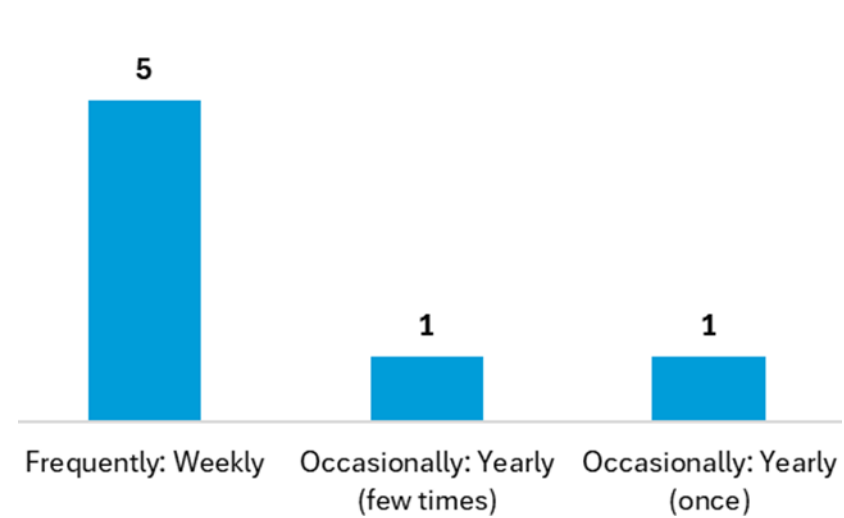


North Nowra Community Centre

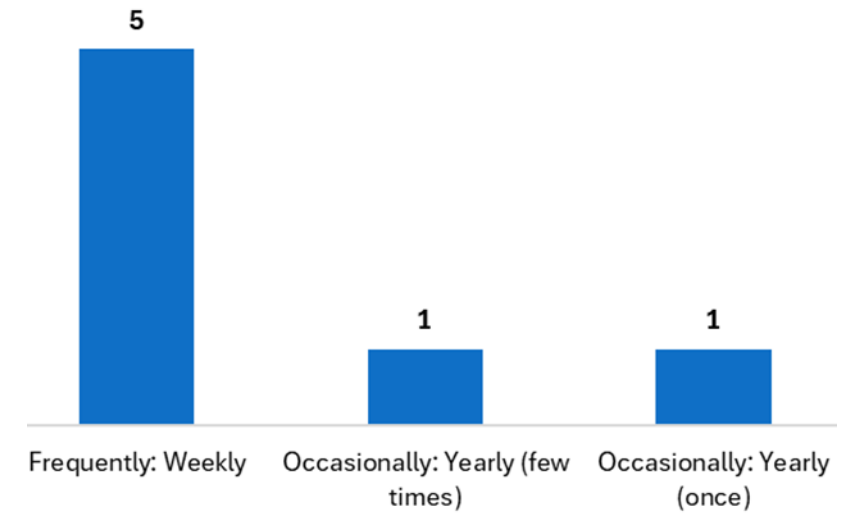
Age of Respondents



Usage of Facility

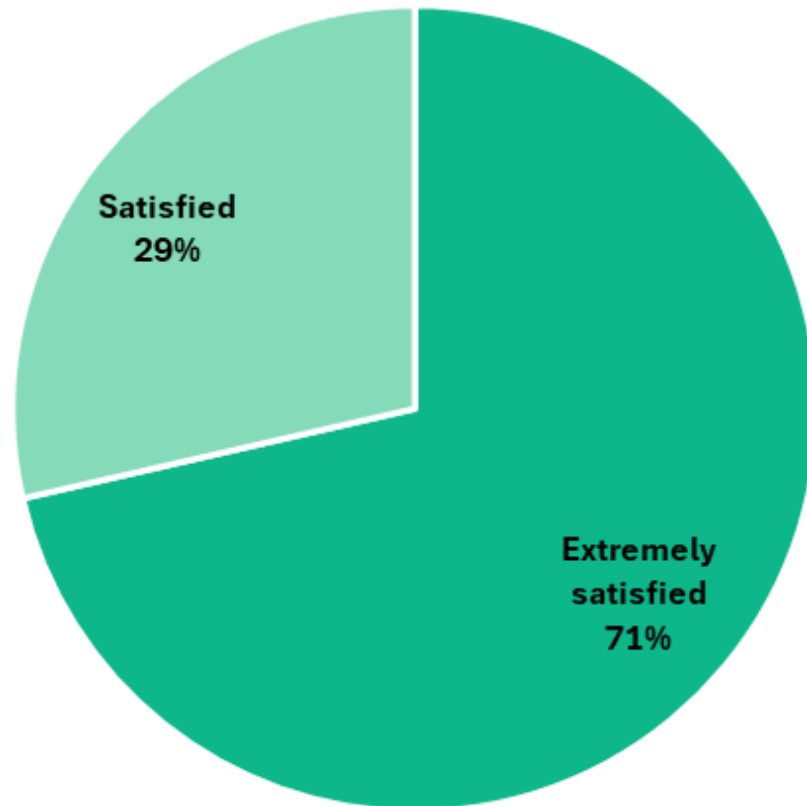


Future Usage of Facility



North Nowra Community Centre

Satisfaction with Facility

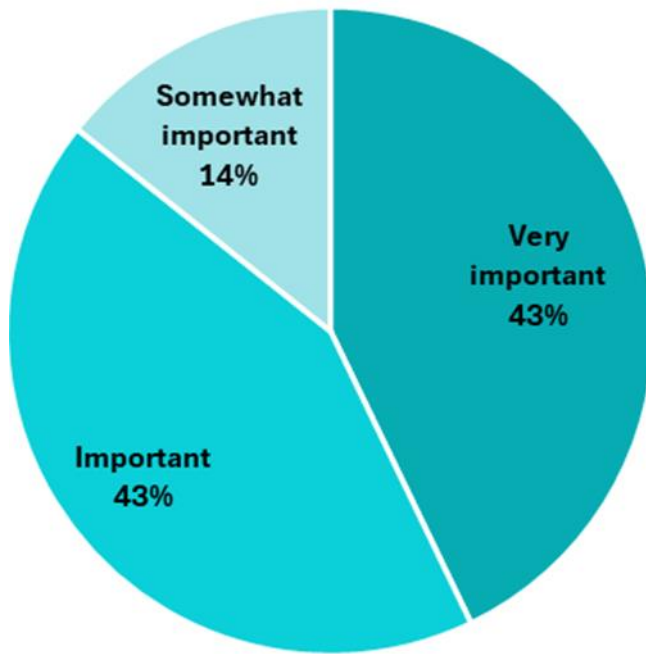


Reason for Rating (Unsatisfied)

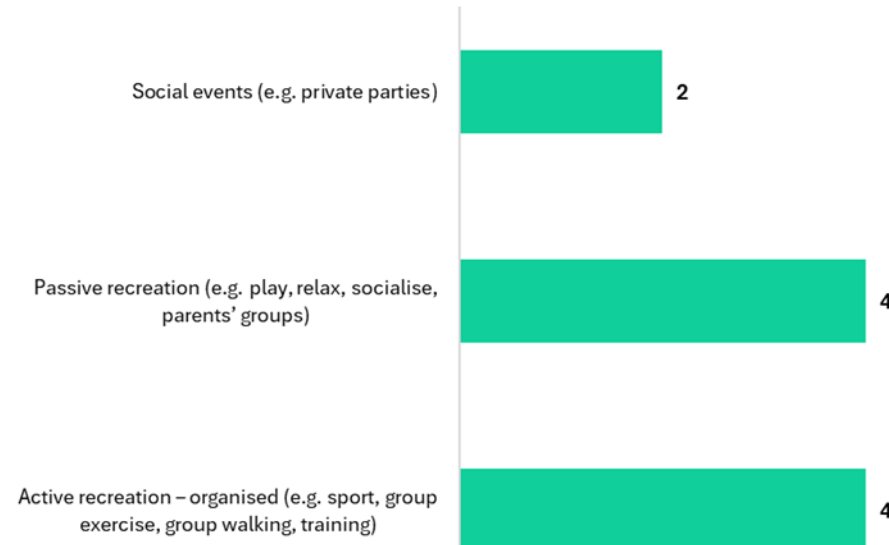


North Nowra Community Centre

Importance of Facility



Activities at Facility



Future Activities at Facility



Nowra Aquatic Centre

15 responses received

Open Feedback Themes

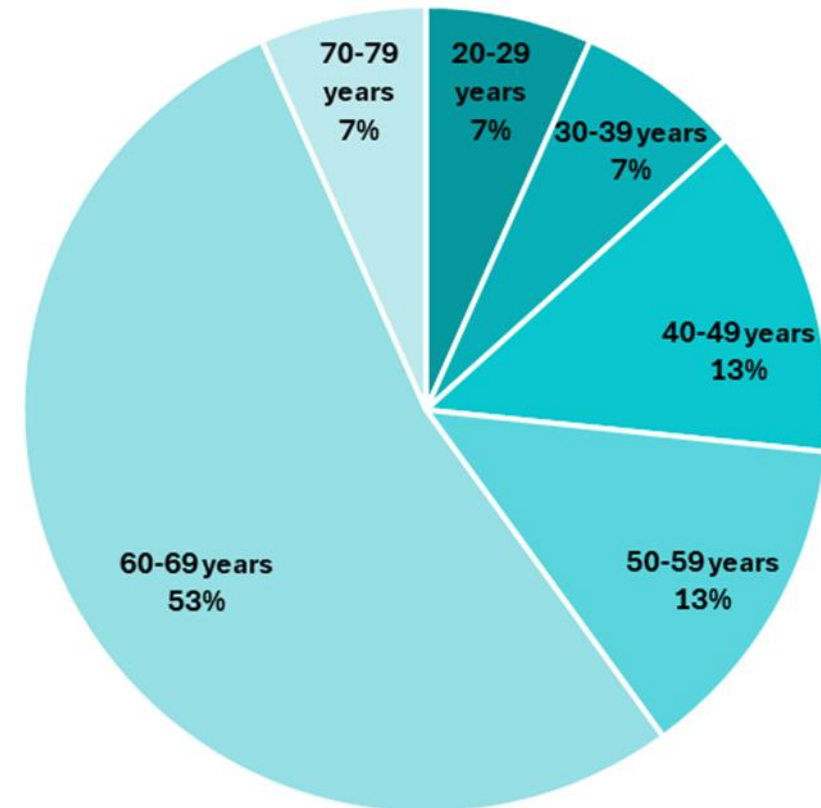
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Admission cost is too high
 - b. Contributes to health and wellbeing
 - c. Facility is clean
 - d. Safe environment
 - e. Staff are helpful and cheerful
2. Suggested improvements :
 - a. Additional parking required
 - b. Additional shade where people queue
 - c. Additional tree planting

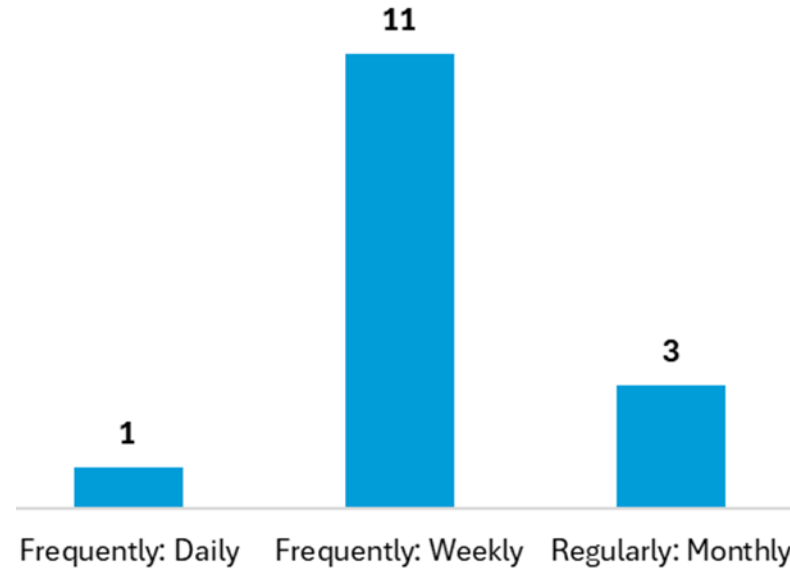


Nowra Aquatic Centre

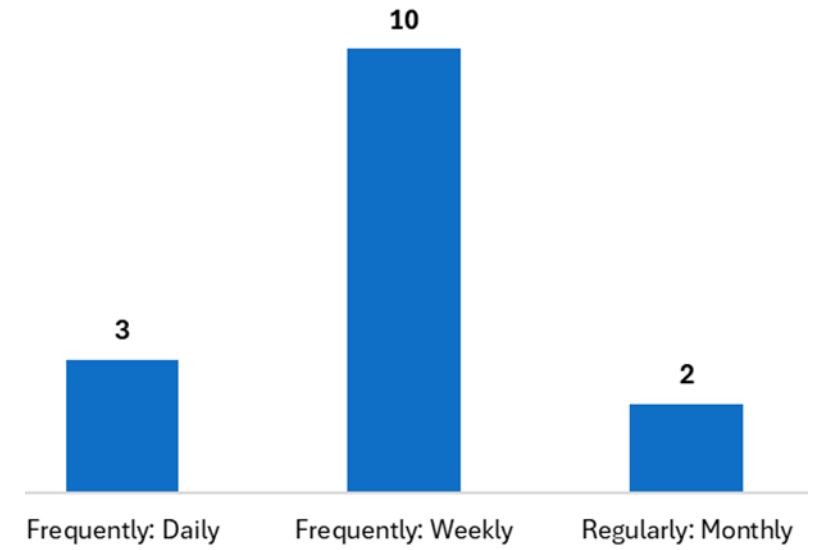
Age of Respondents



Usage of Facility

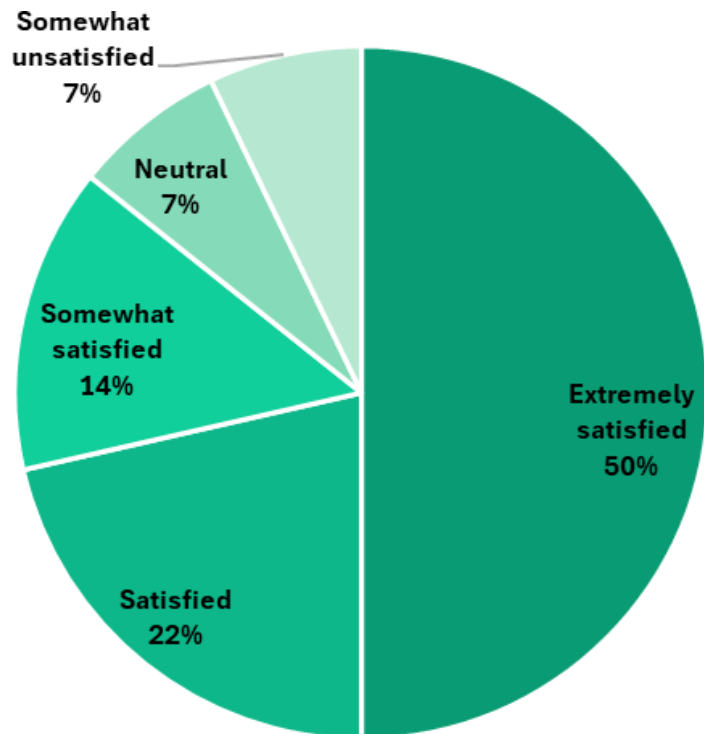


Future Usage of Facility

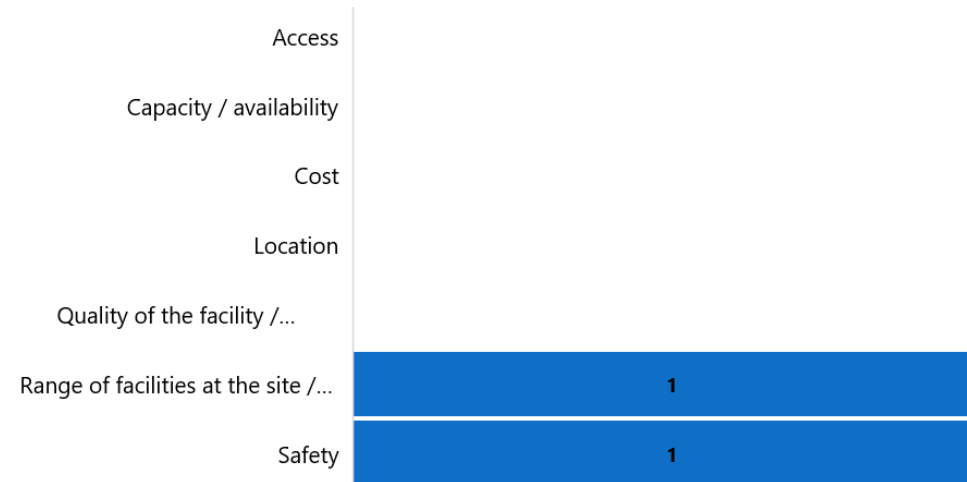


Nowra Aquatic Centre

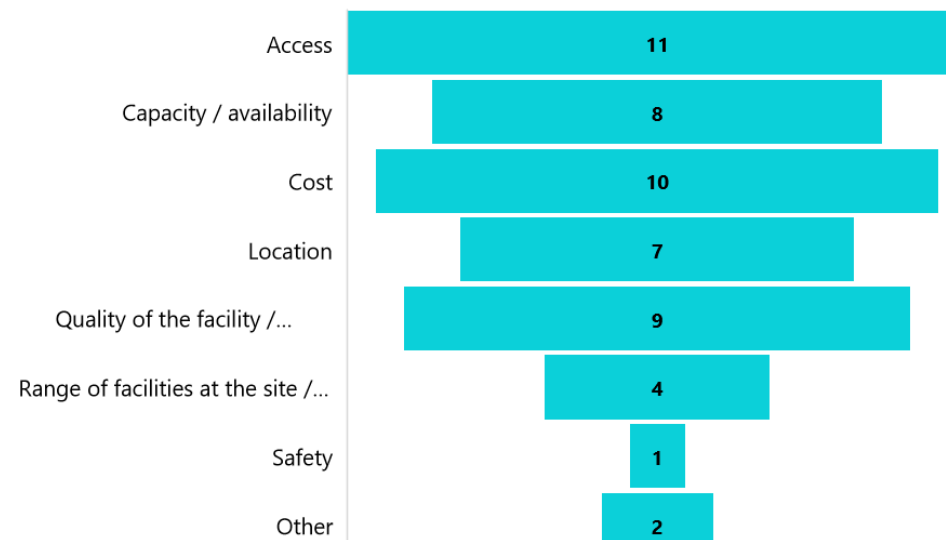
Satisfaction with Facility



Reason for Rating (Satisfied)

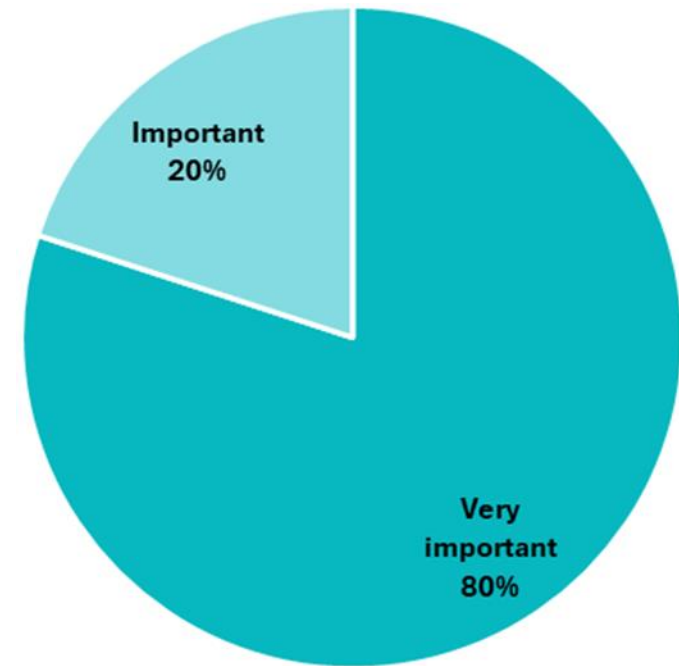


Reason for Rating (Unsatisfied)

