

APPLICATION FOR WHEEL OUT / WHEEL IN RESIDENTIAL WASTE BIN SERVICE

Application Requirements

Residents can apply for a 'Wheel Out - Wheel In' service to assist with placing their waste bins out on the kerbside and returning them back to a location inside the front gate to their property each week. This new service is aimed to assist residents who are not reasonably able to place bins out themselves and who have no option for them to be placed out by others.

The two options available to assist residents across the Shoalhaven area are:

1. Residents with restricted mobility

This service is aimed to assist residents that are unable to mobilise safely and whom have no other person/s residing with them who could wheel bins to the kerb on their behalf. To apply for this service, the resident must have this application signed by a registered medical specialist. Council's service provider will assess the adequacy or otherwise of the designated location of the bins to be wheeled to and from the kerbside. Once assessed as adequate, and authorised by Council, the cost for the restricted mobility service is \$13 per annum (including GST). The charge will be applied to the rates account for the property address listed by the applicant.

2. Other residents

This service is aimed to assist property owners that have insufficient space available at the kerbside (e.g. some multi-unit dwellings) or who normally reside in a different location to a property for which they elect to receive 'Wheel Out - Wheel In' services. Council's service provider will assess the adequacy or otherwise of the designated location of the bins to be wheeled to and from the kerbside. Once assessed as adequate, and authorised by Council, the cost for the convenient service is \$223 per annum (including GST). The charge will be applied to the rates account for the property address listed by the applicant.

'Wheel Out – Wheel In' charges are in addition to the ratepayer's normal domestic waste management charges.

Charges will be levied on the rates account from the date of the first service on a pro-rata basis until change of ownership or owner requests to stop the service.

*The above rates are for the 2021/22 financial year and increase on 1 July each year.

Office use only

Issue Date:

6/2021



Process

Once your application is received a Council Officer will contact you within 10 business days to discuss your application. Part of the approval process is to arrange an on-site property inspection. This inspection will enable Council and its collection contractor to evaluate whether safe entry to the property and safe work practices can be performed.

(Please note that if a safe bin retrieval and return location cannot be agreed to, the service will not be made available to that property)

TENANTS: If you are a tenant you will need to have the owner or authorised representative agree to provision of the service and submit this form on your behalf.

1 Applicant details (Owner)

Mr Mrs Ms Other:

First Name:

Last Name:

Email:

Mobile:

Home:

Business:

Postal Address (all hard copy correspondence will be sent to this address):

Unit / Street No:

Street Name:

Suburb / Town / Village / Locality:

State:

Postcode:

2 Available options *(please tick applicability)*

Option 1. Resident(s) with restricted mobility: Yes No

Option 2. Other resident(s): Insufficient Kerbside Space Reside in a different location

3 Supporting medical advice for option 1 *(Medical specialist – e.g. specialist in general practice)*

I hereby declare that in my specialist opinion the above-named person is incapable of placing their waste bins on the kerbside (or other agreed location) for weekly/fortnightly collection.

Title:

Name:

Business address:

Speciality and registration number:

Contact phone no:

Signature:

Date:

4. Applicant's Declaration

I hereby declare all the information provided is true and correct, that I am incapable of positioning my waste/recycling bins in the required position for servicing and that there is no other person who is capable of performing this task.

Applicant name:

Applicant signature:

Date:

5. Indemnity Declaration

I authorise Shoalhaven City Council's kerbside waste and recycling collection contractor to enter my property and indemnify and hold harmless Shoalhaven City Council and its collection contractor from any claims, lawsuits, causes of action, loss, damage or injury to my property in connection with the provision of these services by Shoalhaven City Council's kerbside waste and recycling collection contractor to me. This includes, but is not limited to, the movement of waste (red lid bin) and recycling (yellow lid bin) by the collection contractor's staff at the above property.

Name:

Signature:

Date:

6. Lodgement details

Please lodge the completed application via e-mail or in person as follows:

E-mail: wasteadmin@shoalhaven.nsw.gov.au

In person: Council offices at 36 Bridge Rd, Nowra, or 14 Deering St, Ulladulla.

Phone enquiries: 02 4429 3111

For any queries regarding this application you can call our Waste Services team.

Once your application is received a Waste Administration Officer will contact you within 14 days to discuss your application.

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PID Number:

Property inspection complete:

Service commencement date:

Comments (bin location, number of bins, dogs, directions):

Application approved:

Authorised by (Waste Service Manager, Waste Contracts Coordinator or Waste Contracts Officer)

Name:

Signature:

Date:

Privacy & Public Access to Information

Information supplied on this form will be managed in accordance with [Council's Privacy Management Plan](#), [Public Access to Council Information Policy](#) and relevant legislation. Certain information supplied to and held by Council may be made available to the public pursuant to the provisions of the Government Information (Public Access) Act 2009 (GIPA Act). Further information on privacy and public access to information can be found on Council's website: <https://shoalhaven.nsw.gov.au/My-Council/About-Council/Privacy-and-personal-information>