



Drinking Water Quality Summary - February 2024

Shoalhaven Water provides safe and reliable drinking water to approximately 100,000 people in the Shoalhaven on a daily basis. The drinking water we supply is routinely tested throughout our water supply systems with analysis undertaken at independent NATA certified laboratories as per the 2011 Australian Drinking Water Guidelines (ADWG). This detailed water quality monitoring forms part of Shoalhaven Water's framework for the management of drinking water quality. Results are based on samples representative of water supplied to customers' taps. Results for microbiological and key physical/chemical parameters are summarised in the following:

Analyte	ADWG Guideline Health	ADWG Guideline Aesthetic	<	>	Units	Whole of Shoalhaven		Northern Shoalhaven Supply System (Bamarang)		Kangaroo Valley Supply System		Southern Shoalhaven Supply System		Flat Rock Supply System	
						Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance
<i>E. coli</i>	0	c		>0	MPN/100mL	0	100%	0	100%	0	100%	0	100%	0	100%
Aluminium	c	0.2		>0.2	mg/L	0.0600	100%	0.0500	100%	-	-	0.0600	100%	0.0700	100%
Arsenic	c	0.01		>0.01	mg/L	0.0008	100%	0.0010	100%	-	-	0.0005	100%	0.0010	100%
Cadmium	0.002	c		>0.002	mg/L	0.0001	100%	0.0001	100%	-	-	0.0001	100%	0.0001	100%
Calcium	10000	c		>10000	mg/L	18.2000	100%	12.2000	100%	-	-	19.2000	100%	23.2000	100%
Free Chlorine	5	0.2	<0.2	>5	mg/L	0.4366	80.0%	0.3593	70%	0.4400	100.0%	0.5829	100%	0.7525	100%
Copper	2	1		>2	mg/L	0.0153	100%	0.0020	100%	-	-	0.0020	100%	0.0420	100%
Fluoride	1.5	c		>1.5	mg/L	0.9500	100%	0.9900	100%	0.9500	100%	0.9900	100%	1.0100	100%
Hardness	c	200		>200	mg/L	59.3667	100%	49.4000	100%	-	-	51.5000	100%	77.2000	100%
Iron	c	0.3		>0.3	mg/L	0.0333	100%	0.0100	100%	-	-	0.0100	100%	0.0800	100%
Lead	0.01	c		>0.01	mg/L	0.0002	100%	0.0001	100%	-	-	0.0001	100%	0.0003	100%
Magnesium	10000	c		>10000	mg/L	3.3833	100%	4.5900	100%	-	-	0.8700	100%	4.6900	100%
Manganese	0.5	0.1		>0.5	mg/L	0.0122	100%	0.0119	100%	-	-	0.0030	100%	0.0216	100%
Mercury	0.001	c		>0.001	mg/L	0.0004	100%	0.0004	100%	-	-	0.0004	100%	0.0004	100%
Nickel	0.02	c		>0.02	mg/L	0.0004	100%	0.0004	100%	-	-	0.0002	100%	0.0005	100%
Nitrate (as NO ₃)	50	c		>50	mg/L	0.5000	100%	0.5000	100%	-	-	0.5000	100%	0.5000	100%
Nitrite (as NO ₂)	3	c		>3	mg/L	0.0500	100%	0.0500	100%	-	-	0.0500	100%	0.0500	100%
pH	c	6.5-8.5	<6.5	>8.5	pH units	7.4351	100%	7.4658	100%	7.2300	100%	7.3871	100%	7.4775	100%
Selenium	0.01	c		>0.01	mg/L	0.0035	100%	0.0035	100%	-	-	0.0035	100%	0.0035	100%
Silver	0.1	c		>0.1	mg/L	0.0001	100%	0.0001	100%	-	-	0.0001	100%	0.0001	100%
Sodium	c	180		>180	mg/L	9.6667	100%	11.0000	100%	-	-	7.0000	100%	11.0000	100%
Sulfate	500	250		>500	mg/L	15.6667	100%	23.0000	100%	-	-	2.0000	100%	22.0000	100%
TDS ²	c	600		>600	mg/L	76.6667	100%	74.0000	100%	-	-	62.0000	100%	94.0000	100%
True Colour	c	15		>15	HU	3.6667	100%	6.0000	100%	-	-	1.0000	100%	4.0000	100%
Turbidity	c	5		>5	NTU	0.2735	100%	0.2649	100.00%	0.0875	100%	0.2600	100%	0.6000	100%
Uranium	0.017	c		>0.017	mg/L	0.0001	100%	0.0001	100%	-	-	0.0001	100%	0.0001	100%
Zinc	c	3		>3	mg/L	0.0100	100%	0.0100	100%	-	-	0.0100	100%	0.0100	100%

¹ Note that the Australian Drinking Water Guidelines (ADWG) specifies water quality standards that are considered safe for people to drink over an entire lifetime. Therefore compliance is based on a statistical measure of results rather than absolute figures.

² TDS = Total Dissolved Solids

³ Corrective action taken for E.coli exception and the repeat test result was compliant (all clear). Contact Shoalhaven Water for further information.

- Denotes that this analyte was not tested this month due to either the treatment plant being offline or the required frequency resulted in no sample required for this month.

c Health or Aesthetic limits have not been set by the ADWG.

+ Inadvertent omission