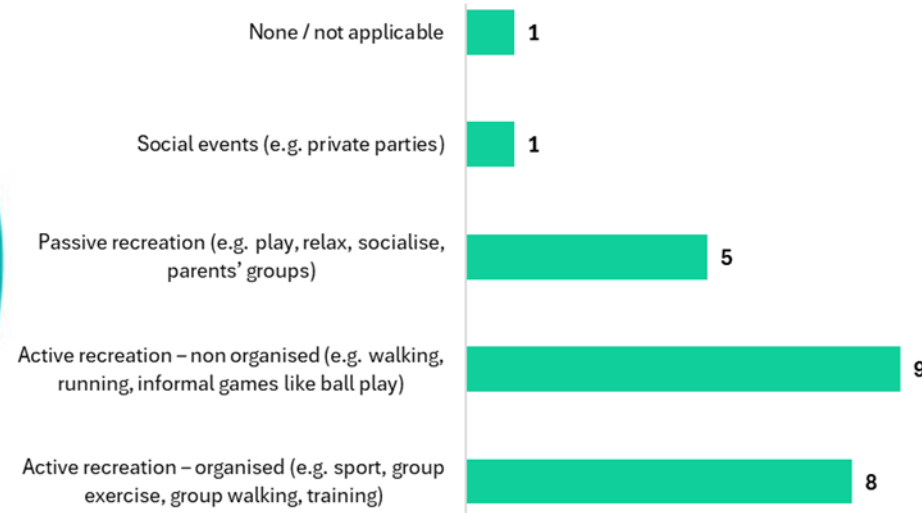


Nowra Aquatic Centre

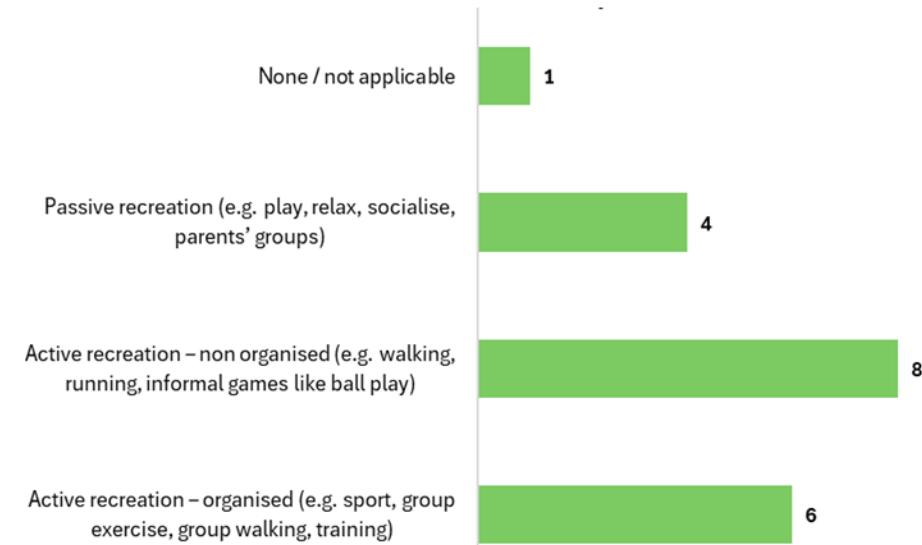
Importance of Facility



Activities at Facility



Future Activities at Facility



Nowra School of Arts

3 responses received

Open Feedback Themes

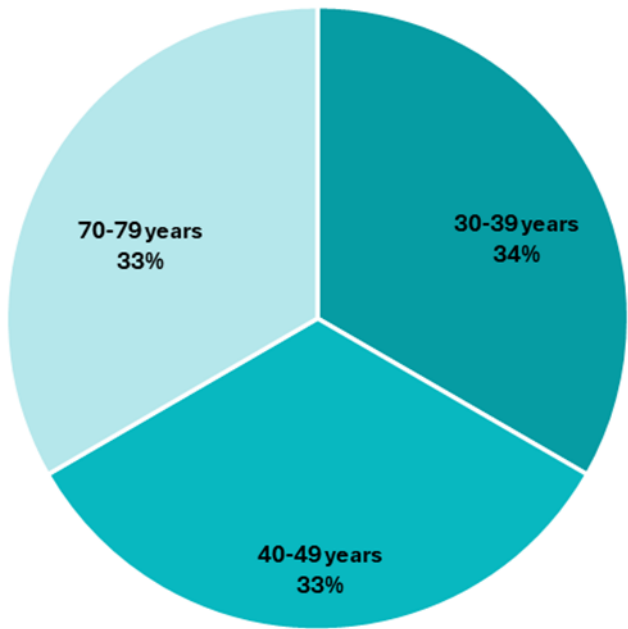
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Building require upgrades
 - b. Floor splinters, creating risk for dancers
 - c. Locked balcony, cannot be used
2. Suggested improvements :
 - a. Bathrooms required in annex
 - b. Floors to be sanded and polished
 - c. Gardens to be updated

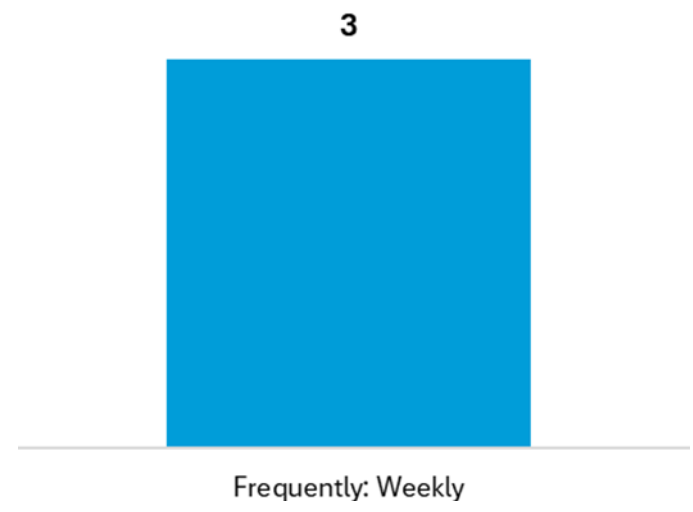


Nowra School of Arts

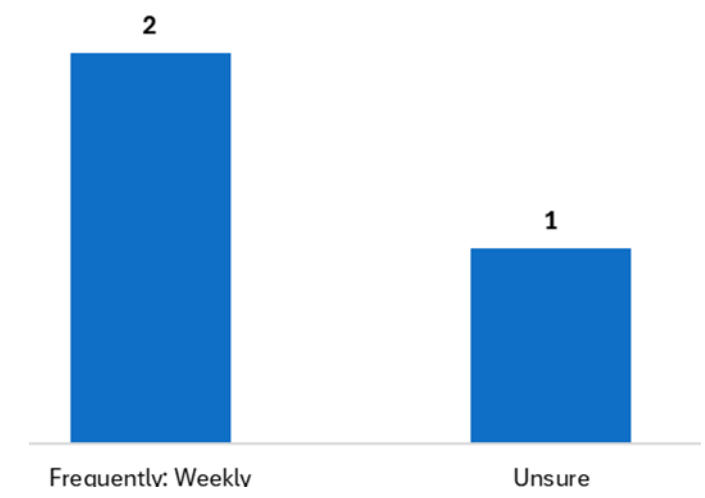
Age of Respondents



Usage of Facility

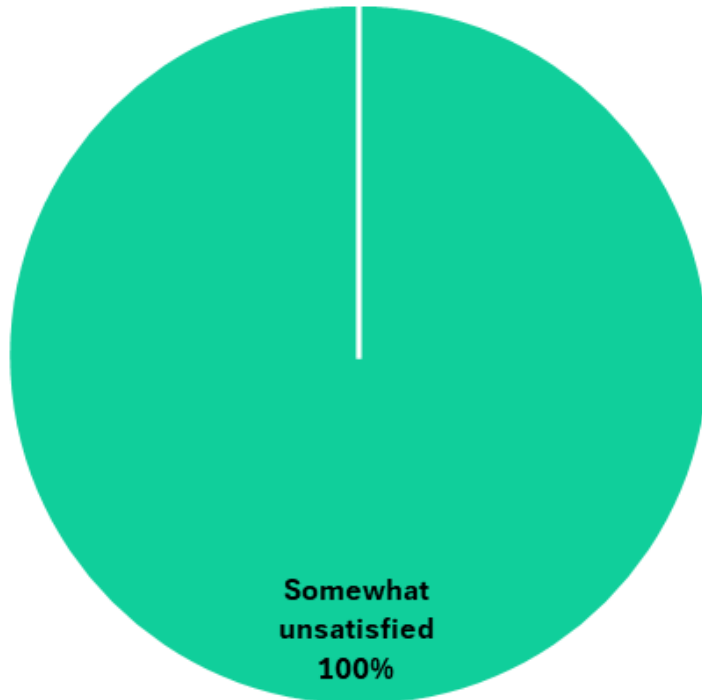


Future Usage of Facility

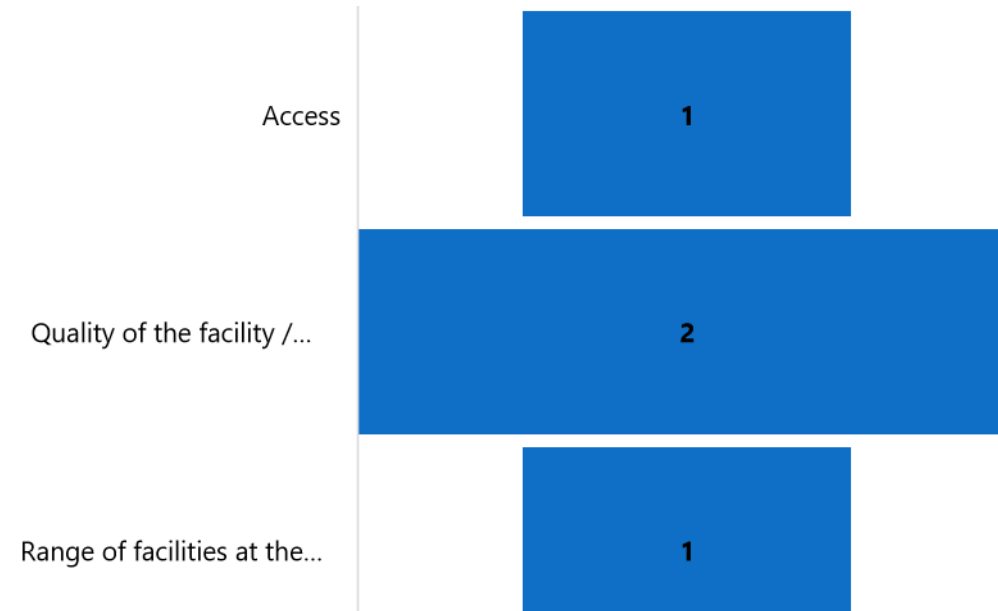


Nowra School of Arts

Satisfaction with Facility

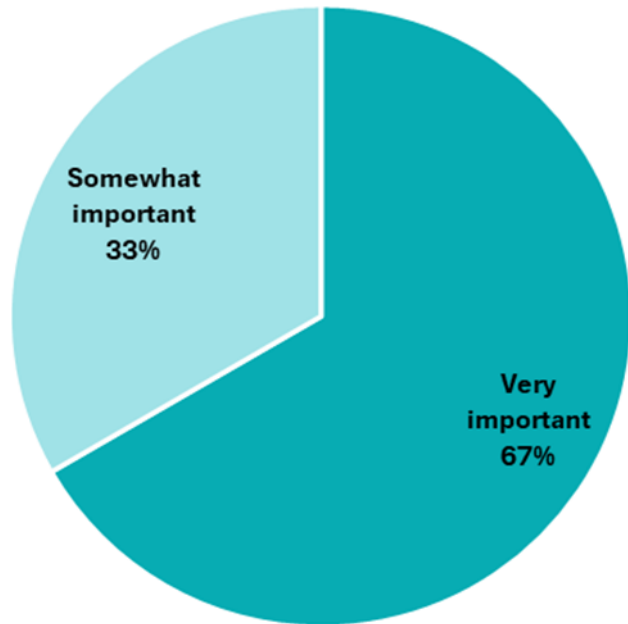


Reason for Rating (Unsatisfied)

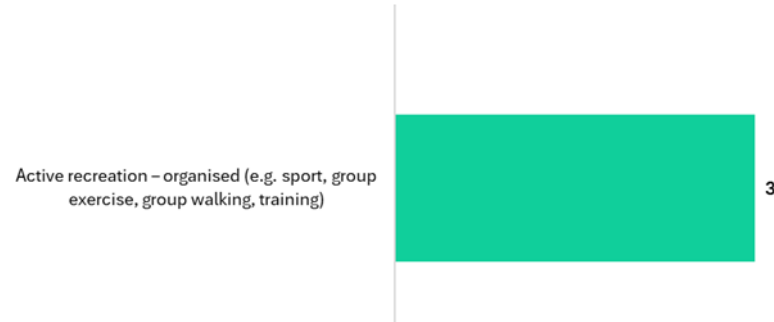


Nowra School of Arts

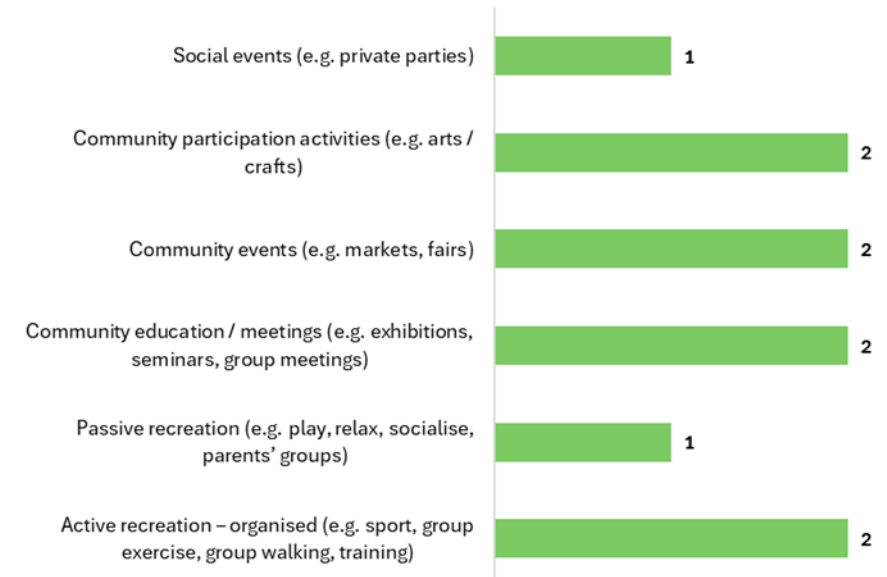
Importance of Facility



Activities at Facility



Future Activities at Facility



Nowra Showground

40 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Conflict between off-leash dogs and other users
 - b. Great community asset
 - c. Valued for dog walking
 - d. Valued for having a flat area (good for people with mobility issues)
 - e. Versatile



Open feedback themes continued over page

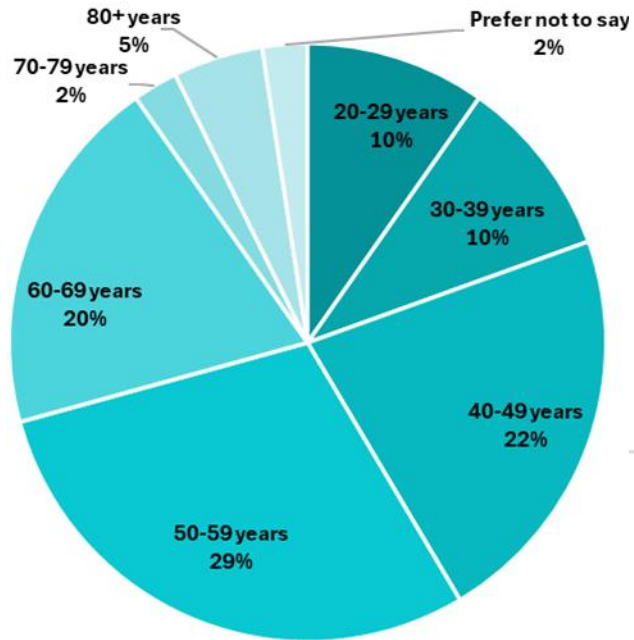
Open Feedback Themes continued

2. Suggested improvements :
 - a. Improved dog waste management
 - b. Improved off-leash areas
 - c. Improved seating and BBQ facilities
 - d. Improved signage indicating shared user space
 - e. Improved track and field surfaces
 - f. Lighting upgrades

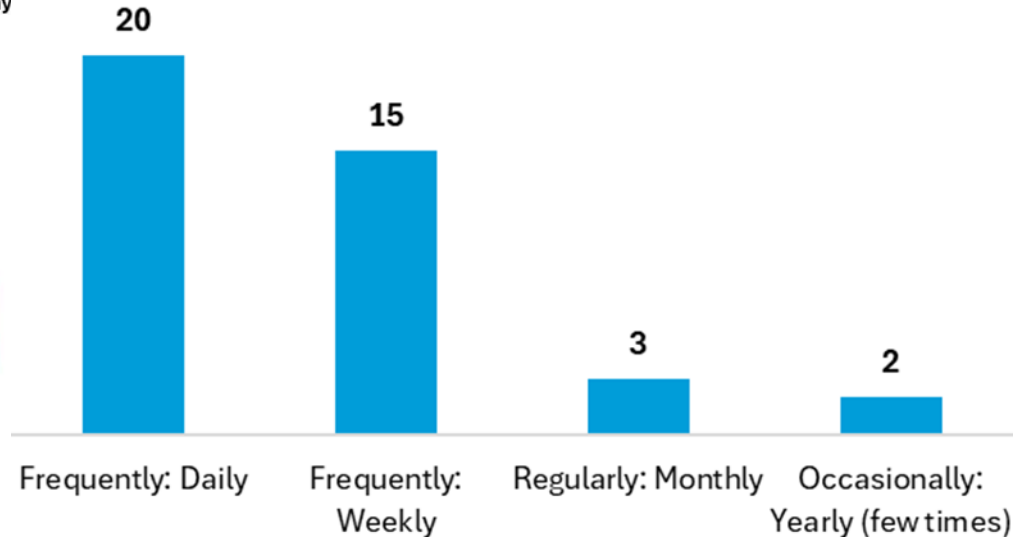


Nowra Showground

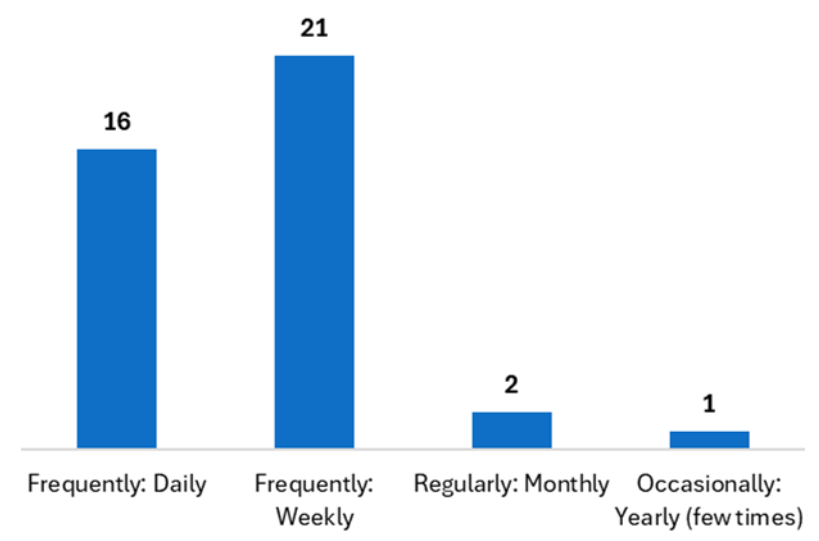
Age of Respondents



Usage of Facility

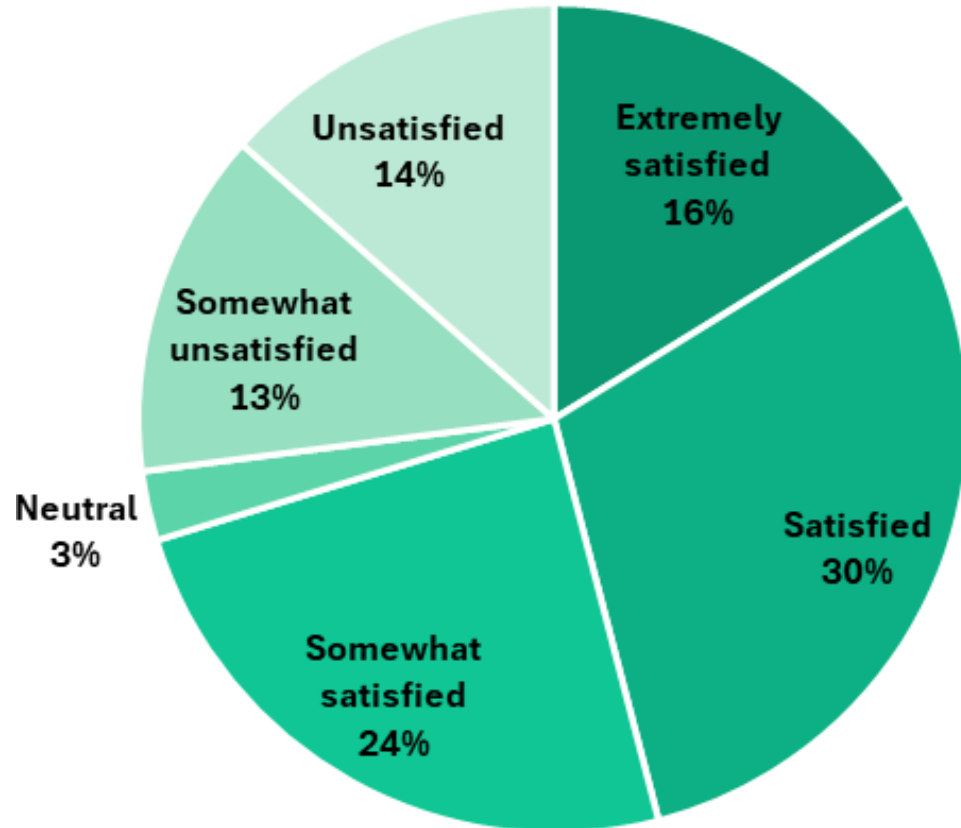


Future Usage of Facility

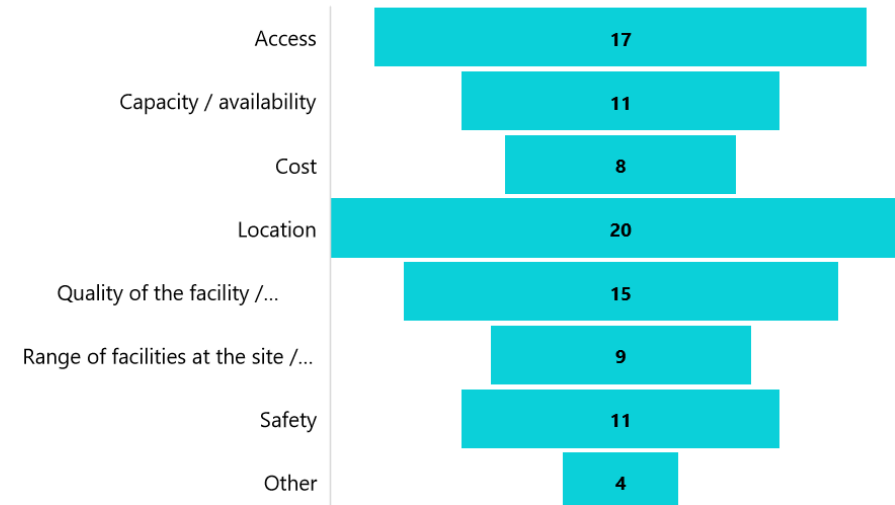


Nowra Showground

Satisfaction with Facility



Reason for Rating (Satisfied)

