

USING THE LIBRARY

Shoalhaven Libraries aims to provide a welcoming and safe environment for all. Please treat staff and other customers with respect and avoid disruptive activities.

This document details expected behaviour per the *Library Regulation 2018*. Breaches may result in denied access, bans up to 12 months, or law enforcement referral. For comments please contact the Library Manager.

Alcohol and Drugs

Customers must not be under the influence of, use or sell alcohol or any illegal substance/s.

Animals

Animals are not permitted in the library, except for accredited assistance animals.

Appearance

Acceptable levels of dress and personal hygiene are required. Footwear is required at all times.

Antisocial and Aggressive Behaviour

Shoalhaven City Council enforces a Zero Tolerance Policy on antisocial and aggressive behaviour. Offensive language, aggression, intimidation, or carrying weapons are prohibited and may result in being asked to leave or banned from the library. Illegal activities will be reported to the police.

Bicycles, scooters and skateboards

Bicycles, scooters and skateboards are not permitted inside the Library.

Damage to Library Property

Customers are responsible for any damage they cause to library property, including items from the collection, equipment, furniture, and facilities.

Food and Drinks

Cold foods, snacks, and non-alcoholic drinks in spill-proof cups or bottles are permitted.

Use of Electronic Devices in the Library

Customers may use their own electronic devices in the library, including taking phone calls, provided it does not disturb others. Please use headphones or keep the volume low when using electronic devices. Always be considerate of fellow library users.

Personal Items

Customers must take care of their personal belongings and avoid leaving them unattended. The library is not responsible for any loss or damage to personal property.

Photography and Filming

Photography and filming is not permitted in the library, unless written permission has been provided by the Library Manager.

Smoking, Vaping and E-Cigarettes

All libraries are smoke free, vape free and e-cigarette free.

Supervision of Children

Parents and carers are responsible for ensuring the information their children access is appropriate. Children under 12 must be supervised by a parent or carer at all times while in the library.

Vacating the library

Customers must promptly exit the library when requested by staff or security, including at closing times and during emergencies.

