

## On your property

### Be aware...

- ✗ Do not walk on or put heavy weights (e.g. large pot plants) on the lid as it is plastic.
- ✗ Do not touch the valves in the boundary kit or the vents on the pumping unit.
- ✗ Do not turn off the power to the pump unless in response to a broken discharge pipe.
- ✗ Do not cover the pumping unit.
- ✗ Do not open or tamper with the control panel.

**Contact us** if you are making modifications which may affect the system, e.g. installing a spa or swimming pool or extending the house over or near the unit or discharge pipe.

**Ensure access** is available to the pump unit at all times. Keep plant growth and other debris away from the unit.

**If you go on holidays**, even if it is only for a few days, flush the system before you go away to avoid the possibility of the system becoming smelly in your absence. You can flush the system by running water in a sink for about 10 minutes.

**Low lying areas** may be subject to flooding. During significant rain events you may need to contact us to install a specifically designed overflow relief cap inside the household yard gully to prevent stormwater ingress into the pressure sewer unit.

If the yard gully and internal floor wastes within the property are covered with stormwater then the individual pressure sewer unit may be turned off.

Take care when **digging in the garden** near the pump unit or the discharge pipe. If you do accidentally break any pipeline, contact us immediately and minimise use of water in the house. Do not attempt to repair the system yourself. You will be responsible for the cost of these repairs.

For more information on pressure sewer systems, visit:

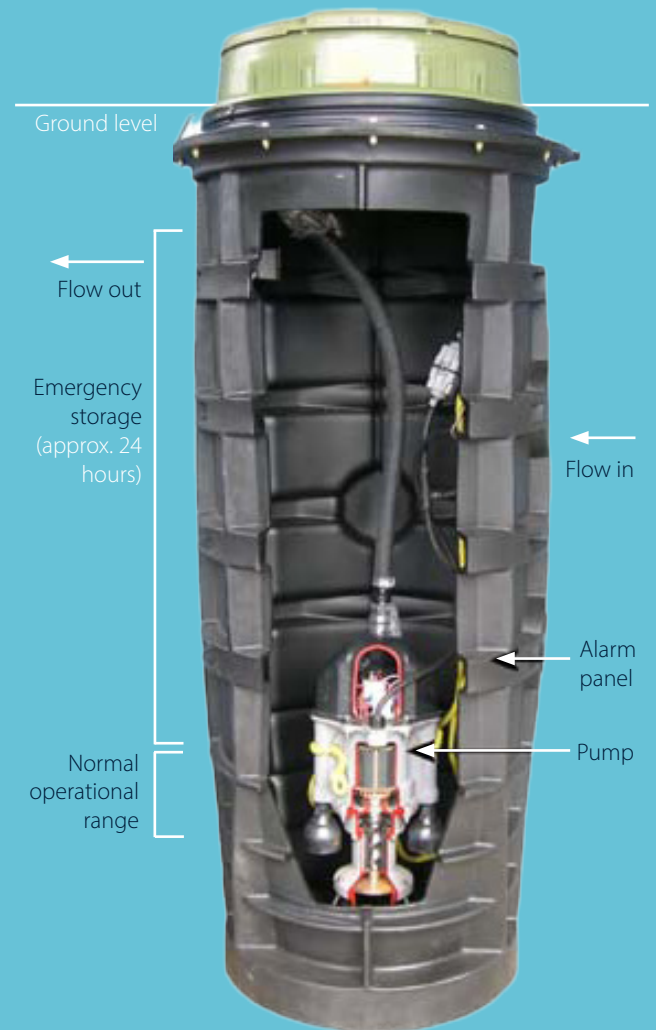
[www.shoalwater.nsw.gov.au/Sewer-services/Pressure-sewer-systems](http://www.shoalwater.nsw.gov.au/Sewer-services/Pressure-sewer-systems)

or call Shoalhaven City Council on (02) 4429 3214.



## Pressure Sewer System

### Owner's guide



# What to do if the alarm sounds



- 1 Turn off the sound of the alarm by pressing the mute button underneath the alarm panel. The alarm light will continue to be activated.
- 2 Wait an hour and then check to see if the light on the alarm panel is still on.

- 3 If the light panel is off, no further action is required.
- 4 If the light on the alarm panel is still lit after an hour then telephone **Shoalhaven City Council on 4429 3214**. Provide your name, the property address and your telephone number, and we will investigate.

After a power outage, the pressure sewer unit will automatically clear itself and the alarm will switch itself off within the hour.

## Using the system

There are a few things you need to know to ensure your system runs smoothly.

It operates like a normal sewerage system taking waste liquids from your toilet, sink, shower, bath, dishwasher and washing machine and transferring it to the reticulation system or treatment plant.

To avoid blockages and damage to the pressure sewerage system, the following items should NOT be placed into your system:



Do not attempt to repair or unblock the unit yourself  
call Shoalhaven City Council on (02) 4429 3214.

## Trouble shooting

### The system is damaged and needs repair (e.g. a pipeline breaks)

- If the alarm sounds, follow the alarm procedure as indicated.
- If there is a break in the discharge pipe, turn off the power to the pump unit in your switchboard, and report the damage to us. Minimise water usage until it is repaired.
- Make sure we have easy and safe access to the pump for repair.
- If it is a water supply pipe, this is your responsibility. Turn off your water supply at the meter and engage a plumber for repair.

### The unit has become smelly

There should be no noticeable odours coming from the unit. If it gets smelly, the unit may need flushing. Run clean water down your kitchen, laundry or bathroom sink for about 10 minutes. If the unit remains smelly, contact us.

### You notice wet spots around the pumping unit or the discharge pipe

The pumping unit and discharge pipe are totally sealed. If you notice wet spots around the unit or pipe and there has not been recent rain, contact us to investigate.

### The alarm keeps going off when it rains

This could mean rainwater is getting into your system and overloading it. Contact your plumber to investigate.

### The neighbour's alarm is activated and they are away

Telephone us immediately and report the problem. Do not investigate the problem yourself.

### There has been a power outage

If there is a power outage, reduce water usage where possible. The alarm may remain activated until the unit clears itself. If the alarm remains on for over an hour after the power has been restored, telephone us and we will investigate.