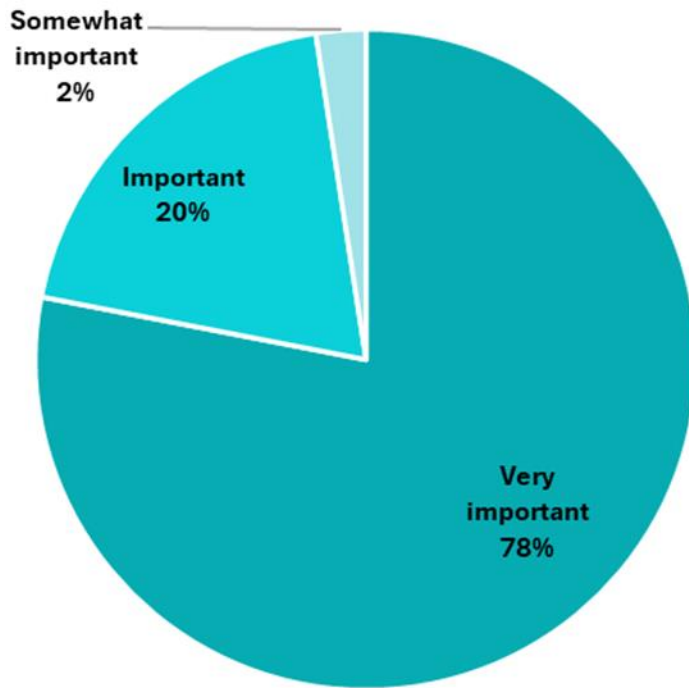


Reason for Rating (Unsatisfied)

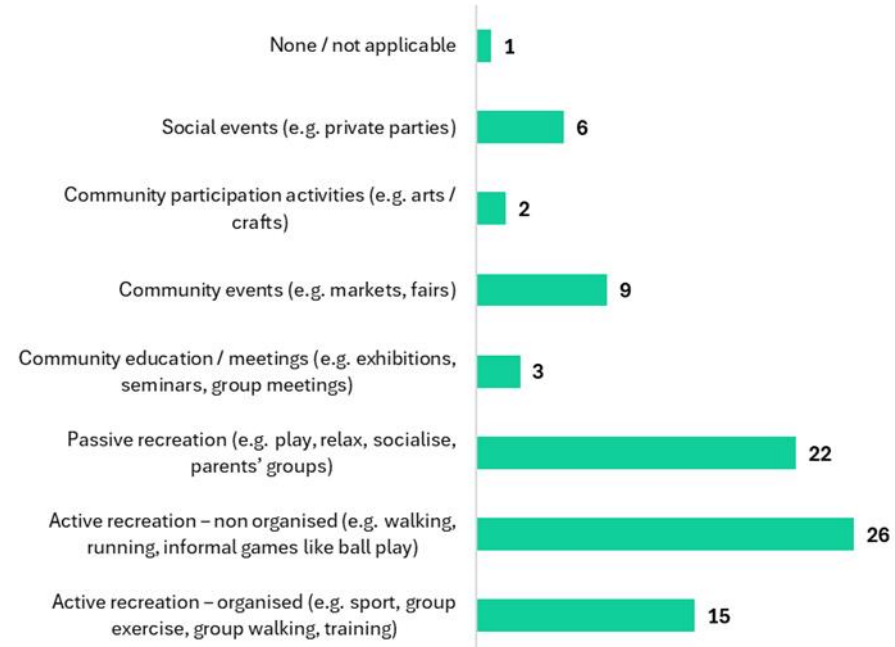


Nowra Showground

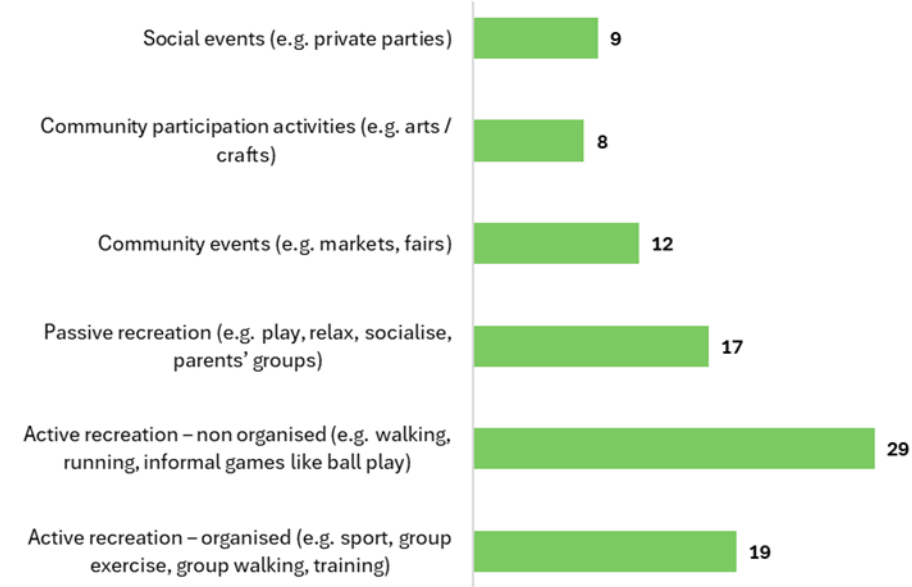
Importance of Facility



Activities at Facility



Future Activities at Facility



SCaRP, Bomaderry

Shoalhaven Community and Recreation Precinct

For the purposes of the survey, SCaRP includes the:

- Shoalhaven Indoor Sports Centre
- Artie Smith Oval
- Artie Smith Oval Croquet
- Bomaderry Aquatic Centre
- Bomaderry Sporting Complex.



50 responses received

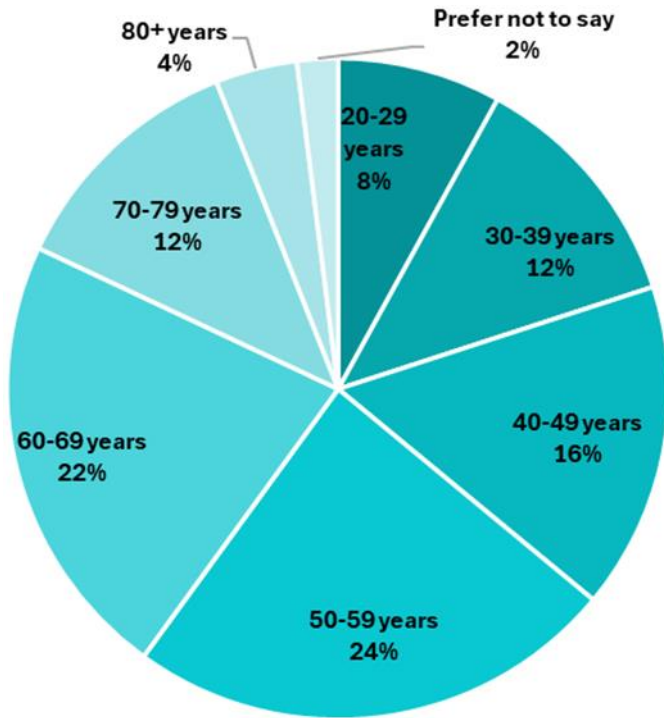
Open Feedback Themes

(Responses to Questions 4, 7 & 12)

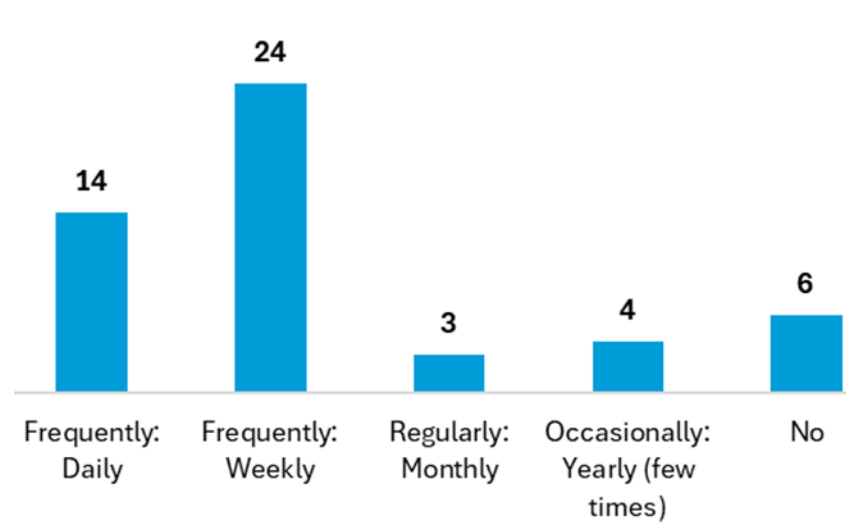
1. Community sentiment:
 - a. Appreciation for aqua aerobics (Bomaderry Aquatic Centre)
 - b. Appreciation for staff
 - c. Appreciation for the sporting complex & off-leash area
 - d. Bomaderry Aquatic Centre requires upgrades
 - e. Disappointment that Artie Smith Oval caters to limited sports
 - f. Disappointment that Artie Smith is not open for casual use, including playground
 - g. High-cost point to hire / access
 - h. Shoalhaven Indoor Sports Centre (SISC) is often booked-out
2. Suggested improvements:
 - a. Addition of athletics facilities
 - b. Dog bags and bins
 - c. Expand class offerings (Bomaderry Aquatic Centre)
 - d. Open Artie Smith Oval to casual use
 - e. Provide unisex facilities / family changerooms
 - f. Upgrade Bomaderry Aquatic Centre



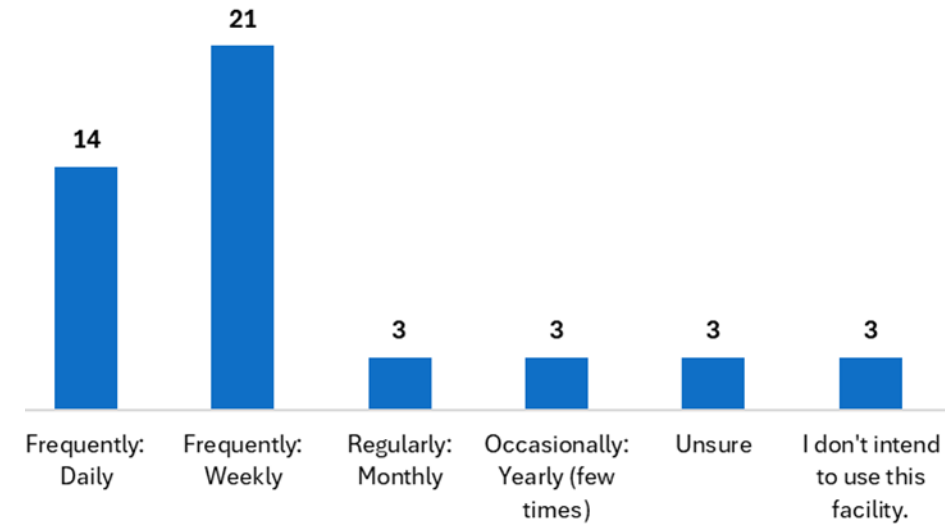
Age of Respondents



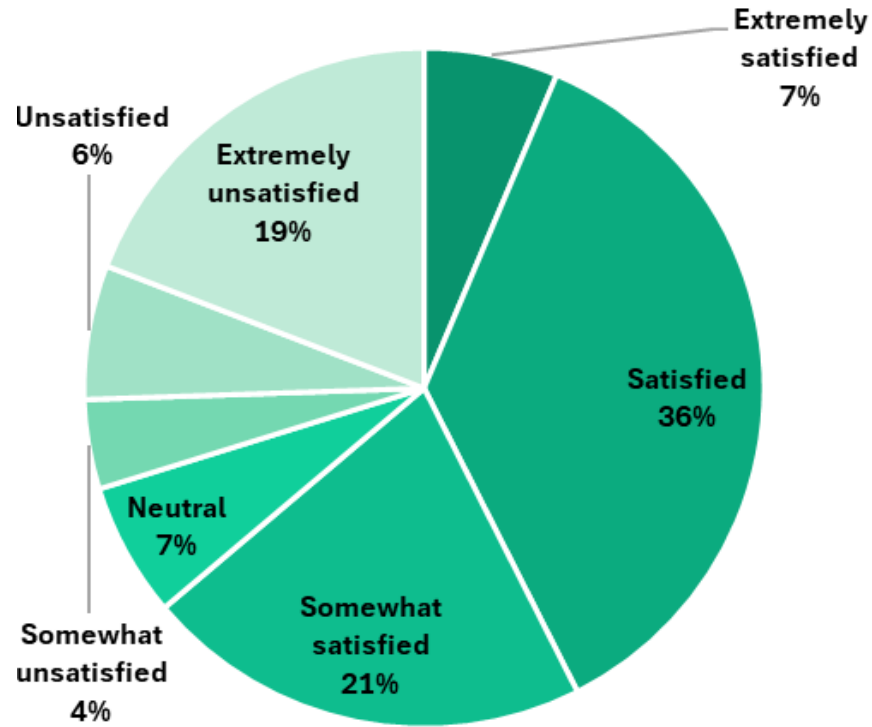
Usage of Facility



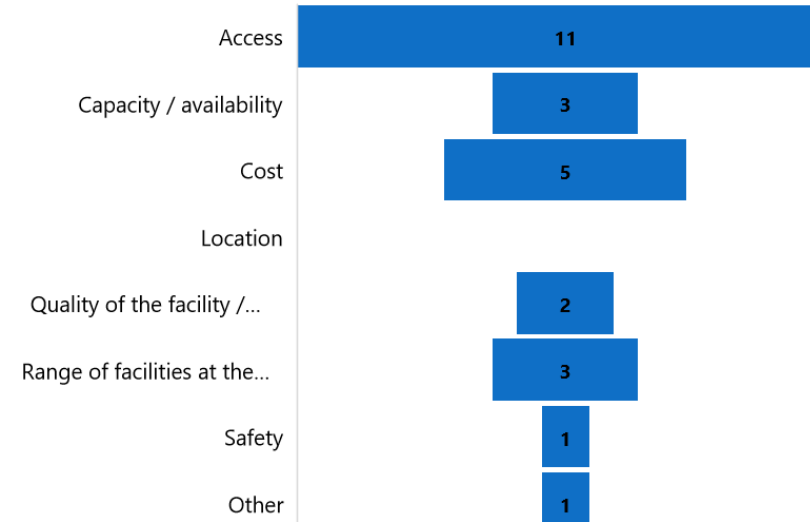
Future Usage of Facility



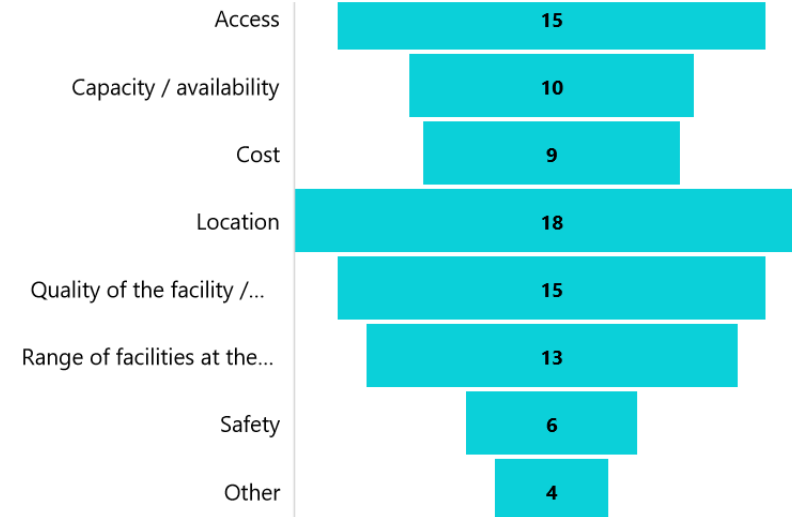
Satisfaction with Facility



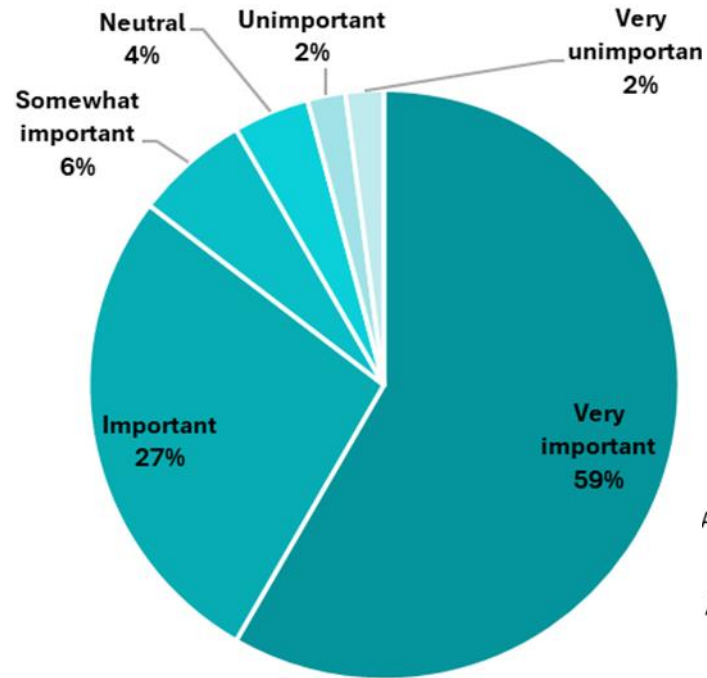
Reason for Rating (Satisfied)



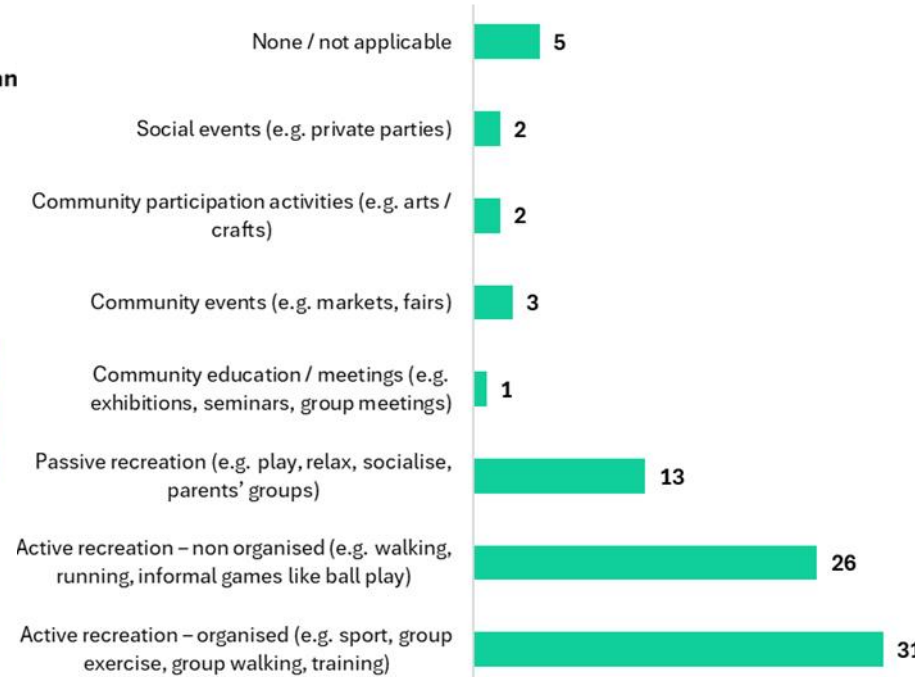
Reason for Rating (Unsatisfied)



