



Your Water Account Explained

We send our customers a Water Account for each quarter of the year.

This guide provides information to help understand your bill, your water usage, and the assistance we offer.

Our contact details.

Water Account Enquiries
Tel: (02) 4429 3214
Email: water@shoalwater.nsw.gov.au
Web: www.shoalwater.nsw.gov.au

Council General Enquiries
PO Box 42 Nowra NSW 2541
Tel: (02) 4429 3111
Email: council@shoalwater.nsw.gov.au
Web: www.shoalwater.nsw.gov.au

Shoalhaven WATER

Shoalhaven City Council ABN 59 855 182 344

Mr & Mrs Citizen
PO Box 123
NOWRA NSW 2541

Date of Issue **04/09/2026**

Account No **600XXXX**

Property ID **XXXX**

Quote property ID when you contact us.

Total of all new charges.

Any amounts owing from previous accounts.

Balance Brought Forward **\$0.00**

New Charges **\$386.17**

Amount Due **\$386.17**

Please Pay by **02/10/2026**

Total charges owing and due date.

DIRECT DEBIT DO NOT PAY

You may see an alert about payments here.

Graph showing your average daily water consumption comparison for each quarter.

Current Daily Interest Rate on Overdue Amounts is 9.5% per annum
Your average daily water consumption comparison

Property Details
(Res) Single Dwelling/Vac Land
Lot XX DP XXXX
12 Bridge Road NOWRA

Your property details.

Reading Period 92 Days
25/05/2026 to 25/08/2026

Approximate Date of Next Read 23/11/2026

How many days between reads - approx. 90 days.

Scan the QR code to sign up for Payble.

You will need the 4-digit PIN when you sign up.

Scan to Pay

Pay with card or bank
Automatic payments for all major bank accounts, credit and debit cards

Bill Smoothing
Manage your budget with weekly, fortnightly or monthly instalments

Helpful reminders
Receive SMS reminders before important due dates

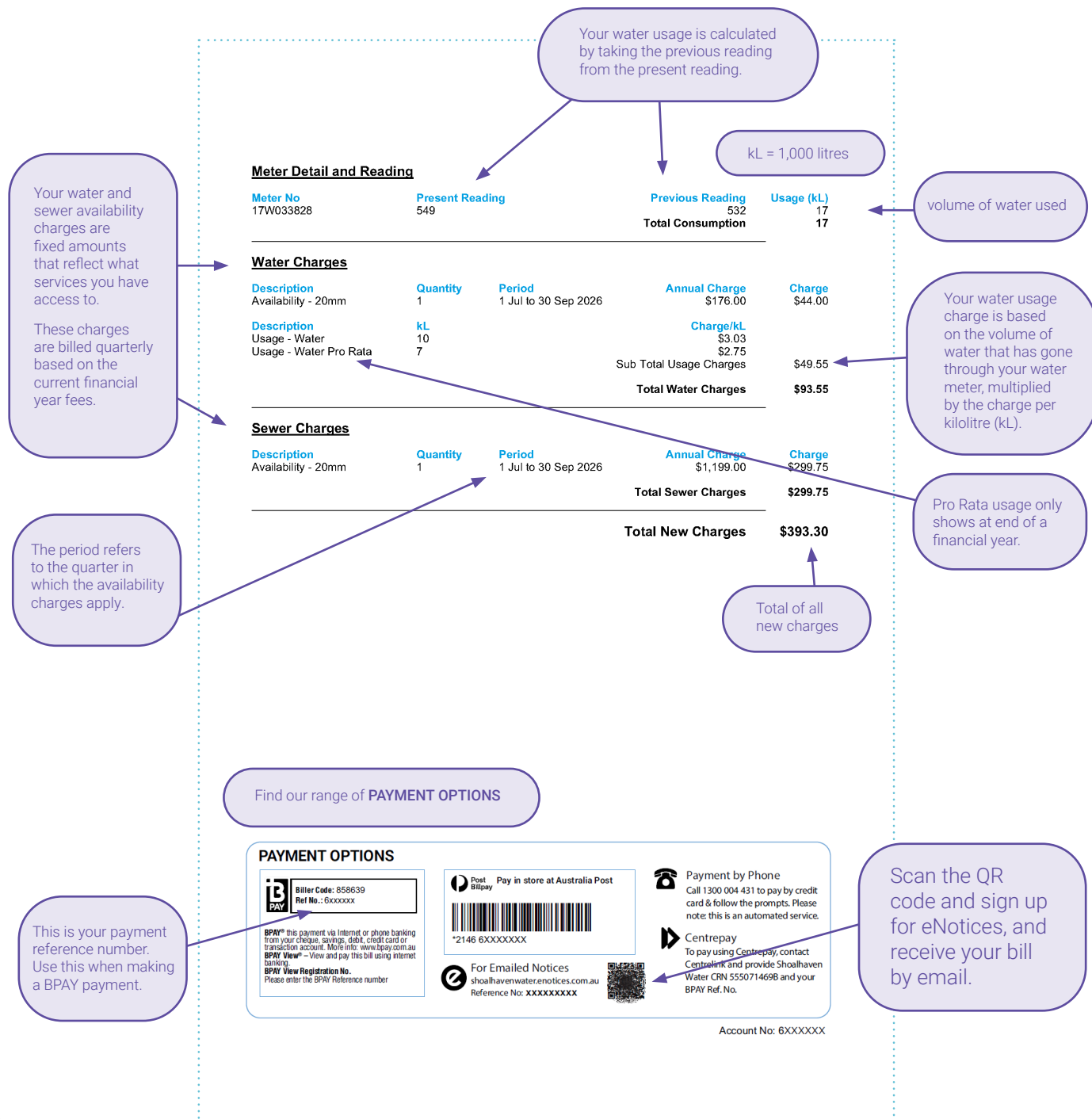
Property ID XXXX

Name M & M Citizen

Amount \$386.17

Payble is an easy way to manage Water Account payments through debit card, credit card or bank account.

The reverse side of your water account shows a detailed breakdown of all the water and sewerage charges applicable to your property as well as a range of payment options.



Never lose a bill again!

Sign up and receive your water account by email.

- 1 Using your smart phone, scan the QR Code on the latest copy of your Water Account.
- 2 Enter your email address.
- 3 Click on the yellow Sign Up button then follow the prompts.

Need help?

Call us on (02) 4429 3214 or visit www.shoalwater.nsw.gov.au