

Drinking Water Quality Summary - January 2026

Shoalhaven Water provides safe and reliable drinking water to approximately 100,000 people in the Shoalhaven on a daily basis. The drinking water we supply is routinely tested throughout our water supply systems with analysis undertaken at independent NATA certified laboratories as per the 2011 Australian Drinking Water Guidelines (ADWG). This detailed water quality monitoring forms part of Shoalhaven Water's framework for the management of drinking water quality. Results are based on samples representative of water supplied to customers' taps. Results for microbiological and key physical/chemical parameters are summarised in the following:

Analyte	ADWG Guideline Health	ADWG Guideline Aesthetic	<	>	Units	Whole of Shoalhaven		Northern Shoalhaven Supply System (Bamarang)		Kangaroo Valley Supply System		Southern Shoalhaven Supply System		Flat Rock Supply System	
						Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance	Monthly Average	Monthly Compliance
<i>E. coli</i>	0	c		>0	MPN/100mL	0	100%	0	100%	0	100%	0	100%	0	100%
Aluminium	c	0.2		>0.2	mg/L	0.0767	100%	0.1300	100%	-	-	0.0300	100%	0.0700	100%
Arsenic	c	0.01		>0.01	mg/L	0.0008	100%	0.0010	100%	-	-	0.0005	100%	0.0010	100%
Cadmium	0.002	c		>0.002	mg/L	0.0001	100%	0.0001	100%	-	-	0.0001	100%	0.0001	100%
Calcium	10000	c		>10000	mg/L	20.10	100%	23.500	100%	-	-	17.200	100%	19.600	100%
Free Chlorine	5	0.2	<0.2	>5	mg/L	0.5010	99%	0.4988	100%	0.2967	83.3%	0.5754	100%	0.5650	100%
Copper	2	1		>2	mg/L	0.0227	100%	0.0020	100%	-	-	0.0020	100%	0.0640	100%
Fluoride	1.5	c		>1.5	mg/L	0.9700	100%	0.9800	100%	0.9700	100%	0.9800	100%	0.8100	100%
Hardness	c	200		>200	mg/L	64.33	100%	78.000	100%	-	-	46.000	100%	69.000	100%
Iron	c	0.3		>0.3	mg/L	0.0533	100%	0.0600	100%	-	-	0.0100	100%	0.0900	100%
Lead	0.01	c		>0.01	mg/L	0.0003	100%	0.0001	100%	-	-	0.0001	100%	0.0006	100%
Magnesium	10000	c		>10000	mg/L	3.4567	100%	4.7600	100%	-	-	0.8400	100%	4.7700	100%
Manganese	0.5	0.1		>0.5	mg/L	0.0147	100%	0.0043	100%	-	-	0.0029	100%	0.0369	100%
Mercury	0.001	c		>0.001	mg/L	0.0001	100%	0.0001	100%	-	-	0.0001	100%	0.0001	100%
Nickel	0.02	c		>0.02	mg/L	0.0008	100%	0.0010	100%	-	-	0.0005	100%	0.0010	100%
Nitrate (as NO ₃)	50	c		>50	mg/L	0.5000	100%	0.5000	100%	-	-	0.5000	100%	0.5000	100%
Nitrite (as NO ₂)	3	c		>3	mg/L	0.0500	100%	0.0500	100%	-	-	0.0500	100%	0.0500	100%
pH	c	6.5-8.5	<6.5	>8.5	pH units	7.4837	100%	7.5066	100%	7.1550	100%	7.5123	100%	7.5250	100%
Selenium	0.01	c		>0.01	mg/L	0.0010	100%	0.0010	100%	-	-	0.0010	100%	0.0010	100%
Silver	0.1	c		>0.1	mg/L	0.0003	100%	0.0003	100%	-	-	0.0003	100%	0.0003	100%
Sodium	c	180		>180	mg/L	13.000	100%	13.000	100%	-	-	14.000	100%	12.000	100%
Sulfate	500	250		>500	mg/L	14.67	100%	22.000	100%	-	-	1.0000	100%	21.000	100%
TDS ²	c	600		>600	mg/L	104.3	100%	118.00	100%	-	-	83.00	100%	112.00	100%
True Colour	c	15		>15	HU	0.8333	100%	1.0000	100%	-	-	0.5000	100%	1.0000	100%
Turbidity	c	5		>5	NTU	0.2458	100%	0.2547	100%	0.2083	100%	0.1485	100%	0.4067	100%
Uranium	0.020	c		>0.02	mg/L	0.0003	100%	0.0003	100%	-	-	0.0003	100%	0.0003	100%
Zinc	c	3		>3	mg/L	0.0167	100%	0.0200	100%	-	-	0.0100	100%	0.0200	100%

¹ Note that the Australian Drinking Water Guidelines (ADWG) specifies water quality standards that are considered safe for people to drink over an entire lifetime. Therefore compliance is based on a statistical measure of results rather than absolute figures.

² TDS = Total Dissolved Solids

³ Corrective action taken for *E. coli* exception and the repeat test result was compliant (all clear). Contact Shoalhaven Water for further information.

- Denotes that this analyte was not tested this month due to either the treatment plant being offline or the required frequency resulted in no sample required for this month.

c Health or Aesthetic limits have not been set by the ADWG.

+ Inadvertent omission