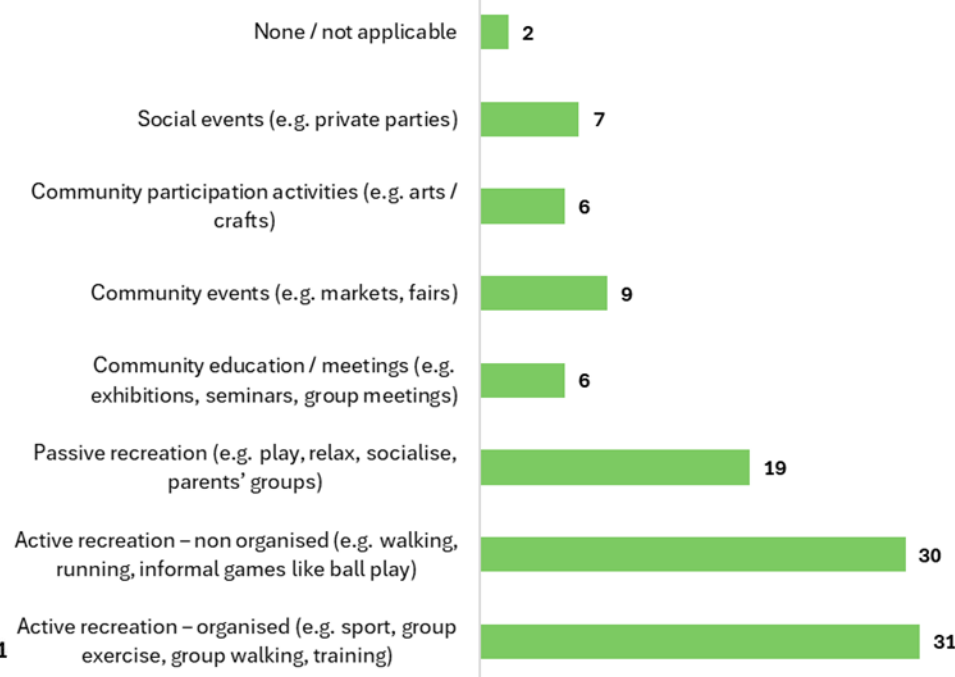
Importance of Facility



Activities at Facility



Future Activities at Facility



Shoalhaven Hockey Centre

26 responses received

Open Feedback Themes

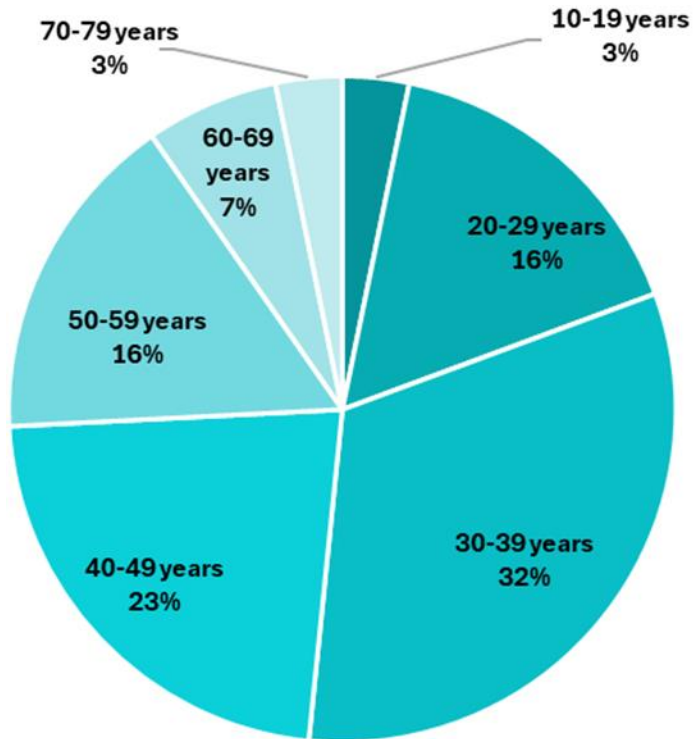
(Responses to Questions 4, 7 & 12)

1. Suggested improvements:
 - a. Additional opening hours
 - b. Bathroom relocation
 - c. Clubhouse and canteen improvements
 - d. Covered spectator seating
 - e. Improved amenities
 - f. Upgrade lighting, including to carpark

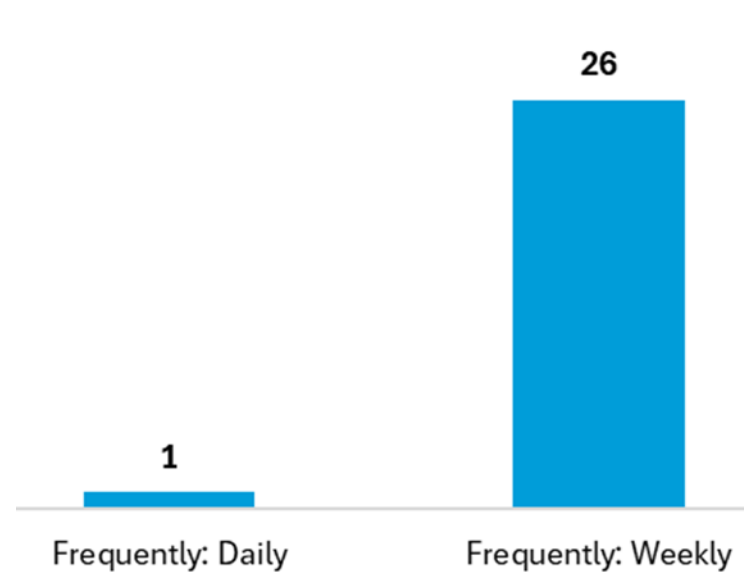


Shoalhaven Hockey Centre, North Nowra

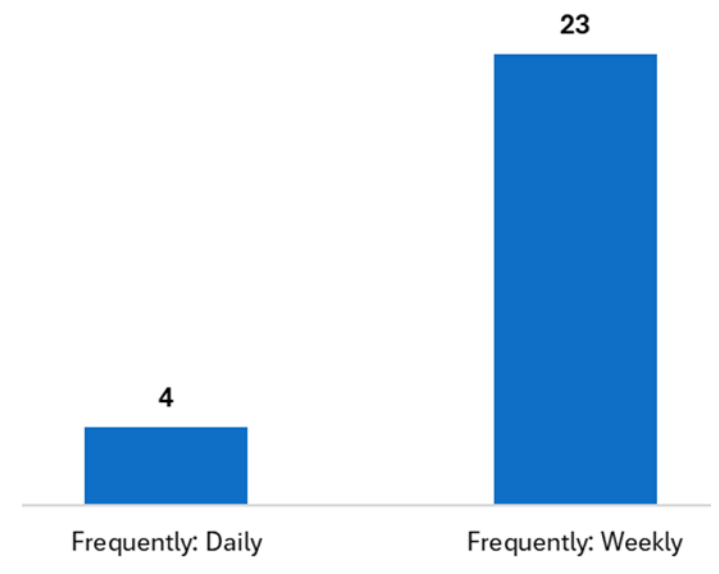
Age of Respondents



Usage of Facility

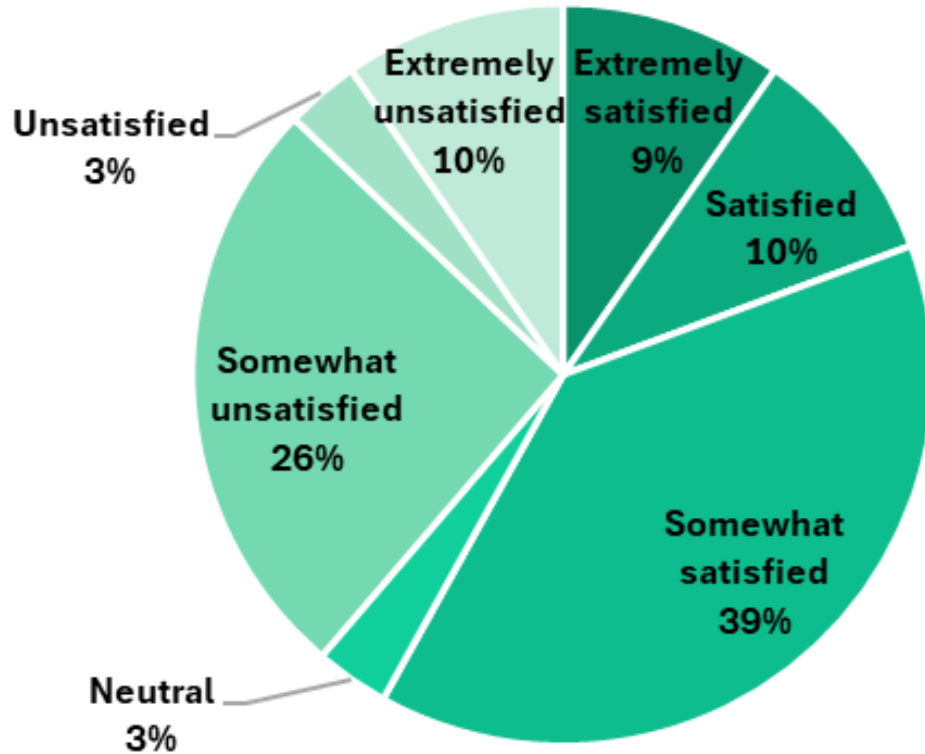


Future Usage of Facility



Shoalhaven Hockey Centre, North Nowra

Satisfaction with Facility



Reason for Rating (Satisfied)

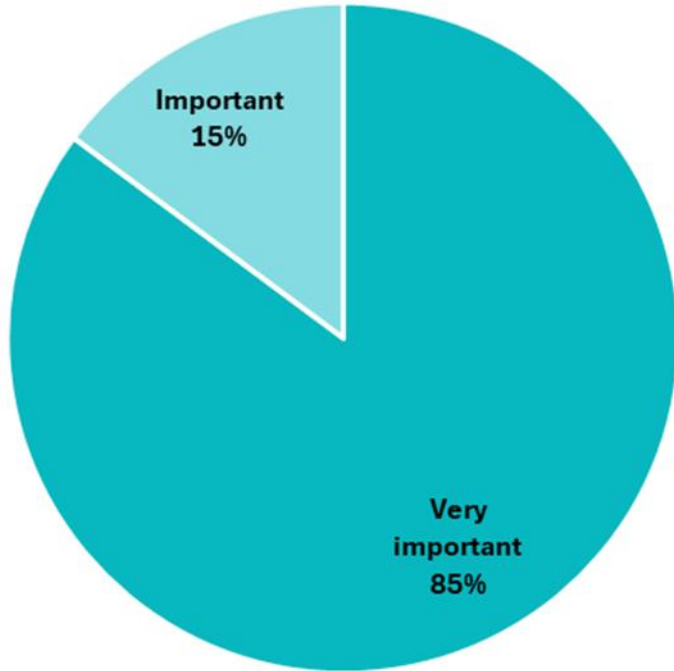


Reason for Rating (Unsatisfied)



Shoalhaven Hockey Centre, North Nowra

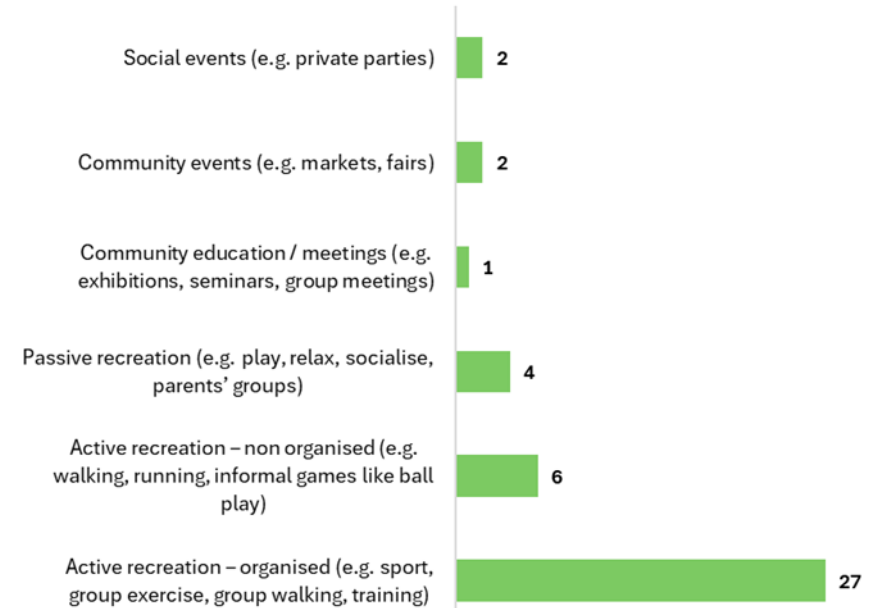
Importance of Facility



Activities at Facility



Future Activities at Facility



Sussex Inlet Aquatic Centre

35 responses received

Open Feedback Themes

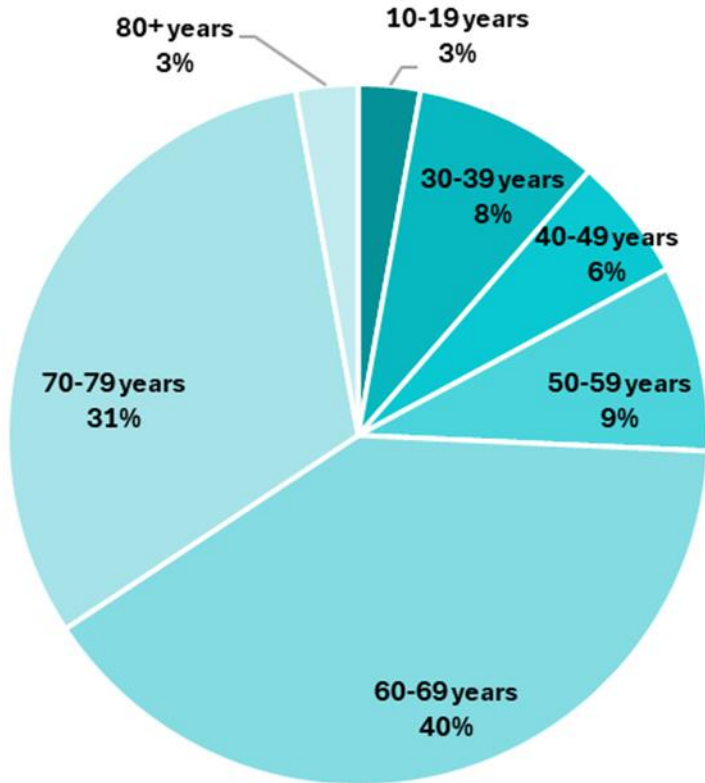
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Convenient location
 - b. Important for physical and mental wellbeing
 - c. Limited lane availability
 - d. Limited operating hours
 - e. Social hub for seniors
2. Suggested improvements:
 - a. Additional formal parking
 - b. Gym
 - c. Improved amenities
 - d. Toddler friendly area

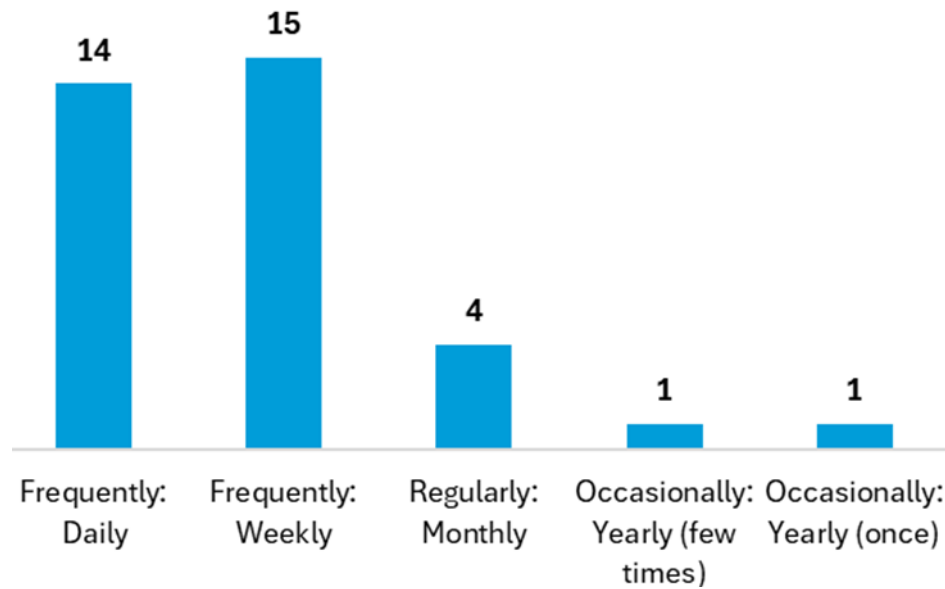


Sussex Inlet Aquatic Centre

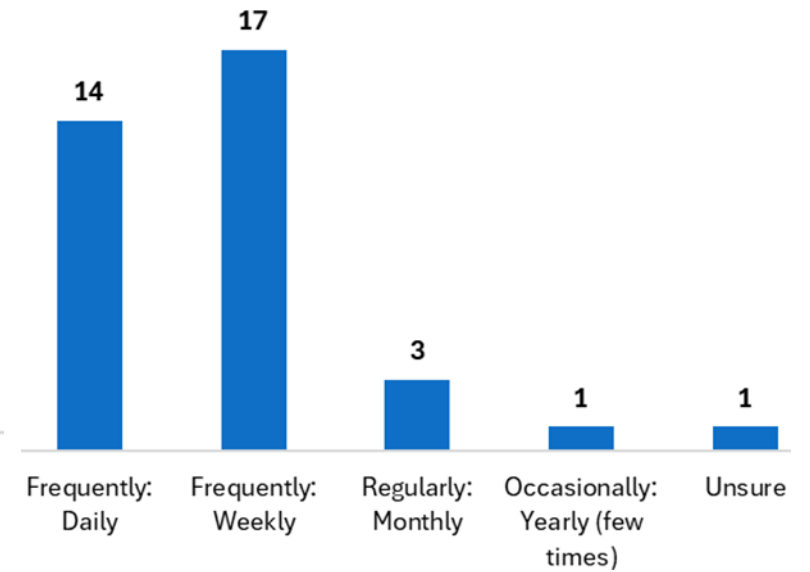
Age of Respondents



Usage of Facility

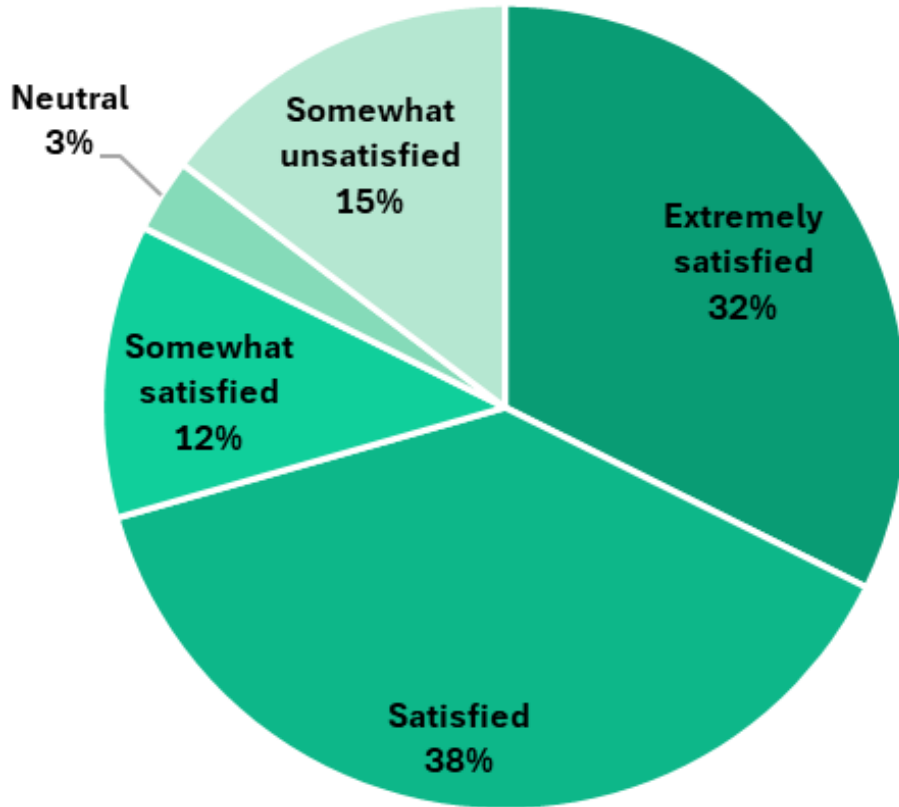


Future Usage of Facility

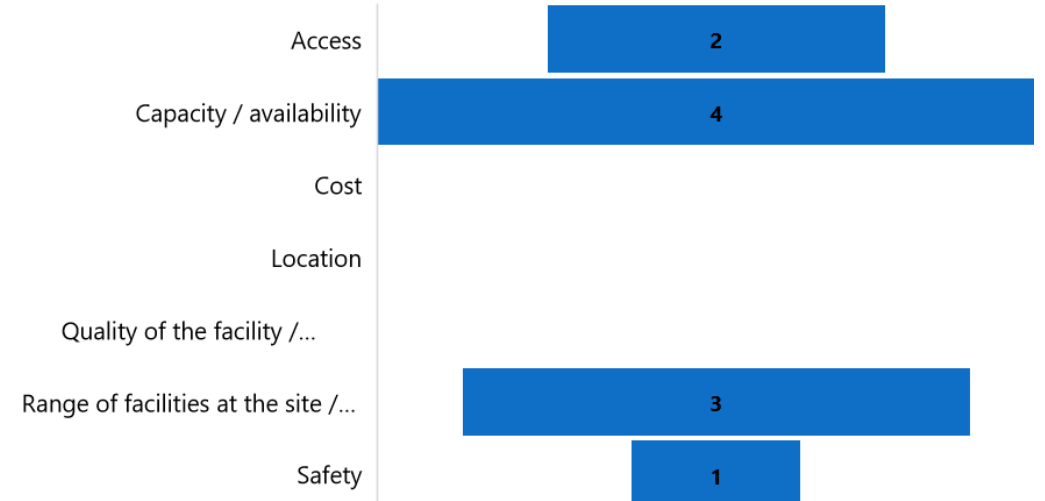


Sussex Inlet Aquatic Centre

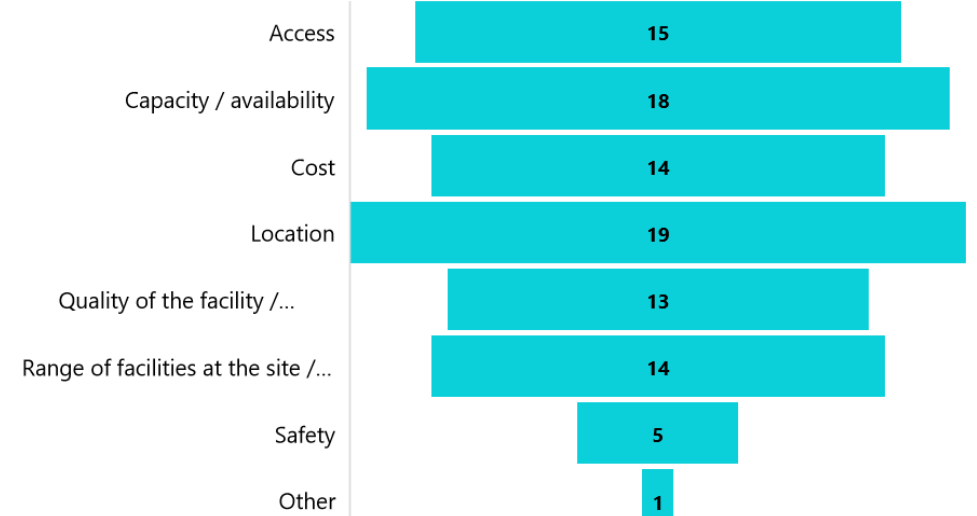
Satisfaction with Facility



Reason for Rating (Satisfied)

