



Blue BioTech Shoalhaven is an industry group that has been established to promote innovation and the capability of our member businesses in aquatic biotechnology - from growth through to processing. Shoalhaven Water is part of Blue BioTech Shoalhaven because they are committed to creating a sustainable Shoalhaven where economic growth is based on utilising natural assets in a sustainable manner.



# Shoalhaven Water

Proudly part of Shoalhaven City Council



## ABOUT SHOALHAVEN WATER

Proudly part of Shoalhaven City Council, Shoalhaven Water manages the collection, treatment and distribution of water in the Shoalhaven City. Shoalhaven Water also collects, treats and disposes of wastewater safely back into the environment.

Shoalhaven Water works with local industry to assess their water and wastewater needs. Shoalhaven Water not only manages drinking water but also manages a number of reclaimed water schemes and supplies raw water to local industry. Shoalhaven Water is committed to protecting the region's natural resources and works closely with schools and the community to recognise the importance of our natural assets for future generations. Shoalhaven Water manages some of the Shoalhaven's most scenic areas of wilderness and has some critical infrastructure located in these areas.

## WHAT WE OFFER

Shoalhaven Water provides safe and reliable drinking water to approximately 100,000 people in the Shoalhaven on a daily basis. The drinking water supplied by Shoalhaven Water is routinely tested throughout the water supply system with analysis undertaken at independent NATA certified laboratories as per the 2011 Australian Drinking Water Guidelines (ADWG).

Shoalhaven Water is committed to providing efficient and effective water and wastewater services to our customers while operating in an environmentally sustainable manner for the betterment of present and future generations.

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## OVERVIEW OF SERVICES

Shoalhaven Water manages the Northern Shoalhaven Reclaimed water management scheme (REMS). REMS is one of the largest and more complex water-recycling schemes undertaken by an Australian local government water authority. The first stage has been in operation for over 10 years. REMS seeks to utilise up to 80% of the reclaimed water from six Shoalhaven Water wastewater treatment plants to irrigate local dairy farms, golf courses and sporting fields. REMS has won Shoalhaven Water numerous awards including the 2002 Winner for Reclaimed Water Management Scheme Innovation in Water Supply and Wastewater at the 2002 Engineering Excellence Awards.

Construction of the next stage of the scheme, REMS 1B, is expected to commence in 2017. REMS 1B will effectively double the daily reclaimed water supply managed within the REMS and increase the total area irrigated to over 600 hectares.



## COMPANY AWARDS

Shoalhaven Water's most recent awards include:

- 2013 Ministers Awards for Women in Local Government
- 2012 NSW Water Industry Operators Association of Australia - Operator of the Year
- 2010 NSW Department of Environment and Climate Change - Green Globe Awards - Public Sector Water
- 2010 Local Government Managers Australia Management Excellence Awards - Excellence in Service

Shoalhaven Water supports the following organisations:

- WaterAid Australia - an international non-government organisation that aims to provide access to safe water, hygiene and sanitation in the world's poorest communities.
- The Australia Water Association - independent and not for profit organisation supporting the Australian water sector in the delivery of effective and sustainable water management practices.
- Energy and Water Ombudsman NSW - they provide a free, fair and independent dispute resolution process.
- Water Services Association of Australia - Australian peak industry body for urban water industry.

## CONTACT DETAILS

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OPPORTUNITY  
LIVES HERE

## BLUE BIOTECH SHOALHAVEN MEMBER COMPANIES

flavorjen<sup>9</sup>

essence  
GROUP

VENUS SHELL  
SYSTEMS

SHOALHAVEN  
HEALTH CO. 

 ARC Centre of Excellence for  
Electromaterials  
Science

 nowchem  
When smarter chemistry matters



 Shoalhaven  
THE ENTERPRISING ALTERNATIVE

Shoalhaven  
Water  
A Group of Shoalhaven City Council

 NSW  
GOVERNMENT | Department of  
Primary Industries



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