



## **The 7 April 2024 Storm and Flood event has now been declared a natural disaster for the Shoalhaven. (AGRN 1119).**

### **If you have been affected support may be available.**

Shoalhaven City Council is working closely with regional teams from the NSW Reconstruction Authority and emergency services to manage the transition to recovery from the 5 April 2024 storm and flooding event.

The Shoalhaven community has once again shown incredible community spirit and support for each other during this recent event. We know that recovery takes time and is different for everyone. We have seen multiple natural disasters in the Shoalhaven over the past few years and this can make life even more difficult for some in our community.

We are all affected by natural disasters in our own personal way. Councils Outreach team is here to support our community. The team is here to listen, help and provide practical advice.

Please call **4429 5888** Monday to Friday 9.00am to 5.00pm. Just having someone to talk to can make a difference.

Disaster assistance is now available for affected residents. The assistance measures are being provided by the Australian and New South Wales Governments through the Commonwealth-State Disaster Recovery Funding Arrangements (DRFA). Eligibility criteria apply.

Support includes:

- Assistance for eligible residents to help meet immediate needs like emergency accommodation or small cash payments to purchase essential items generally provided from evacuation or recovery centres.
- Grants for eligible residents to replace lost essential household items to maintain basic standard of living.
- Grants for eligible residents to undertake essential structural repairs to restore their homes to a safe and habitable condition.

- Concessional interest rate loans for small businesses, primary producers, sporting and recreation clubs, and non-profit organisations to repair or replace damaged or destroyed property.
- Freight subsidies for primary producers to help transport livestock and fodder.

If you wish to explore support that may be available to you please contact Service NSW.



Call [13 77 88](tel:137788) from Monday to Friday 7am to 7pm or visit on line at [Service NSW](https://www.service.nsw.gov.au)