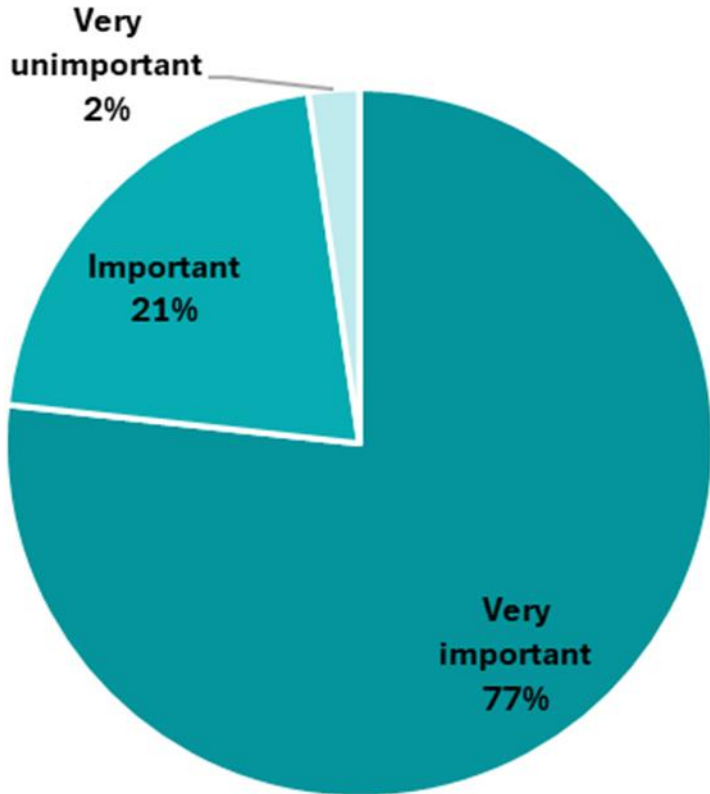


Reason for Rating (Unsatisfied)



Sussex Inlet Aquatic Centre

Importance of Facility



Activities at Facility



Future Activities at Facility



Thomson Street Sporting Complex

36 responses received

Open Feedback Themes

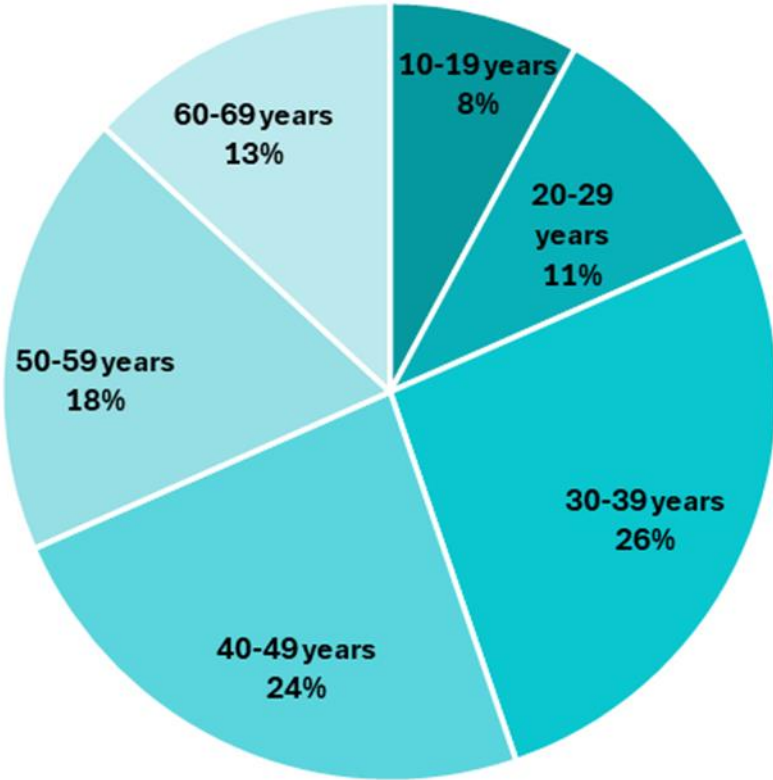
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Desire for an inclusive approach to management
 - b. Perception soccer has too much control
2. Suggested improvements:
 - a. Additional formal parking
 - b. Additional internal pathways
 - c. Disabled and senior parking
 - d. Improved amenities (includes female, unisex and accessible amenities)
 - e. Multi use courts
 - f. Pump track
 - g. Upgrade skatepark

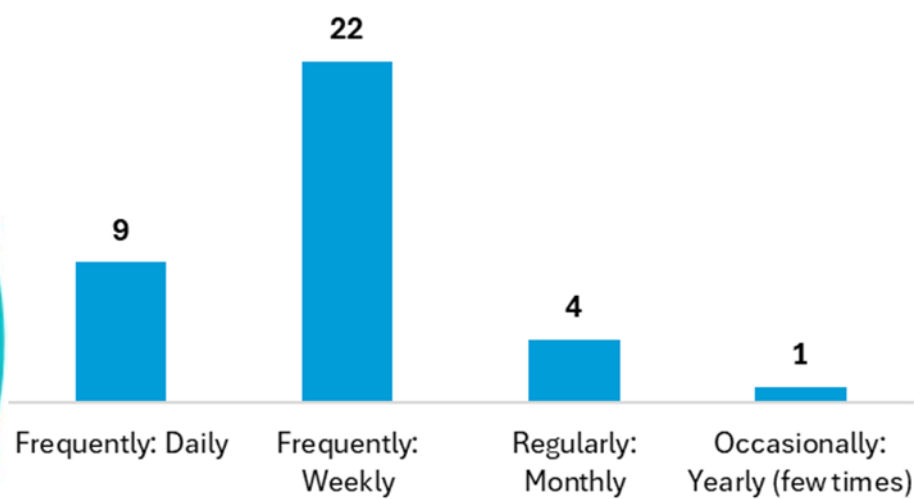


Thomson Street Sporting Complex, Sussex Inlet

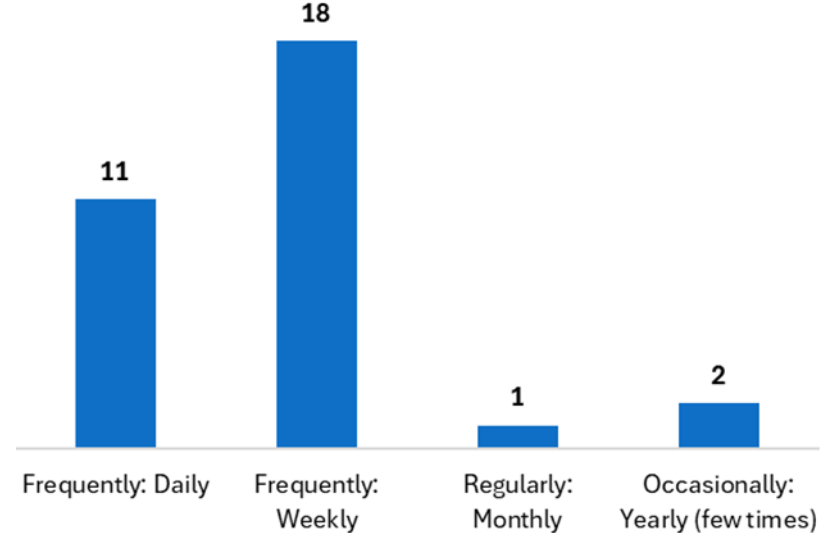
Age of Respondents



Usage of Facility

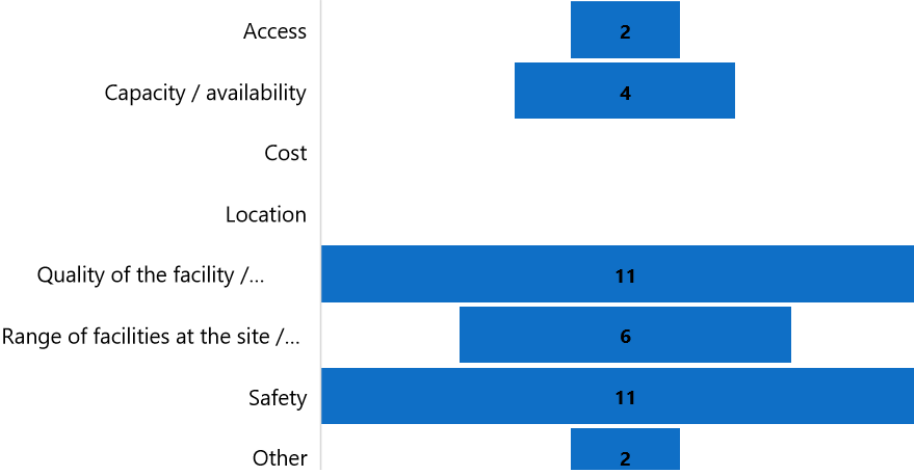


Future Usage of Facility



Thomson Street Sporting Complex, Sussex Inlet

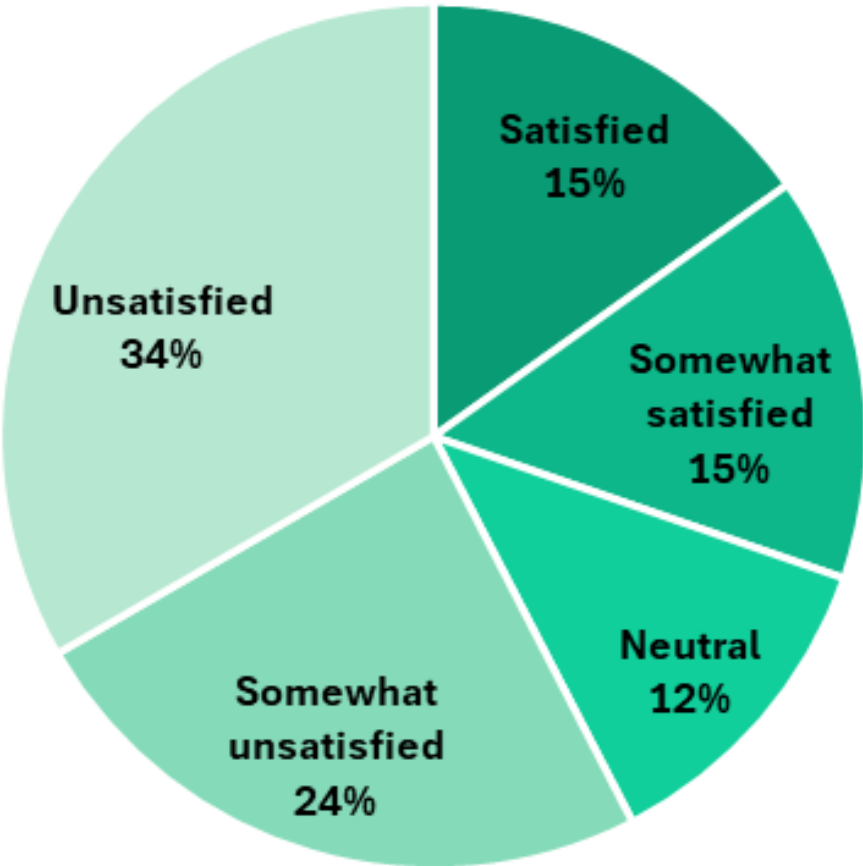
Reason for Rating (Satisfied)



Reason for Rating (Unsatisfied)

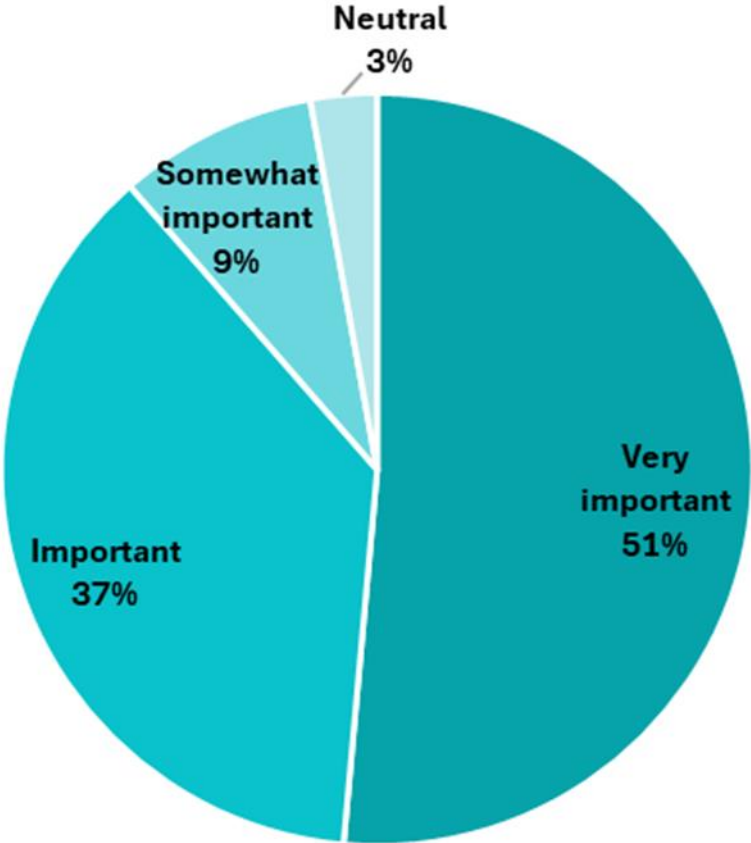


Satisfaction with Facility



Thomson Street Sporting Complex, Sussex Inlet

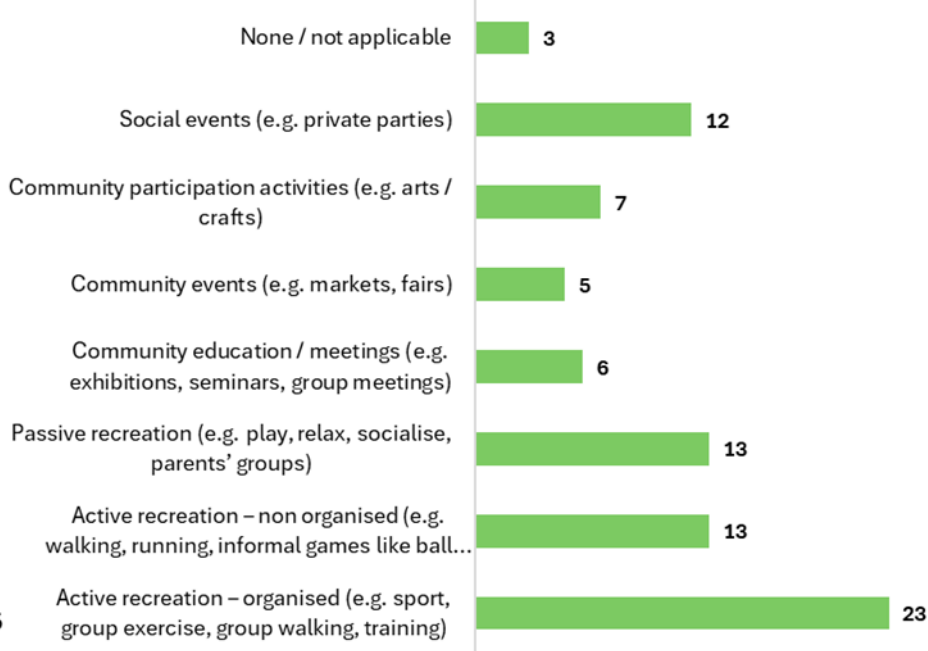
Importance of Facility



Activities at Facility



Future Activities at Facility



Ulladulla Leisure Centre & Tennis

17 responses received

Open Feedback Themes

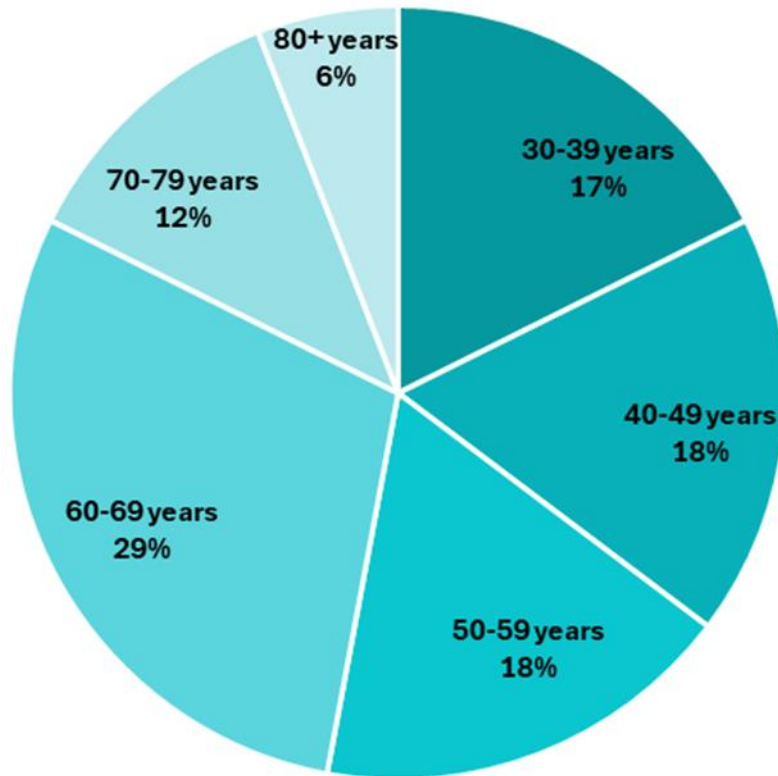
(Responses to Questions 4, 7 & 12)

1. Community sentiment:
 - a. Ageing facility
 - b. Importance to the community, in particular seniors
 - c. Staff are friendly and welcoming
2. Suggested improvements:
 - a. Additional formal parking
 - b. Additional internal pathways
 - c. Disabled and senior parking
 - d. Extend opening hours
 - e. Provide additional classes
 - f. Upgrade facility

