Shoalhaven Council's Water Utility
WATER

www.shoalwater.nsw.gov.au
36 Bridge Road Nowra NSW 2541 | (02) 4429 3214

Effluent Removal
Fees & Charges 2026/27

Annual fees
Levied on your Rates Notice

Service frequency	No. of services	Minimum charge
Bi-weekly	104	$8,939.00
1	52	$4,470.00
2	26	$2,235.00
3	17	$1,462.00
4	13	$1,117.50
5	10	$860.00
6	8	$688.00
7	7	$602.00
8	6	$516.50

Fee includes up to 2,500 litres per service.
Additional fees apply for every 100 litres removed greater than 2500 litres.

Change of frequency
One frequency change per year will be free of charge, thereafter $45.00 per alteration.

Additional services
Invoiced separately

Invoiced amount will include minimum charge plus additional fee for every 100 litres removed over 2,500.

EXTRA pumpout
Performed within three (3) full working days

Volume removed	Minimum charge
first 2,500 litres	$135.00

EMERGENCY pumpout
Performed within 24 hours

Volume removed	Minimum charge
up to 2,500 litres	$605.00

Fee to reattend property to complete a service due to required rectification work will be $85.95.

ADDITIONAL fees
Invoiced separately

For every additional 100 litres, per service.

	Charges
Residential	$3.50 per 100 litres
Commercial	$4.03 per 100 litres

Not an effluent customer?

Ad-hoc standard or emergency pumpouts can be performed. **Invoice fee:** minimum 2 hour charge plus $6.10 per 1000 litres removed.

weekdays	$395.00 per hour yard to yard
weekend/pub hol.	$450.00 per hour yard to yard

Emergency pumpouts will incur an additional $470.00 fee.