



# Septic Tank Cleanout Fees & Charges 2024/25

## Septic tanks

### Standard cleanout

Performed within three (3) full working days

Tank capacity	Pre-paid charge
up to 6,000 litres	\$698.75
between 6,000 & 8,000 litres	\$881.50

### EMERGENCY cleanout

Performed within 24 hours

Tank capacity	Pre-paid charge
up to 6,000 litres	\$1,128.75
between 6,000 & 8,000 litres	\$1,311.50

## Aerated wastewater treatment systems

### Standard cleanout

Performed within three (3) full working days

Tank capacity	Pre-paid charge
up to 8,000 litres	\$881.50

### EMERGENCY cleanout

Performed within 24 hours

Tank capacity	Pre-paid charge
up to 8,000 litres	\$1,311.50

Request service online:  
[www.shoalwater.nsw.gov.au](http://www.shoalwater.nsw.gov.au)

## Non-standard systems or systems greater than 8,000 litres

Cleanouts or emergency cleanouts can be performed. **Invoice fee:** minimum 2 hour charge plus additional fees per 100 litres removed. Emergency fee additional \$430.

weekdays	\$376.25 per hour yard to yard
weekend/pub hol.	\$430.00 per hour yard to yard

Residential	\$2.65 per 100 litres
Commercial	\$2.80 per 100 litres