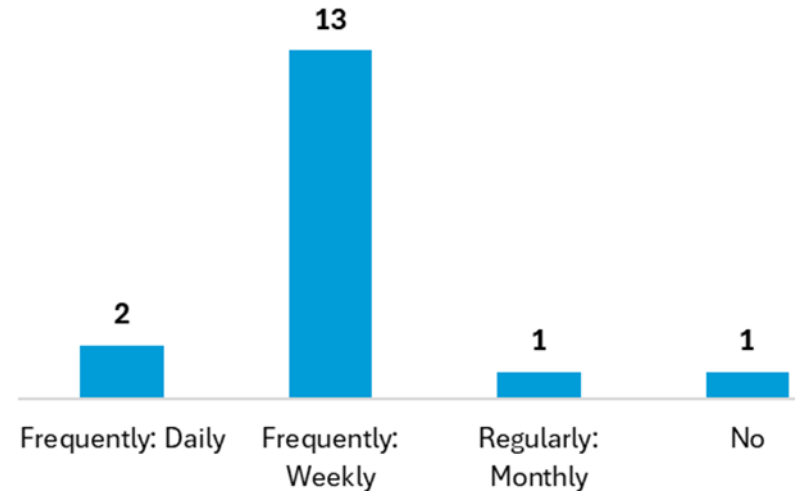


Ulladulla Leisure Centre & Ulladulla Tennis Centre

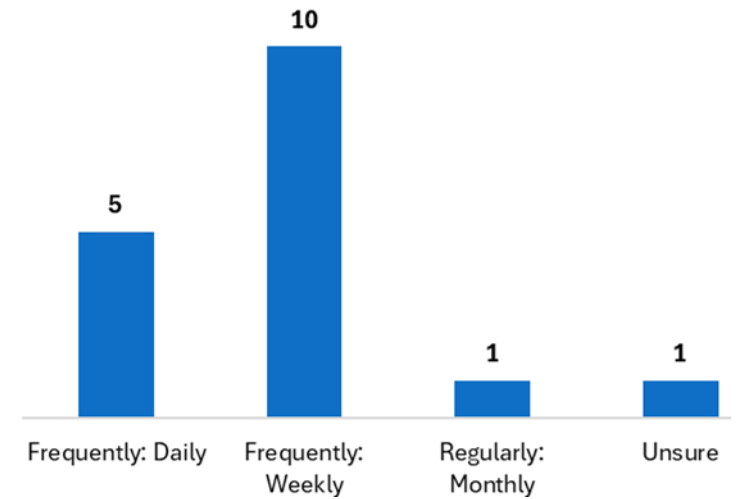
Age of Respondents



Usage of Facility

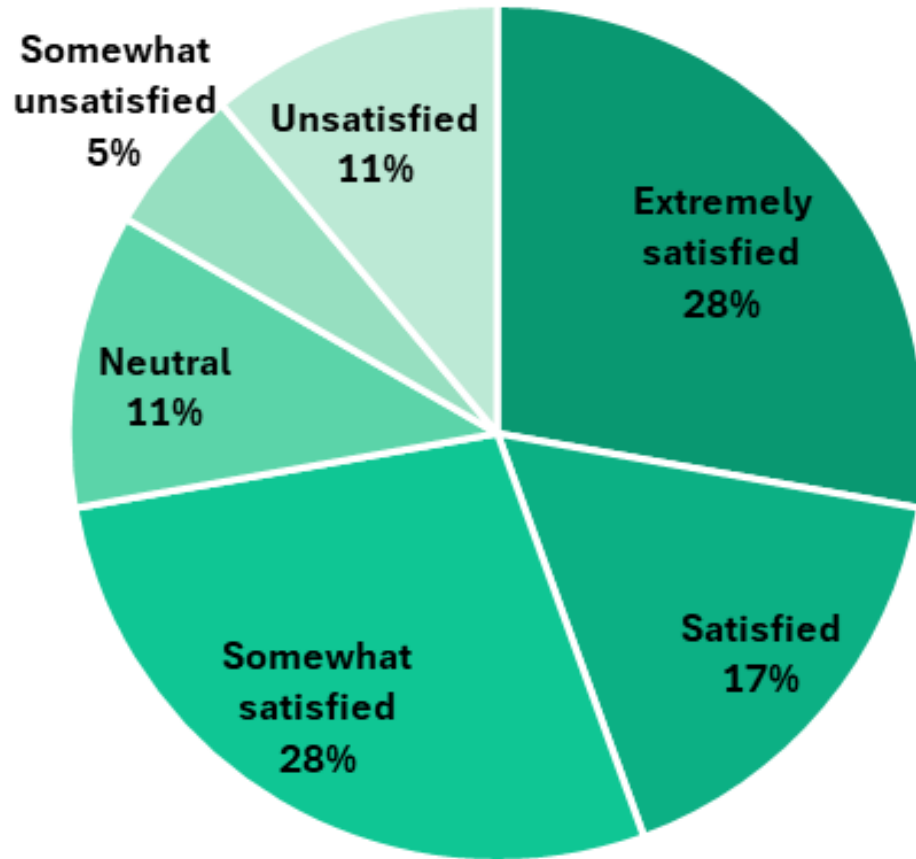


Future Usage of Facility

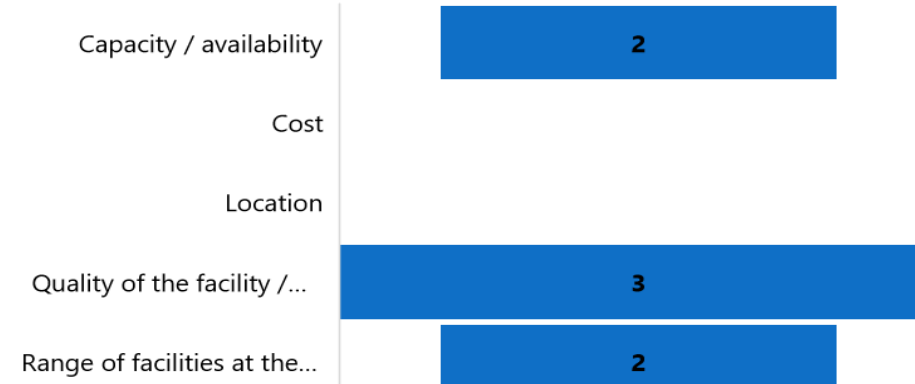


Ulladulla Leisure Centre & Ulladulla Tennis Centre

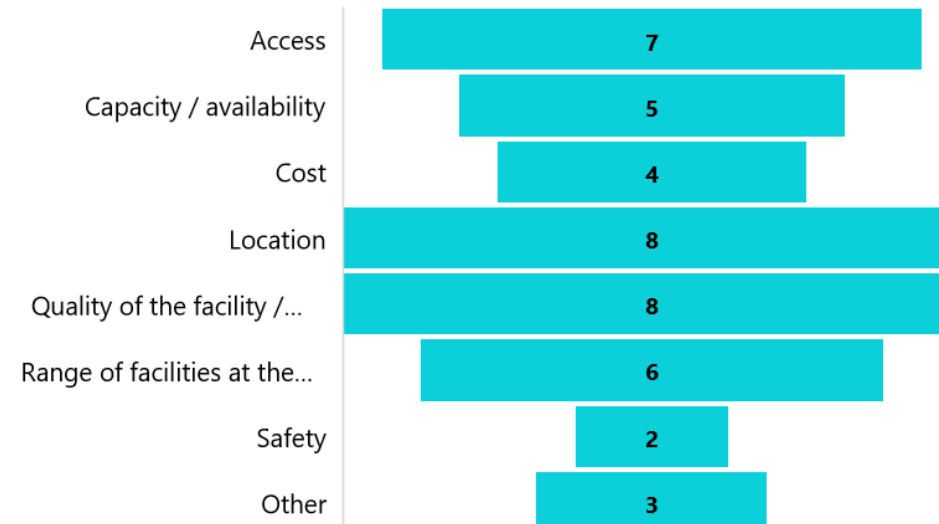
Satisfaction with Facility



Reason for Rating (Satisfied)

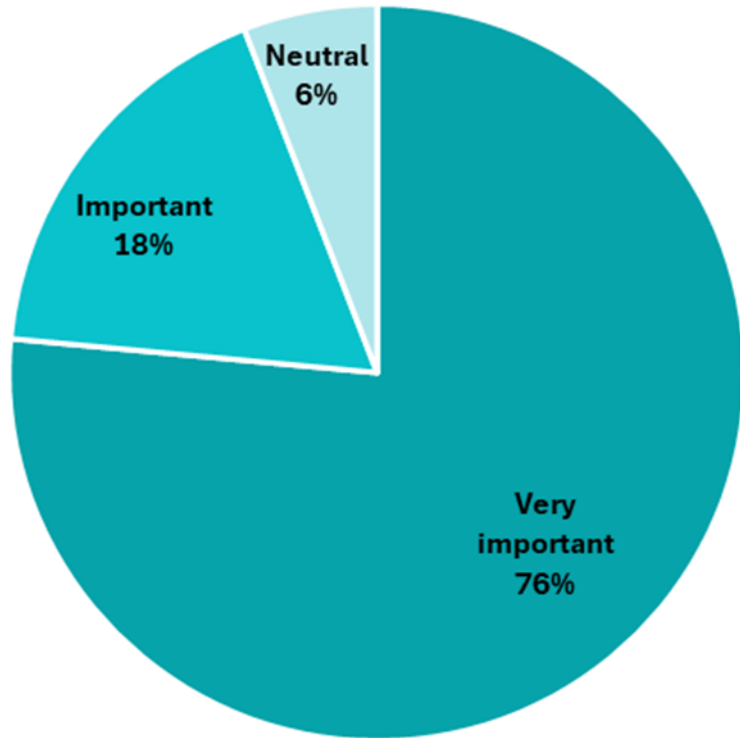


Reason for Rating (Unsatisfied)

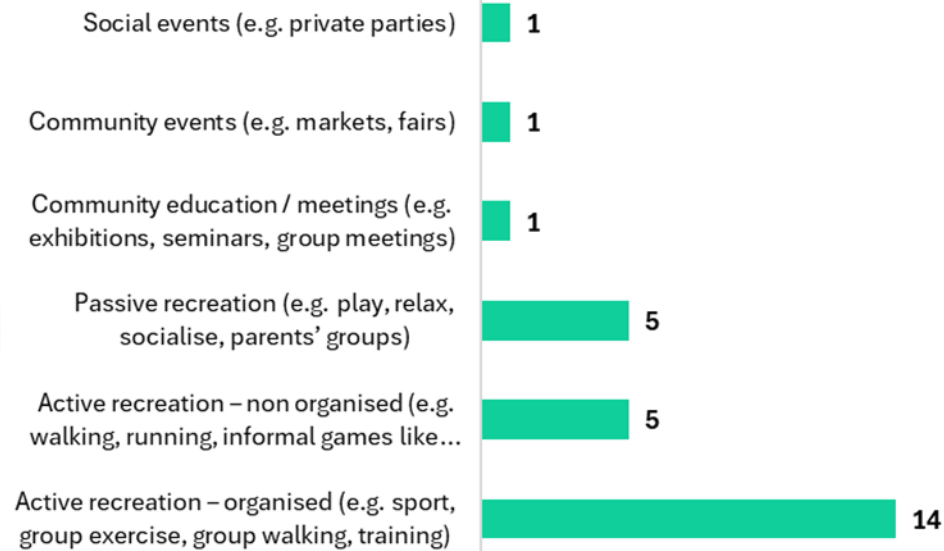


Ulladulla Leisure Centre & Ulladulla Tennis Centre

Importance of Facility



Activities at Facility



Future Activities at Facility



Ulladulla Sports Park

16 responses received

Open Feedback Themes

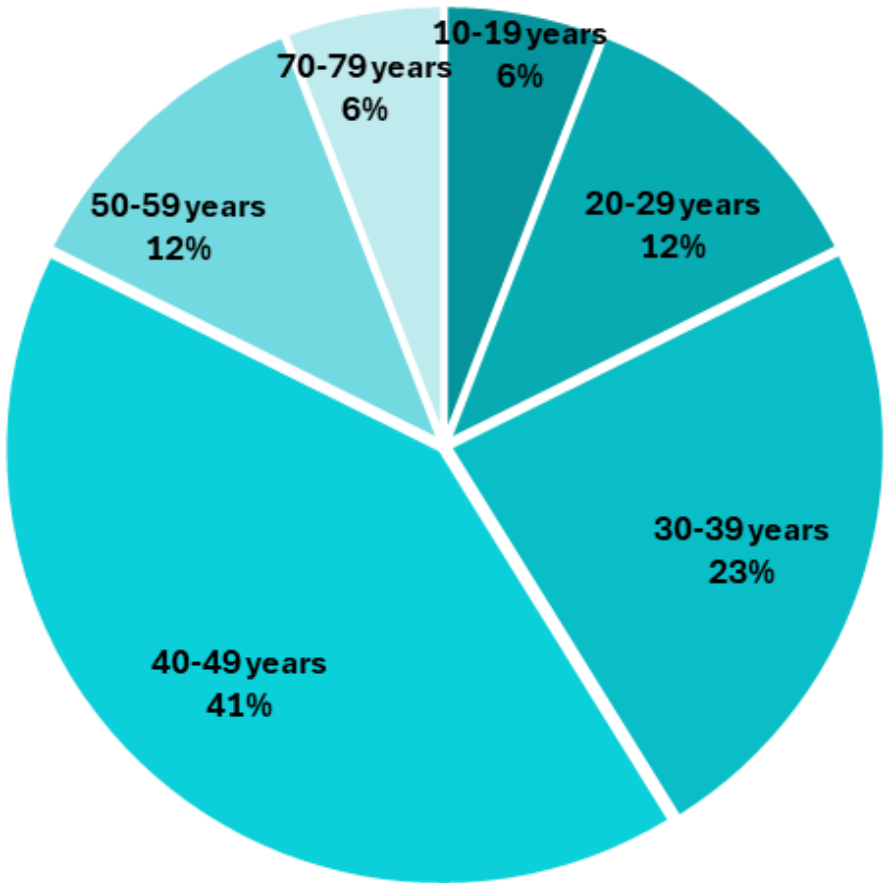
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. At capacity
2. Suggested improvements:
 - a. Additional public toilets (includes female, unisex and accessible amenities)
 - b. CCTV & lighting
 - c. Dog bags and bins
 - d. Pump track
 - e. Seating and shelters
 - f. Shade over at minimum 1 netball court
 - g. Skatepark upgrade

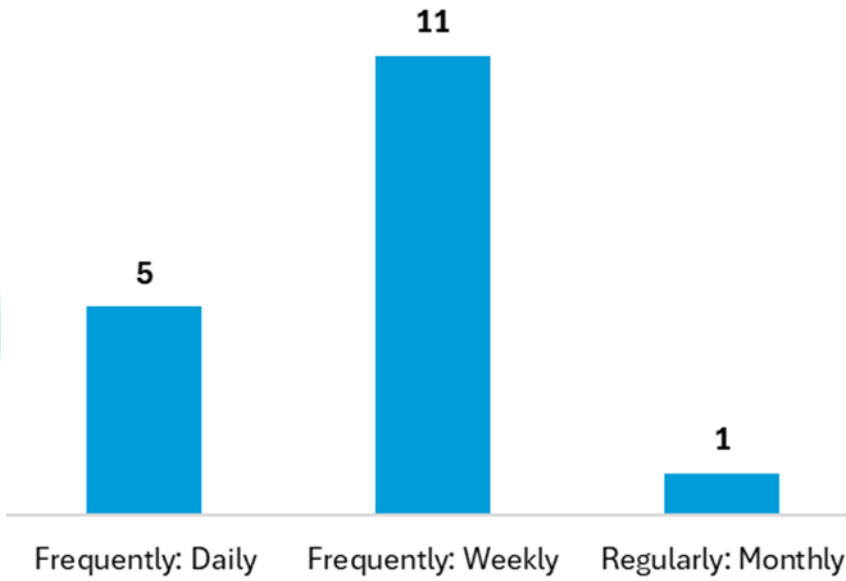


Ulladulla Sports Park

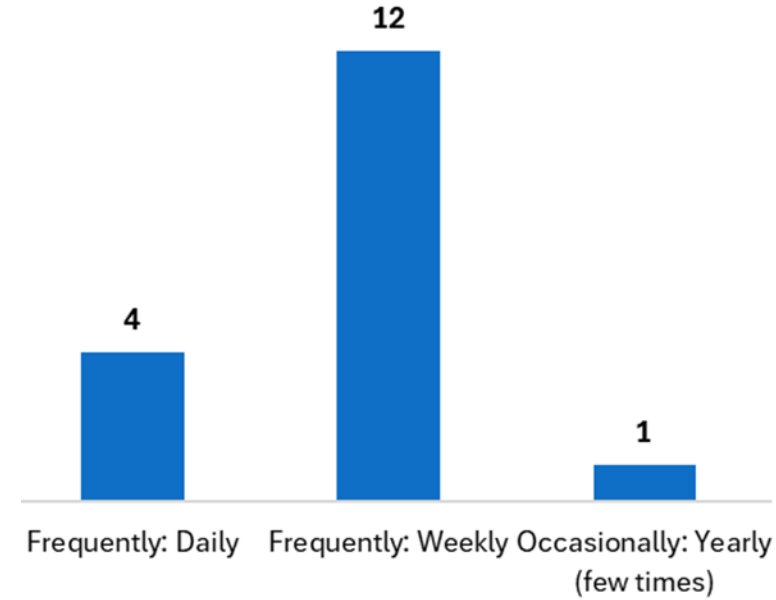
Age of Respondents



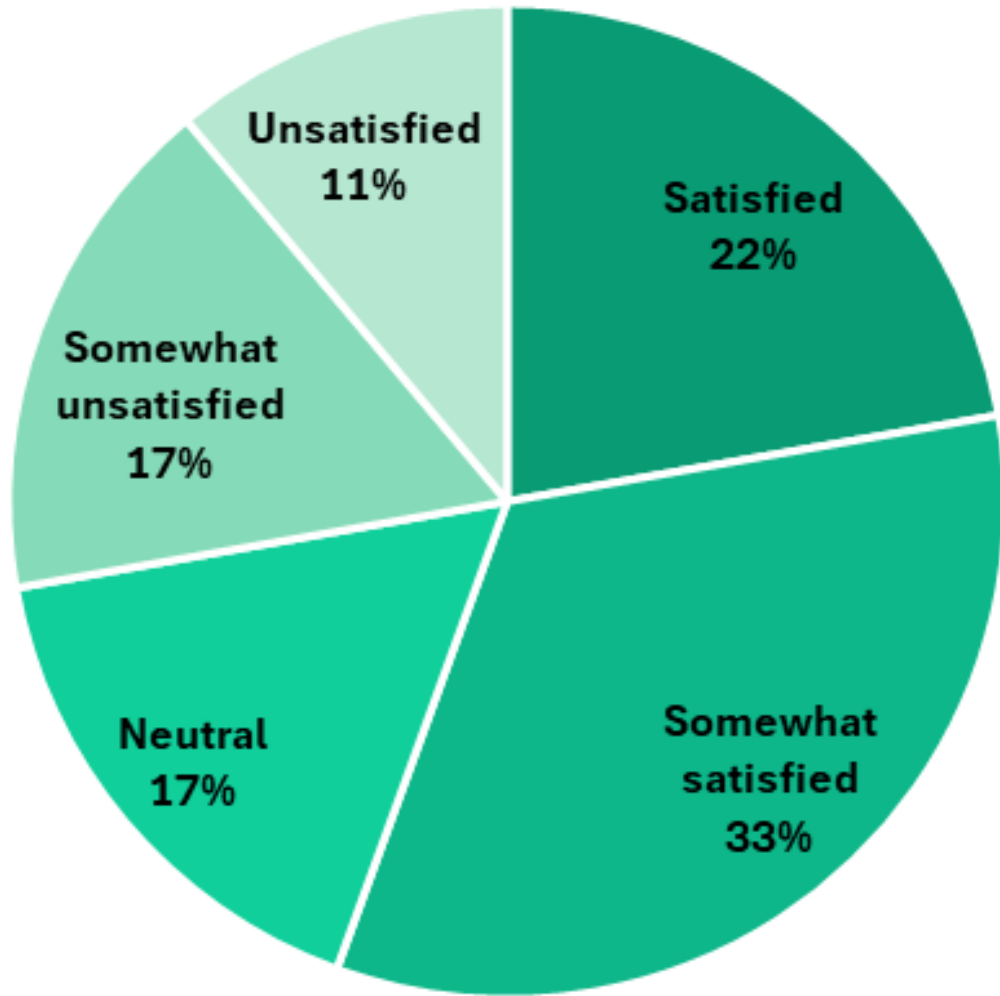
Usage of Facility



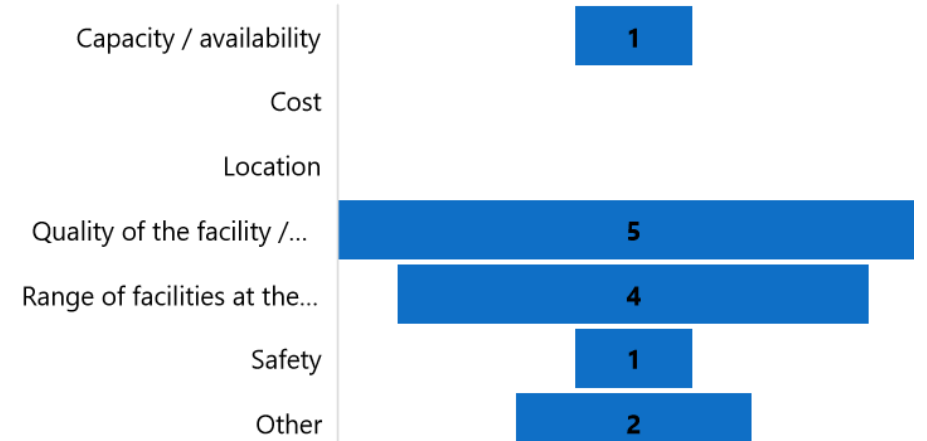
Future Usage of Facility



Ulladulla Sports Park



Reason for Rating (Satisfied)

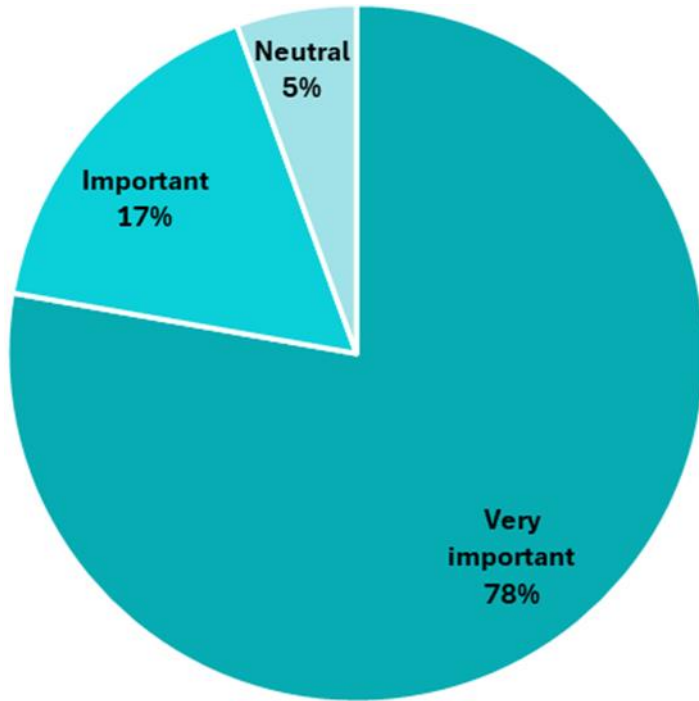


Reason for Rating (Unsatisfied)

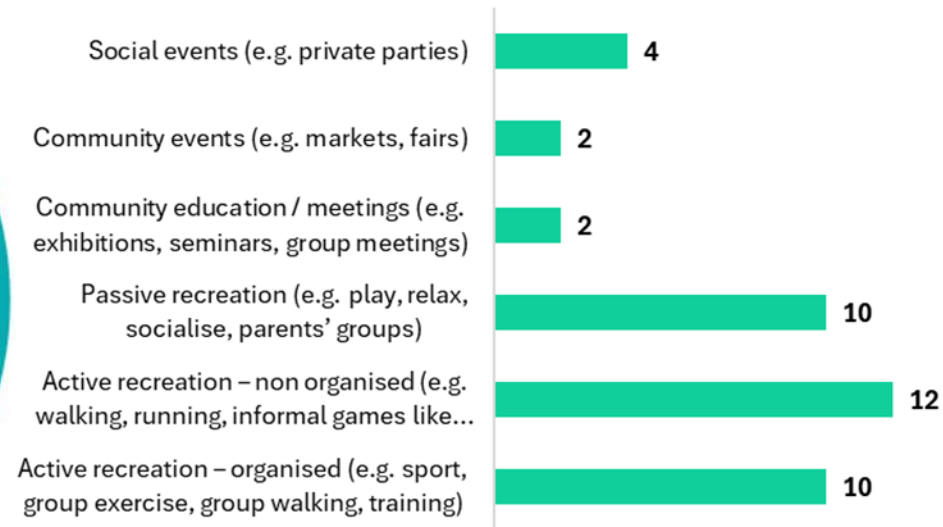


Ulladulla Sports Park

Importance of Facility



Activities at Facility



Future Activities at Facility



Vincentia Public Hall

6 responses received

Open Feedback Themes

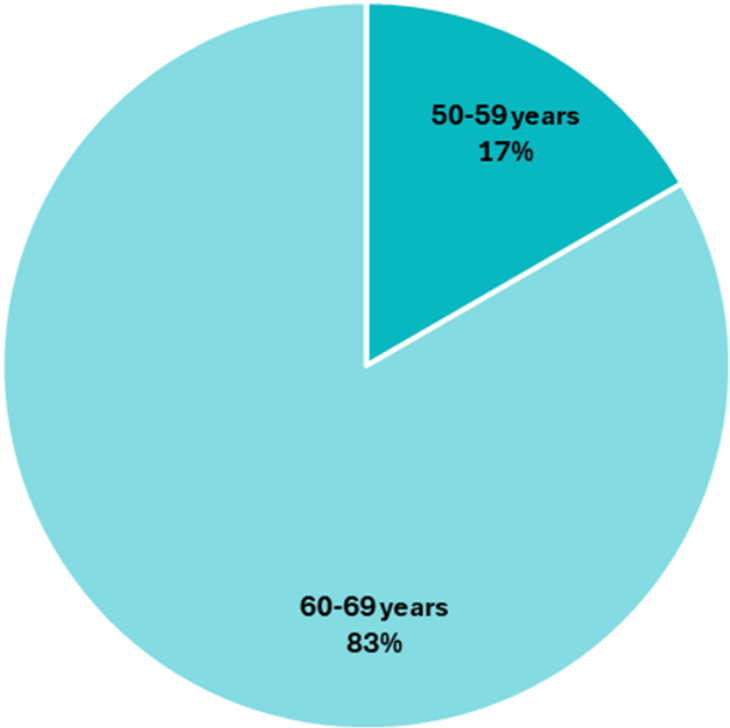
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Appears run down and unappealing
 - b. Does not meet the needs of the community
 - c. Under-utilised
 - d. Upgrade required
2. Suggested improvements:
 - a. Complete renovation and makeover
 - b. Include a community garden
 - c. Improve insulation

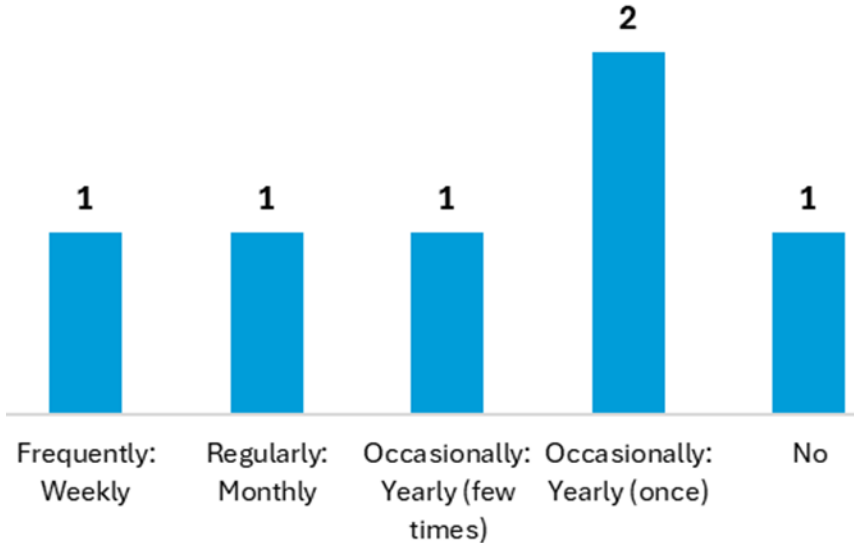


Vincentia Public Hall

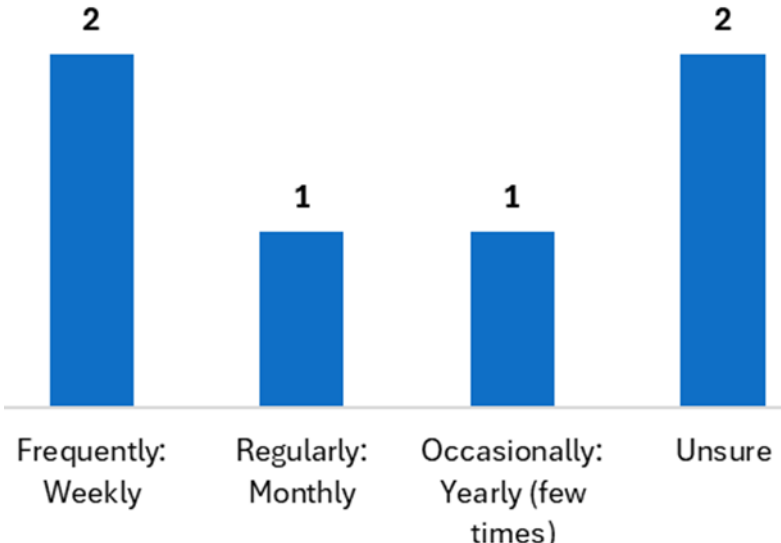
Age of Respondents



Usage of Facility

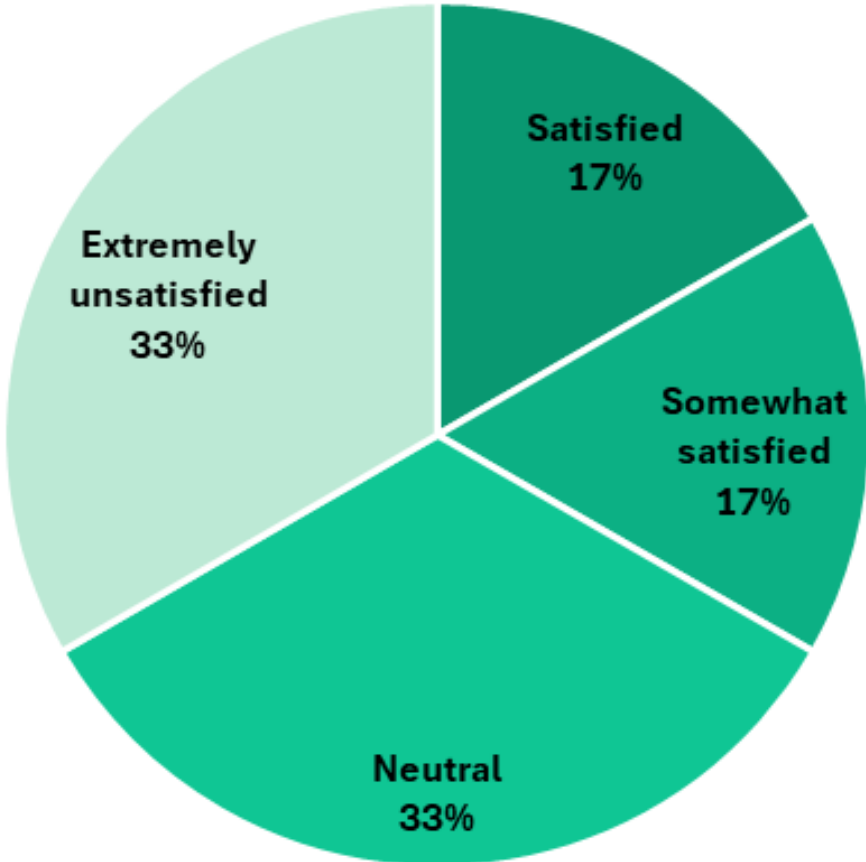


Future Usage of Facility

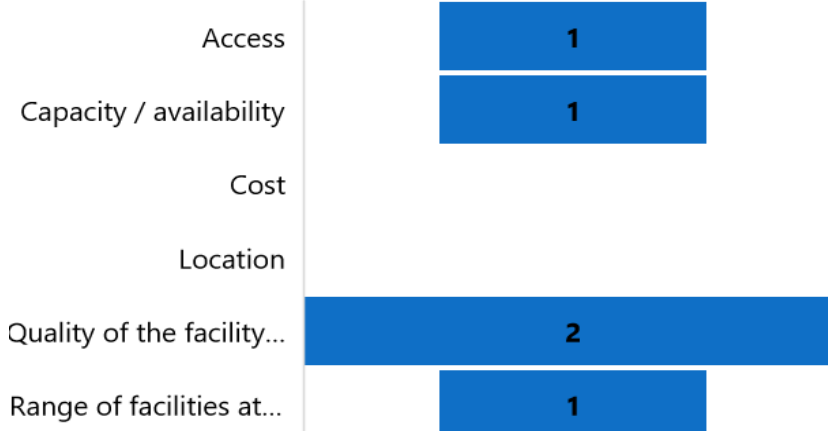


Vincentia Public Hall

Satisfaction with Facility



Reason for Rating (Satisfied)

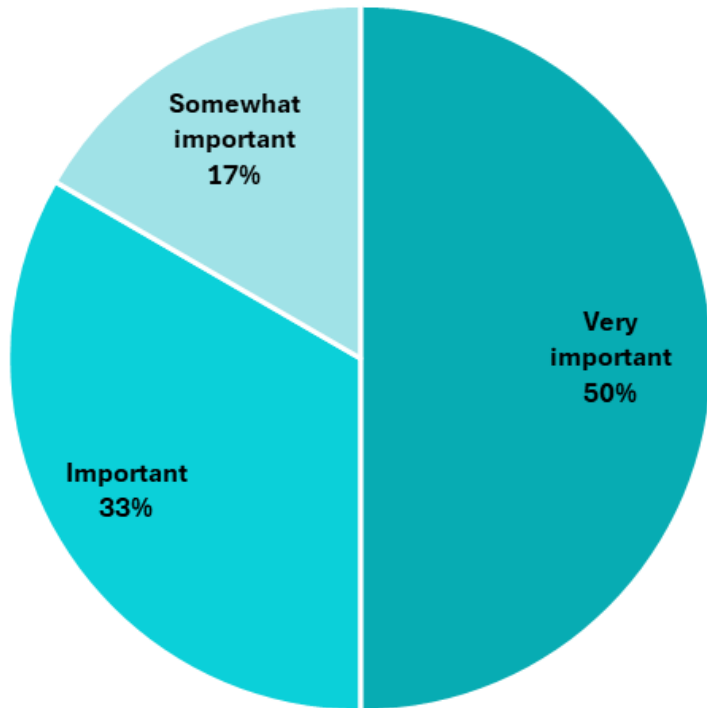


Reason for Rating (Unsatisfied)



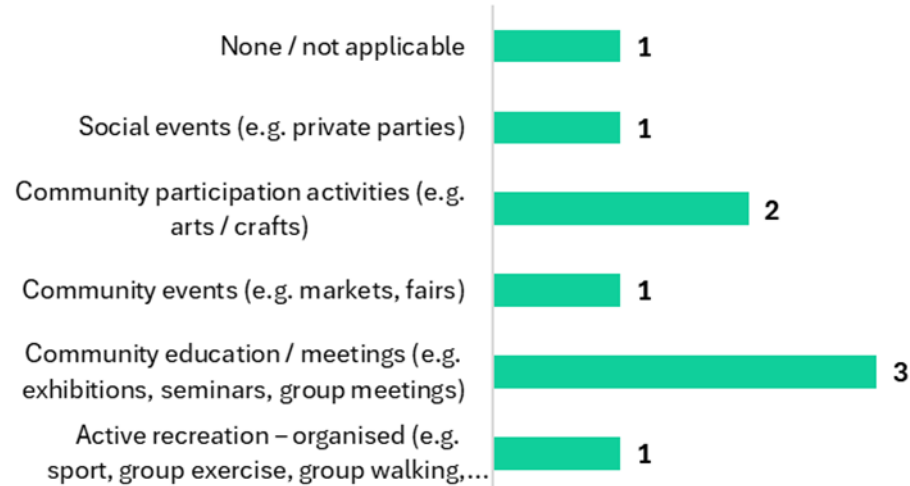
Vincentia Public Hall

Importance of Facility



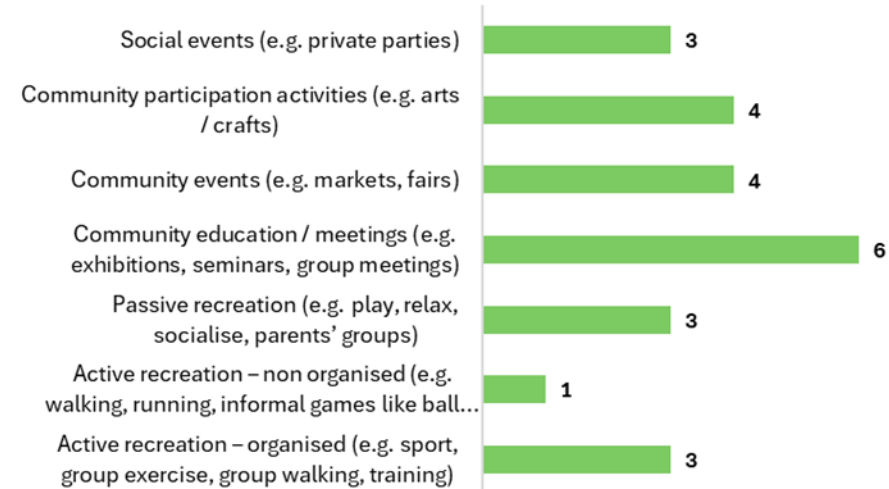
Activities at Facility

Activities Onsite: Vincentia Public Hall



Future Activities at Facility

Future Activities at Vincentia Public Hall



White Sands & Voyager Park

56 responses received

Open Feedback Themes

(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Important for mental health.
 - b. Safe for families and tourists
 - c. The sea pool is important for the community
 - d. User conflict with bikes and pedestrians on the pathways



Open feedback themes continued over page

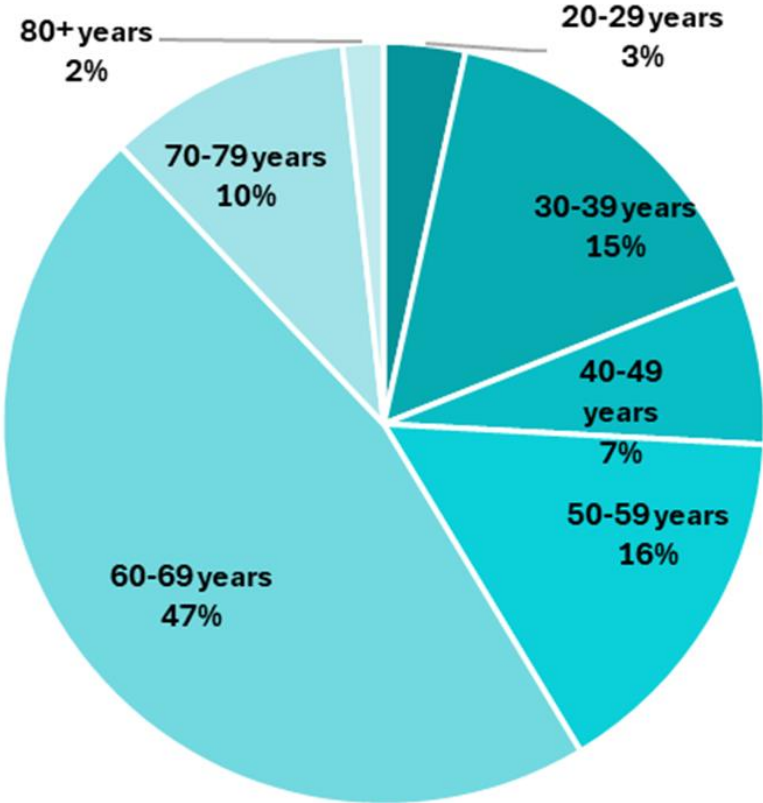
Open Feedback Themes continues

2. Suggested improvements:

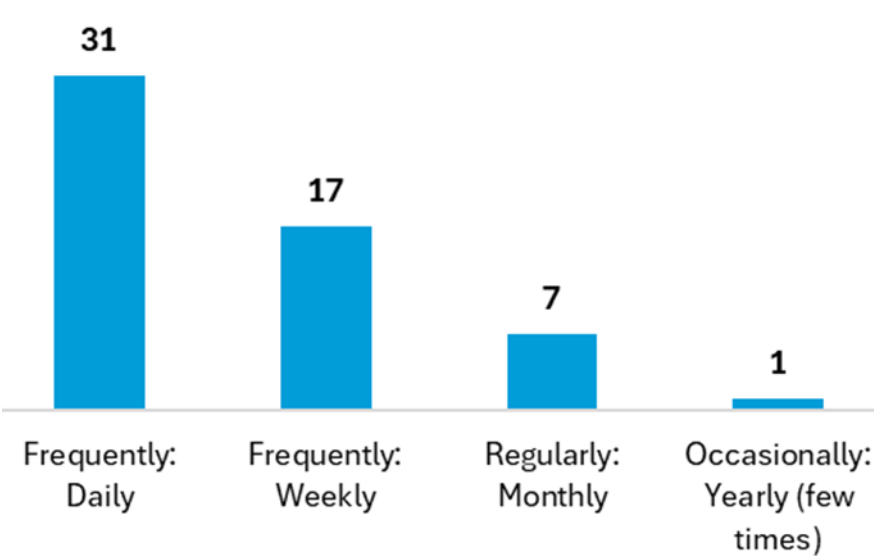
- a. Additional BBQs
- b. Additional bins and dog bags
- c. Addition of emergency flotation device
- d. Additional picnic seating
- e. Additional shelters
- f. Improved community consultation for events and activities
- g. Improved garden beds
- h. More frequent and effective maintenance of sea pool
- i. Upgrade playground
- j. Upgrade stairs

White Sands & Voyager Park, Huskisson

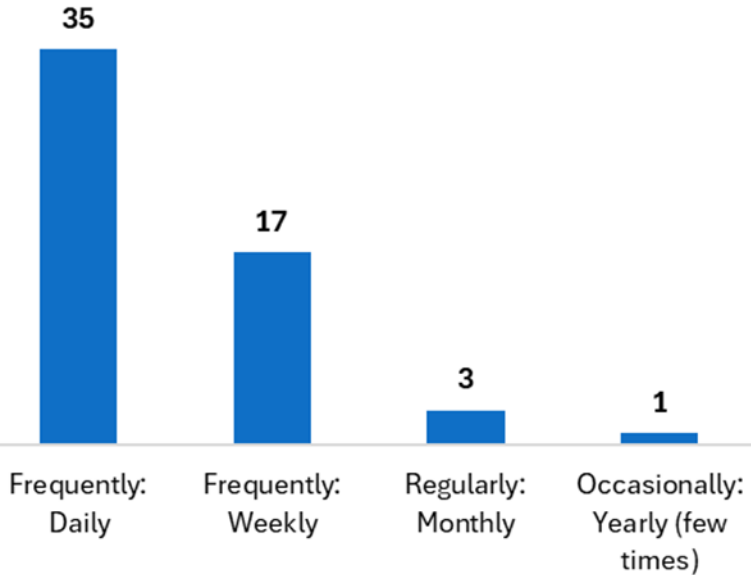
Age of Respondents



Usage of Facility

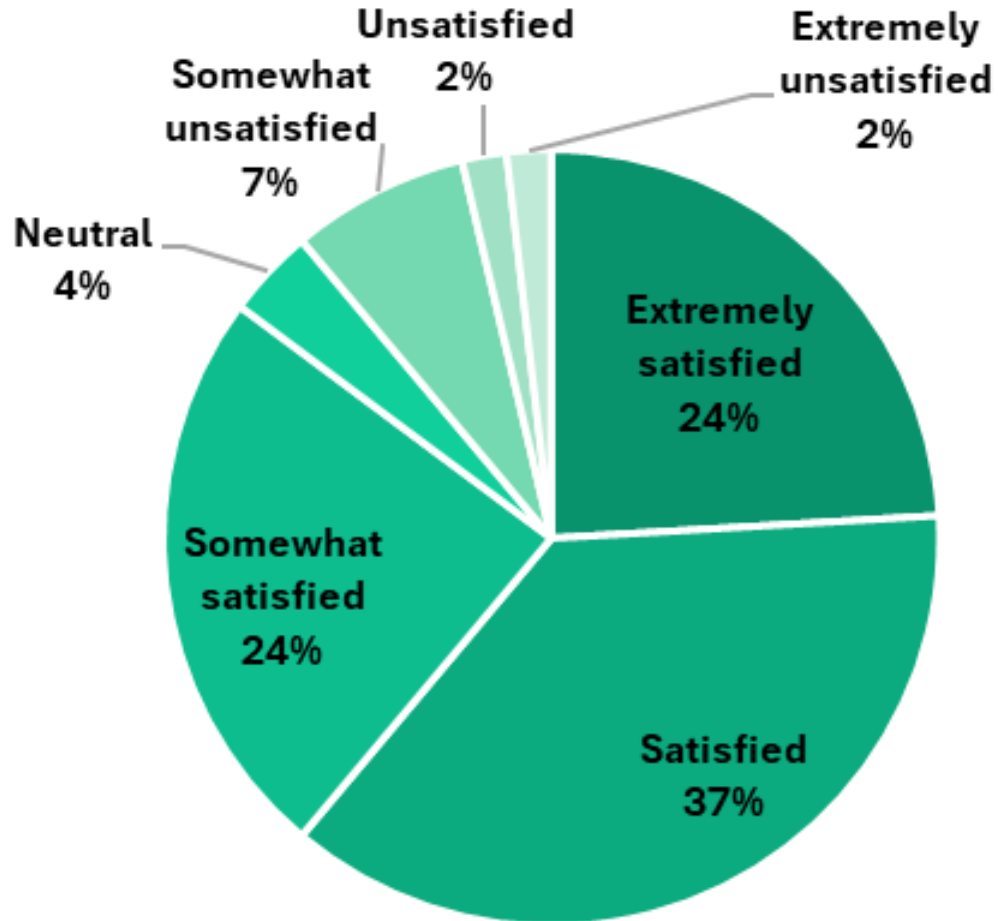


Future Usage of Facility

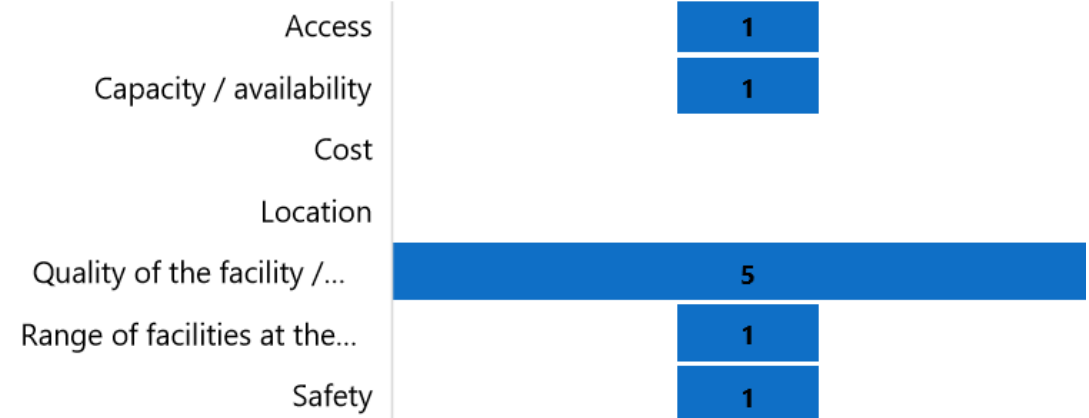


White Sands & Voyager Park, Huskisson

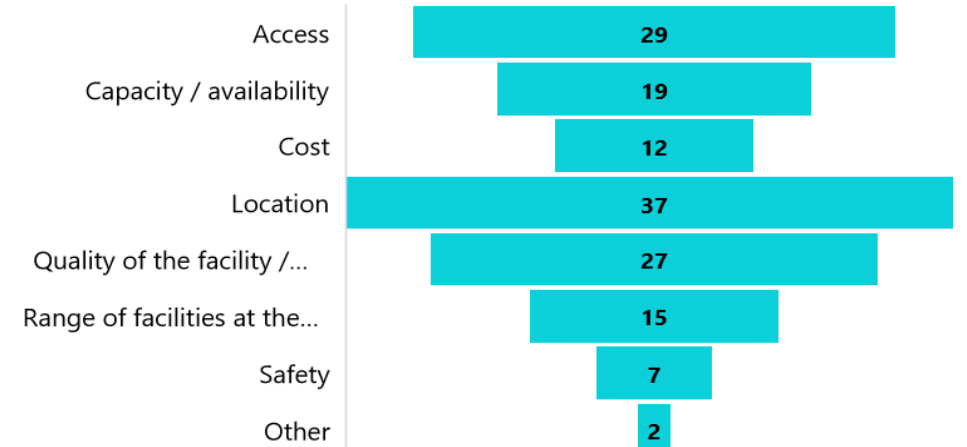
Satisfaction with Facility



Reason for Rating (Satisfied)

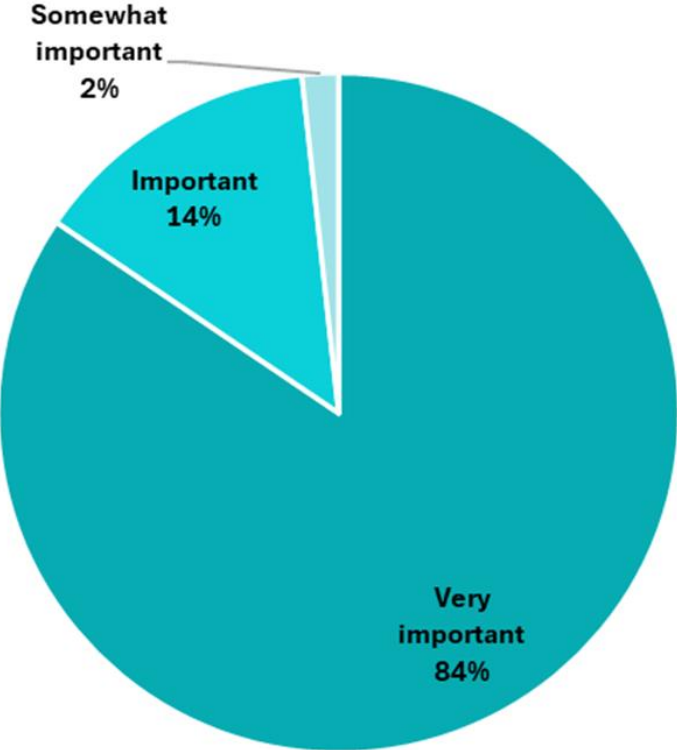


Reason for Rating (Unsatisfied)

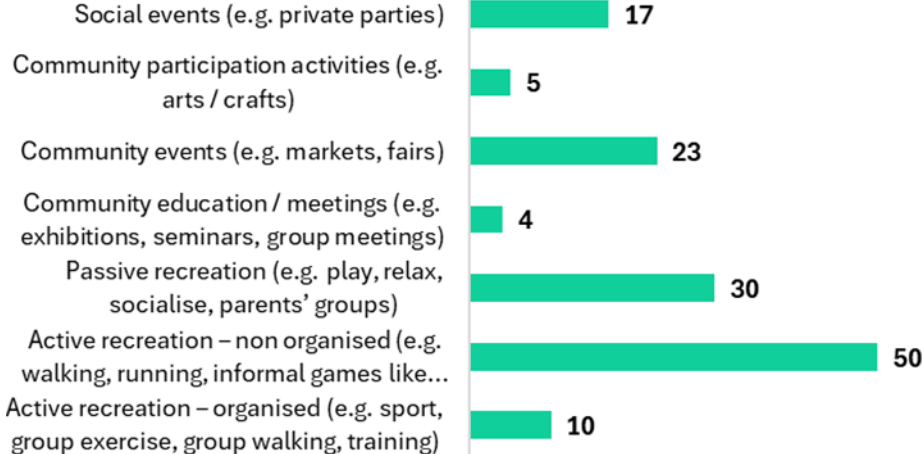


White Sands & Voyager Park, Huskisson

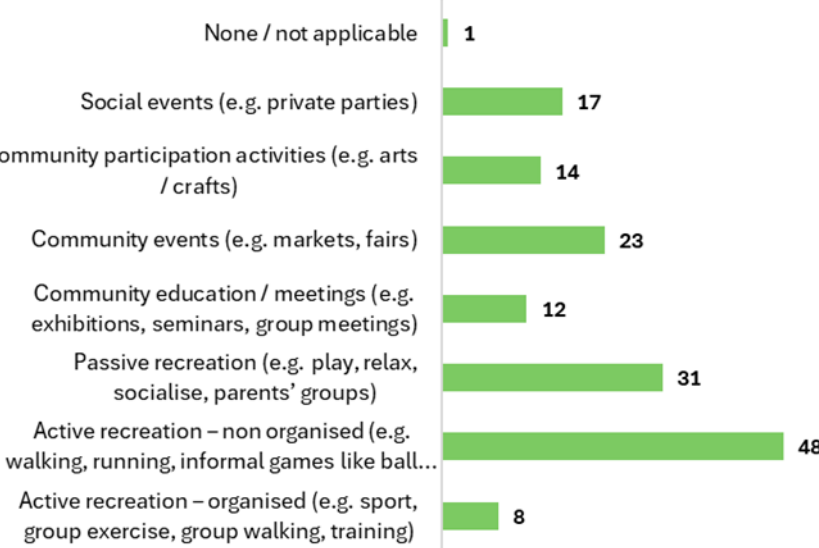
Importance of Facility



Activities at Facility



Future Activities at Facility



Yulunga Community Hall & Reserve

3 responses received

Open Feedback Themes

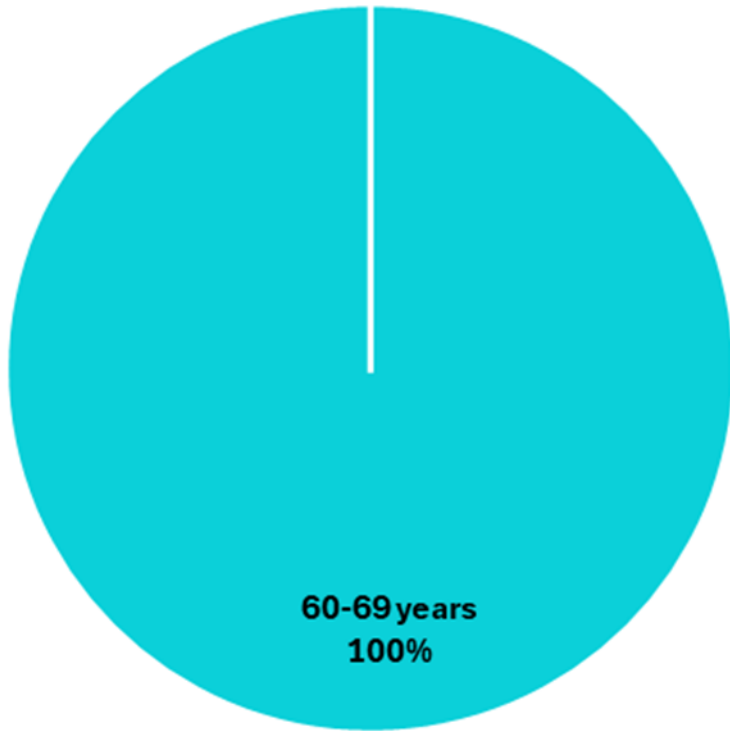
(Responses to Questions 4, 7 & 12)

1. Community Sentiment:
 - a. Important during natural disaster events such as bushfires
 - b. Meeting place for the community
 - c. Valued highly by the community

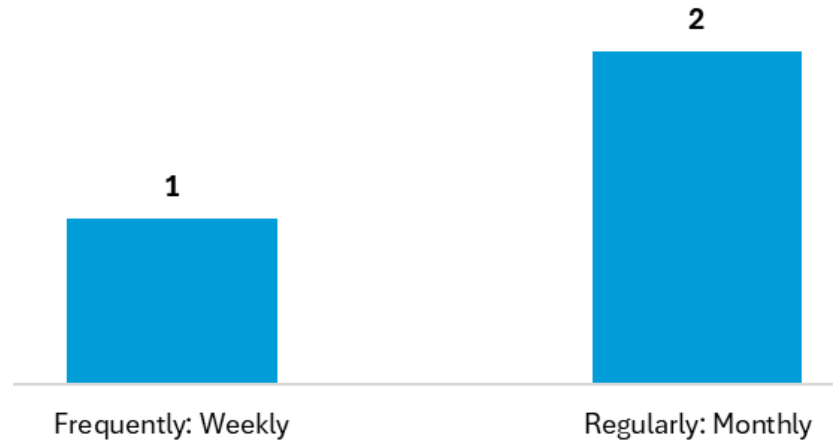


Yulunga Community Hall & Reserve, Manyana

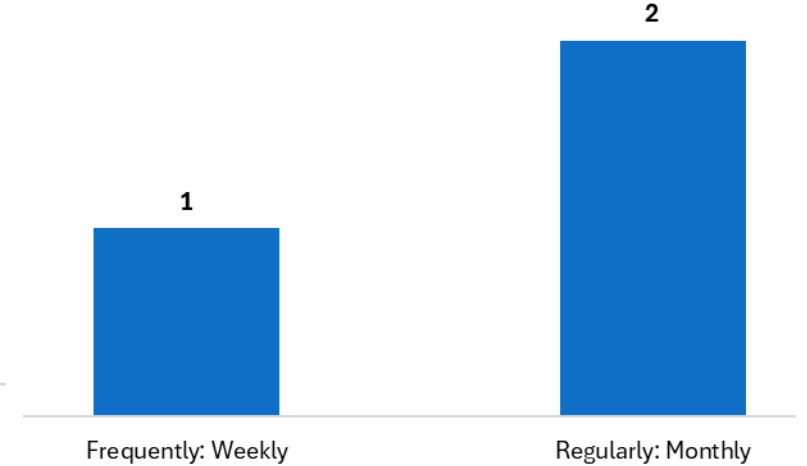
Age of Respondents



Usage of Facility

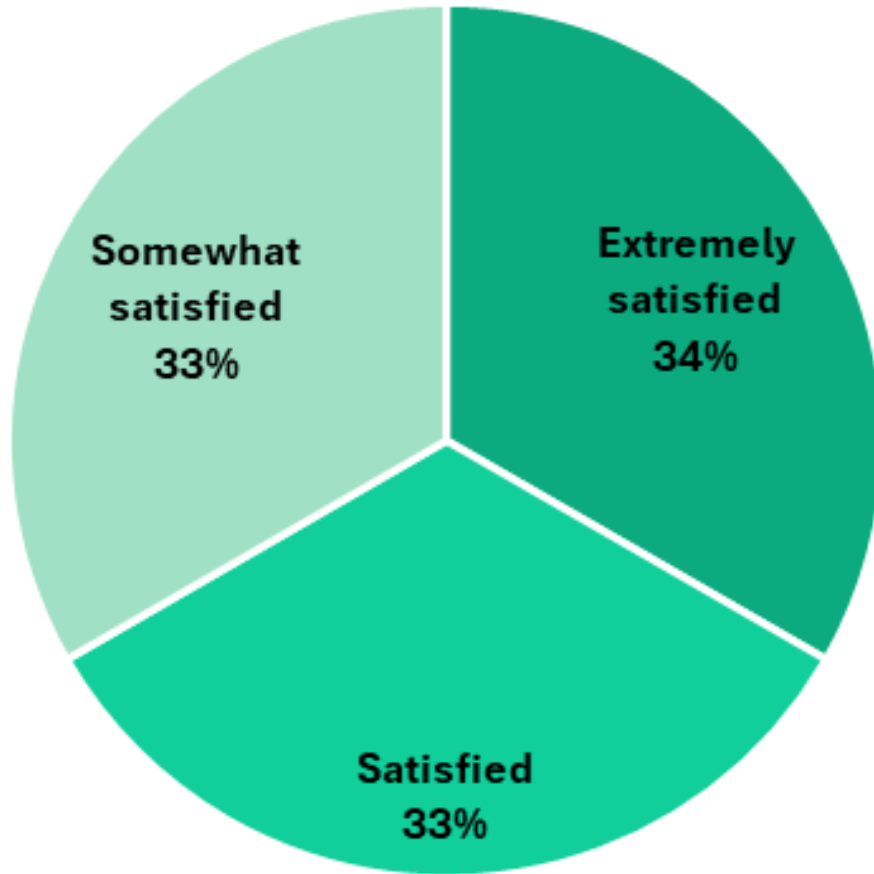


Future Usage of Facility

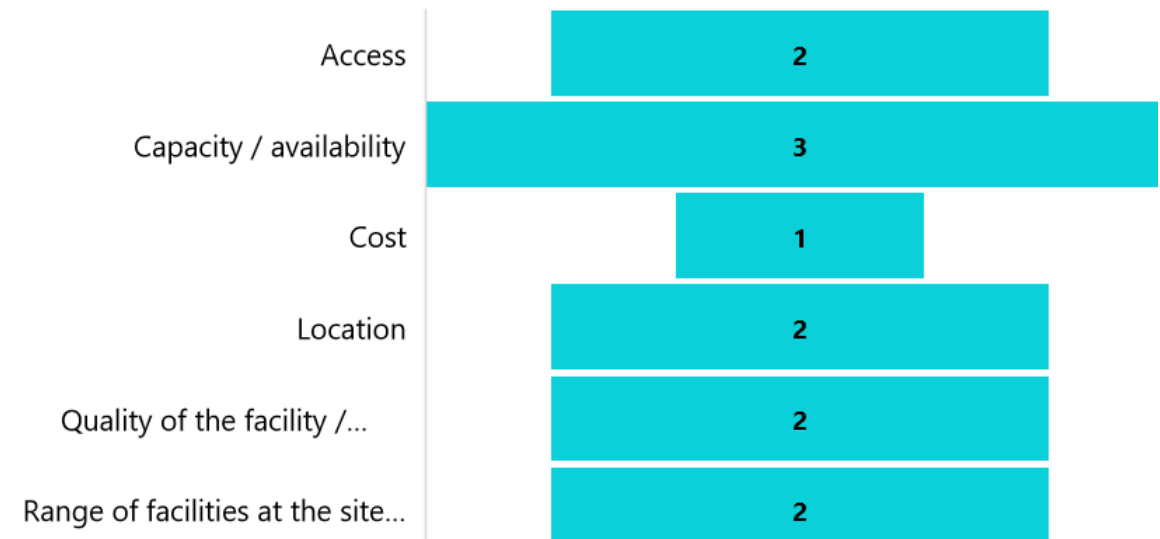


Yulunga Community Hall & Reserve, Manyana

Satisfaction with Facility

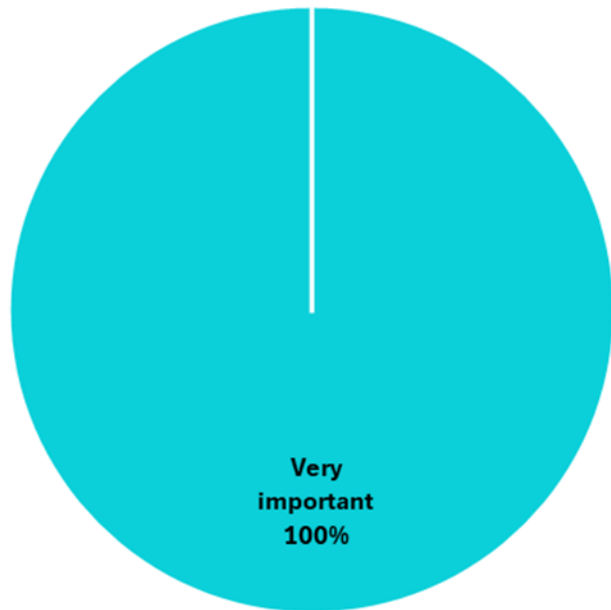


Reason for Rating (Satisfied)

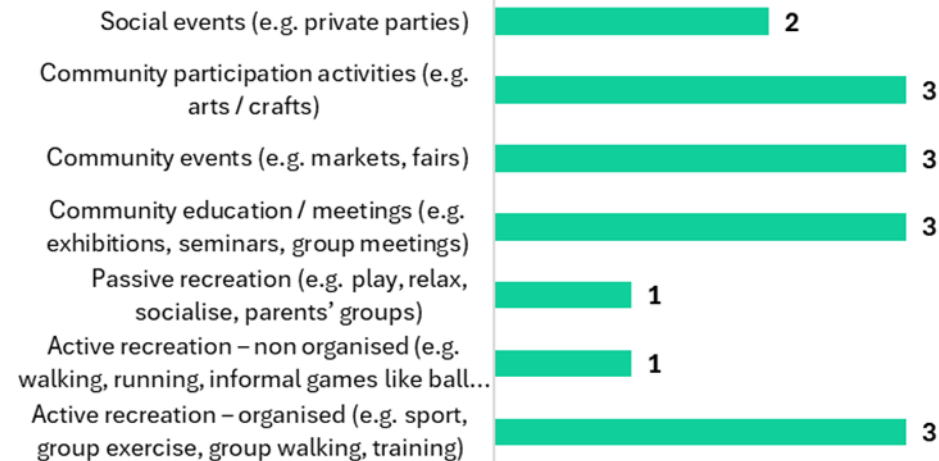


Yulunga Community Hall & Reserve, Manyana

Importance of Facility



Activities at Facility



Future Activities at Facility

